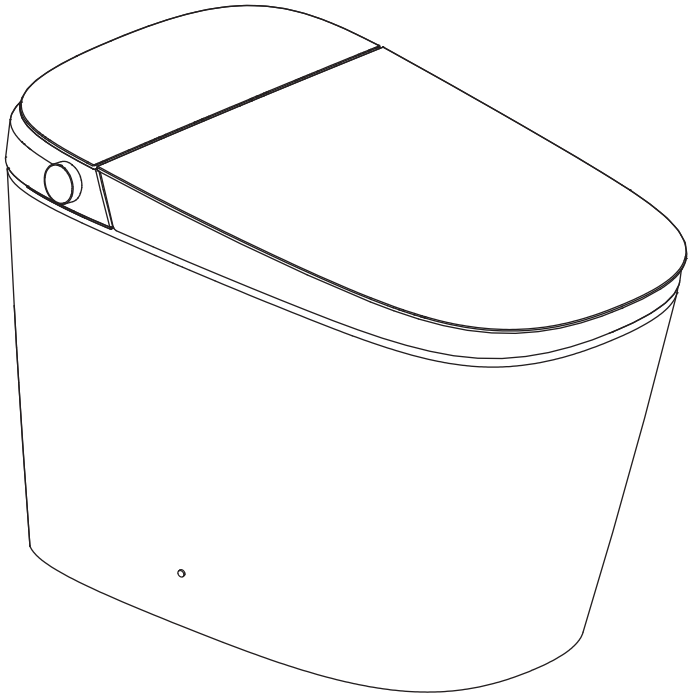
ENJOY SMART LIFE

EPLO®



Installation Manual

■Model:EP-U8PRO/U9PRO

Thank you for choosing our products. Please read the instructions carefully before installation and keep it available for future maintenance or reference.

E-mail:service@eplo.com

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IMPORTANT SAFEGUARDS

When using electrical products, especially when children are present, basic safety precautions should always be followed, including the following:

1. The appliance is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.
2. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
3. Children shall not play with the appliance.
4. Cleaning and user maintenance shall not be made by children without supervision.

READ ALL INSTRUCTIONS BEFORE USING

DANGER – To reduce the risk of electrocution:

1. Do not use while bathing.
2. Do not place or store product where it can fall or be pulled into a tub or sink.
3. Do not place in or drop into water or other liquid.
4. Do not reach for a product that has fallen into water. Unplug immediately.
5. Do not wash the main unit or electrical plug with water or detergent.
6. Do not handle the electrical plug with wet hands.
7. Never block the outlet of the air dryer.
8. Never disassemble, repair or modify this product.
9. During installation, disassembly, repair and maintenance of the product, the power plug must be switched off and water supply be shut off.

***DANGER** – Réduire le risque d'électrocution:*

1. Ne pas utiliser pendant le bain.
2. Ne pas placer ou stocker le produit dans un endroit où il pourrait tomber ou être tiré dans une baignoire ou un évier.
3. Ne pas placer ou laisser tomber le produit dans l'eau ou tout autre liquide.
4. Ne tendez pas la main pour obtenir le produit tombé dans l'eau. Débranchez immédiatement la prise.
5. Ne lavez pas l'unité principale ou les prises électriques avec de l'eau ou des détergents.
6. Ne pas manipuler la prise électrique avec les mains mouillées.
7. Ne jamais obstruer la sortie du sécheur d'air.
8. Ne jamais démonter, réparer ou modifier ce produit.
9. À l'occasion de l'installation, du démontage, de la réparation et de l'entretien du produit, la prise de courant doit être coupée et l'alimentation en eau doit être interrompue.

WARNING – To reduce the risk of burns, electrocution, fire, or injury to persons.

1. Close supervision is necessary when this product is used by, on, or near children or individuals with disabilities.
2. Use this product only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.

3. Never operate this product if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the product to a service center for examination and repair.
4. Keep the cord away from heated surfaces.
5. Never use while sleeping or drowsy.
6. Never drop or insert any object into any opening or hose.
7. Do not use outdoors or operate where aerosol (spray) products are being used or where oxygen is being administered.
8. Connect this product to a properly grounded outlet only. See Grounding Instructions.
9. Do not throw cigarettes and other burning materials into toilet, otherwise it might cause fire.
10. This product is an electric appliance, so it must be placed far away from water and other liquid.
11. Do not lay the product on its side or upside down during the electrical circuit.
12. It is prohibited to use other electric appliances in the same socket.
13. It is forbidden to use the power extension or unstable loose outlet.
14. Do not reuse any existing water supply hoses, otherwise it might cause leakage, fire or electrical shock. Installation should include specified components and a new water supply hose.

⚠ ***AVERTISSEMENT –*** *Pour réduire les risques de brûlure, d'électrocution, d'incendie ou de blessure.*

1. Ce produit doit être surveillé de près lorsqu'il est utilisé par, sur ou à proximité d'enfants ou de personnes handicapées.
2. N'utilisez ce produit que pour l'usage auquel il est destiné, tel qu'il est décrit dans ce manuel. N'utilisez pas d'accessoires non recommandés par le fabricant.
3. N'utilisez jamais ce produit si le cordon ou la fiche est endommagé, ne fonctionne pas correctement, tombe ou est endommagé, ou tombe dans l'eau. Retourner le produit au centre de service pour inspection et réparation.
4. Gardez le cordon loin des surfaces chaudes.
5. Ne jamais utiliser pendant le sommeil ou la somnolence.
6. Ne laissez jamais tomber ou n'insérez jamais d'objet dans une ouverture ou un tuyau.
7. Ne pas utiliser à l'extérieur ou dans des endroits où des aérosols (sprays) ou de l'oxygène sont utilisés.
8. Connectez ce produit uniquement aux prises correctement mises à la terre. Voir les instructions de mise à la terre.
9. Ne jetez pas de cigarettes et autres substances brûlées dans les toilettes, sinon cela pourrait provoquer un incendie.
10. Ce produit est un appareil électrique et doit donc être placé loin de l'eau et d'autres liquides.
11. Dans le circuit, ne pas allonger le produit sur le côté ou à l'envers.
12. L'utilisation d'autres appareils électriques dans la même prise est interdite.
13. Il est interdit d'utiliser des rallonges d'alimentation ou des prises lâches instables.
14. Ne réutilisez pas les tuyaux d'alimentation existants, car ils pourraient provoquer une fuite, un incendie ou une électrocution. L'installation doit inclure les composants spécifiés et un nouveau tuyau d'alimentation en eau.

IMPORTANT SAFETY INSTRUCTIONS

CAUTION – Indicates that failure to follow the instruction may cause body injury or property damage.

1. Do not install or use the product in wet places as steam room etc.
2. It is recommended to use water-proof electrical outlet which should be installed in a place where is not easily to get wet.
3. This product should be used with 110V-120V, 50-60Hz electrical current only, load current is at least 15A. Power plug must be equipped with ground fault circuit interrupter or ground fault electrical leakage protector or similar high sensitive, rapid type leakage switch (Rated sensitive current under 6mA).
4. When it thunders, it is strongly recommended to pull out the power plug.
5. Do not stand on ceramic toilet.
6. Ceramic toilet must install floor fixing bolts.
7. Do not stand on product unit, seat and lid.
8. Do not lean against the seat lid when using the product, to avoid damage.
9. This product is equipped with a soft-closing seat lid. Do not push the toilet seat closed, or damage may occur.
10. Do not use any caustic chemicals or scrubbing brush to clean this product.
11. Exposure to direct sunlight is prohibited.
12. Only use tap water or potable water, otherwise it may cause chafing.
13. Do not connect water supply to heater outlet. Make sure inlet water temperature is between 3~35°C/37.4~95°F.
14. When the room temperature is under zero degree, please drain the water tank, to avoid freezing.
15. Raise room temperature to prevent the toilet from damage due to freezing.
16. When moving the product from cold or wet environment into normal room temperature, wait for 2 hours until the condensation water is fully volatilized. Doing so can prevent the product from electrical short-circuit.
17. When not using the product over three(3) days, drain the water out of the toilet and pull the electrical plug from the wall outlet.
18. Stop using the product and shut off the power when product malfunctions. Call for professional service.

ATTENTION – *Indique que le non-respect de l'instruction peut entraîner des blessures corporelles ou des dommages matériels.*

1. N'installez pas ou n'utilisez pas le produit dans un endroit humide, tel qu'une chambre à vapeur, etc.
2. Il est recommandé d'utiliser une prise de courant étanche, qui doit être installée dans un endroit où elle ne risque pas d'être mouillée.
3. Ce produit doit être utilisé avec un courant électrique de 110V-120V, 50-60Hz uniquement, le courant de charge étant d'au moins 15A. La fiche d'alimentation doit être munie d'un disjoncteur de défaut de mise à la terre ou d'un protecteur de fuite de défaut de mise à la terre ou d'un interrupteur de fuite de type rapide de haute sensibilité similaire (courant sensible nominal inférieur à 6 ma).
4. En cas de tonnerre, il est fortement recommandé de débrancher la prise électrique.
5. Ne vous tenez pas debout sur les toilettes en céramique.
6. Les toilettes en céramique doivent être équipées de boulons de fixation au sol.
7. Ne pas se tenir debout sur l'unité de produit, le siège et le couvercle.
8. Ne vous appuyez pas sur le couvercle du siège lorsque vous utilisez le produit, afin d'éviter de l'endommager.
9. Le produit est équipé d'un couvercle de siège à fermeture douce. Ne fermez pas le siège de toilette, il pourrait causer des dommages.

10. N'utilisez pas de produits chimiques agressifs ou de brosses pour nettoyer ce produit.
11. L'exposition directe au soleil est interdite.
12. Utilisez uniquement de l'eau du robinet ou de l'eau potable, sinon vous risquez de causer des éraflures.
13. Ne raccordez pas l'alimentation en eau à la sortie de l'appareil de chauffage. S'assurer que la température de l'eau d'entrée est comprise entre 3~35℃/37.4~95℉.
14. Lorsque la température ambiante est inférieure à zéro degré, veuillez vidanger le réservoir d'eau afin d'éviter le gel.
15. Augmentez la température de la pièce pour éviter que les toilettes ne soient endommagées par le givrage.
16. Lorsque le produit passe d'un environnement froid ou humide à une température ambiante normale, attendre 2 heures jusqu'à ce que l'eau de condensation soit entièrement volatilisée. Ce faisant, vous évitez les courts - circuits électriques du produit.
17. Lorsque le produit n'est pas utilisé pendant plus de trois (3) jours, videz l'eau des toilettes et débranchez la prise électrique de la prise murale.
18. Cessez d'utiliser le produit et éteignez l'alimentation lorsque le produit tombe en panne. Appel à un service professionnel.

GROUNDING INSTRUCTIONS

This product should be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current. This product is equipped with a cord having a grounding wire with a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded.

⚠ **DANGER –** Improper use of the grounding plug can result in a risk of electric shock.

If repair or replacement of the cord or plug is necessary, do not connect the grounding wire to either flat blade terminal. The wire with insulation having an outer surface that is green with or without yellow stripes is the grounding wire.
This product is factory equipped with a specific electric cord and plug to permit connection to a proper electric circuit. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product. Do not modify the plug provided — if it will not fit the outlet, have the proper outlet installed by a qualified electrician. If the product must be reconnected for use on a different type of electric circuit, the reconnection should be made by qualified service personnel.

⚠ ***DANGER -*** *une mauvaise utilisation de la prise de terre peut entraîner un risque d'électrocution.*

Si vous avez besoin de réparer ou de remplacer un fil ou une fiche, ne connectez pas le câble de mise à la terre à une borne de type lame plate. Les fils avec une couche isolante dont la surface extérieure est verte et avec ou sans bandes jaunes sont des fils de terre.
Ce produit est équipé en usine d'un cordon électrique et d'une fiche spécifiques permettant de le connecter à un circuit électrique approprié. Assurez-vous que le produit est branché sur une prise ayant la même configuration que la fiche. Aucun adaptateur ne doit être utilisé pour ce produit. Ne modifiez pas la fiche fournie — si elle n'est pas adaptée à la prise, faites installer la prise adéquate par un électricien qualifié. Si le produit doit être reconnecté pour être utilisé sur un autre type de circuit, il doit être reconnecté par un personnel de service qualifié.

SAVE THESE INSTRUCTIONS

FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

WARNING: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

FCC RF Radiation Exposure Statement Caution: To maintain compliance with the FCC's RF exposure guidelines, place the product at least 20cm from nearby persons.

IC Statement

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.
Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :(1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.
Cet équipement doit être installé et utilisé avec un minimum de 20 cm de distance entre la source de rayonnement et votre corps.

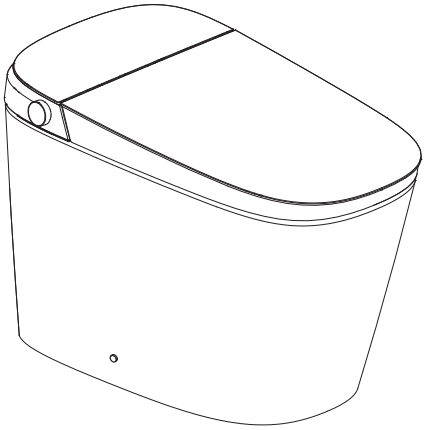
Technical specification

Main Unit	Rated voltage	110V-120V，50Hz-60Hz
	Rated power	875W
	Water proof	IPX4
	Power cord length	About 1.5m
Toilet	Flush volume	1.6/1.1Gpf, 6.0L(full flush)/4.1L(half flush)
	Flushing mode	Siphonic jet
	Rough-in	12 inches (305mm)
	Outlet outside diameter	≤ 3.9 inches (≤ 100mm)
	Drainage method	S-trap
	Water pressure range	Minimum water pressure 0.08MPa, Maximum water pressure 0.8MPa
Cleaning device	Heating mode	Instant
	Heating power	120V/1400W
	Water temperature	6-level adjustment
	Water volume	3-level adjustment
	Cleaning mode	Rear washing/Oscillating washing, Front washing/Oscillating washing
	Nozzle position	5-level adjustment
	Water pressure protector	Pressure maintaining device, Automatic pressure relief device
	Anti-fouling device	Automatic nozzle cleaning, Anti-backflow device, Anti-syphon device, Filter device
	Safety device	Thermal fuse, Ground protection, Thermostat, Water temperature sensor, Over temperature protection, Leakage protection plug
Deodorization	Deodorization method	Photocatalyst-free

Drying device	Warm air volume	Over 0.2m³/min
	Warm air temperature	6-level adjustment
	Heating power	200W
	Safety device	Thermal fuse, Thermostat, Leakage protection plug
Heated seat	Surface temperature	6-level adjustment
	Heating power	50W
	Burn protection	After 10 minutes of use, the seat temperature will automatically drop slowly to a low level
	Safety device	Seat sensor, Temperature sensor, Thermostat, Thermal fuse, Leakage protection plug
Caring device	Night light assembly	Intelligent, Always on, Always off
	User ID setting	To avoid interference when used by multiple users
	Automatic flushing	Automatic flushing after use
	Foot sensor open lid	Foot sensor open lid/seat can be realized
	Foot sensor flushing function	Foot sensor flushing
	Auto-open lid function	Auto-open lid function can be realized
	Power off flush	Toilet will be washed manually after power failure
Antibacterial site	Seat	EPA Registration Number: 73148-8 EPA Est. 101287-CHN-1
	Nozzle	EPA Registration Number: 73148-4 EPA Est. 101287-CHN-1

Rated power: Under the condition of ambient temperature 23°C/73°F, water static pressure 0.18MPa±0.02MPa, water temperature 15°C/59°F, power toilet on, set water pressure, seat temperature, water temperature to the highest level in turn and perform one rear washing cycle.

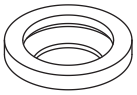
List of materials



Main Unit



Remote Control Components



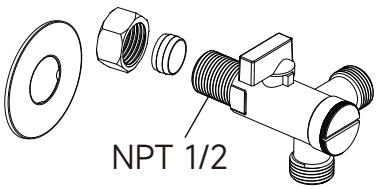
Sealing Flange



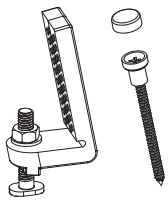
Install Cardboard



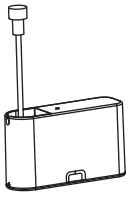
Installation Manual



Three Way Angle Valve

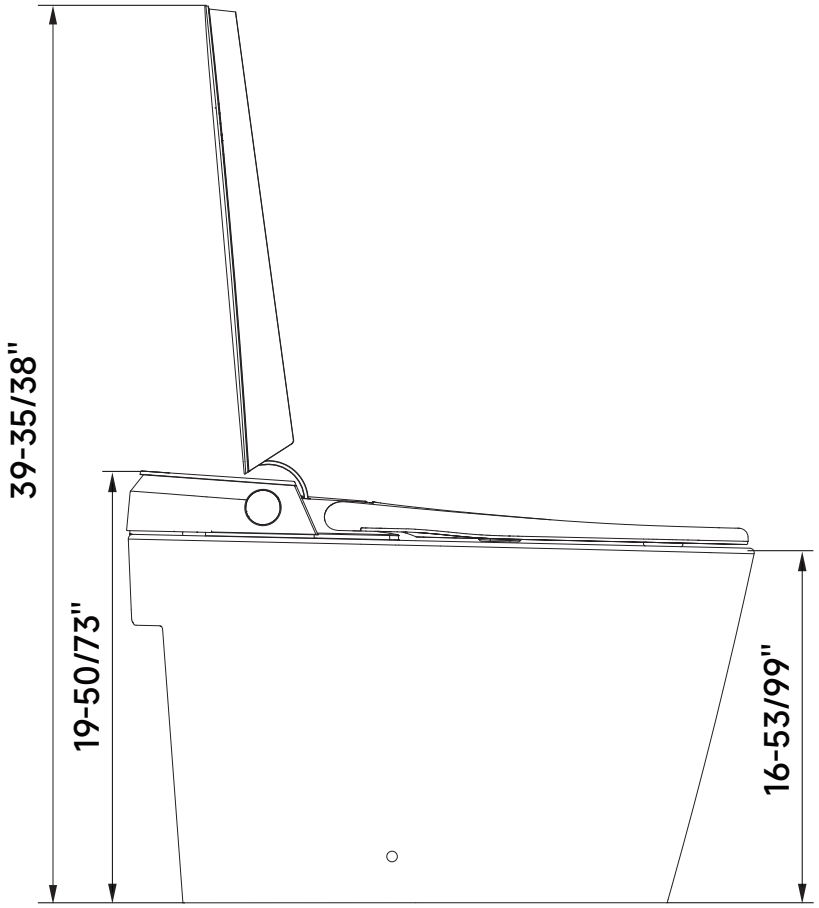


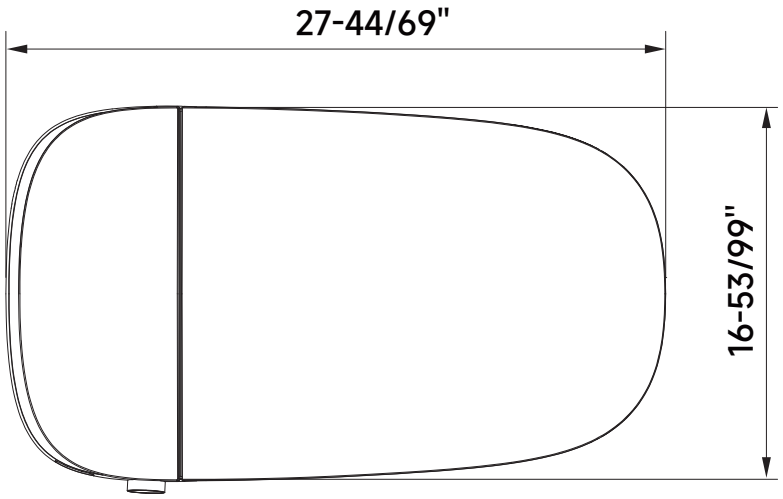
Mounting Kit



Battery Box

Technical drawing

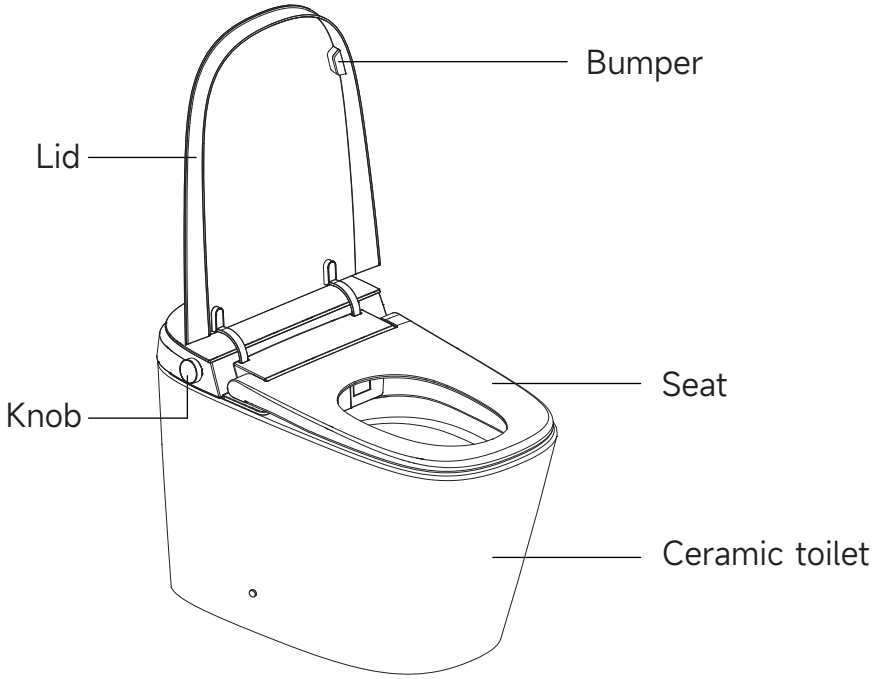




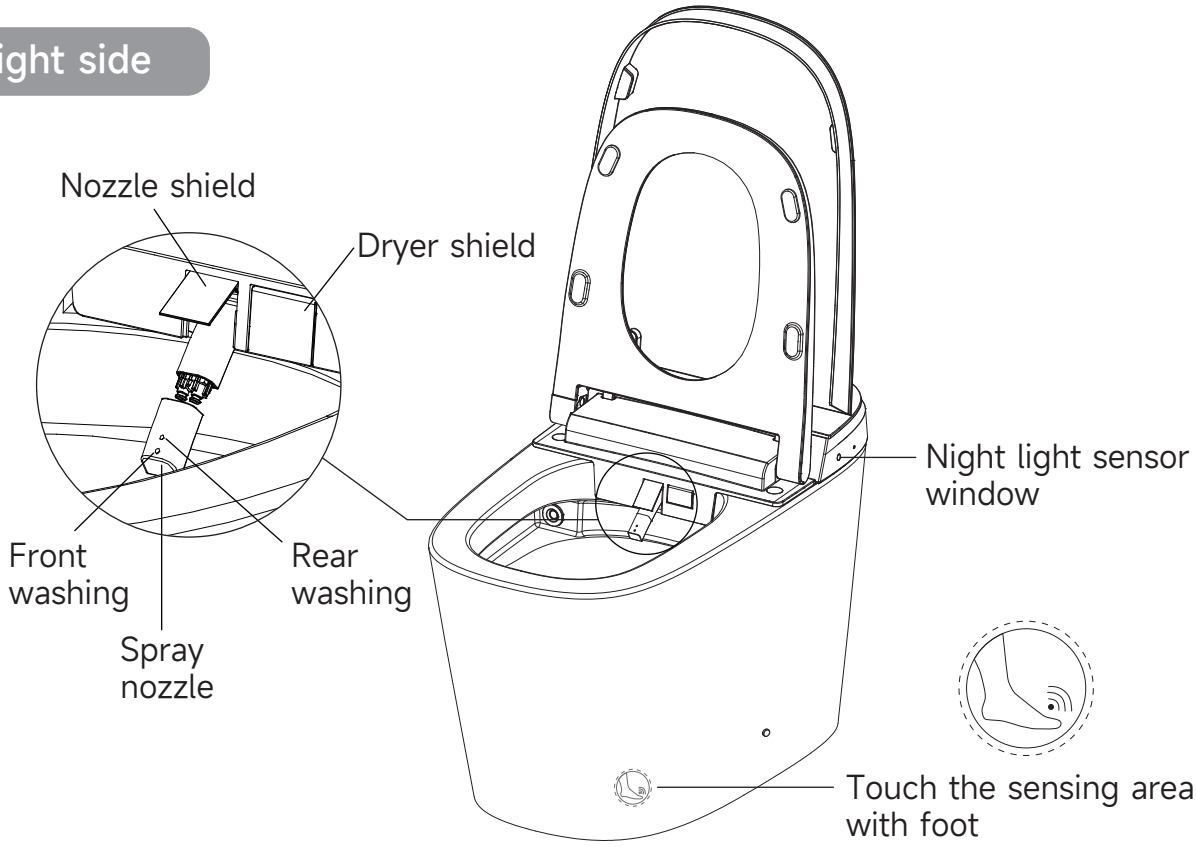
1. The drawing is for reference only, and we reserve the right to modify the product appearance.
2. Product appearance is subject to change in kind.

Parts identification

Left side



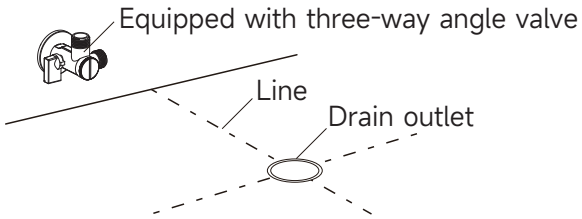
Right side



Toilet installation

1. Install the matching three-way angle valve

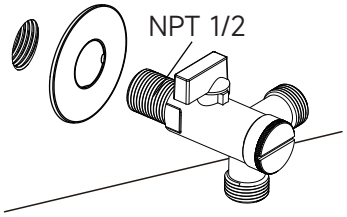
- Mark the center line of the sewage outlet on the ground, and install a three-way angle valve at a suitable position on the wall according to the size of the toilet.



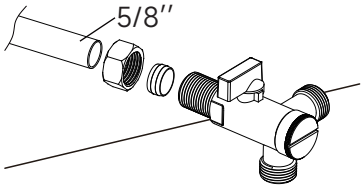
Note:

1. Please use the supplied angle valve when installing this toilet. Use of another angle valve not including a filter may result in blockages in the toilet and bidet waterways.
2. If replacing an existing angle valve, please contact a professional for installation.

Installation Method 1:

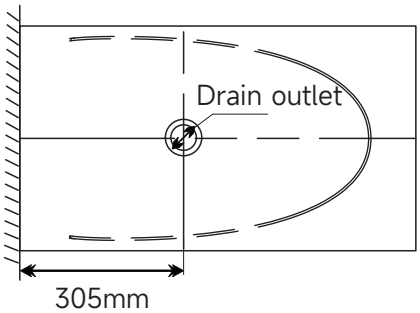


Installation Method 2:



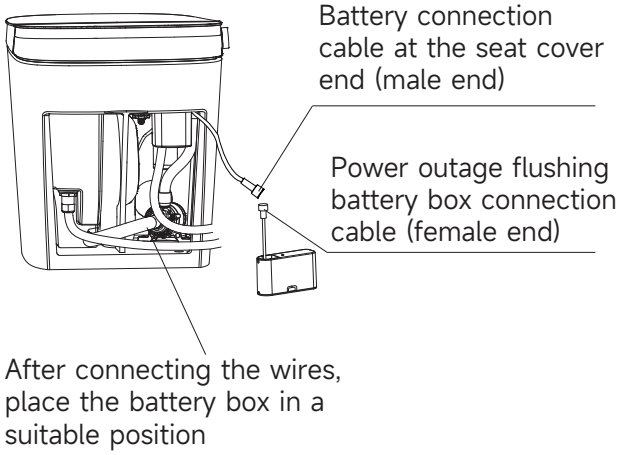
2. Rough-in template installation

- Align cardboard with the centerline of drain outlet.
- Draw contour line according to cardboard.



3. Installation of the Flushing Battery

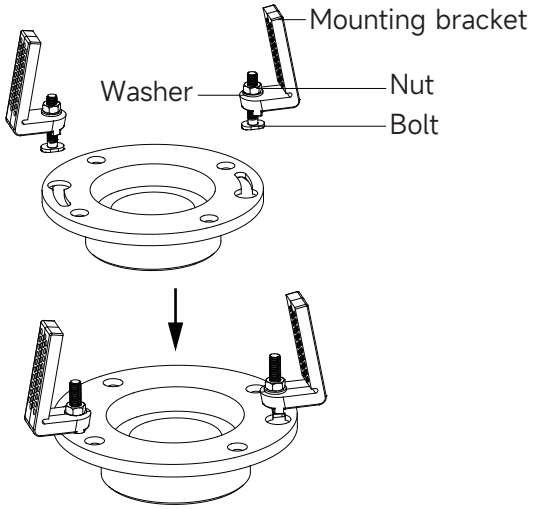
- Remove the male end (red) of the battery connector from the rear seat cover of the ceramic.
- Connect the battery connection wire at the seat cover end to the female end of the power-off flushing battery box connection wire and tighten them.
- Place the battery box in a suitable position behind the ceramic. Please ensure it is not placed too deep inside, as it may be difficult to remove for battery replacement in the future.



Kind tips:
The male and female terminals of the battery connection have positive and negative poles. There are positioning structures inside the two terminals. Please do not force them to plug in, as this may cause damage to the product.

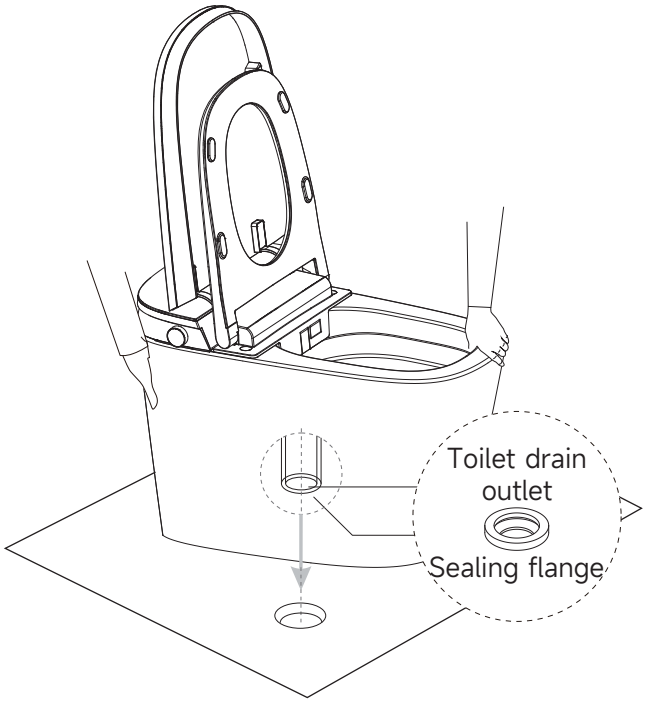
4. Mounting bracket installation

- Assemble the mounting bracket with bolts and then install them to the pre-installed flange plate on the ground and lock tight with nuts.



5. Ceramic toilet installation

- Install a sealing flange into drain outlet.
- Install ceramic toilet on the corresponding position.

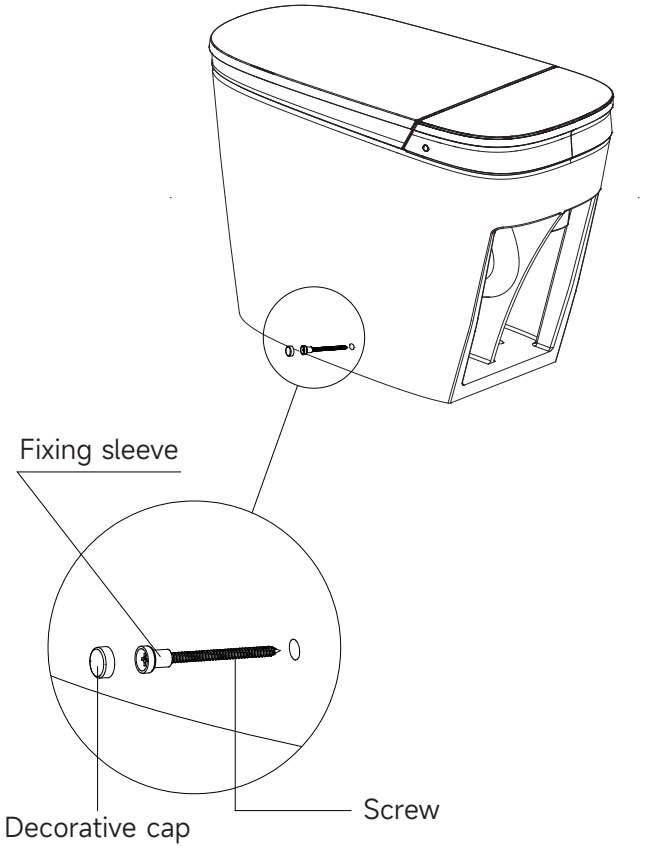


Note:

1. Two people are required to carry the toilet.
2. Please clean up the drain outlet.
3. Please make sure ceramic toilet outlet sits perfectly on drain outlet.

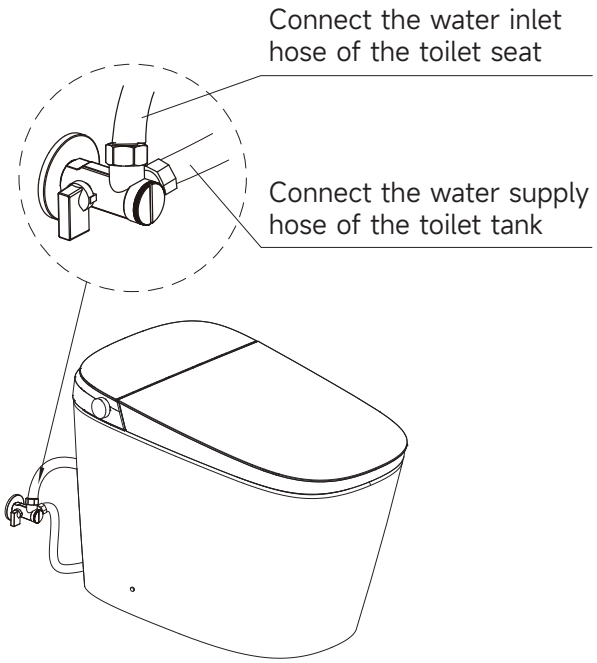
6. Screw installation

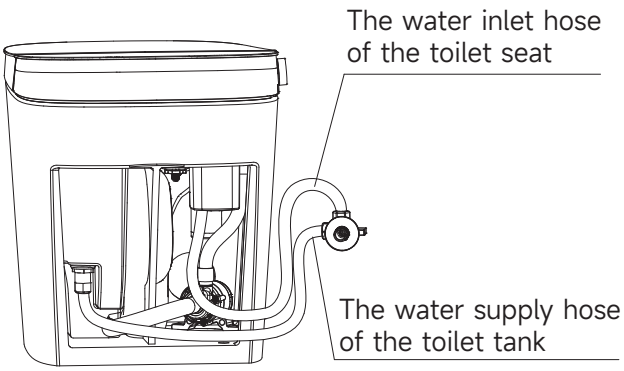
- Put the screw through the fixing sleeve and then install it through the holes (on both sides of the toilet bowl) to the mounting bracket on the ground. Lock tight.
- Install the decorative cap on the fixing sleeve.



7. Connect the hoses

- Connect the water supply hose of the toilet tank and the water inlet hose of the toilet seat to the three-way angle valve as shown in the figure.

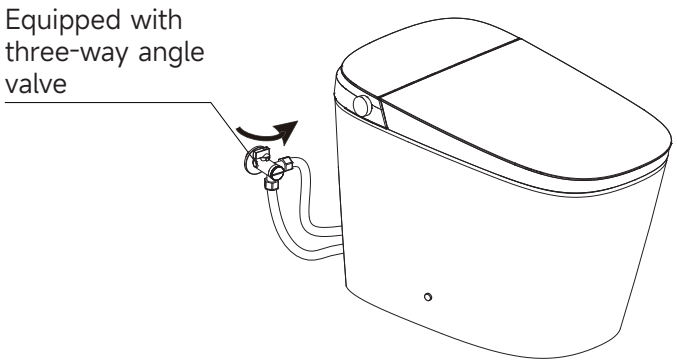




Preparation

1. Turn on the three-way angle valve

- Check the threaded connection for leaks to ensure complete sealing. Turn the three-way angle valve counterclockwise to the full open position.
  (Note: The three-way angle valve opens with a large torque for the first time.)

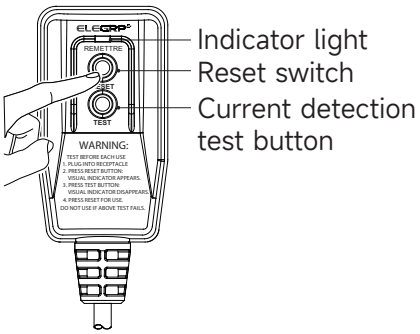


2. Power Connection

- Plug in the leakage protection plug to a power socket, press the reset switch, plug indicator lights up, indicating that the power is on.

Note:
Press the test button prior to usage, the reset switch pops up indicating that the leakage protection function is normal.

Press the TEST button (then RESET button) every month to assure proper operation.



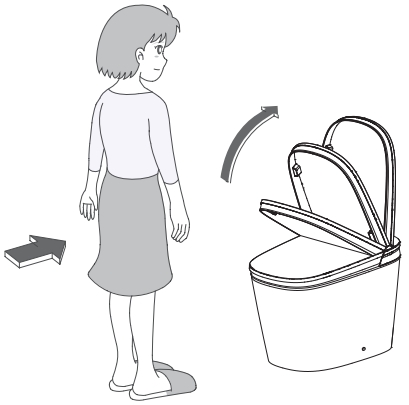
* Only for models with leakage protection plug.
* Please refer to the actual product.

3. Self-inspection

- Once power is connected, the buzzer beeps and the button lights up. All icons on the display light up, and the self-inspection starts.
- The buzzer of the main unit beeps again, and the self-test is completed, and the indicator lights of the function icons work as normal. The button lights up.
- The product is ready to use.

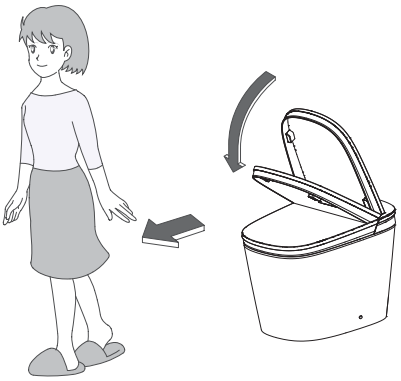
Auto open/close lid

The intelligent toilet can achieve the function of auto lid open/close. On closed situation, so please function the auto lid open/close function by using remote controller.



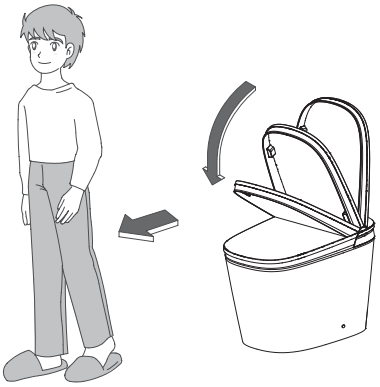
1. Approaching the toilet

When user enters the sensing range, the seat lid opens automatically.



2. Leaving the toilet

When a person leaves the toilet, the lid automatically closes after the microwave detects a period of inactivity.



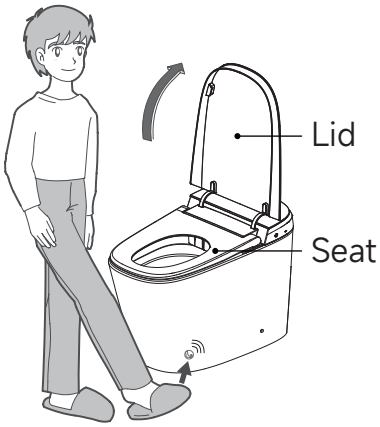
3. Standing up to urinate

1. Open the seat using the remote control or manually.
2. After using the toilet, the microwave detects a period of human inactivity, the toilet lid and seat will automatically close.

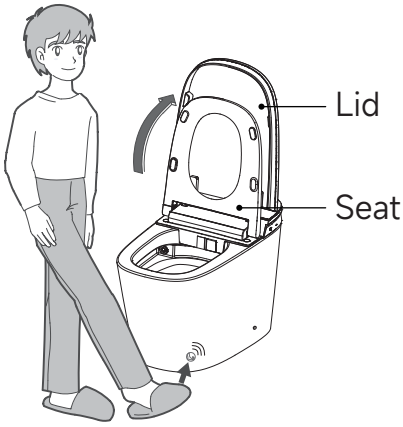
Foot sensor

The toilet is equipped with foot sensor lid-open function, it can make lid auto-open by sensing foot movement.

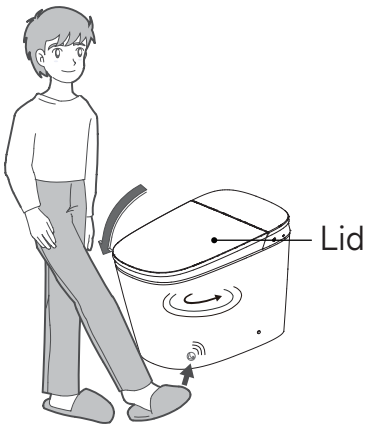
1. When the lid and seat are both closed, touch the sensing area with foot to open the lid.



2. When the lid is open and seat closed, touch the sensing area with foot to open the seat.



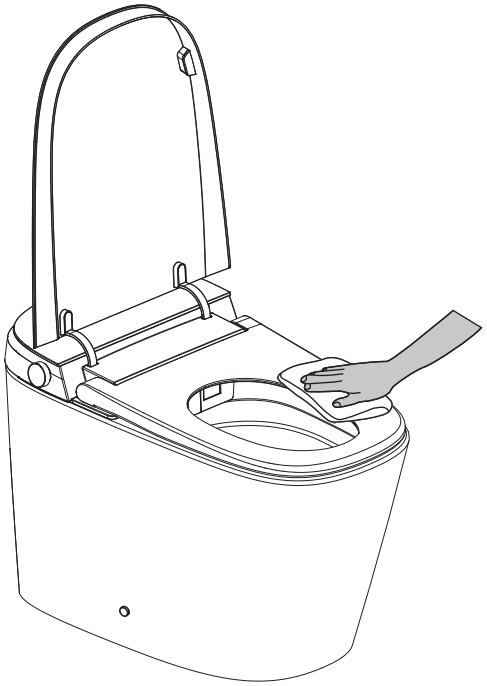
3. When the seat and lid are open, touch the sensing area with foot to close the seat and lid and activate a half flush.



Maintenance

Main unit care and maintenance

1. Shut off power supply before doing maintenance.
2. Use only a soft, damp cloth to clean. Avoid using harsh chemicals.

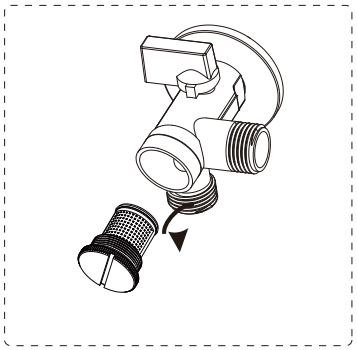


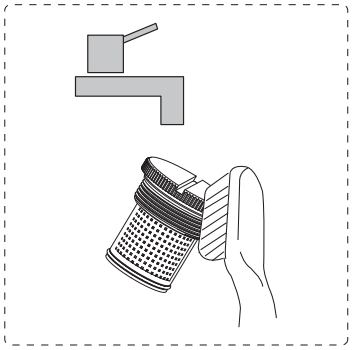
3. Once cleaning is completed and all surfaces are dry, re-connect the power plug.

Filter maintenance

If poor spray performance occurs under normal conditions:

1. Turn off power and the angle valve
2. Unscrew angle valve nut
3. Remove filter net



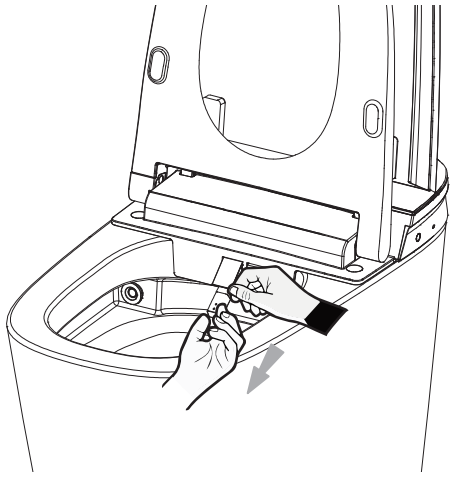


4. Clean out the filter net under running water using a toothbrush
5. Reinstall filter net and angle valve nut
6. Turn on the angle valve and connect the power.

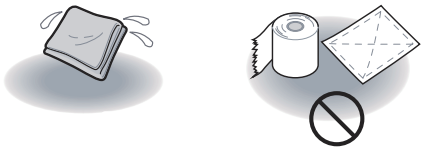
Emergency troubleshooting

Spray nozzle care and maintenance

1. When no one is seated, turn the knob clockwise. The nozzle will automatically stretch out to allow access for cleaning.
2. When the nozzle moves forward, the nozzle can be removed and cleaned separately.



3. Use only a soft cloth or soft brush to clean. Do not pull or push the wand, to avoid damage.

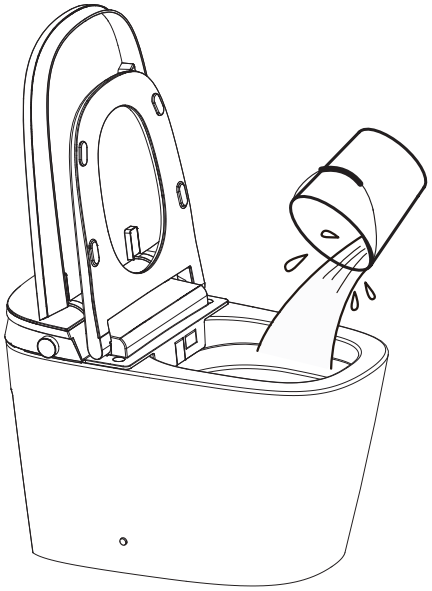


4. Put the nozzle back and press the knob to return the spray wand to its normal position.

Power and water failure

- Fill up 2.1Gal (8L) water to a bucket and flush the ceramic bowl.

Note: Avoid water spilling from bowl.

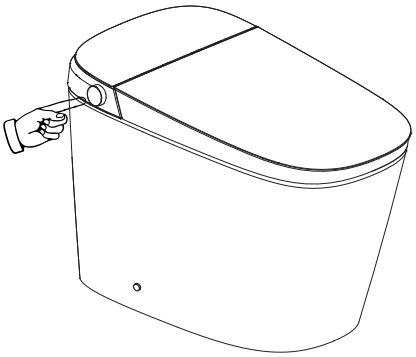


If the toilet with power off flush function.

1. No power

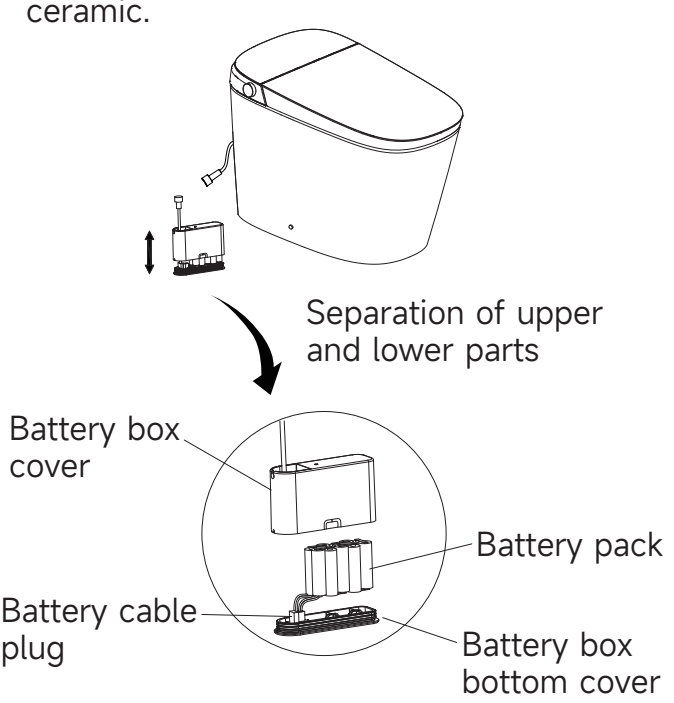
- Long press the knob on the main unit to flush. (please install the battery before use.)

Long press the knob



2.Battery replacement

- Remove the battery box from the rear end of the ceramic (as shown in the picture).
- Separate the upper and lower covers of the battery box, press the hook on the battery cable plug and unplug the battery cable plug to remove the old battery pack.
- After replacing it with the new battery pack, reinstall and tighten the upper and lower covers of the battery box.
- Finally, place the battery box back into the appropriate position at the rear end of the ceramic.



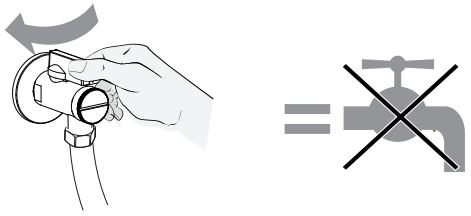
Kind tips:
1. If you use the "power-off flush function" and notice the night light flashes several times before turning off, it indicates that the battery power is low. Please replace the flushing battery promptly, as it may otherwise affect the use of the power-off flush.
2.The male and female terminals of the battery connection have positive and negative poles. There are positioning structures inside the two terminals. Please do not force them connect, as this may cause damage to the product.
3. This battery pack is customized by the manufacturer and cannot be purchased by consumers independently. If you need a replacement, please contact the manufacturer's after-sales service and pay for it.

Product unused for a period of time

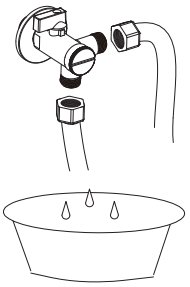
- When the product is left unused for a long time, especially in cold weather, it is highly recommended to drain the water to prevent freezing.

To discharge water

1. Activate flushing, and then turn off angle valve to stop water supply.



2. Unplug and disconnect from electricity.
3. Disconnect the hose from angle valve, drain the water and reconnect.

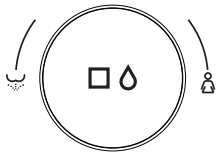


4. For your safety, it is recommended to put antifreeze into the remaining water in the bowl.

Note:
Please turn on power and water supply when using again.

⚠ Note: Before water discharging, the power must be cut off!

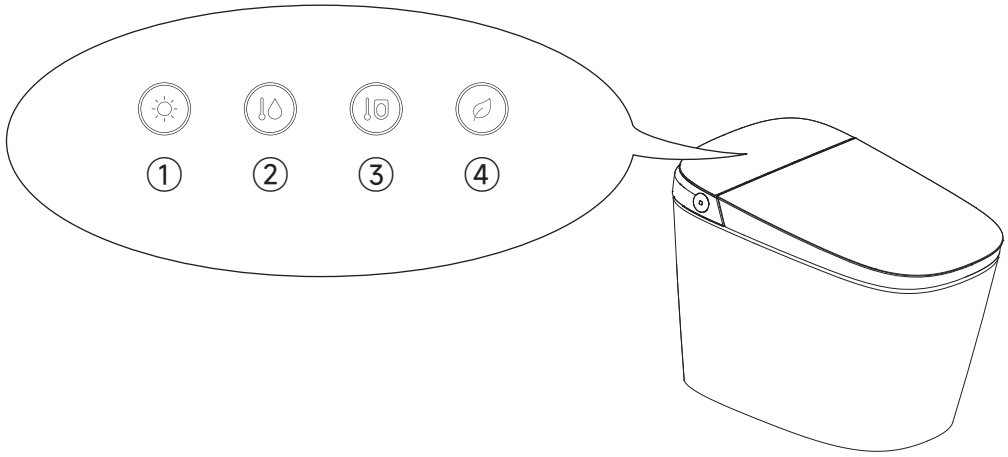
The main unit rotation function description



1. With seated, rotate the knob clockwise to activate the front washing function, and rotate the knob counterclockwise to activate the rear washing function.
2. When the human body is seated and the function is not turned on, press and hold the knob of the main unit to turn on the drying function.
3. Without seated,rotate it clockwise to activate the manual cleaning function of the nozzle.
4. After starting the rear washing and front washing functions, rotate the knob clockwise to extend the spray rod, and rotate the spray rod counterclockwise to retreat.Press and hold the knob to switch to the water pressure adjustment function. At this time, rotating clockwise will increase the water pressure, and rotating counterclockwise will reduce the water pressure.(Note: In the rear or front washing state, long press the knob to switch between the water pressure adjustment and spray rod position adjustment functions.)
5. After starting the drying function, rotate clockwise to increase the air temperature, and rotate counterclockwise to decrease the air temperature.
6. In functional mode, when performing rear washing, front washing, drying or nozzle cleaning functions, short press the knob to stop the function. Outside the above functions, short press the knob to perform the toilet flushing function.
7. In operating mode (when no one is sitting), press and hold the knob to enter the standby state.
8. In standby mode, you can enter normal operating mode by long pressing or short pressing the knob.

Note: When the main unit is turned on, all function gears default to the middle gear.
If the remote control is used, it will switch to the function gear set by the remote control.

Description of the top indicator lights



The power-on self-test is completed.

① Intelligent night light: When the intelligent night light state is turned on, the night light indicator light is on, otherwise it is off.

② Water temperature: The indicator light is on when the water temperature is in the 1-5 level, and the indicator light is off in the room temperature.

③ Seat temperature: The indicator light is on when the seat temperature is in the 1-5 level, and the indicator light is off in the room temperature.

④ Energy saving: The indicator light is on when the main unit is in power saving mode, otherwise it is off.

Others: When no one is using it, all the indicator lights will go out after a period of time, and the indicator lights will return to display when any function is used again.

Troubleshooting guide

Problem	Cause	Solution
No water from nozzle	Water supply hose is kinked	Straighten the hose to remove the kink
	Angle valve is off	Turn on the angle valve
	A water failure occurred	Restore the water supply
Poor water spraying	Water supply hose is kinked	Straighten the hose to remove the kink
	Angle valve is not fully turned on	Turn on the angle valve fully
	Filter is clogged	Clean the filter
Low water temperature	The water temperature is not set properly	Adjust the water temperature
Low seat temperature	The seat temperature is not set properly	Adjust the seat temperature
	In standby mode or energy saving mode	Switch to functional mode and wait for 3+ minutes
Low dryer temperature	The dryer temperature is not set properly	Adjust the dryer temperature
Dryer not blowing	In standby mode	Switch to functional mode to use dry function
Spray wand cannot retract	Power off	Push back the spray wand gently and put power on
	Get stuck by impurities	Remove the impurities
Spray wand cannot stretch out	Power off	Turn on the power
	User is not within the sensing area of the seat	Adjust position on seat to activate the sensor
Remote control cannot display	The positive and negative direction of the batteries is incorrect	Reload the batteries
	Low battery	Replace new batteries
Malfunction of deodorization	User is not within the sensing area of the seat	Adjust position on seat to activate the sensor
	Deodorization function continues after user leaves	It is normal for the deodorizing function to continue operating after user leaves, for complete odor removal
Manual flushing cannot work during power failure	No or low battery	Replace new batteries for power failure flushing
⚠ Caution	If the problem cannot be resolved as per above solutions, please disconnect the power and contact service providers.	
	If the power leakage protection switch always trips, it means that the product is leaking. Please disconnect the power and contact service providers.	

Product warranty card

Model No.		Customer Name	
Seller		Purchasing Date	
Invoice No.		Customer Contact	
Distributer Stamp		Distributer Phone	

Thank you for choosing our product. This product is warranted for three (3) years since the purchasing date for free repair of problems arising out of defects in workmanship while using in accordance with installation manual and usage cautions for intended purposes.

If the product does not work properly with warranty period, please contact your nearest service center. This certificate must be presented to obtain free service under this warranty.

Our company reserves the rights to replace the product by other similar models.
We can serve to fix or repair the product at a reasonable service charge, after expiration of warranty period.

Service charges shall be paid even during the warranty period, if breakage or damage is caused by any of the following events (including but without limitation).

1. The user's negligence or mistake in operation, unreasonable repair or alteration.
2. Product are damaged by negligence or mistake during installation.
3. The movement of installation location of the product.
4. Using the product outside of intended use in residential housing or commercial hotels.
5. The use of non specified power supply (voltage, rating pressure)
6. The dirt, sand and impurities that causing invalid operation.
7. Damages due to force majeure (including but not limitation to natural disaster) or other incidents.
8. The user fails to use in compliance with the warning or caution described in the installation manual.

Remark:
Please fill in date, seller correctly. If there are some mistakes, the warranty will get invalid.
This three year warranty for free of charge of repair service is only for the items listed in the warranty.
The purchasing date is subject to the purchasing invoice or receipt.
Please keep this warranty and invoice/receipt available for repair or maintenance.

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The picture of product may not be entirely consistent with actual appearance and color because of product improvements, please in kind prevail.