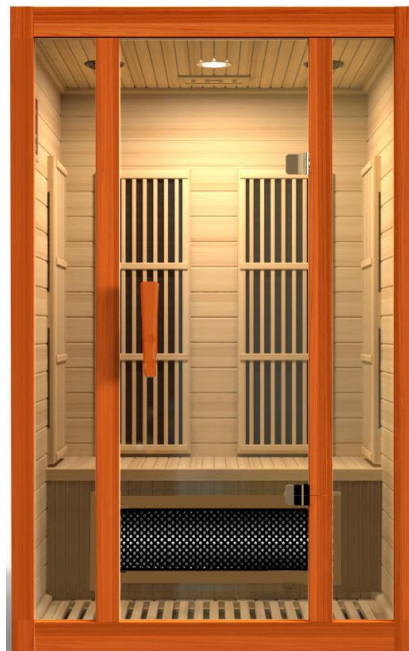


## **Model: MX-J206-02S & MX-J306-02S**



FOR CARBON MODEL SAUNAS

HEMLOCK WOOD SAUNA MODELS

FOR INDOOR USE ONLY

MX-J206-02S: 120V/15AMP DEDICATED CIRCUIT REQUIRED

MX-J306-02S: 120V/20AMP DEDICATED CIRCUIT REQUIRED

# Thank you for your purchase of the Infrared Sauna!

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**WARNING:** Visually inspect all heaters before assembly to make sure they are not damaged. Any excessive vibrations during transport could cause damage to the heating elements. **DO NOT START** the sauna if damage is detected! Contact your dealer or manufacturer for troubleshooting and replacement parts.

## DISCLAIMER

The infrared rays emitted by your sauna are reported to offer a wide range of possible therapeutic benefits based on research completed over the last 25 years from all around the world. These benefits are presented for reference purposes only and no implication of infrared saunas creating a cure for or treating any disease is implied nor should it be inferred. If you have a health condition, are taking prescription drugs, or have acute joint injuries, please consult your medical physician before starting infrared therapy. Persons with surgical implants (metal pins and rods, artificial joints, silicone, or other types of surgical implants) typically do not experience any adverse effects, but should also consult their physician or surgeon before starting infrared therapy. Models are subject to change without notice. Pictures shown are for representation only and may not resemble your exact model.

# **READ IMPORTANT SAFETY GUIDES BEFORE USING!**

## **READ AND FOLLOW ALL INSTRUCTIONS**

- A). Please following all warning labels and markings on the sauna room before using.**
- B). Do not install any receptacles on the interior or exterior walls of the sauna room.**
- C). No locking devices are installed or shall be installed on the door of the sauna room which could result in entrapment within the sauna room.**
- D). During use, the ceiling vent can be in the opened position.**
- E). CAUTION! Hyperthermia Danger: the normal body temperature can't rise above 103°F. Symptoms of excessive hyperthermia include dizziness, lethargy, drowsiness, and fainting. The effects of excessive hyperthermia may include failure to perceive heat, physical inability to exit sauna, unawareness of impending hazard, unconsciousness and fetal damage in pregnant women. Hyperthermia could make your body's core temperature rise. You should not set the temperature to an excessively high temperatures.**
- F). Do not use drugs, medications, or consume alcohol prior to or during the sauna session as they may lead to unconsciousness and/or other harmful physical injuries. If absolutely necessary, persons using medications should consult a physician before using the sauna. Some medications may induce drowsiness while others may affect the heart rate, blood pressure, and/or blood circulation.**
- G). WARNING! Your hands must be dry and free of moisture before plugging and unplugging cords and wiring harnesses from the power supply and circuit boards. Never operate the sauna with wet hands or wet feet to avoid risk of electric shock. Never touch the metal prongs of the plug.**
- H). Persons suffering from obesity or with a medical history of heart disease, low or high blood pressure, circulatory system problems, or diabetes should consult a physician prior to using the sauna.**
- I). Do not pour water or any other liquids on the infrared emitters. Do not place combustible materials near on or on the heaters. Do not bump, hit, or break the heating elements as it may cause an electrical short and pose a safety risk.**
- J). To reduce the risk of injury, do not allow children to use the sauna unless they are closely supervised by an adult and use of the sauna has been prescribed by a medical physician.**
- K). If the power supply cord becomes damaged, it must be replaced immediately by the manufacturer or its agent. If you find the power cord is too hot or that the electrical equipment may be experiencing technical problems, please contact the manufacturer or its agent immediately to avoid hazardous conditions.**
- L). Pregnant or possibly pregnant women should contact their physician prior to using the sauna. Excessive temperature has the potential for causing fetal damage during pregnancy.**

- M). Never sleep inside the sauna.**
- N). Do not use any type of cleaning agents on the interior of the sauna. Only wipe down with a cloth and water.**
- O). Do not stack or store any object on top or inside the sauna.**
- P). Do not use the sauna during an electrical storm to avoid risk of shock.**
- Q). Do not attempt to make any repairs yourself. If a problem occurs with the sauna, please contact seller, distributor, or the manufacturer to avoid safety risks. Unauthorized repair attempts will void the manufacturer's warranty.**
- R). Please make sure the outlet power supply meets the specifications required. Failure to meet the requirements may cause safety risks.**
- S). Some sauna models are equipped with reading and roof lamps. Because the lamp temperature will become very hot once powered on, do not attempt to touch the lamp to avoid being burned. Do not attempt to touch it for at least 20 minutes after it has been powered off.**
- T). Do not make any modifications to the sauna, the sauna structure, or the sauna components.**

## SAVE THESE INSTRUCTIONS

### Introduction

We welcome you to the most affordable infrared sauna in the nation! We also congratulate you on your new path to better health! Thousands of users enjoy the benefits of infrared saunas every day. Infrared saunas help you burn calories, reduce toxins, relieve pain and even clear complexions. Now you can enjoy the great benefits of far infrared heat within the privacy of your own home.

### Health & Beauty Benefits

**Relieve pain:** The far infrared rays of a sauna accelerate the blood circulation and supply more oxygen to the body. Increased blood circulation diminishes inflammation, relieves pain, and speeds up recovery. Infrared saunas have also been used to treat bursitis, rheumatism, arthritis, and hemorrhoids. Increased blood circulation not only alleviates internal ailments, but also skin conditions such as psoriasis, eczema and scars. Good circulation is essential for smooth and healthy skin.

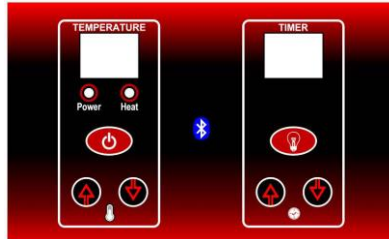
**Burn calories & fat:** The far infrared rays of the sauna eliminate extra salt and subcutaneous fat. Burn up to 600 calories in a half hour session versus a half hour of jogging which burns 300 calories or a half hour of cycling- which burns 225 calories.

**Relax your body and mind:** Use the built-in CD player to listen to your favorite music to relax and reduce stress. Infrared saunas also improve symptoms of insomnia and other stress related disorders.

**Reduce toxins and improve complexions:** Perspiring in a lower temperature environment activates the sweat glands and expels toxins and heavy metals from the body.

# Highlights

- a. High quality craftsmanship
- b. Temperature control
- c. Timer
- d. Infrared carbon heat emitter panels
- e. Control Panel:



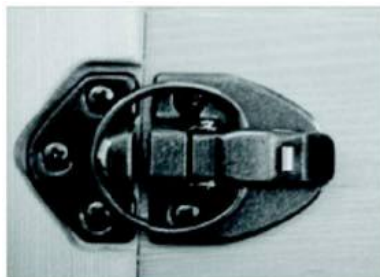
- f. Power supply:



- g. MP3 Jack:



- h. Buckles:



## Assembly

**PLEASE NOTE:** The pictures and diagrams shown within this owner's manual are for representation only. Actual model may vary. Please note that your sauna has been completely assembled and tested at the factory prior to packaging. Please further note that the rear wall panel is intentional warped as part of the overall design. Two adults will be needed to assemble the sauna room.

### Assembly Requirements

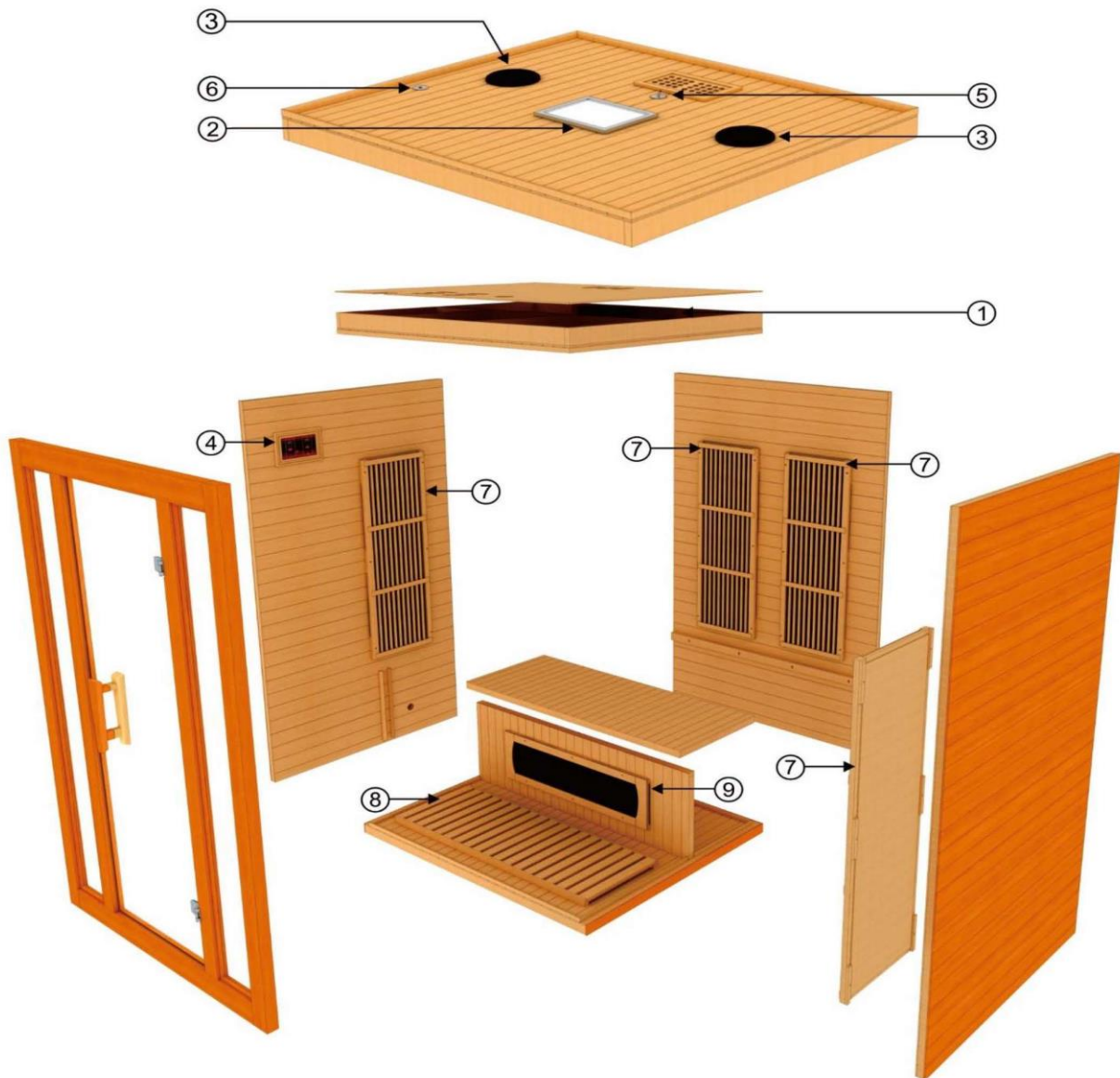
- a. You will need a Philips screwdriver, ladder, and two adults to assemble.
- b. Do not plug any other appliances into the power supply of the sauna room other than the designated sauna connections/plugs.
- c. Assemble the sauna room on a completely level surface.
- d. Do not spray or get water on the exterior/interior walls of the sauna room. If the floor is damp, install a floor separator to keep the sauna high & dry.
- e. Do not store flammable objects or chemical substances near the sauna.

### ***Sauna Room Assembly:***

1. Structure of Infrared Sauna. **See FIG-1**
2. Make sure all parts are present before installing the unit. See packing list below.

<b>A.</b> Front Panel	<b>B.</b> Floor Panel	<b>C.</b> Back Panel	<b>D.</b> Left Side Panel	<b>E.</b> Right Side Panel
<b>F.</b> Bench	<b>G.</b> Bench Heater Panel	<b>H.</b> Roof Panel	<b>I.</b> Roof Cover	<b>J.</b> Floor Heater
<b>K.</b> Handle				

# MX-J206-02S



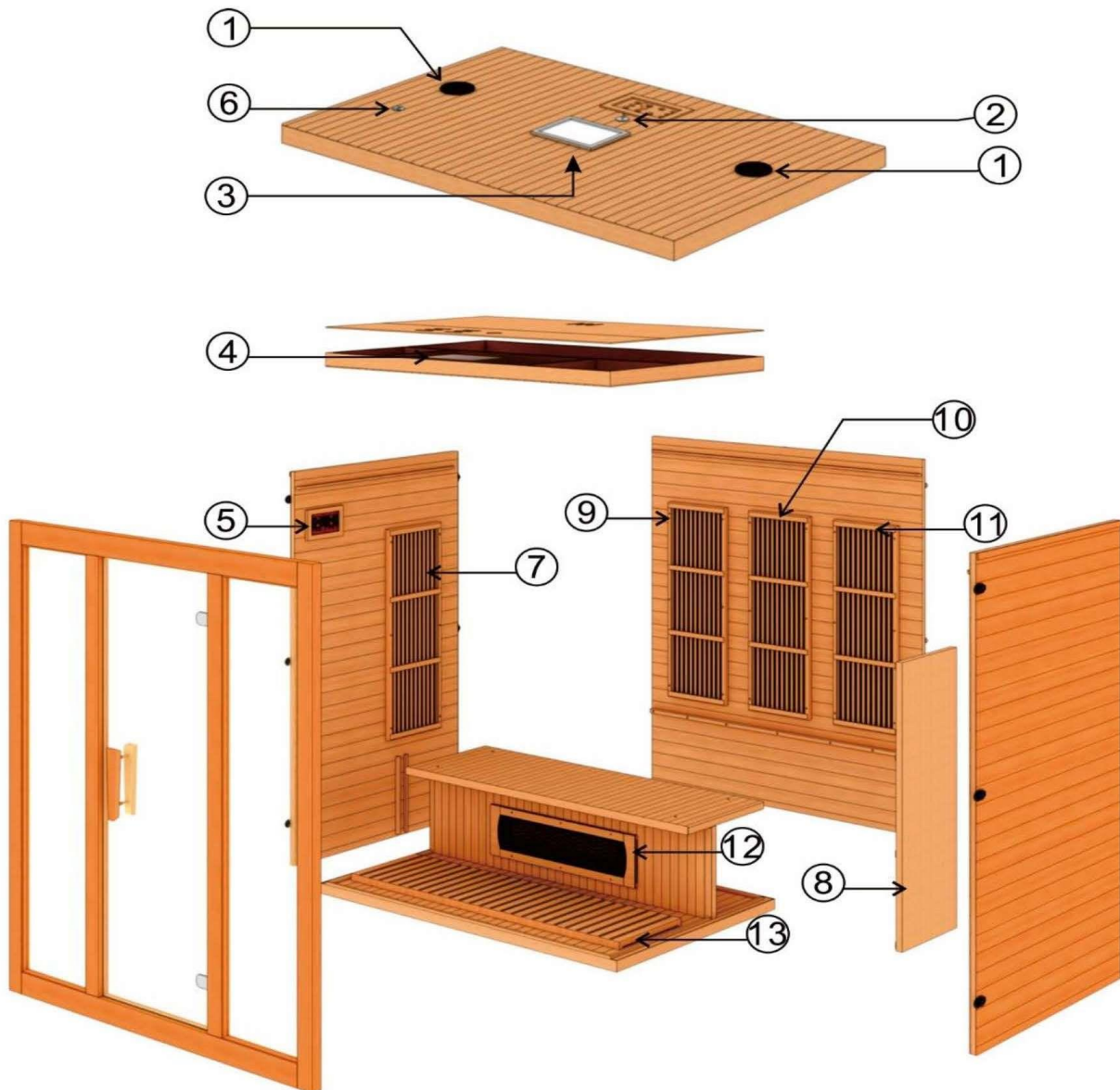
Electronic components			
No.	Name	No.	Name
1	Power supply	2	JOSEN color light
3	Speakers	4	Control panel with BT
5	Temperature sensor	6	AUX MP3 JACK

Power layout			
Location	No.	Dimension	Power
Left wall panel	7	1000*300mm=4PCS	300W
Right wall panel			
Rear wall panel			
Floor heater	8	1000*340mm=1PCS	300W
Bench supporter	9	Ceramic(18*660mm)=1PCS	200W
Total			1700W

FIG-1a



# MX-J306-02S



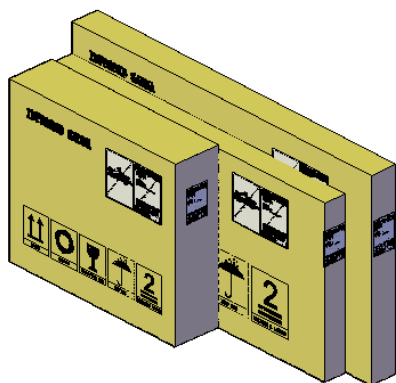
Electronic components			
No.	Name	No.	Name
1	Speakers	2	Sensor
3	JOSEN color light	4	Power supply
5	Control panel with BT	6	MP3 Jack

Power layout			
Location	No.	Dimension	Power
Left panel	7	1000*300mm=5PCS	300W
Right panel	8		
Back panel	9		
Bench heater panel	10	660*18*18=1pcs	300W
Floor panel	11	1000*340mm=1pcs	300W
TOTAL	12		2100W

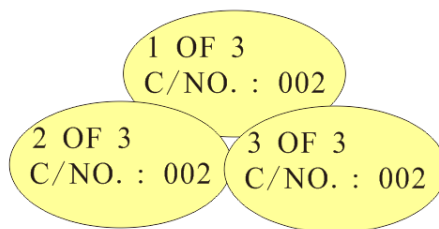
FIG-1b



4. 2-person saunas are packed into two cartons. For example: C/NO: 002 1 OF 2 and C/NO: 002 2 OF 2.  
 3-person saunas are packed in three cartons. For example: C/NO: 002 1 OF 3, C/NO: 002 2 OF 3, and C/NO: 002 3 OF 3. **See FIG-2.1 & 2.2**



**FIG-2.1** Cartons



**FIG-2.2** C/No.

4. Place the Floor Panel on a smooth/flat surface and make sure which side is the front and which side is the back. The front of the floor has **no** stain finish as the other three sides do. **See FIG 3.**

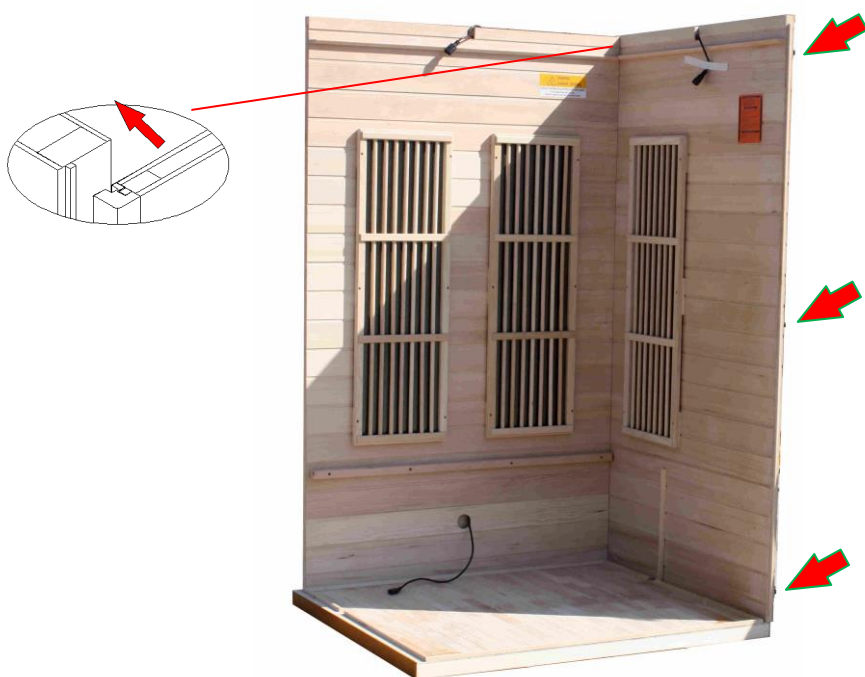


**FIG 3** Placing Floor Panel

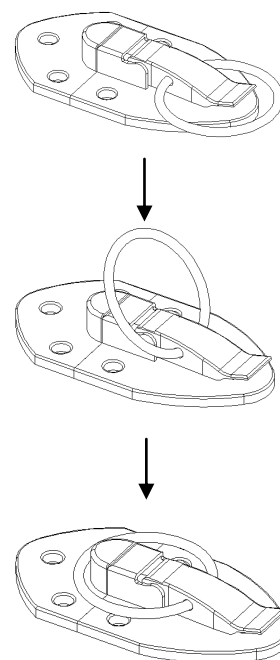


**FIG 4** Assembling Back Panel

4. Align the Back Panel by placing it up and onto the Floor Panel. It should sit up against the quarter round trim molding on the Floor Panel. One person should hold the Back Panel while the other person continues to the next step. **See FIG 4**
5. Align the Right Side Panel by placing it up and onto the Floor Panel; make sure the Right Side Panel fits flush into the Back Panel. **See FIG 5**



**FIG 5** Assembling Right Side Panel

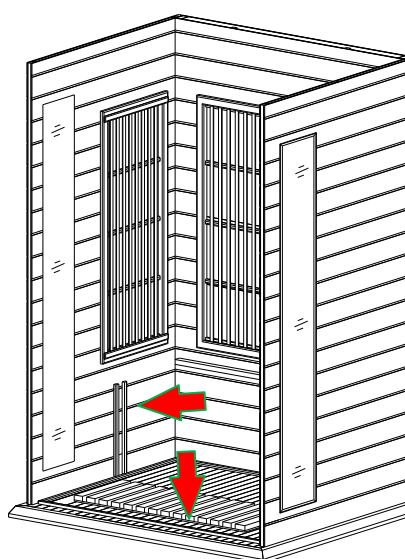


**FIG 6** Buckle

7. Latch the Right Side Panel with the Back Panel. The buckle has a guide tab that must be placed in the guide slot for alignment. When the Back Panel and the Side Panel are attached together on the floor panel, make sure all the buckles are latched. **See Figure 6**
8. Align the Left Side Panel by placing it up and onto the Floor Panel; make sure the Right Panel fits flush into the Back Panel and latch together. **See FIG 6 and FIG 7**

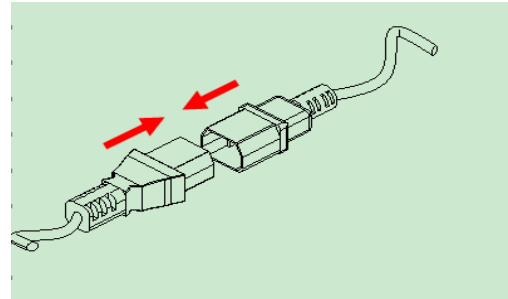
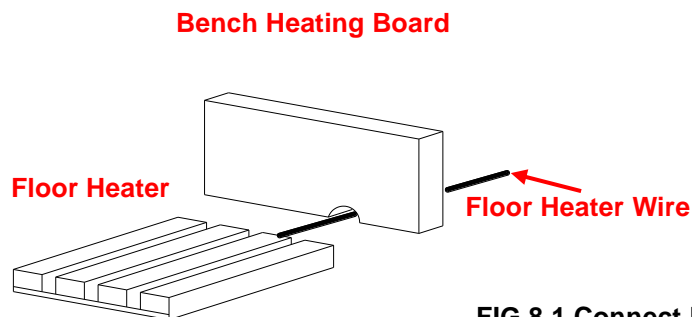


**FIG 7** Assembling Right Panel



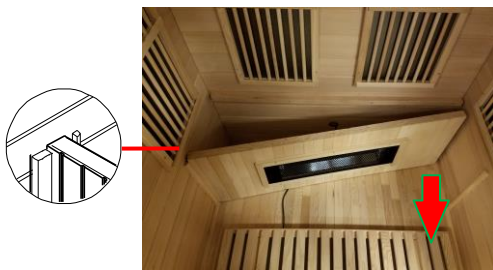
**FIG 8** Placing Floor Heater

9. Place the Floor Heater on the Floor Panel making sure that the Floor Heater is in front of the Bench Heater Panel slots. Please note there is a pre-cut small hole under the Bench Heater Panel which is provided for the Floor Heater cord. Connect the Floor Heater cord to the cord coming from the Left Side Panel. **See FIG 8 & 8.1**

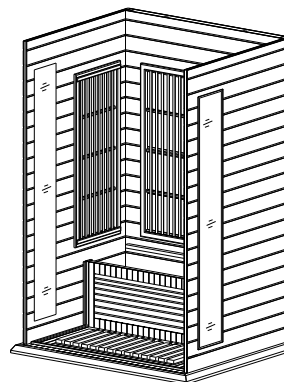


**FIG 8.1 Connect Floor Heater**

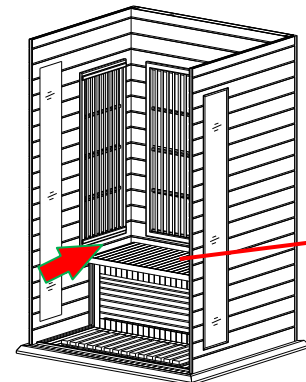
10. Slide the Bench Heater Panel down (vertically) into the slot at an angle and pull it forward as seen in FIG 9. Connect the Bench Heater Panel cord with the cord coming from the Rear Wall Panel. Next, place the Bench on top of the Bench Heater Panel and slide it into place all the way back against the Rear Wall Panel. **See FIG 9, 9a & 10** Note: Make sure the cords are connected snug and tight, otherwise the heaters will not work.



**FIG 9** Installing Bench



**FIG 9** Connecting Cord

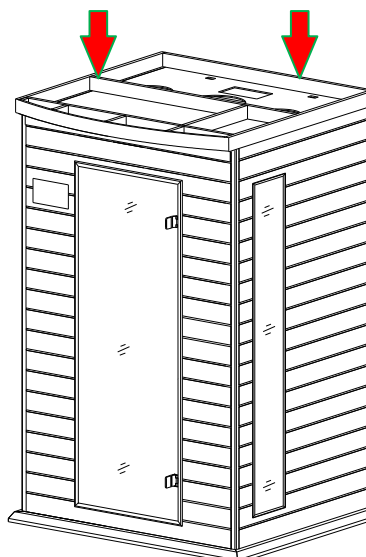


**FIG-10** Installing Bench

11. Align the Front Panel up against the Floor Panel. Remember, this side of the Floor Panel has **no** stain finish. Next, latch the Front Panel with the Left and Right Side Panels respectively. **Note: Be cautious with the glass door to avoid breakage. See FIG 11.**

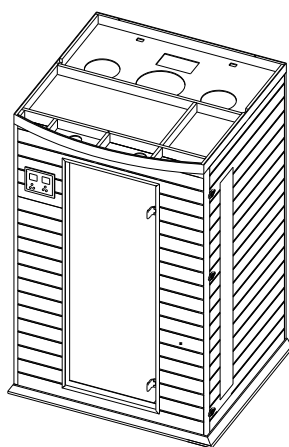


**FIG 11** Assembling Front Panel



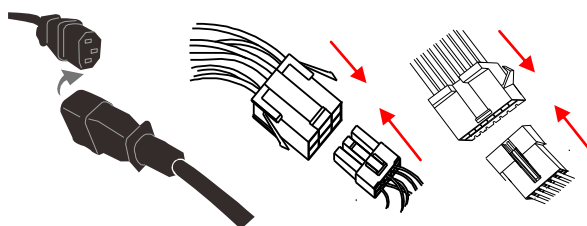
**FIG 12** Installing Roof Cover

12. Place cords/wires of Side Panel and Back Panel into the sauna room area to avoid damaging the cords/wires during the roof installation. Open the door, lift the Roof Panel up and over the sauna room, and gently lower it into place resting it on the wall panels. **See FIG 12.** Make sure that all cords/wires are slipped through the corresponding holes in the Roof Panel. Proceed in screwing the Roof Panel down. **See FIG 13**



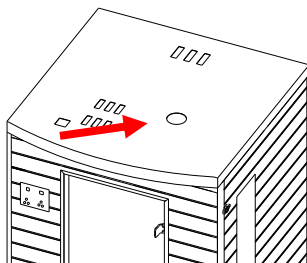
**FIG-13** Slip cords/wires through corresponding holes

13. Connect all the wires and connectors to the corresponding outlets on the Roof Panel. Please be sure all the plugs are connected snug and tight. **See FIG 14.**



**FIG-14** Connecting cords/wires connectors

14. Make sure all steps are completed correctly. Plug in the power cord to your wall outlet. Turn on the sauna at the control panel to confirm that the control panel is responding. If the control panel responds accordingly, then proceed in putting the Roof Cover onto the Roof Panel. Make sure to pull the power cord through the corresponding hole in the Roof Cover. **See FIG 19**



**FIG 19** Slip the power cord through Roof Cover

15. Screw down the Roof Cover to the Roof.
16. Attach the door handle and screw into place. Screw cup-holder and magazine rack to the interior wall panel. (Cup-holder and/or magazine rack are not available on all models.)
17. Enter the sauna and remove the masking tape from the TEMPERATURE SENSOR. Situate the TEMPERATURE SENSOR so that it is vertical, pointing downward. **See FIG 20**



**FIG 20**

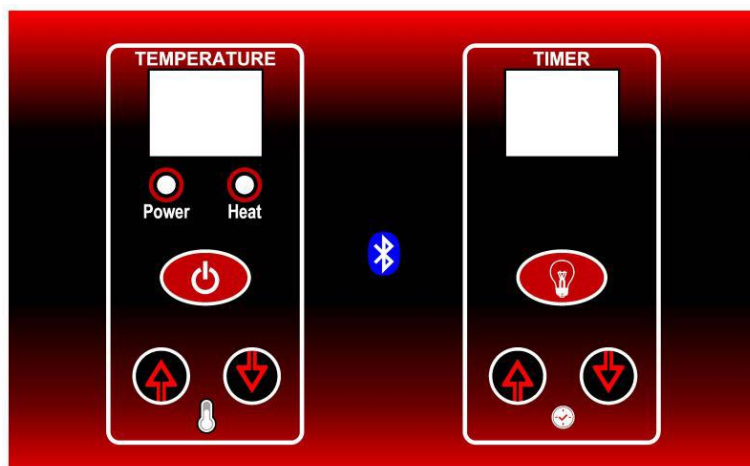
## Installation Completed.

## Operating the Sauna

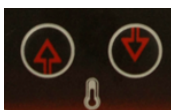
**NOTE:** Before the sauna is turned on, remove plastic protective covering from the CONTROL PANELS. Please check and confirm that the connections to the POWER SUPPLY, HEAT EMITTERS, CD/RADIO, and TEMPERATURE SENSOR are connected properly. The power supply voltage and frequency must match the requested voltage and frequency of the sauna (120VAC 15AMP Dedicated Circuit for 2-person models or 120VAC 20AMP Dedicated Circuit for 3-person models).



Since many materials absorb the infrared rays, minimal clothing is recommended for maximum effect. The infrared

sauna emitters are designed to heat you and not necessarily the air inside the sauna. It is not a hot box like a traditional sauna. The temperature gauge is a guide for your safety. It is recommended that you drink water before, during, and after sauna use to prevent dehydration since body fluids will be lost through perspiration. It is not recommended to shower after use since the pores in your skin will be open and could possibly absorb anything in the water. After 3 hours of continuous use, the sauna will need to be shut down for an hour to



- a. Review the electrical label on the sauna and then plug the sauna into the proper wall outlet. No other appliance can be operated on the same electrical breaker as the sauna when the sauna is in use. Proceed in turning on the sauna room using the ON/OFF button to activate the sauna.
- b. The sauna should be **unplugged** when not in use for long periods of time.









- c. **To set the temperature**, press the temperature buttons to increase or decrease the temperature to the desired temperature. If the “Heat” light is on, the temperature setting will increase one degree every time the  button is pressed. If pressed for three seconds, the setting will increase quickly. Decrease the temperature in the same manner by pressing the  button. After the sauna reaches the desired temperature, the “Heat” light will turn off.






- d. Press the button to turn the light ON. If you want to use the **Color Light Therapy System**:



1. While the interior light is ON, press and hold down the  button for 2 seconds. You will notice “2n” in the LED display. This indicates you are in the “light” mode. If you do not press any buttons for approximately 15 seconds, the “2n” will change back to the Timer mode.
2. While the “2n” is displayed, you can now turn the exterior light ON/OFF by pressing the  button in the  section of the control panel.
3. You can also turn the interior light ON/OFF by pressing the  button in the  section of the control panel.
4. While the interior light is on and the “2n” is still displayed in the LED display, you can press the  button to scroll through the different colors within the Color Light Therapy System. You will notice that you have two selections for “white”:
  - A. The first selection for “white” will allow the colors to go through a sequence of the different shades of colors.
  - B. The second selection for “white” will continue to display the white light.

To return back to the Timer mode, press the  button.

- e. You can operate the sauna with the ceiling vent in the open or closed position.
- f. After your sauna session is over, you can turn the control panel off by pressing the ON/OFF button. You can unplug the sauna cord if the sauna will not be used for an extended period of time.

- g. **To set the time**, press the  buttons. Press  and  buttons to set the timer from 5 to 60 minutes. If pressed for three seconds, the timer will increase/decrease

quickly. To extend the sauna session, reset the timer again by pressing the



- h. **The Fahrenheit and Centigrade display** can be switched by pressing and holding the

temperature button  and  at the same time and then pressing the .



- i. **The Bluetooth function** is built into the Control Panel. For the Bluetooth function, you first will need to pair your device with the sauna room. Open your device's Settings Menu and then locate and open Bluetooth. You will find **"BT-AUDIO"** or **"Sauna BT"**. Now you can pair your device. Once pairing is successful, your device will be connected. You will control the volume and choose the music on your device.
- j. **The MP3 Jack** will allow you to connect your musical device using the AUX wire. Plug one end of the AUX wire into your musical device and the other end into the MP3 Jack at the ceiling. Do not leave the AUX wire connected at the ceiling when not using this function as it may cause static interference at the speakers. You will control the volume and choose the music on your device. When you disconnect the MP3 wire, the sound system will automatically return back to the Bluetooth mode.

**CAUTION: Exit the sauna immediately if you feel dizzy, sleepy, or any discomfort.**

**Pictures shown are for representation only and may not resemble your exact model.**

## **Tips for using Your Sauna**

- 1) If you take a hot/warm shower or bath before using your sauna, you may perspire more and experience more comfort.
- 2) Drink water prior to, during, and after your sauna session to replenish body fluids.
- 3) To regulate the set temperature inside the sauna to your comfort level, use the movable roof ventilation or leave the door open slightly. The roof ventilation is installed on the sauna and used based on personal preference.
- 4) Use 2 or 3 towels during your sauna session. Fold one of the towels several times and place it on the bench. This towel will absorb some of your perspiration while adding comfort as you sit on the bench. Place another towel on the floor to absorb perspiration as it falls from your body (only on Ceramic Model Saunas). Be sure not to place any towels over the floor heat emitters. Use a third towel to wipe perspiration from your body from time to time.
- 5) At the first sign of a cold or flu, increasing your sauna sessions may be beneficial in boosting your immune system and decreasing the reproductive rate of viruses.
- 6) To help relieve sore and tense muscles, massage the affected areas during your sauna session.
- 7) To treat your ankles and feet more effectively, you can elevate them and move them close to one of the heat emitters to achieve a deep heating effect.
- 8) To utilize the sauna's heat therapy effect, put oil or treatment into your hair and wrap it with a towel. After your

sauna session is over, rinse your hair thoroughly. Please follow the product directions for the intended benefits.

- 9) The peaceful and relaxed state rendered by a sauna session may help you to sleep easier and deeper.
- 10) To conserve energy consumption, please unplug your sauna when not in use.
- 11) After the sauna session is over, do not jump into the shower or bath immediately. Because your body was heated up during the sauna session, it will continue to perspire even after the heat emitters are off. Sit in the sauna with the door open slightly and let your body cool down. Once your body has cooled down and you feel comfortable, you can exit the sauna. After about twenty minutes and when your body has completely cooled down, you can take a shower to rinse the perspiration off your body.

## Safety Instructions

- 1.) Read and follow all instructions carefully before using the sauna.
- 2.) When installing and using the electrical equipment, safety precautions should always be followed.
- 3.) To reduce the risk of injury, do not allow children to use the sauna unless they are closely supervised at all times by an adult.
- 4.) Do not use the sauna immediately following strenuous exercises. Wait at least 30 minutes to allow the body to cool down completely.
- 5.) Pregnant or possibly pregnant women should contact their physician prior to using the sauna. Excessive temperature has a high potential for causing fetal damage during pregnancy.
- 6.) **Hyperthermia Danger:** the normal body temperature can't rise above 39°C (103°F). Symptoms of excessive hyperthermia include dizziness, lethargy, drowsiness, and fainting. The effects of excessive hyperthermia may include failure to perceive heat, physical inability to exit sauna, unawareness of impending hazard, unconsciousness and fetal damage in pregnant women. Hyperthermia could make your body's core temperature rise. Setting desired temperature to an excessively high temperature is not recommended.
- 7.) The use of alcohol, drugs, or medications prior to or during the sauna session may lead to unconsciousness and/or other harmful physical injuries.
- 8.) Persons suffering from obesity or with a medical history of heart disease, low or high blood pressure, circulatory system problems, or diabetes should consult a physician prior to using the sauna.
- 9.) Persons using medications should consult a physician before using the sauna. Some medications may induce drowsiness while others may affect the heart rate, blood pressure, and/or blood circulation.
- 10) Exercise care before and after sauna use.
- 11) Never sleep inside the sauna.
- 12) Do not use any type of cleaning agents on the interior of the sauna. Only wipe down with a cloth and water.
- 13) Do not stack or store any object on top or inside the sauna.
- 14) If the power supply cord becomes damaged, it must be replaced immediately by the manufacturer or its agent. If you find the power cord is too hot or that the electrical equipment may be experiencing technical problems, please contact the manufacturer or its agent immediately to avoid hazardous conditions.

- 15) Do not use the sauna during an electrical storm to avoid risk of shock.
- 16) Do not continuously switch the power on and off as it will compromise the life of the electrical components.
- 17) Your hands must be dry and free of moisture before plugging and unplugging cords and wiring harnesses from the power supply and circuit boards. Never operate the sauna with wet hands or wet feet to avoid risk of electric shock. Never touch the metal prongs of the plug.
- 18) Do not attempt to make any repairs yourself. If a problem occurs with the sauna, please contact seller, distributor, or the manufacturer to avoid safety risks. Unauthorized repair attempts will void the manufacturer's warranty.
- 19) Please make sure the outlet power supply meets the specifications required. Failure to meet the requirements may cause safety risks.
- 20) Some sauna models are equipped with reading and roof lamps. Because the lamp temperature will become very hot once powered on, do not attempt to touch the lamp to avoid being burned. Do not attempt to touch it for at least 20 minutes after it has been powered off.
- 21) Do not pour water or any other liquids on the infrared emitters. Do not bump, hit, or break the heating elements as it may cause an electrical short and pose a safety risk.
- 22) Do not make any modifications to the sauna, the sauna structure, or the sauna components.
- 23) Prior to each sauna session, the sauna room is to be inspected for correct operation. If for any reason your sauna room does not seem to be operating properly, discontinue use and contact the manufacturer.

## **Safeguards For Your Sauna**

1. Do not install the sauna near water, near a bathtub, near a shower, in a wet basement, or near a swimming pool.
2. Do not use liquid cleaners or aerosol cleansers inside the sauna. Unplug the sauna from the wall outlet before cleaning. Use plain water and a soft cloth for cleaning.
3. The power supply cord should be routed so that it is not walked on or pinched by any object that may be placed against it.
4. When replacement parts are required, be sure they meet the specified requirements of the manufacturer. Unauthorized substitutes may result in fire, electric shock, or other hazardous conditions. After any repairs, please ask the service technician to perform safety checks to determine that your sauna is working properly.
5. Do not use any wall receptacle adapter, surge protector, or extension cord between the sauna cord and wall receptacle.

## **Troubleshooting Guide**

1. **No Heat Coming From Some Of The Heat Emitters**

**Solution:** Check to make sure all the heat emitter cords are properly connected, including the cord to the heat emitter underneath the bench (if applicable). Go to the roof, and also check that the heat emitter cords are properly connected to the cords on the roof and that those cords are properly plugged into the power supply.

**Solution:** If some of the heat emitters are working, then the ones which are not working may have been damaged. Do not continue to operate. Contact the manufacturer for replacement parts.

**Solution:** If the heat emitters are not working but the control panel displays the time and temperature, then the temperature sensor may not be plugged in properly or it may be damaged. Turn the control panel off and then go to the roof of the sauna and locate the red and black wires near the air vent towards the rear of the sauna. After you have located the red and black wires labeled “TEMP SENSOR”, disconnect them. Connect the spare temperature sensor. For testing purposes, insert the “TEMP SENSOR” (you just connected) down the vent on the roof so that it is now inside the sauna. Then go to the control panel and press the power button. If the heat emitters now have heat, then the “TEMP SENSOR” was the cause of the problem. You may have to wait about five minutes to confirm if the heat emitters are generating heat. Remove the original temperature sensor from its hole and replace it with the spare one.

## 2. Control Panel Malfunctioning

**Solution:** The control panel will turn on, but not off and the displayed numbers flash. The issue may be a connection problem. Go up to the roof and locate the “CTRL” wire harness you connected when the roof was installed onto the sauna room. Disconnect the “CTRL” wire harness, check the pins to make sure they are straight and not bent, and firmly reconnect the “CTRL” wire harness. Attempt to turn the sauna on at the control panel and check to see if the buttons are now responding. Contact the manufacturer for any additional troubleshooting.

**Solution:** The control panel will not turn off, the power/work/or heat lights do not come on, or the temperature and timer buttons do not work means the control panel may have been damaged and will need to be replaced. Contact the manufacturer for additional troubleshooting.

## 3. Sauna Shows Signs Of No Power

**Solution:** There could be one of a few problems causing this. First, check to see if the cord from the power supply is plugged into the wall outlet. Also check your main circuit breaker to confirm that it has not tripped. Check the power supply on the roof of the sauna to make sure there are no signs of malfunctioning, such as a high temperature, burning odor, or strange sounds. Also, check to make sure none of the power cords are damaged. If the power supply is malfunctioning or power cords are damaged, then unplug the sauna immediately and contact the manufacturer.

**Solution:** If your sauna is plugged in and you have no power at the control panel, then the power supply may need to be reset. Go to the roof of the sauna and locate the power supply. Press the RESET button to reset the power supply. The RESET button is on the same side of the power supply as all the heater cord connections. Attempt to turn the sauna on at the control panel. Contact the manufacturer for any additional troubleshooting.

**Solution:** There could be damage to the temperature sensor. If your sauna arrived with a spare temperature sensor, turn the control panel off and go to the roof of the sauna and locate the red and black wire near the air vent towards the rear of the sauna. After you have located the red and black wires labeled "TEMP SENSOR", disconnect them. Connect the spare temperature sensor. For testing purposes, insert the "TEMP SENSOR" (you just connected) down the vent on the roof so that it is now inside the sauna. Then go to the control panel and press the power button. If the heat emitters now heat, then the temperature sensor was the cause of the problem. You may have to wait about five minutes to confirm if the heat emitters are generating heat. Remove the original temperature sensor from its hole and replace it with the spare one.

**Solution:** Check the wiring harnesses coming from the power supply located on the roof of the sauna. Make sure the wiring harness labeled "CTRL" is connected to the power supply at one end and connected to another wiring harness labeled "CTRL" at the other end. If this wiring harness is not properly connected, then the sauna will show signs of having no power.

## **Limited Lifetime Warranty**

**5 Year Limited Warranty:** Golden Designs, Inc. warrants the wood, structure, heating elements, and electronics against defects in material and workmanship for a period of 1 to 5 years from the original date of purchase. **This sauna is for INDOOR use only. Placing your sauna outdoors will VOID this warranty. Any damage due to exposure to outdoor elements such as rain, snow, sun, wind or extreme temperatures will not be covered by this warranty. Any damages as a result of modifications made to the sauna or its components will void this warranty.**

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**Extent of Warranty:** This limited warranty applies to products manufactured or distributed by Golden Designs, Inc. under the Dynamic brand name, delivered in the continental United States or Canada and extends to the original purchaser at the original site of installation only. This warranty becomes valid at time of purchase and terminates either by specified time frame listed above, owner transfer, or relocation. **Your sales receipt showing the date of purchase of the product is your proof of purchase.**

### **Manufacturer Warranty**

All Golden Designs, Inc. products are manufactured with the highest quality appliances and are warranted to be free from defects in material and workmanship at the time of delivery. The appliance warranty is extended through the manufacturer for the product including, but not limited to: stereos, CD/DVD players, etc. All exchanged parts and products replaced under this warranty will become the property of Golden Designs, Inc. Golden Designs, Inc. reserves the right to change manufactures of any part to cover any existing warranty. Any parts determined to be defective must be returned to Golden Designs, Inc. to obtain warranty service. You must prepay any shipping charges, export taxes, custom duties and taxes, or any other charges associated with the transportation of the parts. In addition you are responsible for insuring any parts shipped or returned. You must present Golden Designs, Inc. with proof of purchase documents (including the date of purchase). Any evidence of alteration, erasing or forgery of proof of purchase documents will be cause to **VOID** this limited warranty. Products on which the serial number has been defaced or removed is not eligible for warranty service. This warranty covers parts, but does not cover labor.

### **Warranty Limitations**

This warranty does not apply if the unit has been subject to full commercial use, negligence, alteration, modification, misuse, abuse, repairs by non-Golden Designs, Inc. authorized personnel, inappropriate installations, or any case beyond the control of Golden Designs, Inc. invalidating this warranty including but are not limited to:

1. Use of lacquer or paints
2. Sauna and other Golden Designs, Inc. products accessories placed on non-approved surfaces
3. Outdoor applications
4. Normal wear and tear or weathering
5. Use of product not in accordance with instructions

**Surface cracks are not considered defects in material or workmanship, as they are normal characteristics of all woods. This includes minor cracks due to wood expansion and contraction. Note: Since the wood used in**

**construction has been kiln dried, a certain amount of expansion and contraction occurs in the wood in a sauna environment.**

### **Disclaimers**

Golden Designs, Inc. shall not be liable for loss of use of sauna or other Golden Designs, Inc. products or other secondary or incidental or consequential costs, expense or damages - which may include the removal of permanent deck or other custom fixtures or the necessity for crane removal - arising directly or indirectly out of the use or inability to use the product. Any implied warranty shall have duration equal of the applicable warranty stated above. Under no circumstances shall Golden Designs, Inc. or any of its representatives be held liable for injury to any person or damage to any property, however arising. Specifications are subject to change without notice or obligation.

### **Legal Remedies**

This limited warranty gives you specific legal rights. You may have other rights, which may vary from state to state.

### **Customer Service**

For customer service, contact your authorized dealer. If you need additional information or assistance, please email Golden Designs, Inc. at [info@goldendesignsinc.com](mailto:info@goldendesignsinc.com) or call (909) 212-5555.

\*Limited Lifetime Warranty of Sauna Products is 5 years on heating elements and electronics from the date of purchase. The radio and wood structure have a 1 year limited warranty.

### **WARRANTY CARD**



Congratulations on your purchase of an Infrared Sauna from Golden Designs, Inc. Please take the time to complete the following Warranty Card and mail it back to:

**Golden Designs, Inc.**  
**3550 Jurupa Street, Unit B**  
**Ontario, CA 91761**

Please include a copy of your sales receipt showing date of purchase as this will serve as proof of purchase.

**Warranty will be VOID if the following warranty card is not mailed back within 60 days of purchase date along with proof of purchase.**

**\*\*Serial number (S/N) is located on the sauna’s front panel, rear panel, or on the carton.\*\***

DETACH HERE

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**WARRANTY CARD**

All fields must be completed to validate the warranty. Name: \_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Purchase Date: \_\_\_\_\_

Purchase From: \_\_\_\_\_

Serial Number: \_\_\_\_\_