

1

2

3

4

5

6

7

8

标记

更改内容

区域

更改文件编号

日期

登记

审核

普通尺寸公差

公差等级

>0.5~6

>6~30

>30~120

>120~315

>315~1000

>1000~2000

A级

±0.05

±0.1

±0.15

±0.2

±0.3

±0.5

B级

±0.1

±0.2

±0.3

±0.5

±0.8

±1.2

C级

±0.2

±0.5

±0.8

±1.2

±2.0

±3.0

D级

±0.5

±1.0

±1.0

±1.5

±3.0

±4.0

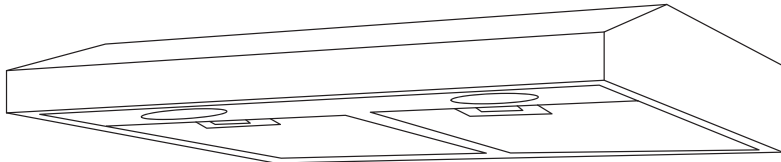
全部

6.3

143 mm




210 mm

SV168-U200-30T UNDER CABINET
Installation & User Manual



IMPORTANT NOTICE:
Read and save these instructions.
Installer: Leave this guide with the homeowner.
Homeowner: Keep this guide for future reference.

UNDERCABINET RANGE HOOD



2019c

技术要求：
1.字体要求印刷清晰，不能出现错印，漏印现象。
2.尺寸按规格要求。
3.印刷版面参照电子档。

项目

批准

校核

设计

重要零件

材质

80克双胶纸

订单编号

PI-0354-19-2

签字

服务零件

规格

143*210

料号

B53-TF23-2015-02-XX

日期

安规零件

表面处理

图号

A

中山市甜美电器有限公司
ZhongShan Tianmei Electrical Appliances Co.,Ltd

比例

第一角法

数量

重量

单位

mm

图幅

零件名称

2015说明书

1/1

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INSTALLATION

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Important Safety Notice

READ ALL INSTRUCTIONS BEFORE INSTALLING AND OPERATING THIS APPLIANCE

Your safety and the safety of others is very important. We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages. All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

WARNING

This is the safety alert symbol. This symbol alerts you to potential hazards that can hurt you and others. All safety messages will follow the safety alert symbol “” and the word “WARNING”.



WARNING

Excessive Weight
Require three or more persons to move and install this range hood. Spinal or other bodily injuries could occur if it is not followed.



WARNING

Severe Injury
Rotating fan can cause severe injury. Stay clear of fan when power is present.



WARNING

Hazard of electrical shock!
Do not perform service on an electrically live system. Disconnect the main electrical supply before servicing this device. Touching electrical connectors or other exposed electrical circuitry inside this range hood when they are energized could result in death, serious bodily injury, or property damage.



WARNING

Hazard of Burns!

Light bulb become extremely hot when turned on. DO NOT touch bulb until switched off and cooled. Touching hot bulbs could cause serious burns.

The manufacturer and/or distributor/reseller declines all responsibility in the event of failure to observe the instructions given here for installation, maintenance and suitable use of the product. The manufacturer and/or distributor/reseller further declines all responsibility for injury due to negligence and the warranty of the unit automatically expires due to improper maintenance. The manufacturer and/or distributor/reseller will not be held responsible for any damages to personal property or real estate or any bodily injuries whether caused directly or indirectly by the range hood.

- The installation in this manual is intended for qualified installers, service technicians or persons with similar qualified background. Installation and electrical wiring must be done by qualified professionals and in accordance with all applicable codes and standards, including fire-rated construction.
- **DO NOT** attempt to install this appliance yourself. Damage or Injury could result from installing the unit due to lack of appropriate electrical and technical background.
- Due to the size and weight of this range hood, at least two people are recommended for installation to reduce the risk of fire, electric shock, or injury to persons.
- Range hood may have very sharp edges; wear protective gloves if it is necessary to remove any parts for installing, cleaning or servicing.
- Ensure any nearby electrical service are OFF and stay OFF until the completion of installation to reduce the risk of electrical shock, short-circuit, electrical spark which may cause injury or damage.
- For general ventilating use only. **DO NOT** use to exhaust hazardous or explosive materials and vapors.
- In order to ensure the safe operation of fuel-burning heating equipment, it's air flow needs to be to be considered for proper combustion. Follow the heating equipment manufacturer's guideline and safety standards such as those published by the National Fire Protection Association (NFPA), and the American Society of Heating, Refrigeration and Air Conditioning Engineers (ASHRAE), and the local code authorities.
- To reduce the risk of fire and to disperse air properly, make sure to vent air outside. Sufficient household air flow is required for the proper combustion of fuel-burning heating equipment, and the exhaustion of their gases.

Important Safety Notice

- Ducted fans **MUST** always be vented to the outdoors.
- **DO NOT** vent exhaust into spaces between walls, crawl spaces, ceiling, attics or garages.
- Any old duct work should be cleaned or replaced if necessary to avoid the possibility of a grease fire. Check all joints on duct work to insure proper connection and all joints should be properly taped.
- Use only metal ductwork and this unit **MUST** be grounded.
- Before servicing or cleaning unit, switch power OFF at service panel and lock service panel to prevent power from being switched ON accidentally.
- When cutting or drilling into wall or ceiling, be careful not to damage electrical wiring or other hidden utilities.
- All electrical wiring must be properly installed, insulated and grounded.
- Use this unit only in the manner intended by the manufacturer. If you have questions, contact the vendor.
- **DO NOT** touch the bottom side of the range hood directly after usage because it may be hot. Wait until it has cooled.
- Make sure to inspect shipment and it's contents as soon shipment is received.
- Plug in and test range hood and all its functions, (refer to Range Hood Operations, Page 10), directly after receiving shipment, and before scheduling an installer.

TO REDUCE THE RISK OF A STOVE TOP GREASE FIRE:

- Clean grease laden surfaces frequently.
- Clean ventilating fan frequently.
- Keep all surfaces clean from grease or oil build up.
- Grease should not be allowed to accumulate on fan, baffle, spaces, filter, grease tunnel and oil container.
- Always turn range hood ON when cooking at high heat or when cooking flaming foods. Use high settings on cooking range only when necessary.
- Never leave burners or cooktop at high settings unattended. Boil overs cause smoking and greasy spillovers that may ignite. Heat oils slowly on low or medium settings.
- Always use appropriate cookware and utensils size.
- Always use cookware appropriate for the size of the surface element.

TO REDUCE THE RISK OF INJURY TO PERSONS IN THE EVENT OF A STOVE TOP GREASE FIRE:

- **SMOTHER FLAMES** with a close-fitting lid, cookie sheet, or metal tray, then turn OFF the burner. **BE CAREFUL TO PREVENT BURNS. NEVER PICK UP A FLAMING PAN**—you may be burned. **KEEP FLAMMABLE OR COMBUSTIBLE MATERIAL AWAY FROM FLAMES.** If the flames **DO NOT** go out immediately, **EVACUATE AND CALL THE FIRE DEPARTMENT** or dial your local emergency service immediately.
- **DO NOT USE WATER**, including wet dishcloths or towels — a violent steam explosion may result.
- Use an extinguisher **ONLY** if:
 - You know you have a Class A, B, C extinguisher, and you already know how to operate it.
 - The fire is small and contained in the area where it is started.
 - The fire department is being called.
 - You can fight the fire while maintaining a safe exit path.

TO REDUCE THE RISK OF INJURY TO PERSONS IN THE EVENT OF A GAS LEAKS:

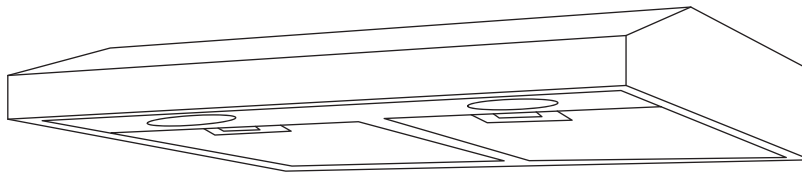
- Extinguish any open flame.
- **DO NOT** turn on the range hood fan or any type of ventilator.
- **DO NOT** turn on the lights or any type of appliance.
- Open all doors and windows to disperse the gas. If you still smell gas, call the gas company and fire department, or dial your local emergency service immediately.

Specifications

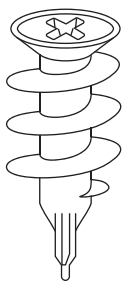
Maximum Power Usage	83W
Motor Power	80W
Amps	0.6 A
Lighting Wattage	12V, 1.5W (x2)
Levels Of Speed Control	3 Levels
Maximum Airflow	80CFM
Noise Level (dB/Sone)	40 dB(1.0 Sone) / 55 dB (2.8 Sone) / 60 dB (4.0 Sone)
Motor	Single Motor, A1 Housing
Motor Type	Single Chamber Ultra Quiet
Filtration Type	Aluminum Filter
Ducting / Venting	6" Round Top

- 1. In House Test Static Pressure "0".*
- 2. One sone is roughly equivalent to the sound of a refrigerator (1kHz) at 40 decibels.*
- 3. Subject to change without notice, please contact your local reseller for details.*

Parts Supplied

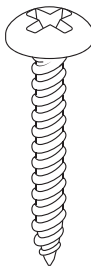


Range Hood



A

Qty: 6 pieces
(Dry Wall or
Sheet Rock Only)



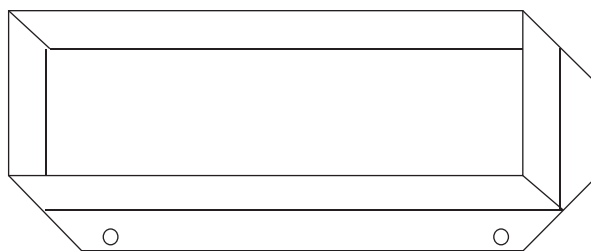
B

Qty: 6 pieces



C

Qty: 2 pieces

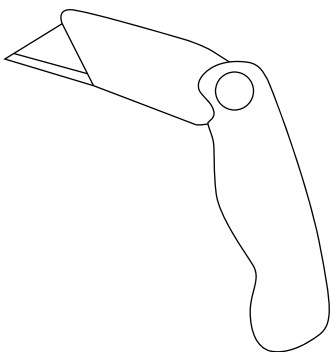


Rectangular Exhaust/ Vent Adapter
(For Vertical or Horizontal Venting)

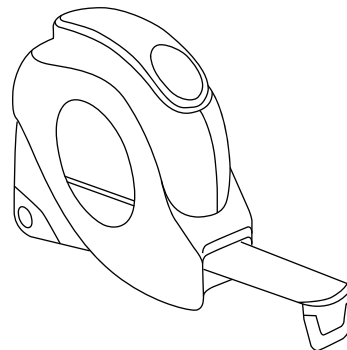
Tools Needed



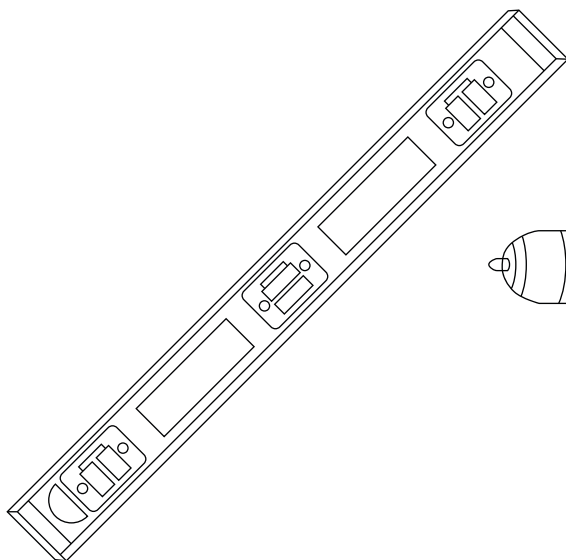
Marker or Pencil



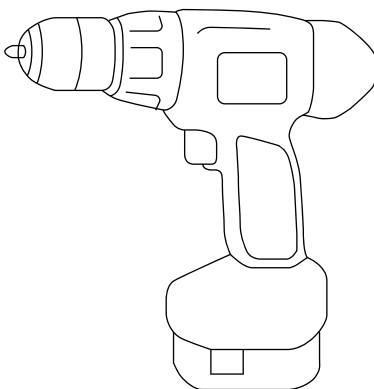
Utility Knife



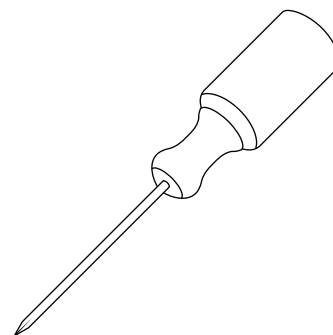
Measuring Tape



Level



Powered Drill



Flat & Phillips
Screwdrivers

Venting Requirements

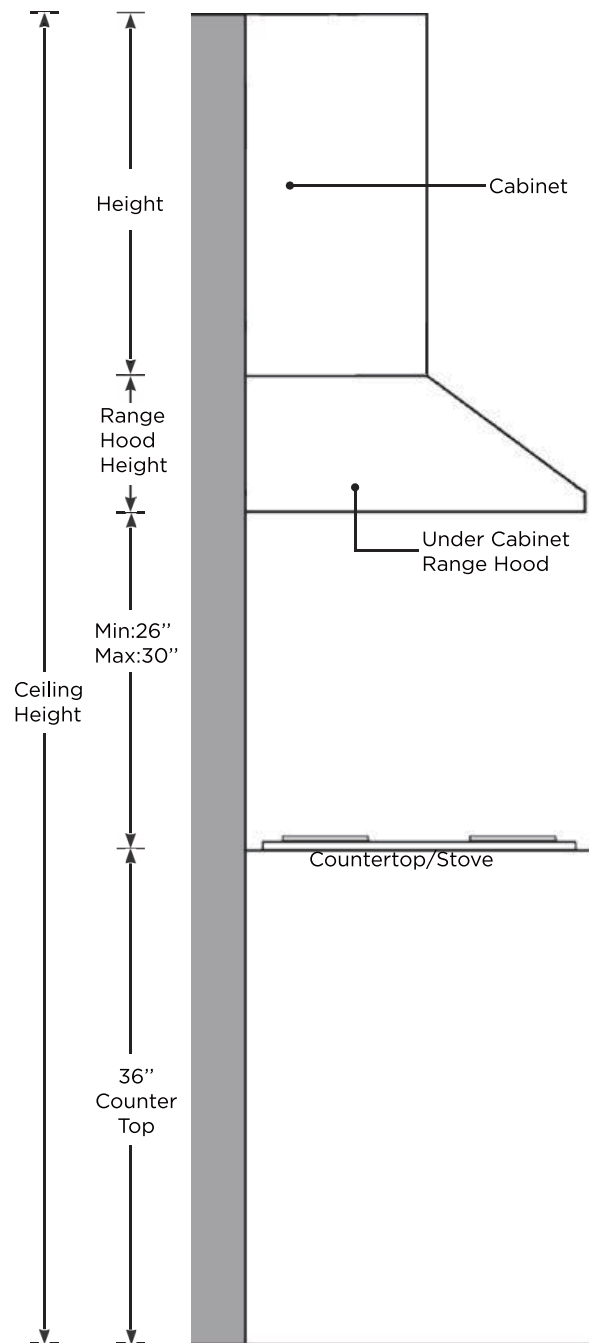
- Vent system must terminate to the outside (roof or side wall).
- DO NOT terminate the vent system in an attic or other enclosed area.
- DO NOT use 4" (10 cm) laundry-type wall caps.
- Use metal/aluminum ducting only. Rigid metal/aluminum ducting is recommended.
- Always keep the duct clean to ensure proper airflow.
- Calculate the following figures before installation:
 - ° Distance between the countertop/stove to the range hood. (Recommended 26" to ~30").

For the most efficient & quiet operation:

- A distance of 28" to 30" is recommended between stove top and the bottom of range hood.
- 28" is the lowest recommended for safe operation; 30" is only recommended for efficient operation, but can be mounted higher."
- It is recommended that the range hood be vented vertically **through the 3.25" x 10" rectangular vent, 6" (15cm) round vent, or larger round** metal/aluminum vent work.
- The size of the vent should be uniform.
- Use no more than three 90° elbows.
- For best results, attempt to make a minimum of 24" (61 cm) of straight vent between the elbows if more than one elbow is used.
- DO NOT install two elbows together.
- The length of vent system and number of elbows should be kept to a minimum to provide efficient performance.
- The vent system must have a damper. If roof or wall cap already has a damper, DO NOT use the supplied damper (if applicable).
- Use duct tape or equivalent to seal all joints in the vent system
- Use caulking to seal exterior wall or roof opening around the cap

* Due to different ceiling height configurations, the recommended height may not be applicable.

Height & Clearance



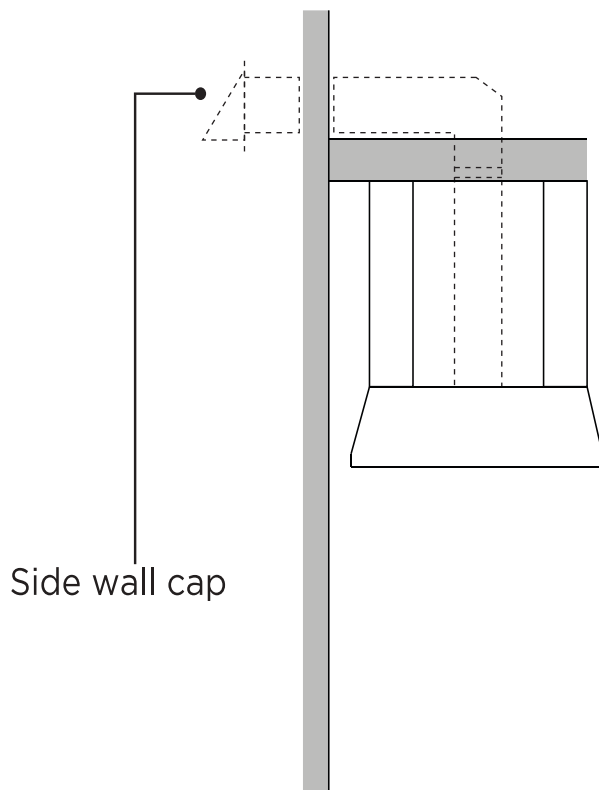
Venting Methods

- This range hood is factory set for venting through the roof or wall.
- Vent work can terminate either through the roof or wall. To vent through a wall, a 90° elbow is needed.

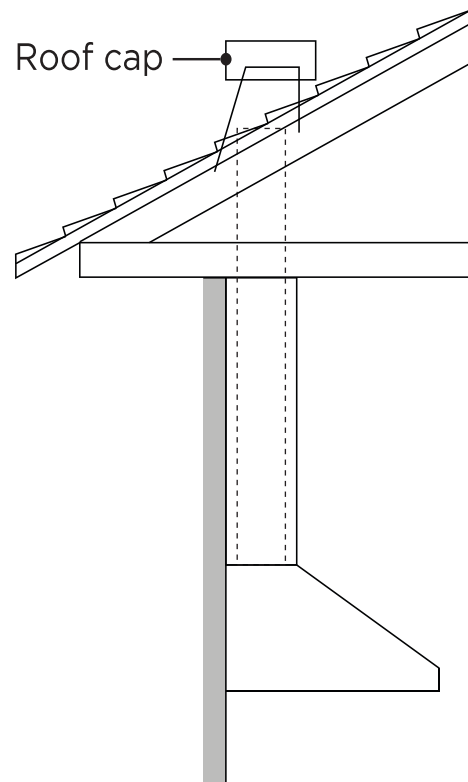
IMPORTANT:

- NEVER exhaust air or terminate duct work into spaces between walls, crawl spaces, ceiling, attics or garages. All exhaust must be ducted to the outside.
- Use metal/aluminum duct work only.
- Fasten all connections with sheet metal screws and tape all joints with certified duct tape or equivalent.
- Use caulking to seal exterior wall or roof opening around the cap.

Option 1:
Horizontal wall venting



Option 2:
Vertical roof venting



Preparation

Advanced Preparations:

1. Familiarize yourself with the controls of the range hood by reading through Range Hood Operations, Page 11.
2. Place the range hood on a flat, stable surface. Connect the range hood to a designated standard outlet (please refer the product label for the suitable voltage of this unit) and turn on the range hood. Verify all operations of the range hood by referring to Range Hood Operations, Page 11.
3. Place all supplied parts and required hardware on a flat, stable surface and verify the presence of all supplied parts listed on Page 4.
4. Carefully remove the white plastic protective coat from the chimney covers and range hood.
5. Determine whether your household ducting has a draft damper system; only 1 draft damper system is recommended for proper efficiency.
6. Determine if you will be using the draft damper system on the range hood. Install them onto the range hood before starting the installation. If you are using a draft damper system within the household ducting, the draft dampers do not need to be used on the range hood.



WARNING

Excessive Weight

Require three or more persons to move and install this range hood. Spinal or other bodily injuries could occur if it is not followed.

Preparations:

NOTE: To avoid damage to your hood, prevent debris from entering the vent opening.

1. Determine and mark the center line on the ceiling where the range hood will be installed. Make sure there is proper clearance within the ceiling or wall for exhaust vent.
2. Due to the weight and size of this unit, please make sure that the support system or framework being used is stable and secure in the wall or ceiling.
3. Put a thick, protective covering over counter top, cook top or range to protect from damage or dirt. Remove any hazardous objects around the area when installing.
4. Mark the locations of the support mounting bracket holes, ducting cutout (if used) and power supply cable cutout on the ceiling. Use drill and saber saw or keyhole saw to cut openings for power supply cable and ducting (see *Venting requirements* and *Electrical requirements*, Pages 5).
5. If venting to the outside install vent system (see *Venting Methods*, Page 7). Use caulking to seal exterior wall or roof openings.
6. Disconnect main electrical supply, prepare and run electrical wiring through ceiling or wall. Install a power outlet within reaching distance of the range hood assembly. DO NOT restore power until installation is completed.
7. Disconnect power cord, remove the aluminum filter by pressing on the latch toward the direction of solid arrow while holding the metal handle, gently pull the aluminum filter toward the direction of dashed arrow as shown in Figure 1.
8. Set aside the aluminum filters and grease cup until the range hood is properly installed.

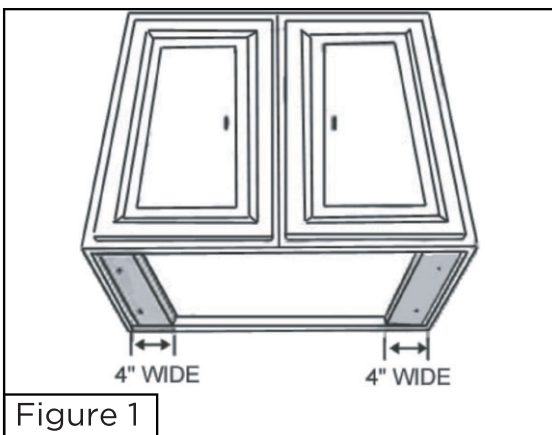


Figure 1

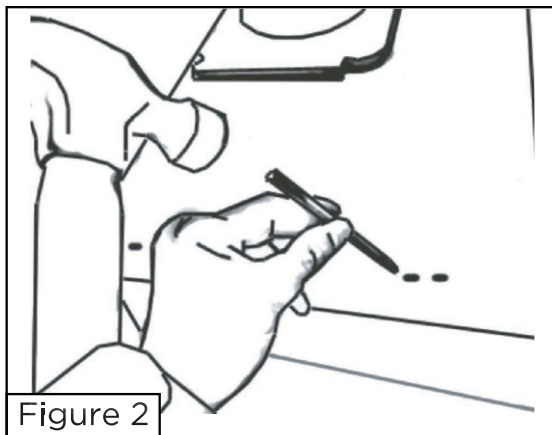


Figure 2

Installation

Instructions (refer to Page 4 for parts identification):

Measure the distance between the stove top and the bottom surface of your cabinet, installation structure or mounting surface; also measure the height of the range hood; deduct those measurements to calculate the distance between the stove top surface and the bottom surface of the range hood. A distance of 26" to 30" is recommended. Anything below this minimum recommended height is not recommended and may damage the range hood. However, due to different installation configurations, the recommended maximum height may be optional.

1. Mark the mounting references

Test fit the range hood body onto its mounting surface; ensure the range hood is aligned; mark all screw mounting holes (mark the entire shape of the hole/keyhole), the perimeter of the range hood body, the location of the duct vent, and the location of the power cord.

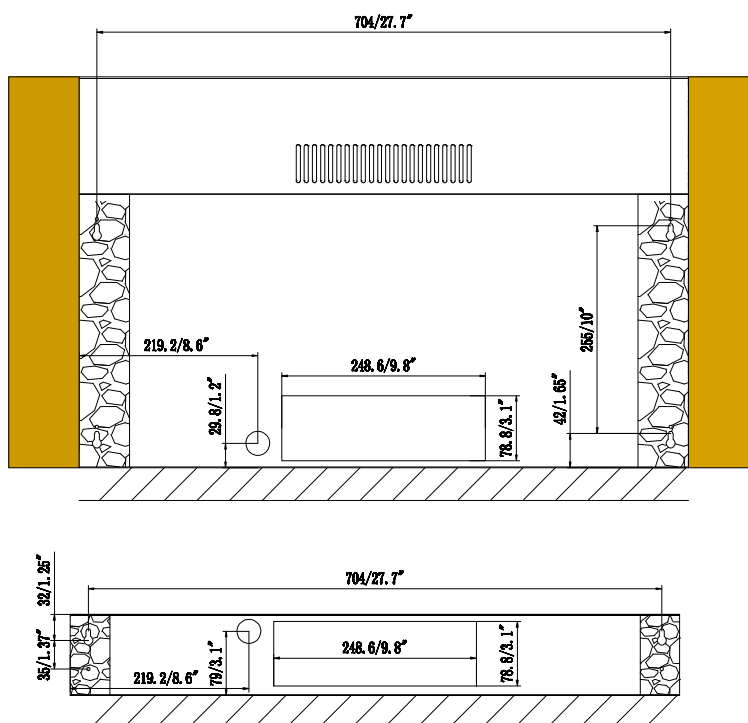
2. Assemble the vent adaptor onto the range hood.

Mount the vent adaptor and draft damper to the range hood body using the 10mm length screws. Use certified duct tape or other certified duct sealant to seal the vent adaptor and the range hood by taping over the mounting screws, alongside the flange of the vent adaptor, or sealing in between the 2 parts. (If already using a vent damper on your ducting, wall cap or roof cap, remove the draft damper from this vent adaptor. Do not use 2 draft dampers on the same line of ducting.)

3. Check your mounting references and then cut your vent and power cord holes.

Reposition the range hood in its installation location to ensure the newly installed vent adaptor will clear your markings. After confirming your markings proceed to cut out the holes to make clearance for the vent duct and power cord.

Wood Filler Strips (Not included)



Installation (Continued)

4. Partially install mounting screws for the keyhole mounting hole locations.

For the most accuracy, center-punch or stake your hole locations before predrilling you holes. Do not drill the holes too large for the mounting screws to seat. Predrill the mounting holes, and then partially screw 2 mounting screws in the keyhole locations, at opposite corners of each other, leaving approximately 1/4-inch of space so you can align the range hood keyhole mount holes onto those screws and then temporarily hang the range hood onto those screws.

5. Hang the range hood onto the mounting screws and run the power cord.

Additional help during this step is highly recommended. Position the range hood near the mounting location, and then run the power cord through its relief hole, (DO NOT plug in the power cord) and then align the 2 mounting screws with the keyhole mounting holes on the range hood; insert the range hood onto the mounting screws using the keyhole shaped mounting holes; hold pressure onto the range hood to ensure it does not dismount or fall; tighten the mounting screws so that the range hood is safe to release. Adjust the position of the range hood to your preference, and then proceed to screw in the remainder of the mounting screws to fully secure the range hood using the standard circle-shaped mounting holes. A total of 4 mounting screws, one in each corner, are the absolute minimum to mounting this range hood securely. Additional screws placed through the sheet metal is acceptable; do not drill or screw into any wires, cables, components or any critical fixtures.

It is recommended to function test the range hood at this point, to ensure there are not screws or hardware that are impeding the function of the blower; however, you must be sure there is no power supplied or connected when you continue to work on the range hood.

6. Attach the household ducting to the duct adaptor and range hood.

Ensure the range hood is unplugged and the power line is off. Attach your household ducting to the range hood using the least amount of bends or transitions as possible. If ducting bends or duct transitions are used, place each bend or transition as far apart as possible. Use certified duct sealant, tape or adhesive.

7. Confirm your installation, alignment, screws, ductwork, sealant, accessories, and then preform a function test.

Check your installation, its alignment, screw tension of all screws, duct work and sealant. Remove any finish protection and then install the baffle filters. If all the above are good, plug in the range hood and then turn on power to the line, and then proceed to perform another function test. Use stainless steel cleaner and a soft cloth to clean any dust or finger prints from range hood. Always wipe with the grain of the brushed stainless steel; never wipe across the grain of the brushed stainless steel finish.

Range Hood Operations

Control Panel, Display and Functions:



Increase Value Button

This button is used to turn ON the ventilation fan and also increase the suction of the ventilation fan.



Decrease Value Button

This button is used to turn OFF the ventilation fan and also decrease the suction of the ventilation fan.



Delayed Power-Off Button

This button is used to activate the Delayed Power-Off Timer.



Light Button

This button is used to activate and deactivate the Lighting System.

Turning ON the ventilation fan and increasing the suction

- Press and hold for 1-second the Increase Value Button to activate the ventilation fan to the Low Speed.
- Continue to press the Increase Button to increase the ventilation fan speed to Medium and then High speeds.
- Off, Low, Medium, High

Decreasing the suction and turning OFF the ventilation fan

- Press the Decrease Value Button to decrease the ventilation fan speed.
- Continue to press the Decrease Value Button to OFF to turn off the ventilation system
- High, Medium, Low, Off

Turning ON and OFF the lighting system

- Press the Light Button to turn ON or OFF the lighting system

Delayed Power-Off Button

- From the ON position (ventilation system), press and hold for 1-second the Delayed Power-Off Button to activate the Delayed Power-Off System
- The Delayed Power-Off System is set to 5-minutes by default

Adjusting the Delayed Power-Off System

- From the ON position (ventilation system), press and hold for 2-seconds the Delayed Power-Off Button to modify the Delayed Power-Off System
- Use the Increase Value Button and Decrease Value Button to adjust the Delayed Power-Off System
- The Delayed Power-Off System can be adjusted from 1 to 9 minutes.

Troubleshooting

If the range hood or light does not operate after installation:

- Check if the range hood has been plugged in, make sure that all power has been turned back ON, and all electrical wiring are properly connected. Swap out light bulb to working ones to determine
- whether it is caused by defective bulbs. See Replacing the light bulbs on Page 14.

The range hood vibrates when the suction is on:

- The range hood might not have been secured properly on to the ceiling or wall. Check with your installer

The suction or fan seems weak:

- Check that the duct sized used is at least 6" or 3 ¼" x 10". Range hood WILL NOT function efficiently with insufficient duct size. For example: 7" duct over 6" hole and loosely secured.
- Check if duct is clogged or if damper unit (half-circular flapper) is not installed correctly or opening properly. A tight mesh on a side wall cap unit might also cause restriction to the air flow.

The lights work but the suction is not spinning, is stuck or is rattling.

- The blower might be jammed or scraping the bottom due to shipping damage. Please contact us immediately.

The hood is not venting out properly:

- Make sure the distance between the stove top and the bottom of the hood is within 25" and 30" in distance. *Due to different ceiling height configurations, recommended height may not be applicable.
- Reduce the number of elbows and length of duct work. Check if all joints are properly connected, sealed, and taped.
- Make sure the power is on high speed for heavy cooking.

Note: For all other inquiries, please contact us. Our contact information can be found on the back cover page.

Maintenance

SAFETY WARNING: Never put your hand into area housing the fan while the fan is operating!

For optimal operation, clean range hood and all baffle/spacer/filter/grease tunnel/oil container regularly. Regular care will help preserve the appearance of the range hood.

Cleaning Exterior Surfaces:

- Clean periodically with hot soapy water and clean cotton cloth. DO NOT use corrosive or abrasive detergent (e.g. Comet Power Scrub®, EZ-Off® oven cleaner), or steel wool/scoring pads, which will scratch and damage the stainless steel surface. For heavier soil use liquid degrease such as “Formula 409®” or “Fantastic®” brand cleaner.
- If the finish looks splotchy (stainless steel hood), use a stainless steel cleaner to clean the surface of the hood. Use a dry soft towel to dry the hood. **CAUTION: Do not leave the cleaning solution on the surface too long as this may damage the finish.** Avoid getting cleaning solutions into or onto the control panel, computer components, wires or wired plugs.
- Always wipe/clean/polish in the same direction as the brushed stainless steel finish. Never wipe against the grain.
- After cleaning, you may use non abrasive stainless steel polish such as 3M® or ZEP®, to polish and buff out the stainless luster and grain. Always scrub lightly, with clean cotton cloth, and with the grain.
- DO NOT allow deposits to accumulate or remain on the hood, as they will become harder to clean, and may cause scratching of the finish.
- DO NOT use ordinary steel wool or steel brushes. Small bits of steel may adhere to the surface and cause rusting.
- DO NOT allow salt solutions, disinfectants, bleaches, or cleaning compounds to remain in contact with stainless steel for extended periods. Many compounds contain chemicals, which may be damaging. Rinse with water after exposure and wipe dry with a clean cloth.

Cleaning Aluminum Grease Filter / Stainless Steel Filterless Grill:

IMPORTANT: Drain oil from containers before potential residue overflow!

- The metal filters are intended to help filter grease, residue and moisture from cooking. They are required to be kept clean for performance and safety concerns, and may require replacement if neglected.
- Filters should be cleaned after every 30 hours of use or sooner depending on usage conditions.
- Remove and clean by hand or dishwasher. NOTE: Some newer dish detergents may cause marking or blackening of aluminum metals, such as the mesh aluminum filters. Spray “Formula 409®” or equivalent degreasing detergent and allow to soak if heavily soiled. Rinse with warm water, allow the filters to dry and then and re-install before using hood.

Replacing Filters:

- Should filters wear out due to age and prolonged use, please contact your local reseller for replacement filters. Consider preemptively purchasing an extra set of filters to store on hand, or upgrading to stainless steel baffle filters.
- Note: Also replace damaged filter that has punctured or broken mesh, bent or broken frame.



WARNING

Hazard of Burns!

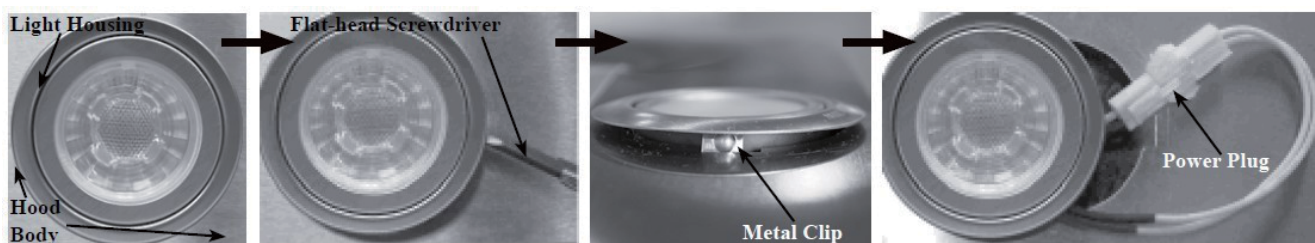
Light bulb become extremely hot when turned on. DO NOT touch bulb until switched off and cooled. Touching hot bulbs could cause serious burns.

Replacing The Light Bulb:

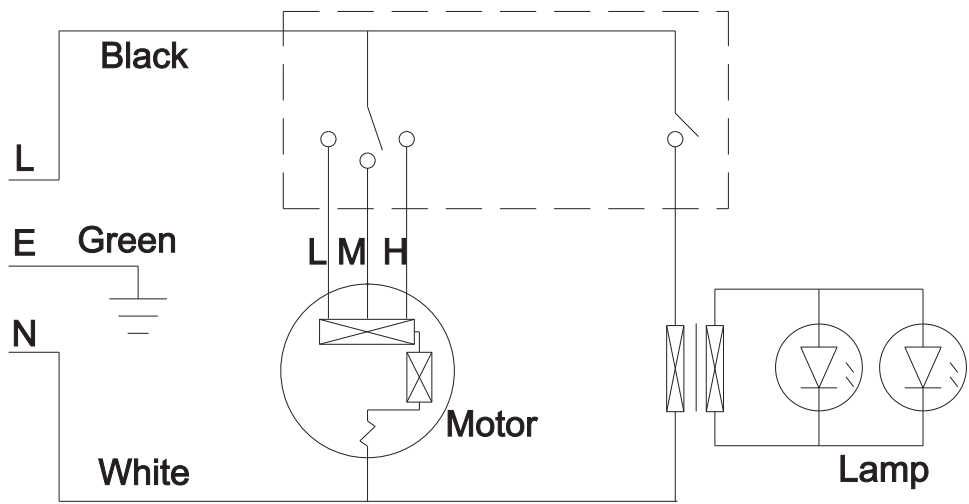
- Check the range hood tag for lamp specifications. Halogen bulbs will not work on "LED" models (they will lightly pulse or flash).
- Before performing any task outside of basic operation, turn off the power supply and/or unplug the unit.
- Before attempting to handle the light bulbs, ensure the bulbs are cool to the touch, including any adjacent working surfaces

Replacing LED Light Fixture:

- This range hood uses LED light fixture: 1.5 W Max 12V LED
- Make sure the range hood is unplugged or turn OFF breaker and the lights are cool to touch.
- Place a flat-head screwdriver between light housing and hood body, gently pry up the light housing and search for the metal clip. (Recommended: use multiple layers of tape over the screwdriver head to prevent any scratching of the finish)
- Apply force to the metal clip and pull out the light fixture. Disconnect the power cable and discard the old light fixture.
- Reverse the steps to install a new halogen light fixture. Turn ON breaker and range hood to test for operation.



Electric Schematic



Touch switch PCB



** Subject to change without notice, please contact your local reseller for details.*

Warranty

One Year Parts Warranty:

For one year from the date of original purchase, your local reseller will provide free of charge, non-consumable replacement parts or components that failed due to manufacturing defects. Subject to the conditions and limitations set forth below, your local reseller will, at its option, either repair or replace any part of its products that prove defective by reason of improper workmanship or materials. Repaired parts or replacement products will be provided by your local reseller on an exchange basis, and will be either new or refurbished to be functionally equivalent to new. The consumer is responsible for all shipping costs. Consumable parts not covered by this warranty include but not limited to: Light bulbs, metal, aluminum and charcoal filters.

Who is Covered:

This warranty is extended to the original purchaser for products purchased for ordinary home use.

This Warranty Will Be Voided When:

Product damaged through negligence, improper installation, accident, abuse, misuse, natural disaster, insufficient or excessive electrical supply, abnormal mechanical or environmental conditions, or any unauthorized disassembly, repair, modification, or failure to follow installation instructions. When product is used commercially or other than its intended purpose. Damaged because of improper connection with equipment of other manufacturers. Repaired or modified by anyone other than your local reseller's authorized agents. This limited warranty also does not apply to any product on which the original identification information has been altered, obliterated or removed, has not been handled or packaged correctly or has been sold as second-hand.

What is Not Covered:

Consumable parts such as light bulbs, metal and charcoal filters. The natural wear of finish, and wear due to improper maintenance, use of corrosive and abrasive cleaning products, pads, and oven cleaner products. Chips, dents or cracks due to abuse, misuse, freight damage, or improper installation. Damage of product caused by accident, fire, floods or act of God. The manufacturer and/or distributor/reseller is not liable for, and does not cover under warranty, any loss of properties or any costs associated with removing, servicing, installing, or determining the source of problems with this product.

This warranty is valid in the country of the original purchase at retail. It is non-transferable and applies only to the original purchaser and does not extend to subsequent owners of this product. Any applicable implied warranties, including the warranty of merchantability, are limited in duration to a period of express warranty as provided herein beginning with the date of original purchase at retail and, no warranties, whether express or implied, shall apply to this product thereafter.

To obtain warranty service, you may contact your local reseller from which you purchased this product. Please confirm the terms of your local reseller's policies prior to contacting. Typically, you must include product identification information, including model number and serial number with a detailed description of the problem you are experiencing. You must also include proof of the date of original retail purchase as evidence that the product is within the applicable warranty period.

The information in this document is subject to change without notice, please contact your local reseller for updated details.

Disclaimer

Carefully inspect all items for damages before accepting delivery. Note and picture any damages to the external box, contents or item to the carrier and written on the freight bill or delivery receipt. Request name and signature of the carrier's agent and keep copy to support your claim. Upon acceptance of items, owner assumes responsibility for its safe arrival. Report damages to the carrier and file a claim immediately. Failure to do so may result in the denial of your claim. The carrier will furnish you with necessary forms for filing a claim.

Damages caused during transit are not covered under our warranty. Please contact us for additional help in filing your insurance claim.

Please inspect contents of package(s) carefully upon receiving! We must be notified of any damages and/or missing parts within five (5) days upon your receipt of package(s). Claims will not be accepted after five (5) days. NOTE: Items were thoroughly tested and carefully packed in our factory before shipping.

Products must be returned in good working condition with ALL original parts and documentation packed in ALL original cartons, fillers and shipping cartons. A restocking fee of 15% will be charged for all approved return(s). Exchanges or returns may not be accepted if any packaging is missing.

Be sure to inspect the hood for damage and defects, and also function test the hood before installation. Appearance flaws of the hood found after installation and not affecting hood performance is not covered under our warranty for returns or exchanges. Service visits not covered under warranty.

Before Installation: Return for exchange or refund (please see above for acceptable returns).
After Installation: NO exchange or refund.

Contact Us

If you need any assistance, please contact your local reseller. Please have your order number and model of the range hood ready. This information will help process your request or inquiry more effectively.

If you need replacement parts, we recommend that you only use genuine parts. Our accessories and parts are engineered and designed specifically for this series of range hood, each is rigorously tested assuring the utmost in durability and reliability, providing a factory match, factory-installed appearance and functionality tailored to each individual range hood model.

21700 Barton Road, Colton, California 92324 USA
Phone Number: (800) 827-5950

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