

Crystal Chandelier Series

Multi-Layer Square Crystal Chandelier – Ceiling Light



About Us:

We began with a simple conviction: Beautiful modern lighting shouldn't be so expensive. For years, we have been watching middle men and retailers profit from massive markups, putting designer lighting out of reach for most consumers.

We're changing all that, bringing luxury lighting products directly from manufacturers to customers — for a fraction of the price. That means you pay a fair price for a high-quality product, without the premiums and fees charged by other sellers.

Founded in Seattle, Washington, We employs a global supply chain to source the latest designer lighting styles at affordable prices. We've partnered with the best designers and manufacturers on design and manufacturing to offer you a better deal.

There's no better proof of our methods than our products and prices. Every day, our customers are stunned by the variety and affordability of our styles. Explore our selection today to see how our common-sense approach could save you hundreds.

How We Sell Luxury Lighting for Less

The In-house Advantage:
We utilize our own team of designers, artisans, and production specialists to keep costs low and guarantee quality at every stage of production. By owning our own facilities, we are able to further minimize our operational costs. The result? Our customers enjoy these savings.

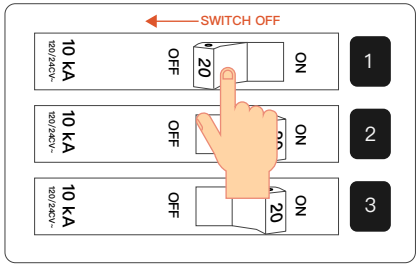
Simplifying for Savings:
Sofary offers a direct connection to the designers and makers of your lighting fixtures, bypassing the added costs of intermediaries like importers and distributors. With us, you get unbeatable quality and affordability.

Free Shipping for All:
We believe in transparency and affordability. With us, you can have your purchases delivered to you quickly and at no cost.

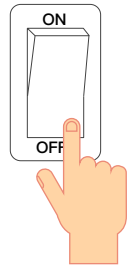
Safety Rules

⚠ **WARNING: Before installation, it's important to consult with either your home builder or the installer to verify the weight-bearing capacity of your ceiling for your desired chandelier.**

⚠ **WARNING: For safe installation, turn off power to the fixture by flipping the circuit breaker or removing the fuse at the fuse box.** Do not rely on simply turning off the light switch. If you don't have experience with electrical work, it's best to bring in a professional electrician.



1. Turn off the power



2. Turn off the Switch

NOTE: This manual provides vital safety guidelines, however it may not cover every situation. Remember to use caution and common sense during installation, as these qualities cannot be incorporated into the product.

Installation Preparation

① Before starting installation, make sure you have all parts listed in the instructions. **For added peace of mind, we suggest having an electrician test the chandelier on the ground before hanging it from the ceiling.**

② **Light Bulbs Required**

This fixture requires LED Light Strips (Included, Not Dimmable. Switch between 3000K–4500K–6000K when turn the light off/on).

⚠ IMPORTANT NOTE: **Please do not use a dimmer switch with this chandelier, as it is not compatible and may cause damage to the LED strips. We recommend using a standard switch to ensure optimal performance and longevity of the chandelier.**

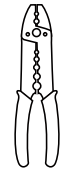
③ Tools You Need



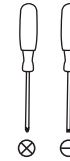
Ladder ⊙



Pliers ⊙



Wire Strippers ⊙



Screwdrivers ⊙



Power Drill ○ (optional)

Drill Bit ○ (optional)

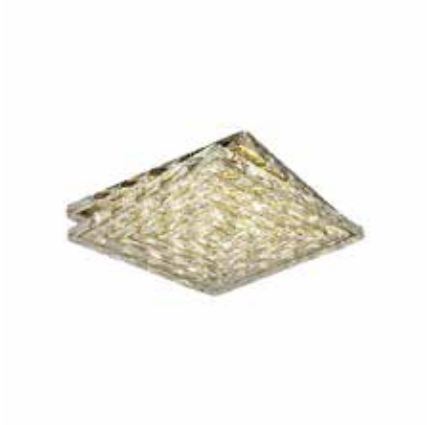
Tips: If the fixture will be mounted to a support structure, you may also need those optional tools.

Multi–Layer Square Crystal Chandelier – Ceiling Light

Modern Layer Design, Crystal Ceiling Lighting Fixture
Light Source: LED Light Strips (Included, Not Dimmable, **Dimmer switch NOT compatible.** Switch between 3000K–4500K–6000K when turn the light off/on)
Suitable: Bedroom, Living Room, Etc







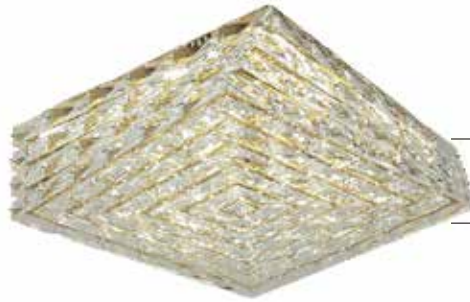






Packing List

⚠ WARNING: Please open your package and check the accessories according to the packing list and make sure that there is no damage. Reach out to us through email if there is any damage or missing part.



Name	QTY	Name	QTY
Canopy & Bracket	1 pcs	Crystal Layer	1 set
Glove	2 pcs	Screw	1 set
Installation Manual	1 pcs		

Before starting installation, make sure you have all parts listed in the instructions. For added peace of mind, we suggest having an electrician test the chandelier on the ground before hanging it from the ceiling.

NOTE:

1. Crystal is fragile, spare parts included.
2. Closely Inspect the packing list and ensure that you've removed every single component, including those within the canopy.

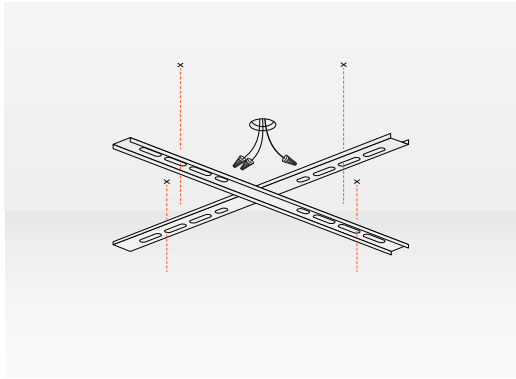
Installation

1. Mounting & Wiring

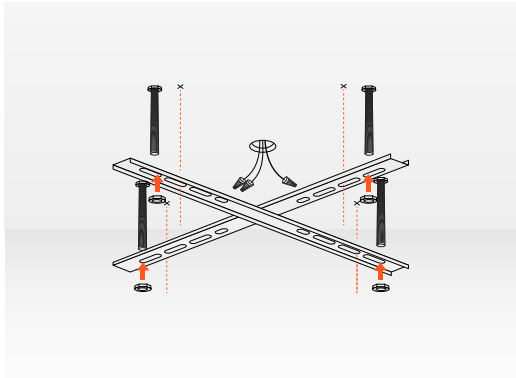
NOTE:

① Please test the fixture before installation to ensure it is working properly.

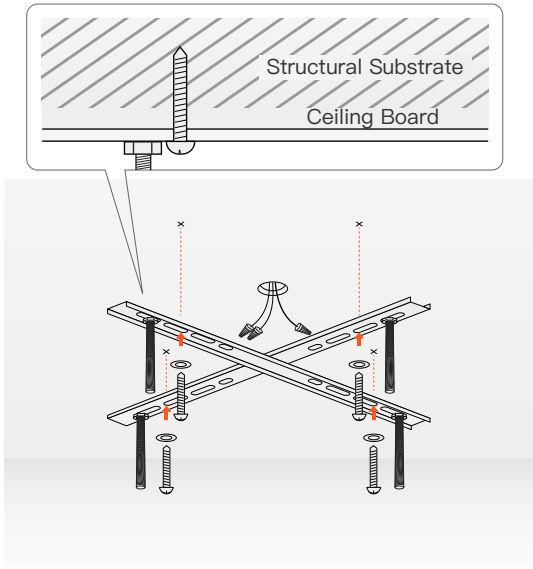
② Images of the canopy are for reference only.



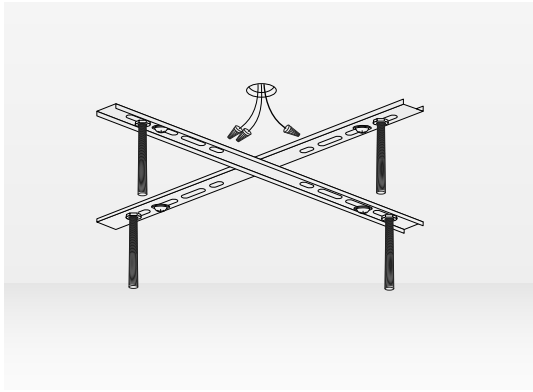
① Place mounting bracket on ceiling and mark out the points where you would like to drill holes.



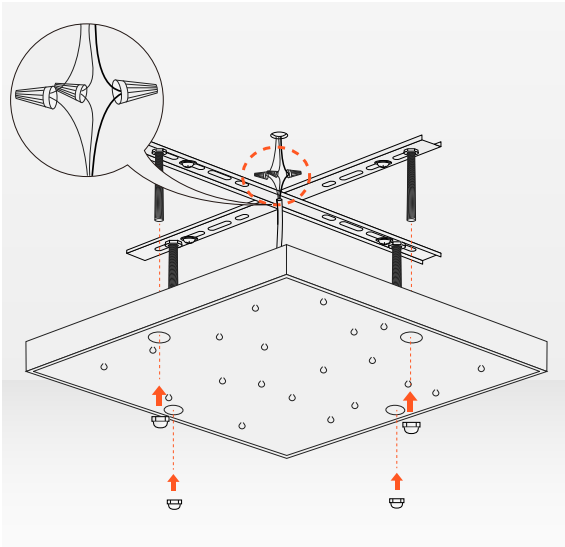
② Insert the machine screws into the mounting bracket.



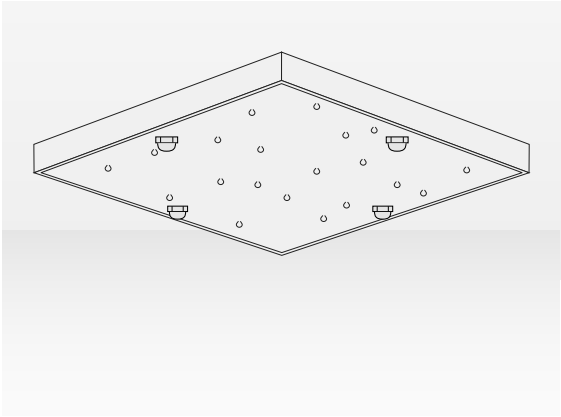
③ Attach the bracket to the structural substrate with screws.



④ Completed!



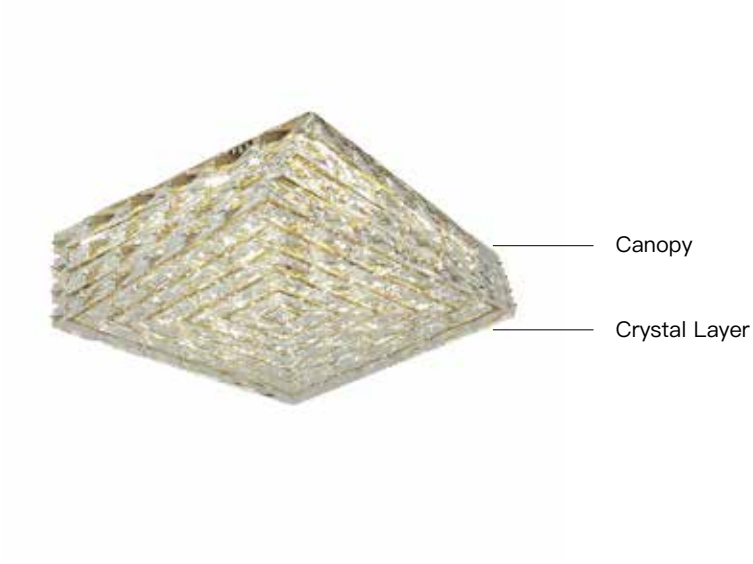
⑤ Connect the wires based on the instruction above and attach canopy to the mounting bracket with bolt cap (provided).



⑥ Completed!

Installation

2. Fixture Assembly



Steps:

1. Please check the crystal before installation.
2. Remove protective film above canopy.

Trouble Shooting

1. Missing/ Broken Parts

· Make a list of the missing/ broken parts according to the packing list, take photos for broken parts, then email the list and photos to us for free replacements.

2. Chandelier does not light up

· Check your power and switch to make sure it's power-on.
· Make sure your light fixture is dimmable if you use a dimmer.
· Check the wires to make sure they are connected correctly.

3. Bulbs/ LED Strip/ Flicker/ Noisy Operation

· Check the bulb to make sure it's installed correctly.
· Try a new bulb.
· Make sure your light fixture is dimmable if you use a dimmer switch.

4. Could Not Install/ Assemble

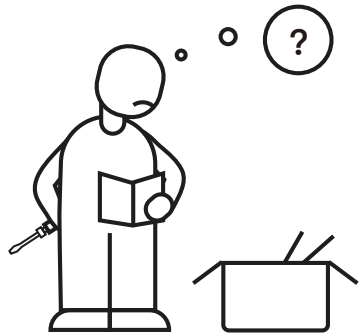
· Take photos of the ceiling/ fixture and email the photos to us for technical support.

Clean and Care

Gently clean the fixture with a soft cloth.Avoid using chemicals, scouring pads, or abrasive materials to avoid discoloration.

Ordering Parts

Keep this manual handy for future reference. In case of parts replacement, use the part No. listed in the manual and only order from the original vendor. Ensure accuracy by using the exact terminology found in the manual's diagrams.



For any questions, please feel free to contact us by Email in the following format:

1. Order No.
2. Problem details with picture / video if possible