

# Product Warranty Policy

|                                 |         |
|---------------------------------|---------|
| <b>Commercial Warranty</b>      | Yes     |
| <b>Product Warranty</b>         | Yes     |
| <b>Full or Limited Warranty</b> | Limited |

## Warranty Length

|                                     |           |
|-------------------------------------|-----------|
| <b>Metal Framework</b>              | 365Days   |
| <b>Cushions/ Fabrics</b>            | 365 Days  |
| <b>Wood Frame</b>                   | 365 Days  |
| <b>Plastic Accessories</b>          | 365 Days  |
| <b>Metal Roof Panels</b>            | 1825 Days |
| <b>Hardware Pack (Screws/ Nuts)</b> | 180Days   |
| <b>Other Accessories</b>            | 180 Days  |

### Note:

1. **Warranty period is determined by date of shipment from us for factory direct purchases or date of purchase from an authorized reseller, (please save a copy of your purchase receipt).**
2. **If this product or any associated parts are found to be defective or missing at the time of receipt, we will repair or replace, at it's option, the defective parts at no charge to the original purchaser. Replacement parts or repaired parts shall be covered for the remainder of the Original Limited Warranty Period. All shipping costs will be the responsibility of the seller.**
3. **Customer must offer supplier the photos of the issue/damaged parts. Otherwise, supplier reserves the right to refuse replacement parts or credit.**
4. **The supplier reserves the right to the final explanation of above warranty policy. Please contact our Customer Service for more information.**