

LIMITED WARRANTY

The producer promises to repair or replace any chair that is found to be defective in material or workmanship within one(1) year from the date of original purchase so long as you, the original purchaser, still owns it. This is your sole and exclusive remedy. This warranty is subject to the provisions below.

EXCLUSIONS:

- This warranty does not apply and no other warranty applies to: Normal wear and tear, which are to be expected over the course of ownership.
- Misuse, abuse, or excessive use of the product.
- Modifications or attachments to the product that are not approved by the manufacturer.
- Products that were not installed, used or maintained in accordance with product instructions and warnings.
- Products used for rental or commercial purposes.
- Damage caused by the carrier in-transit is handled under separate terms.

SEATING USAGE:

- Normal use for seating is identified as the equivalent of a single shift, forty- (40) hour workweek. To the extent that a seating product is used in a manner exceeding this, the applicable warranty period will be reduced in a pro-rata manner.
- Some retailers might have custom models imported directly from the factory and therefore are not supported by our local service team because we don't have the correct parts, please contact your retailer directly for support. If you have any questions about that we will be.

RETURN POLICY :

- We adopt a 30 days return policy which means that all products purchased on this website may be returned to us within the timeframe. You need to contact us within 30 days after the product(s) came into your possession and the product(s) must be returned to us without any undue delays.
- Returned products must be returned in the same condition as they were sent and they must be sent in their original packaging.
- If the product is not faulty, (i.e. if you changed your mind or if you are unhappy with the product for some other reason), the cost of shipping will all be on you. And it is your responsibility that the package arrives safely to us so we recommend that you use a courier service where it is possible to track the shipment.
- If the product is faulty when you receive it please contact us and we will help you out (see more information under Manufacturer Warranty).
- We reserve the right to give a partial refund in cases when the product(s) is not in an unused condition, is damaged or has missing parts not due to our error.

HOW RETURNS WORK:

- Contact us through the contact form on our website and attach the invoice to the message as proof of purchase. And please also write the reason for return.
- We will then get back to you as soon as possible with information on where to send the product(s).
- As soon as we have received the product(s) and made an inspection we will inform you of our decision.
- If a refund is approved we will automatically credit the purchase to your credit card or original method of payment.
- If the product(s) is damaged, not in its original condition or missing parts we will inform you if you are eligible for a partial refund. This is decided from case to case depending on the severity of the damages or what parts are missing.



Ergonomic Design •



Assembly Instructions



Part		Qty.
A		1
B		1
C		1
D		1
E		4
F		1
G		5
H		4
I		5

