



PET MARVEL®



Smart Pet Dryer [H4]

Welcome

Great thank you for choosing us!

This manual is hereby to guide you to fully understand and quickly install this product, meanwhile provide detailed information about usage and maintenance to help you achieve the best product experience.

If you have any questions during use, please feel free to contact User Service Department:

✉ customerservice@petmarvel.com

Or directly contact the distributor who you bought this product from.

Scan the QR code below or search "PET MARVEL" in App Store/Google Play to download our App to find more products.



Scan to download App



Scan to view tutorials on use

**TECHNOLOGY
CARES FOR PET
HEALTH**

1 User Instructions

Warnings:

- Pets under 6 months of age are prohibited from using this device. Additionally, the number of pets being dried simultaneously should not exceed 2.
- To minimize the risk of fire and electric shock, children under 8 years of age are not allowed to operate or use this device.
- Minors must use this device under parental supervision.
- This device should only be operated according to the instructions provided in the manual or as indicated by device prompts.
- Do not perform any operations or maintenance outside of what is specified in the manual.
- This device is suitable for use only in dry environments. Do not place the device outdoors or on damp surfaces, and do not allow the device to come into contact with water. · Do not install or use this device in bathrooms or near water sources.
- Do not touch the plug or switch with wet hands to avoid electric shock.
- Do not wash the body of the machine with water.
- If the power cord or plug is damaged, stop using the device immediately.
- Ensure the proper placement of the power cord to prevent it from being stepped on, tripped over, or crushed.
- When unplugging, hold the plug and avoid pulling the power cord.
- Do not bend, twist, or pull the power cord to prevent overheating.
- If the device will not be used for an extended period, make sure to disconnect the power.
- Do not use the ozone deodorization function when there are no people present to prevent pets from accidentally entering and encountering danger.
- Do not stack items on top of the device.
- Keep the interior and exterior of the device clean and dry when not in use.
- Do not use the device in environments with flammable or explosive materials.
- Do not place the device near heat sources, open flames, or in high-temperature environments to avoid fire hazards and other dangers.
- When using the device, avoid placing it in confined spaces to ensure proper functioning of the device's air circulation system.

- After the drying cycle is complete, promptly clean and dry the tray to maintain the machine's cleanliness and dryness.
- Only use the provided power cord with this device. Using any other power cord may result in device damage or even fire hazards.
- Do not attempt to disassemble, modify, or repair the device on your own, as this will forfeit all warranty and service rights.

① This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved

② Children shall not play with the appliance

③ Cleaning and user maintenance shall not be made by children without supervision

Caution:

- During the drying process, if the pet strongly resists or shows discomfort, you may reduce the airflow and observe. If the situation persists, it is recommended to immediately stop using the device.
- When the pet is inside the device, do not move the device to prevent stress to the pet or potential damage to the device.
- Do not place cushions, pillows, or any other items inside the device to avoid blocking the air circulation and causing abnormal temperatures.
- If you notice abnormal heating or unusual noises coming from the device, please contact customer support for assistance as soon as possible.
- Recommended user: Small to medium-sized dogs and cats. · Do not wash the body of the machine with water.

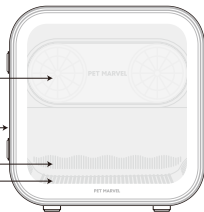
2 Product Introduction

Fur Filtration Net

Tempered Glass Door

Air Outlet

Removable Pedal



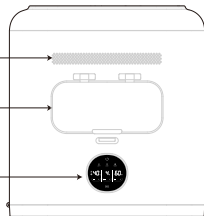
Front view

Exhaust Vent

Interactive Window

Display Screen

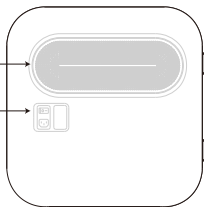
(Drying Touch Button/Lighting Touch Sensor/Child Lock Touch Sensor/
Temperature Adjustment/Fan Speed Adjustment/Time Adjustment)



Top view

Air Inlet

Power Interface & Power Switch

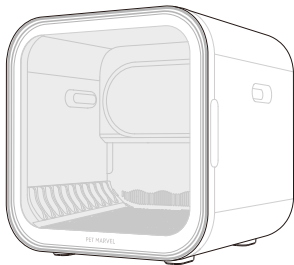


Back view

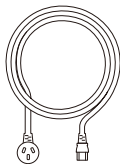
3 Packaging Contents

Note:

After opening the package, please ensure that the product is intact and compare the accessories with the diagram below to confirm their completeness. Due to ongoing product updates and iterations, some accessories may undergo adjustments. Please refer to the actual items for accuracy.



Pet Dryer Box*1



Power Cord *1

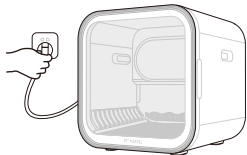


User Manual*1

4 Instruction

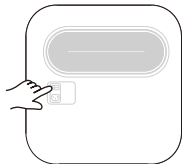
① Power On:

After placing the device in a suitable location, plug in the power cord.



② Preheating:

For a more comfortable drying experience, please preheat the machine before use. Open the power switch on the back of the machine, then press and hold the power button on the display screen for 2 seconds. Once the device is turned on, select the low-pressure mode for operation.

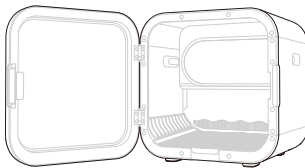


③ Drying the Pet:











After bathing your pet, use a dedicated bath towel to dry the pet's fur until it is no longer dripping water.

④ Placing the Pet Inside:

Open the front door and place your pet inside the drying box. Once your pet is inside, close the front door securely.

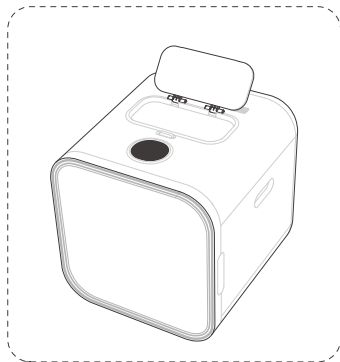
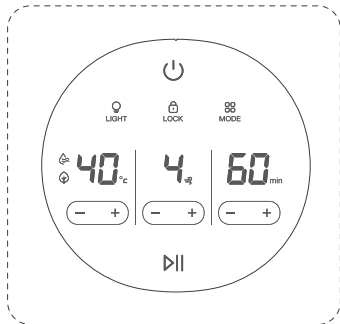


⑤ Display Screen Operation:

- **Power:** Press and hold Power Button  for 2s to turn the device on/off.
- **Care:** Click the  button to select care mode based on your pet's reaction. If your pet fits in well, you can select  "High Speed Care" mode. If your pet reacts strongly, choose  "Low Pressure Care" mode, and adjust the fan speed accordingly.
- **Start/Pause:** Press  button to start the device once mode selected. During operation, press the button to pause.
- **Temperature:** Click  to adjust within the range of 15-42°C, in increments of 1°C.
- **Fan Speed:** Click  to switch between 4 different levels. The "High Speed Care" mode defaults to fan speed 4, and the "Low Pressure Care" mode defaults to fan speed 2.
- **Time:** Click  to adjust within the range of 1-99min, in increments of 5min. The "High Speed Care" mode defaults to 30min, and the "Low Pressure Care" mode defaults to 60min.
- **Light:** Click  to toggle the ambient lighting. Choose based on your pet's reaction or ambient lighting conditions.
- **Child Lock:** Press and hold  Child Lock button for 2s to unlock. The Child Lock will be locked after drying starts for 30s.

⑥ Brushing Fur:

After drying begins for 15min, it is recommended to



open the top window and use a comb to brush the pet's entire body to enhance drying efficiency and reduce dampness.

⑦ **Drying Completion:**

Once drying is complete, open the interactive window to check the dryness of your pet's fur and accordingly decide whether to extend drying time or not. Open the front door to let your pet out if the dryness meets your expectations.

Remember to press and hold Power Button for 2s to turn off the device and switch off the Power Switch at the back.

⑧ **Power Disconnection:**

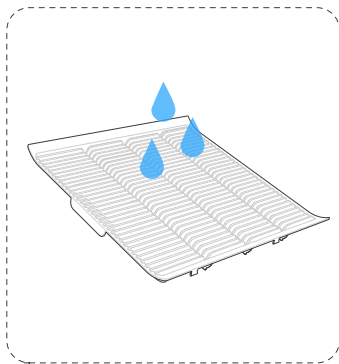
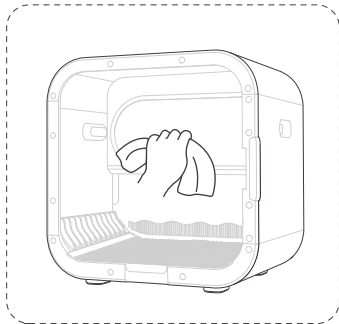
Please unplug the power cord.

⑨ **Hair Cleaning:**

Clean the pet hair and debris from the collection filter net.

⑩ **Tray Cleaning:**

Open the removable pedal and clean the water collection tray.









5 Product Information

Product Name: Smart Pet Dryer [H4]
Product Model: NSMDRFA21A
Main Material: ABS, Tempered Glass
Airflow Volume and Speed: 4 Levels
Product Size: 495*460*483mm

N.W.: ≈11.2kg
Input:120V~/60Hz
Rated Power: 1100W
Product Grade: Qualified

6 Troubleshooting Guide

Fault Images	Fault Description	Troubleshooting Measures
	Unable to boot	1. Please check if the power cord is properly connected or damaged 2. Please check if the power button is turned on 3. If problem remains unresolved through the above methods, please contact after-sales service
	E1 High Temperature	PTC Overheat 1. Check if the external environment temperature is too high (recommended indoor temperature: 5°C to 35°C). 2. Turn off the power, wait for 10 seconds, and then restart the device. 3. If the issue persists, please contact customer support.

Fault Images	Fault Description	Troubleshooting Measures
	<p>E2 Low Temperature</p>	<p>PTC Not Heating 1. E2 Low Temperature PTC Not Heating 2. Check if the external environment temperature is too low (recommended indoor temperature: 5°C to 35°C).</p>
	<p>E3 Temperature Sensor Abnormal</p>	<p>Temperature Sensor Abnormal 1. Turn off the power, wait for 10 seconds, and then restart the device. 2. If the issue persists, please contact customer support.</p>
	<p>E4 Fan Abnormal</p>	<p>Fan Abnormal 1. Turn off the power, wait for 10 seconds, and then restart the device. 2. If the issue persists, please contact customer support.</p>
	<p>E6 Device Area Locked</p>	<p>Device Area Locked 1. Please purchase equipment through local authorized official channels.</p>
	<p>E7 NTC Temperature Difference Too Large</p>	<p>Temperature Sensor Abnormal 1. Turn off the power, wait for 10 seconds, and then restart the device. 2. If the issue persists, please contact customer support.</p>

7 Warranty Terms

Dear customers, thank you for purchasing this product, please read the below warranty terms carefully before using:

12-month Warranty & Lifetime Customer Support

Only apply to eligible purchases made directly from the Pet Marvel authorized distributors. Warranty coverage applies to the original owner and the original product only. And is not transferable.



The following conditions are not covered by the warranty:

- Any malfunction or defect caused by improper use of environment or conditions;
- Any fault or defect caused by improper installation, misuse, unauthorized maintenance, force majeure events, or other external reasons;
- Any fault or defect caused by the use of non-original fittings or accessories;
- The product has exceeded the warranty period;
- Other failures or damages caused by none of the product design, technology, manufacturing process, or quality problems;
- Normal fading, wear and tear, or consumption during the use of the product;
- Not able to provide a valid purchase certificate.

For warranty service and more information, please get in touch via Email: customerservice@petmarvel.com



Note: Pictures on this brochure are for reference only, and the product is subject to the real object.

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D					版本号	发布日期	变更内容	执行者		
					V1.0	2023-10-25	初版发行	宋雪丽		
					V1.1	2024-01-26	信息数据修改	宋雪丽		
					V1.2	2024-04-11	产品尺寸修改	宋雪丽		
				V1.3	2024-05-30	删除防水等级, 增加额定功率的测试方法, 增加欢迎使用页面, 更新邮箱, 额定电压改单词, 额定功率值修改	宋雪丽			
C								C		
B								B		
A	物料代码	XXXXXXX	物料名称	御风H4烘干箱-说明书-英文	产品型号	NSMDRFA21A	 上海鸟语花香宠物有限公司			
	尺寸	110*110mm(16页)	材质	108g哑粉纸	备注		设计	宋雪丽	日期	2024-05-30
	公差	±1mm					审核	XXX	日期	XXXX-XX-XX
	印刷颜色	CMYK+PT185C 	表面工艺	N/A			批准	XXX	日期	XXXX-XX-XX
	4		3		2		1			