

# Ningbo Qiangbang Outdoor Leisure Products Co., Ltd Warranty Policy

Commercial Warranty	Yes	<i>For and on behalf of</i> <b>Ningbo Qiangbang Outdoor Leisure Products Co., Ltd</b> ***** <i>Authorized Signature(s)</i>
Product Warranty	Yes	
Full or Limited Warranty	Limited	

## Warranty Length

Metal Framework	90 Days
Cushions/ Fabrics	180 Days
Wood Frame	180 Days
Plastic Accessories	180 Days
Metal Accessories	180 Days
Hardware Pack (Screws/ Nuts)	90 Days
Other Accessories	180 Days

### **Note:**

1. Warranty period is determined by date of shipment from **Ningbo Qiangbang Outdoor Leisure Products Co., Ltd** for factory direct purchases or date of purchase from an authorized reseller, (please save a copy of your purchase receipt).
2. If this product or any associated parts are found to be defective or missing at the time of receipt, **Ningbo Qiangbang Outdoor Leisure Products Co., Ltd** will repair or replace, at it's option, the defective parts at no charge to the original purchaser. Replacement parts or repaired parts shall be covered for the remainder of the Original Limited Warranty Period. All shipping costs will be the responsibility of the seller.
3. Customer must offer supplier the photos of the issue/damaged parts. Otherwise, supplier reserves the right to refuse replacement parts or credit.
4. The supplier reserves the right to the final explanation of above warranty policy. Please contact our Customer Service via email: [customerservice@lausaint.com](mailto:customerservice@lausaint.com) for more information.