

Important delivery information

Delivery of these garden building is usually very easy and straightforward.

Each Product page has an approximate delivery schedule set out, however, for many of our garden buildings, the delivery time is often much quicker than stated.

If however, you would like your garden building to arrive on a specific date, we cannot guarantee we will be able to accommodate your request but please feel free to contact us regarding this.

If a quick delivery of stock garden buildings is required we will always try to accommodate you.

At least 24 hours before delivery you will always be contacted and be given the date and approximate time of delivery. If more notice is required please let us know when you are ordering.

Providing the following points can be met delivery is FREE of charge to UK mainland addresses (There will be delivery charges to remote areas – especially and the Highlands in Scotland)

Delivery process

Delivery is made by truck which will have an on-board fork-lift to off-load your building.



Sufficient space is required for this vehicle to unload and operate, if you are unsure or concerned please contact us . If there is insufficient space which prevents the garden building from being off-loaded a delivery charge may apply.

Delivery is safe. Our drivers are very helpful and will always try to position the garden building as conveniently as possible, however, because the forklifts are very heavy, it is entirely at the drivers' discretion whether or not it is appropriate to drive onto your property. If a driver does come onto your property with a fork-lift or other vehicle it is at your risk.

During off-loading customers or their representative must be available to receive the garden building if so required. A signed delivery note will be required.

It is important that you insert at least one (mobile), but preferably two telephone numbers in the telephone number box when ordering. At least one day prior to delivery our transport department will contact you to provide as accurate a delivery schedule as possible so it is crucial that they are able to get hold of you.

More information

Cabins are delivered in weather proof wrapping and can stand outside quite adequately for a reasonable period of time (however the exception to this would be if the cabin is delivered on a smaller vehicle and has to be off-loaded manually it would therefore be un-packed)

If you feel it is more appropriate for delivery on a smaller vehicle – please don't hesitate to contact us as this can occasionally be arranged – frequently at no additional cost. Due to the smaller vehicles not being able to carry a forklift, the driver would require assistance when unloading the garden building.

If you are unsure or concerned about delivery or any other aspect of the garden building please contact us .