

READ BEFORE OPENING

1. To begin enjoying your new memory foam Hybrid Pocket Spring mattress ,simply remove plastic packing with the provide easy opener,if using scissors ,be careful not to cut through to the Mattress
2. Place Mattress on a flat surface in a well-ventilated room and allow 48 hours for expansion
3. After your Mattress is fully expanded,you may began enjoy the benefit of your new Mattress
4. Due to the unique properties of memory foam,dimension after expansion may vary,this is normal and will not affect the performance of your new Mattress
5. New memory foam may initially have a slight odor,it is completely harmless and will dissipate over a short time with regular use
6. Discoloration to memory foam may appear over time due to oxidization,oxidization is a natural process that occurs when memory foam is exposed to light and will not affect the performance of your Mattress



10-YEAR LIMITED WARRANTY

WHAT IS COVERED

This warranty covers any defects in materials or workmanship, with the exception stated below

HOW LONG COVERAGE LASTS

This warranty runs for 10 years from the date of purchase

WHAT IS NOT COVERED

The warranty applies only to the original purchase within the UK and does not cover (a) wear and tear (b) normal change in softness or resilience (including impressions less than .75 inches in depth); (c) stains; (d) misuse or improper maintenance; (e) alteration or repair by unauthorized representatives; (f) damage resulting from transit or handling; (g) commercial use.

WHAT DIKAPA WILL DO

At its sole discretion will repair, replace, or refund any product that proves to be defective in materials or workmanship.

HOW TO GET SERVICE

Send us Email to submit your warranty claim. Please keep your receipt so that we may process your warranty request.

HOW STATE LAW APPLIES

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

The foregoing warranty shall be exclusive and in lieu of any other warranty, express or implied, including warranties of merchantability and fitness for a particular purpose and all other warranties. otherwise arising by operation of law, course of dealing, custom, trade, or otherwise. Neither the seller nor the manufacturer shall be liable for any injury, loss or damage, direct or consequential arising out of the use or inability to use this product.