

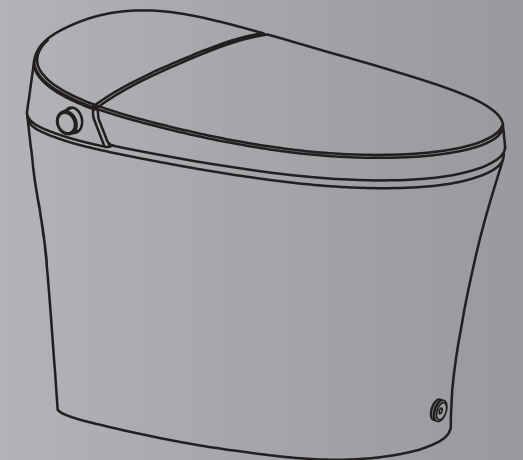
INTELLIGENT TOILET

CastA Diva[®]

Product Manual

Product Name: Intelligent Toilet

■ Model: A010S



Thank you for purchasing our product. Please read this manual before installation and use to ensure that your product will function at peak performance.

Read this manual thoroughly and store in a safe place for future references.

IMPORTANT SAFEGUARDS

When using electrical products, especially when children are present, basic safety precautions should always be followed, including the following:
READ ALL INSTRUCTIONS BEFORE USING

- DANGER**— To reduce the risk of electrocution:
- 1. Do not use while bathing.
 - 2. Do not place or store product where it can fall or be pulled into a tub or sink.
 - 3. Do not place in or drop into water or other liquid.
 - 4. Do not reach for a product that has fallen into water. Unplug immediately.

WARNING— To reduce the risk of burns, electrocution, fire, or injury to persons.

- 1. Close supervision is necessary when this product is used by, on, or near children or i
nvalids.
- 2. Use this product only for its intended use as described in this manual. Do not use
attachments not recommended by the manufacturer.
- 3. Never operate this product if it has a damaged cord or plug, if it is not working properly,
if it has been dropped or damaged, or dropped into water. Return the product to a service
center for examination and repair.
- 4. Keep the cord away from heated surfaces.
- 5. Never block the air openings of the product or place it on a soft surface, such as a bed
or couch, where the air openings may be blocked. Keep the air openings free of lint, hair,
and the like.
- 6. Never use while sleeping or drowsy.
- 7. Never drop or insert any object into any opening or hose.
- 8. Do not use outdoors or operate where aerosol (spray) products are being used or
where oxygen is being administered.
- 9. Connect this product to a properly grounded outlet only. See Grounding Instructions.
- 10. Do not use while bathing.
- 11. Risk of Electric Shock. Connect Only to a Grounding Type Receptacle Protected by a
Ground-Fault Circuit-Interrupter (GFCI)
- 12. Risque de choc électrique. Connecter uniquement à un réceptacle du Type de mise à la
terre protégé par un circuit de failles au sol (GFCI).
- 13. CAUTION - Risk of electric shock, do not remove cover (or back). Refer servicing to quali-
fied service personnel.
- 14. Attention - risque de choc électrique, n'enlevez pas le couvercle (ou le dos). Référer le
service à un service qualifié Personnel.

SAVE THESE INSTRUCTIONS

GROUNDING INSTRUCTIONS

This product should be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current. This product is equipped with a cord having a grounding wire with a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded

DANGER– Improper use of the grounding plug can result in a risk of electric shock. If repair or replacement of the cord or plug is necessary, do not connect the grounding wire to either flat blade terminal. The wire with insulation having an outer surface that is green with or without yellow stripes is the grounding wire. Check with a qualified electrician or serviceman if the grounding instructions are not completely understood, or if in doubt as to whether the product is properly grounded.

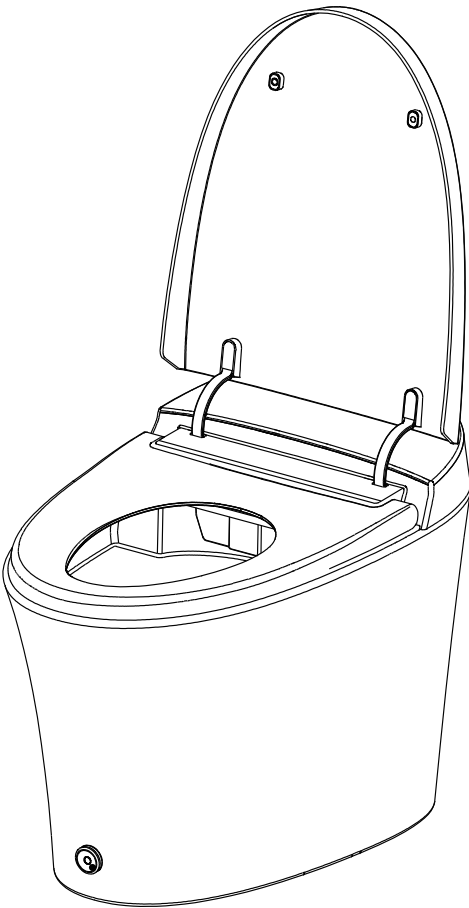
The functions may vary from different part no.

Part no. Functions	A010S
Unlimited Wash	●
Rear Wash	●
Front Wash	●
Aerated Wash	●
Automatic Wash	●
Oscillating Wash	●
H/C Massage	●
Water Pressure Adjustable	●
Water Temp Adjustable	●
Nozzle Position Adjustment	●
Detachable Nozzle	●
Self-cleaning Nozzle	●
Nozzle Cleaning Mode	●
Seat Heating	●
Air Dryer	●
Automatic Deodorization	●
Pre-flush	●
Soft Close	●
Seat Temp Adjustable	●
Air Temp Adjustable	●
Night Light	●
Instant Heating	●
Emergency Flush	●
Remote Flush	●
Auto Flush	●
Drying With Flush	●
Kick Flush	●
Microwave induction	—
Auto Open Lid	—
Kick Open Lid	—
Kick Open Seat	—
Remote Open Lid	—
Remote Open Seat	—
Seat Sensor	●
Memory Mode	●
Auto Start	●
SUS Filter	●
Air Isolation	●
UV Sterilization	●
Back Flow Preventer	●
Easy Clean Glaze	●
Multi-Protections	●
Antibacterial Seat	●
Fire And Heat Resistant	●
Factory Reset	●
Digital Display	●
Power Saving ECO	●
Foam Shield	●

Note: ● represents that the product has this function. — represents that the product does not have this function.

User Friendly Design

New features to offer you an enjoyable experience



Rotated Switch
(Refer to page 13)

Contents

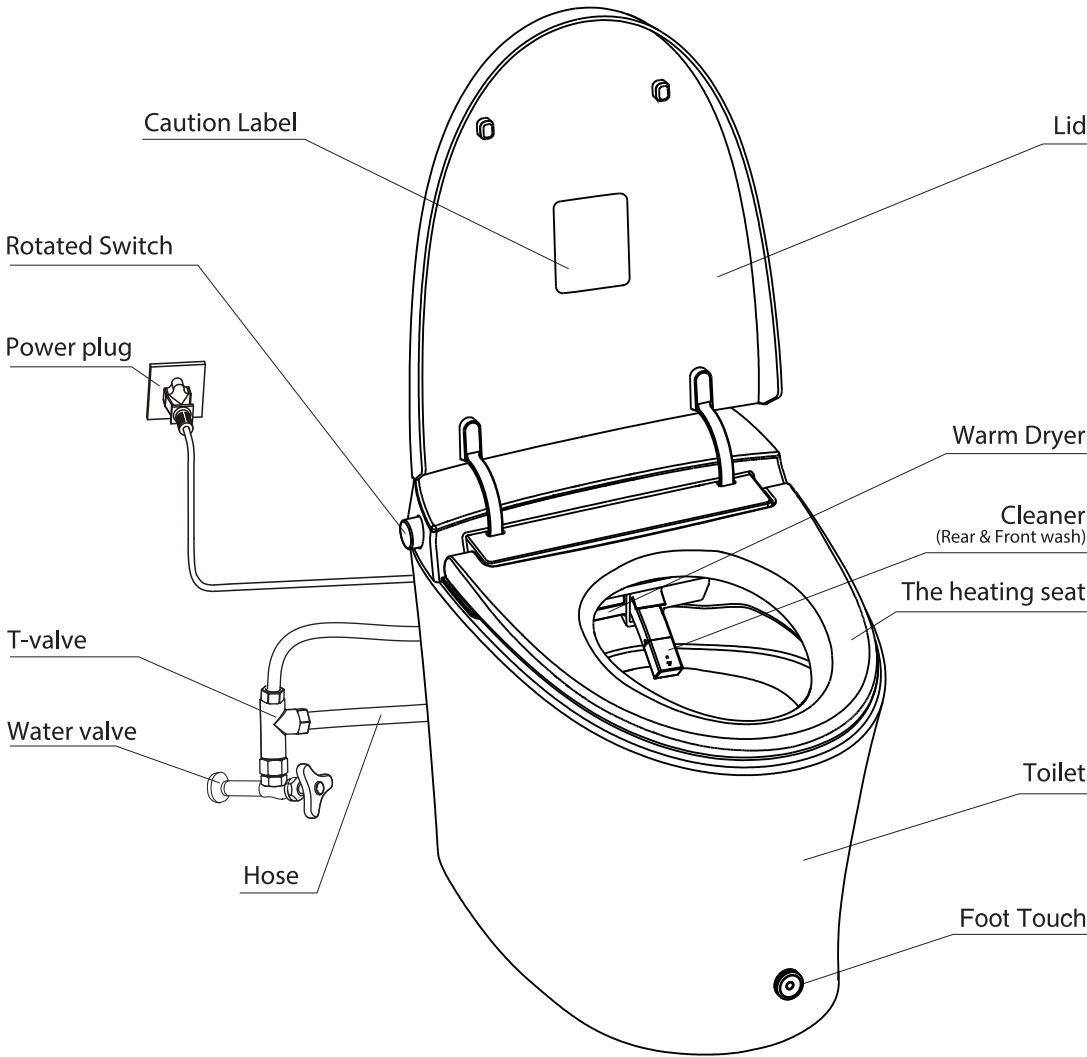
Parts Information	1	Before use
Overview	1	
Remote Control	2	
Warnings And Safety	3	
Warnings	4	
Attention	6	
Installation	7	Functions
Before You Install	8	
Installing Your Product	9	
Function Explanations	13	
Maintenance	16	
Surface Cleaning	16	
Nozzle Maintenance	17	
Troubleshooting	18	Troubleshooting
Power Button	18	
Wash Functions	18	
Dryer	19	
Heated Seat	19	
Remote Control	19	
Toilet Unit	19	
Soft-Closing Feature	19	
Specifications	20	

Intelligent
Toilet

Parts Information

Overview, Remote control

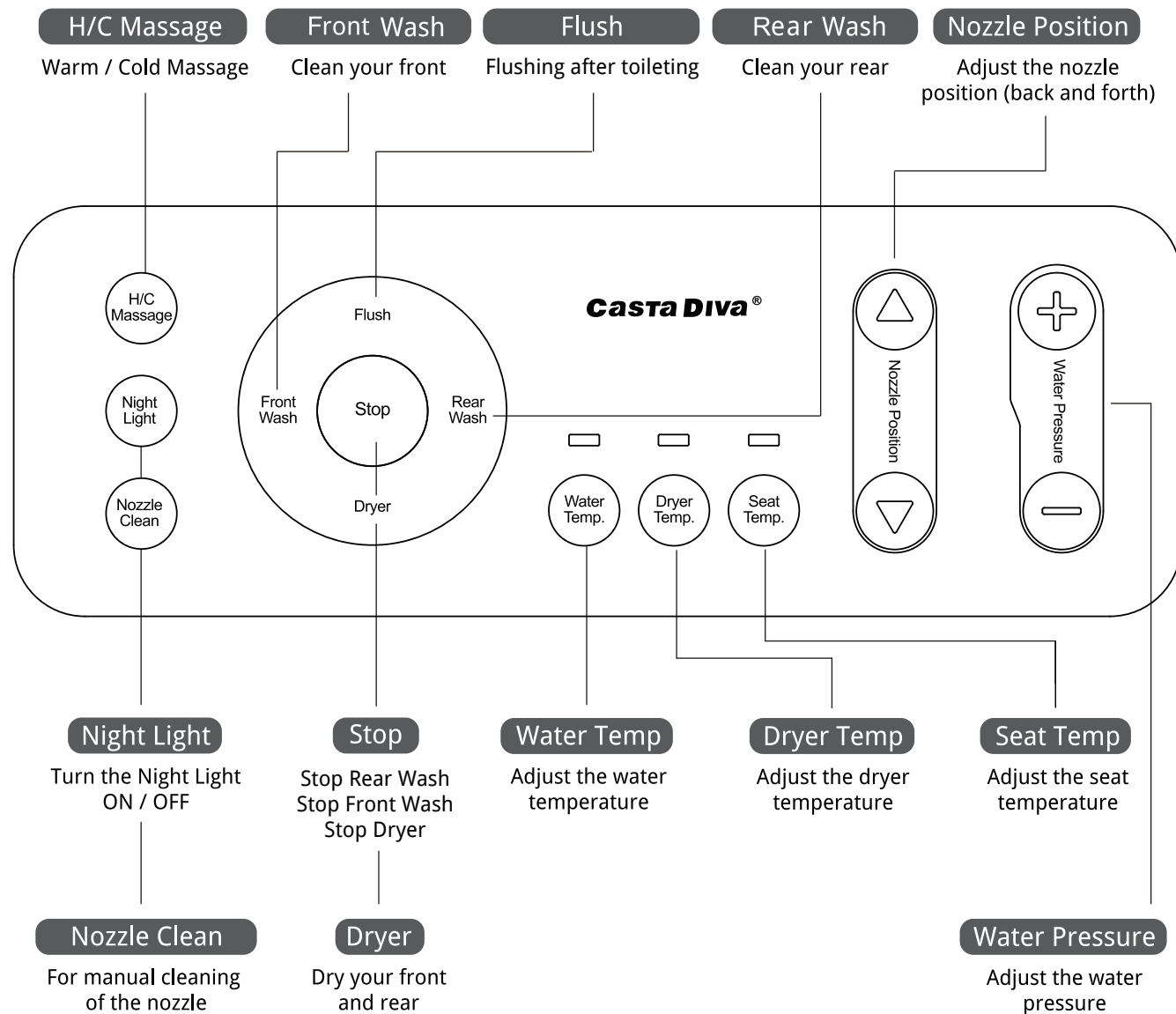
Overview



Rotated Switch



Remote Control



TIPS:

1. Long press "H/C Massage" to turn on/off all Function Prompt Tones (Except alert tone).
2. Long press "Night Light" to turn on/off ECO mode. When seat heating is on, no operations ≥ 30 mins, ECO mode is activated automatically. The seat temp will lower automatically and maintain the lowest temp setting.
3. Long press the "Flush" button to turn on/off the auto flush function.
4. Long press the "Nozzle Clean" button to turn on/off the pre flush function.
5. Long press the "Seat Temp" button to turn on the foam shield function.
6. Long press the "Water Temp" and "Seat Temp" buttons at the same time to turn on/off the automatic foaming function.

Warnings And Safety

Please read thoroughly

First of all, thank you for purchasing our product. To ensure proper and safe use of this product, carefully read this section prior to any usage. Afterwards, store this manual in a safe place for any needed future reference.

The hazards and warnings listed herein are important to our user's safety. Significant consequences may result from failure to heed warnings. The company will not be held liable for any injuries to the user and damages to the product due to improper usage and/or failure to heed safety warnings.

Explanation of Terms and Symbols

Warning . . . 「Indicates possible injury resulting from improper usage due to negligence of this sign.」

Attention . . . 「Indicates human injury or property loss that may result in improper usage due to negligence of this sign.」



. . . . 「Note」 When used with the above "Warning" and "Attention" signs, indicates a strict request to follow noted precautions.



. . . . 「Prohibits any individual from performing any action with this symbol」



. . . . 「Prohibits any individual from dismantling product.」



. . . . 「Keep product away from any wet environments, including, but is not limited to, humid environments, close proximities to baths, showers or sinks. 」



. . . . 「Do not touch!」



. . . . 「Do not touch with a wet hand!」



. . . . 「Keep away from any extreme heat or fire!」



. . . . 「Operate only as instructed! 」



. . . . 「Pull out the power plug! 」



. . . . 「Protective grounding 」

Warning

This product needs to be properly grounded.

※Risk of electric shock
※If unsure, contact an electrician.
electrical installation company.



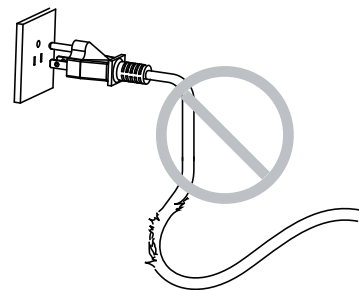
Do not touch, insert or pull out the power plug with a wet hand.

※Risk of electric shock.



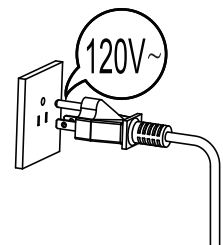
Do not use a power socket in poor condition or a damaged power plug.

※Risk of fire and/or electric shock.



The power socket in use should be within the specified range (AC120V).

※Risk of fire and/or electric shock.



Do not pull, damage, bend, twist, stretch, roll, bundle, clamp or squeeze the power cable. Do not place anything on power cable.



※Risk of fire and/or electric shock

If the power cord is damaged, to prevent any injuries or accidents, it should be replaced by a professional.



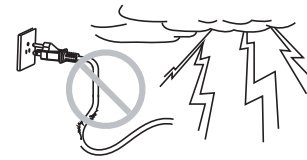
※Risk of fire and/or electric shock

Do not place a lit cigarette along with other burning objects into the unit.

※Risk of fire.



Do not use during thunderstorms (pull out the power plug during storms).
※Failure in doing so may lead to injury or fault in the product.



When the seat ring or the cover plate is damaged, to avoid any harm, be sure to pull off the power plug, close the water source and contact your local distributor for replacement.



※Risk of fire or electric shock.

Regularly pull out the power plug and wipe off any dust on the power plug using a clean dry cloth.

※Risk of fire.



Any person with a disability, the elderly, and children, should be using this product with the supervision of another individual.



※Be advised that sitting on the heated seat for an extended amount of time may result in burns.

This product is not a toy. Advise children not to play with product.

※Risk of injury.



Do not dismantle, repair or alter this product on your own. Call in a professional for further advice.



※Risk of fire, electric shock, and/or other accident that may lead to injury.

Warning

For cleaning or maintenance of plastic parts, do not use any harsh cleaning agents. (These include, but are not limited to products such as: concentrated sulfuric acid, concentrated nitric acid, glacial acetic acid, carbon tetrachloride, chloroform, acetone, butanone, benzene, methylbenzene, phenol, methylphenol, dimethylformamide, methyl ether, soybean oil, acetate, 40% nitric acid, thick salt acid, 95% alcohol, gasoline, kerosene or brake oil, etc).
※Risk of damaging parts that can lead to accidents and injuries



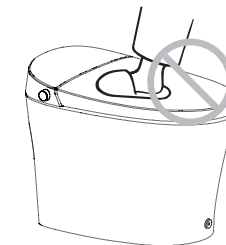
Do not use polluted water or water meant for industrial.

※Risk of urocystitis or dermatitis.
Untreated water may also cause corrode inner workings of unit and may cause electrical shock or a fire.



Do not apply any force to the unit's seat and lid. Do not stand on the lid or open or close the lid and the seat forcefully.

※This may result in product damage and/or user injury.



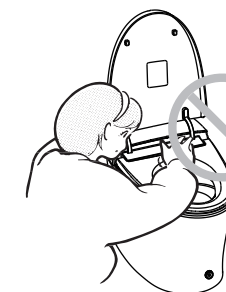
Do not add water or detergent into the unit or on to the wireless remote. Do not soak the product with water or cleaner.

※Risk of fire and/or electric shock.



Do not place your hand or any other object into the dryer trap, and do not cover the dryer and dryer trap during product use.

※Risk of fire, electric shock, and/or other accident that may lead to user injury.



Do not install product in a humid environment or a soak room. Do not spray or soak this product with any form of liquid to prevent any damage to the product.

※Risk of fire and/or electric shock.



Do not spray urine at the dryer trap.

※Risk of electric shock.



Read the following for proper battery usage.

- Properly install the battery according to its correct polarity.
 - Remove the battery during long periods without use.
 - Replace the battery before it reaches the end of its usage. Failure to do so may result in interrupted control signals.
 - Cover the battery with tape before disposal.
- ※This will prevent battery fluid leaks that may cause fire and/or other damages.



Warning

- Place the battery out of children and infant reach.
- ※ If battery is swallowed, contact a doctor immediately.
- If battery fluid leaks onto user, quickly rinse off area using water.
- If battery fluid gets into eyes, do not rub your eyes. Quickly rinse it with water and consult a doctor immediately.
- ※ May result in vision impairment or blindness.

When the battery is in use, do not do the following operations.

- Do not hold or store with metal objects (such as a necklace or a watch).
- Do not mix new and old batteries.
- Do not pull battery apart battery or throw it into water and/or fire. Battery fluids may cause a fire.

Attention

Do not use the heated seat or warm dryer temperature for an extended amount of time.

※ Extended use may result in burns.

While using this product, make sure that the skin is in contact with the seat sensor area. Otherwise, product may not operate correctly.

※ Children and smaller individuals may have trouble staying in contact with sensor area.

Do not spray urine in the direction of the bidet nozzle.

※ Doing so may result in blockage to the bidet nozzles and cleaning area.

Do not use your old hose component. Use the one provided with your product. Anything else connected to the older hose may need to be replaced.

※ Risk of water leakage and/or property loss/damage.

In case of sudden power failure, remove the power plug and close the angle valve to prevent water leakage.

※ Risk of water leakage and/or property loss/damage.

Avoid direct sunlight or heat.

※ Risk of product discoloration.

Do not supply electricity with an external switch. I.e: connecting the universal part to a timer switch.

※ Run the risk of issues caused by improperly resetting the thermal breaker.

Pull out the power plug when the product is in disuse for an extended amount of time. Make sure to shut off the water and remove the water inside the product.

※ Risk of fire, leaks, and product damage.

When storing or transporting in cold climate, make sure to remove all water from the unit. Product may crack and other damages may occur due to freezing water.

※ Risk of fire, leaks, and product damage.

Installation

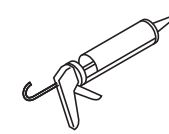
Tools required for installation

Required tools

Required tools for installation. Please have these tools prepared prior to installation.



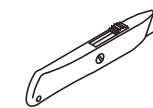
Drill
(Dia. 0.24in)



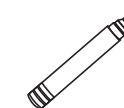
Silicone gun



Teflon tape



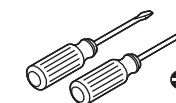
Knife



Marking pen



0.91 - 0.98 in
(Spanner model
varies for different
pipes)



✚✚ screw driver



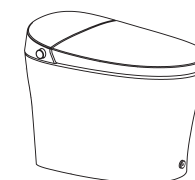
Measuring tape



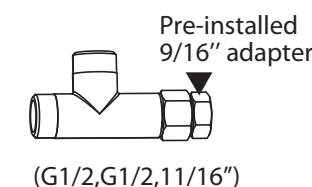
Measuring cup

Item list (Confirm that all below items are inside the box)

Intelligent toilet(1 set)

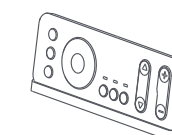


T-valve(1 pc)



(G1/2,G1/2,11/16")

Remote control set(1 set)

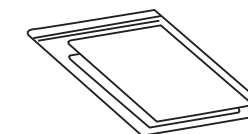


(holder 1 pc, screw 2 pcs)

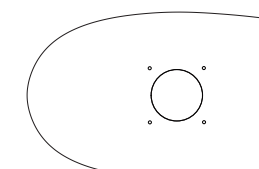
Battery box assembly(1 set)



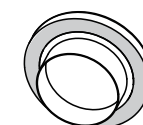
Installation Book & User Manual



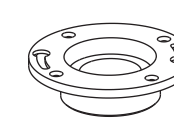
Mounting Template



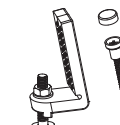
Wax ring(1 pc)



Sealing Flange



Mounting accessory kit(2 pcs)



※ Please confirm all the aforementioned items are inside the package.

If there are any omissions, please contact our customer service.

※ Illustrations above are for references only, Actual objects may look different in person.

※ If your water valve is 9/16", you could directly connect the T-valve; If your water valve is 11/16", please screw off the adapter, then connect it.

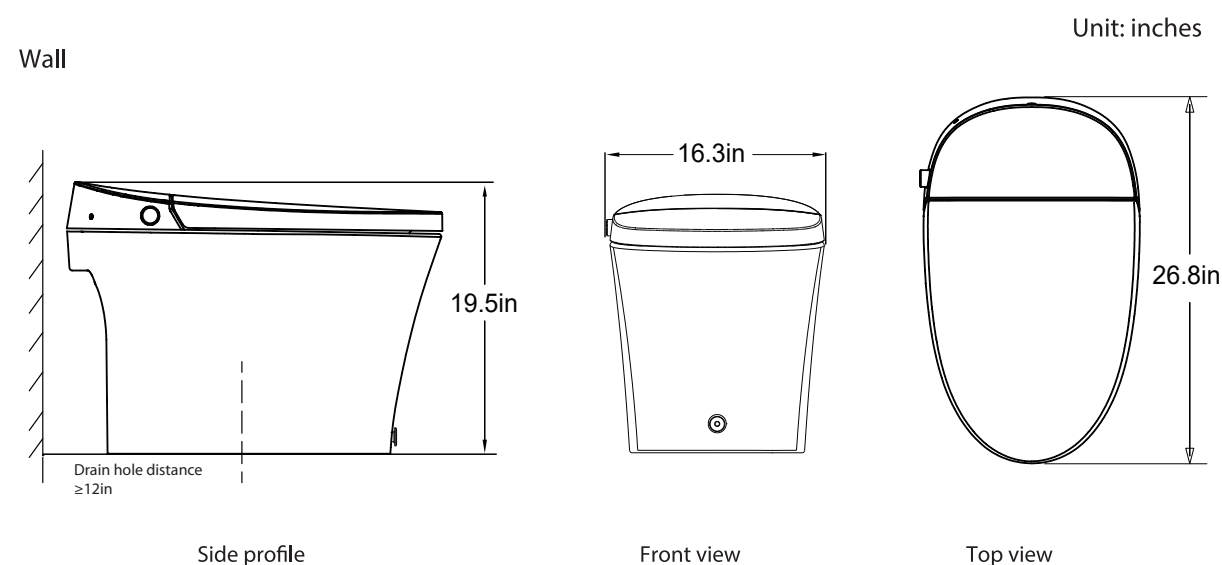
※ The battery box does not include batteries when it leaves the factory and needs to be purchased separately.

※ The remote control does not come with a battery when it leaves the factory and needs to be purchased separately.

Before You Install

Dimensional drawing, water pressure check

Confirm dimensions of product with installation space



Checking your water supply

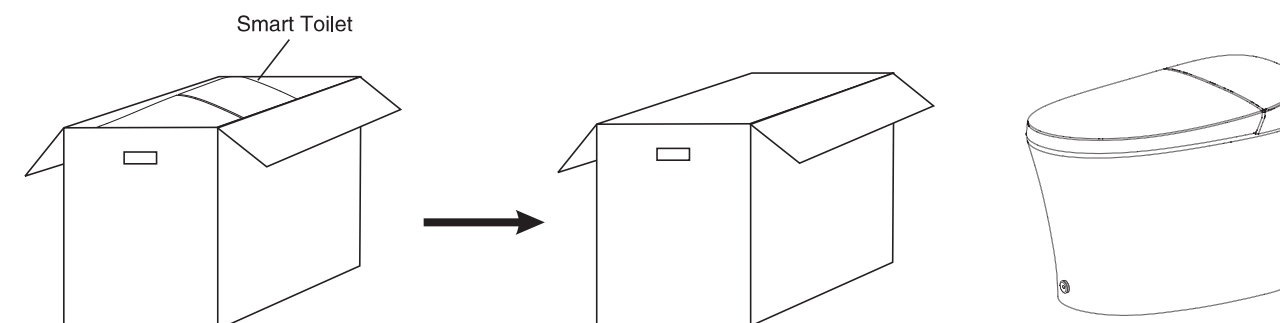
- The lowest working water pressure is 11.6psi, the highest water pressure is 108.8psi, the toilet can not reach the best clean situation when the lowest water pressure can not reach 11.6psi.

Installing Your Product

Install your unit as the following steps

1 Open the box right side up

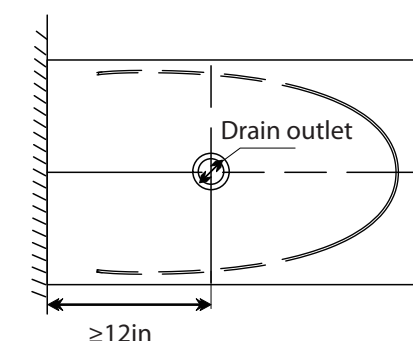
Remove the accessories first, then remove the unit from the top, as shown in the diagrams below.



2 Mark your drainage hole with a cross

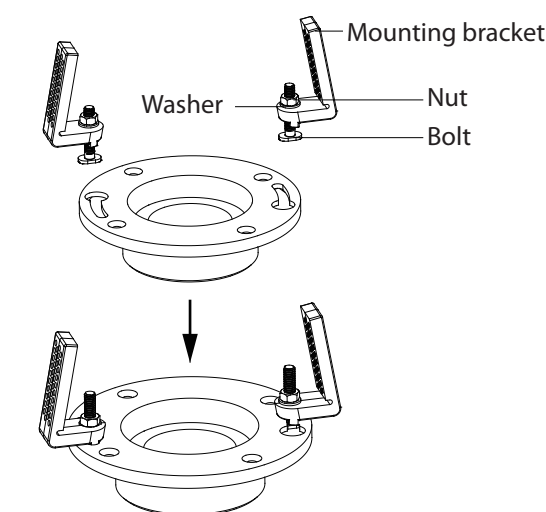
Cardboard installation

- Align cardboard with the centerline of drain outlet;
- Draw contour line according to cardboard;



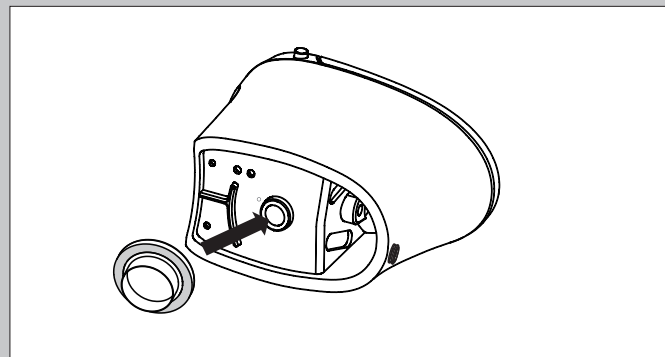
3 Mounting bracket installation

- Assemble the mounting bracket with bolts and then install them to the pre-installed flange plate on the ground and lock tight with nuts.

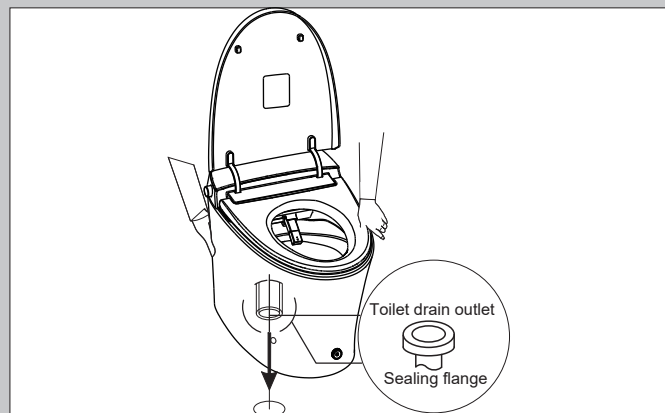


4 Install the ceramic, water supply hoses and T-valve

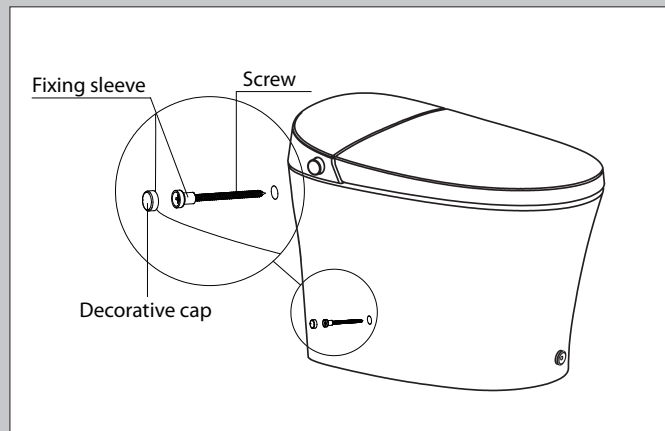
1. Place the wax ring on the drain hole at the bottom of the ceramic.



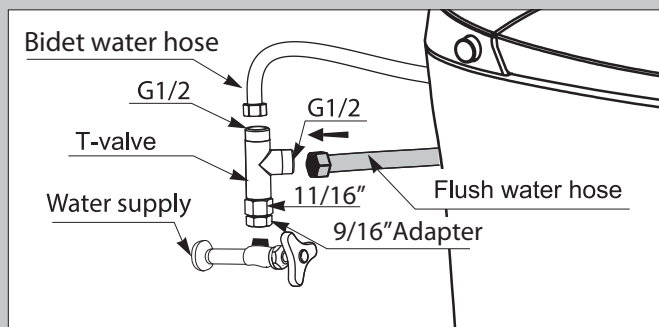
2. Install sealing flange into drain outlet;
3. Install ceramic toilet on corresponding position according to contour line.



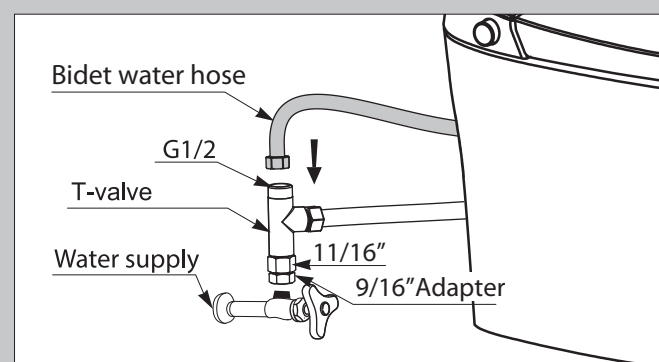
4. Put the screw through the fixing sleeve and then install it through the holes (on both sides of the toilet ceramic) to the mounting bracket on the ground, and lock tight with a tool;
5. Put the decorative cap on the fixing sleeve.



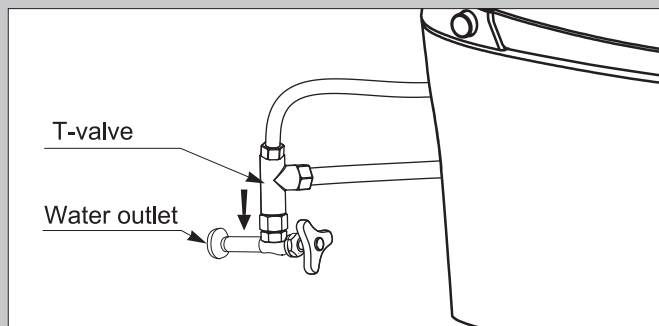
6. Attach the flush water hose to the T-valve and tighten.



7. Attach the bidet water hose to the T-valve and tighten.



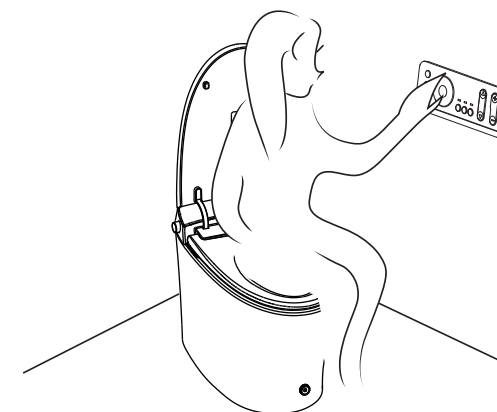
8. Connect the T-valve to the water supply and tighten. Use gasket to prevent water leakage. (Available in 9/16 inch and 11/16 inch connectors.)



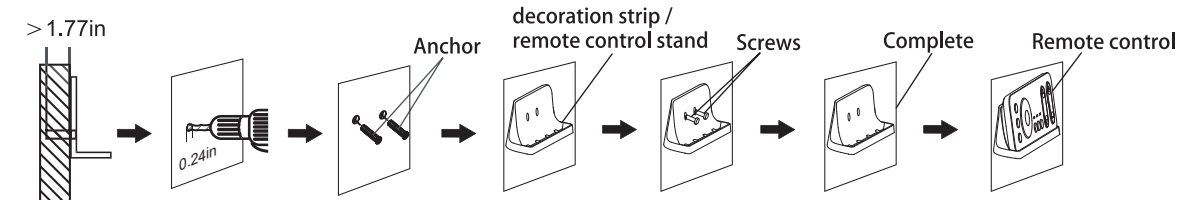
9. Finish installation.

5 Installing the remote

1. Drill two 6mm (0.24 inch) diameter holes on the wall (about 1.77 in deep)
 2. Knock the anchors into the hole with a hammer.
 3. Secure the holder with anchors.
 4. Use the screws to secure the holder to the wall.
 5. Remove the battery cover from the backside of the remote to install batteries
 6. Once finished, remote is ready to be placed in its holder.
- Detailed steps shown in the diagram below:
- ※ Please use proper mounting tools for special wall surfaces (such as wood, HDF, etc.)
 - ※ The remote control holder should be installed away from the bidet's spray trajectory.
 - ※ The remote control holder should be installed within reach when seated on toilet.
 - ※ Make sure there is nothing to block the transmission between the toilet and its remote.

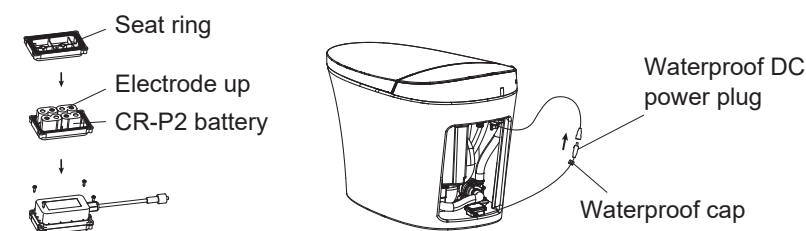


Steps:



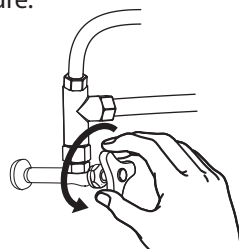
6 Installing and replacing the battery

1. Prepare four groups of CR-P2 batteries.
 2. Check whether the sealing ring of the battery box is in good condition.
 3. With reference to the installation picture of the battery, insert four groups of CR-P2 batteries into the battery box and lock the battery box.
 4. Connect the waterproof DC power plug and tighten the waterproof cap.
 5. Place the battery box in a suitable position as shown.
 6. For any questions, please call the customer service center or your local dealer.
- The battery should be placed out of the reach of children.
Some batteries and connecting wires may have slots. Please do not forcibly insert, otherwise, it will lead to product damage.



7 Testing water flow

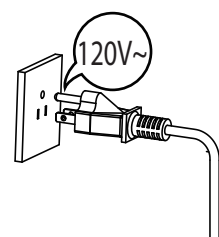
1. Fully open the angle valve as shown in the figure.



2. Confirm there is no leaks.
※ In case of water leaking, unfasten the nuts and install them again.

8 Connecting power

1. Connect to the grounding.
2. Plug in AC 120V power plug.



3. Check if the power is on.

(1) Check if the power light is on.
(2) When unseated and powered on: Press and hold the knob for 3 seconds to enter the standby mode.

Testing the product

(Test functions of remote control as well side knob)

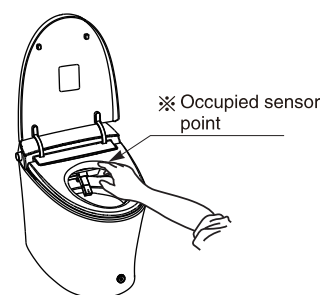
● Are all the functions working properly?

Rear wash, Front wash (Including water pressure & nozzle position adjustment), Heated dryer, Water & seat temperature adjustment, Nozzle cleaning, Remote control.

All functions listed above should be tested.

● Checking Rear Wash

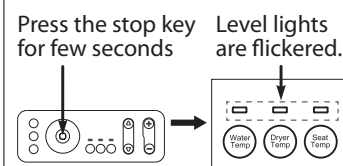
Hold the seat sensor area with your hand, turn the knob forward or press the "Rear Wash" button on remote control. Please place a cup or bowl in front of the nozzle to avoid water spraying and to keep from getting wet.



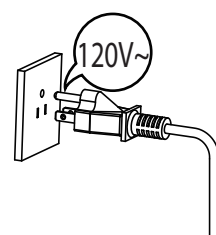
Matching your remote control code

※ When the product leaves the factory, the remote control and the product are connected, if the remote control went failure, please re-connect the code as following methods.

1. Unplug the product's plug, press the stop key for few seconds until the level lights are flickered.

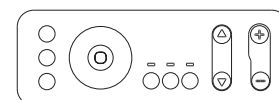


2. Plug in again when the remote control get closer to the product.



3. The level lights stop flickering. And then they are on.

All the level lights are on.



4. The remote control and the toilet are re-connected.

《Function Explanations》

■ Power/Stop

Under standby mode, long press the knob to activate the toilet.

When toilet is activated and seated, under rear/front/drying mode, short press the knob to stop the current function.

Long press the knob for 3s, the air dryer is activated.

When toilet is activated and no user is seating, short press the knob for flushing, long press the knob for 3s to enter into standby mode.

■ Emergency Flush

When the product is power-off, short press the knob to enable emergency flush.

Please kindly noted that you would like to purchase batteries to use this function. If the above operation does not work, you need to replace the battery or contact us.

■ Front Wash

Under no cleaning and drying mode, and seating on the toilet.

"Rotated backward", rotate it backwards for 45° to enter into front wash mode.
Default setting: oscillating front wash.
Operation cycle: front wash 1.5 mins + drying 4 mins + flushing once.
During front washing, turn the knob to adjust water pressure.

■ Rear Wash

Under no cleaning and drying mode, and seating on the toilet.

"Rotated forward", rotate it forwards for 45° to enter into rear wash mode.
Default setting: oscillating rear wash.
Operation cycle: rear wash 1.5 mins + drying 4 mins + flushing once.
During rear washing, turn the knob to adjust water pressure.

When starting up, short press the knob to send ceramic flushing command when there is no function.

■ Auto Flush

It will automatically flush when user leaves the seat after toileting.

The toilet will only flush once.

■ Kick Flush

Touch "Foot Touch" gently.

Tap the foot kick can realize the flushing function.

Please do not touch the button forcefully.
Rear/front wash is not available during flushing.

■ Night Light

It runs automatically around the ambient light.

When the night light is turned on, it will automatically turn on/off the night light through the changes of intensity of the outside light. When the light is strong, the night light is automatically turned off, and when the light is weak, the night light is automatically turned on.

■ UV Sterilization

Disinfection at the nozzle.

10s after user unseats, UV sterilization will initiate automatically to work for 3 minutes. During this time, either press "stop" button or activate seat sensor can quit UV sterilizing.

Ultraviolet lamp device is installed inside smart toilet.

■ Automatic Deodorization

The function will operate automatically.

The deodorization function will be activated when seating on the toilet, and will be closed after leaving the seat for 3mins.

■ Drying With Flush

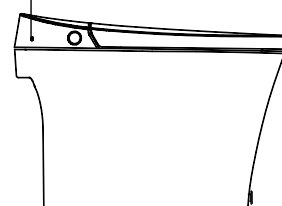
After cleaning and without flushing, press the "Dryer" button.

The warm air function is activated and a flush is performed.

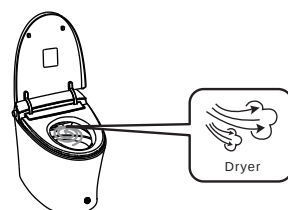
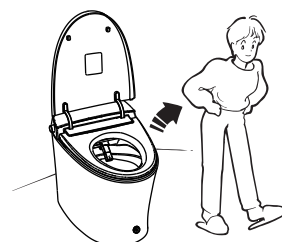
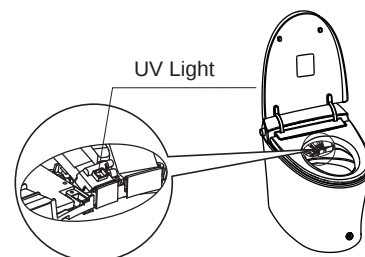
Rear/front wash is not available during flushing.



Light sensing device

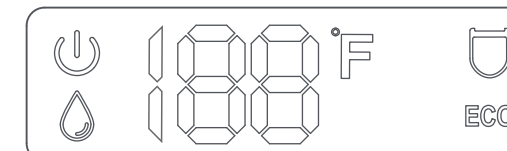


UV Light



■ Digital Display

When setting temperature of water / seat, the corresponding indicator lights up.



■ Foam Shield

Long press the "Seat Temp" button to turn on the foam shield function.
Long press the "Water Temp" and "Seat Temp" buttons at the same time to turn on/off the automatic foaming function.

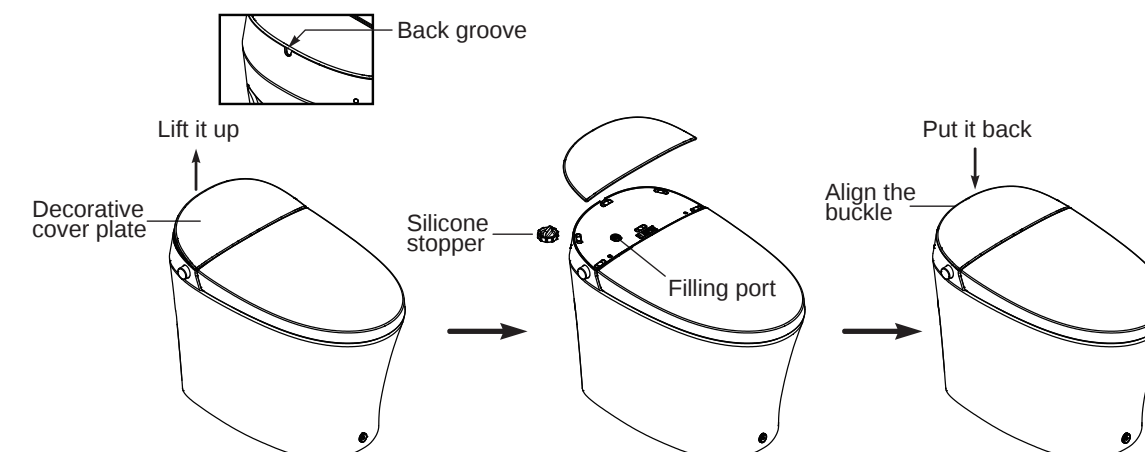
Please kindly note that the foam cleaner is sold separately, is not included in the package.

■ User-friendly Design

- Slow-closing lid/seat
Preserve your toilet's life and allows you to close the lid/seat silently.
- Damper
The product has installed the damper which provide the toilet cover and toilet seat with a buffer function, to achieve the mute effect.
- Multi-Protections
Multiple built-in safety features to protect the user and product.
- Memory mode
By power off, water/seat/air temp, water pressure, nozzle position are all restored to mid-range. Power on/off, the toilet will keep the last setting status.
- Self-cleaning Nozzle
The washer can automatically clean, keeping bacteria and stains away.
- Pre-flush
After seating, the toilet will flush once to moisten the bowl.

■ Foam cleaner filling

1. Lift up and remove decorative cover, remove silicone stopper of the filling port.
 2. Pour foam cleaner through filling port into the toilet. Refill limited to 600ml, otherwise it will overflow.
 3. Put the silicone stopper into the filling port, align the decorative cover with the groove and re-install it.
 4. Seat occupied or long press "Seat Temp" on remote, no foam flows out, it means the foam cleaner has run out and needs to refill. Please do the filling following steps 1-3.
- New factory products need to add foam cleaner for the first use.
 - Before filling the foam cleaner, please unplug first. After filling, connect the toilet with power again.
 - Please use customized foam cleaner, otherwise it may cause clogging and damage to internal components.
 - When filling the foam cleaner or performing maintenance, be careful not to let sediment and other impurities fall into the filling port.
 - Contact your seller for foam cleaner replacement and purchase.



Maintenance

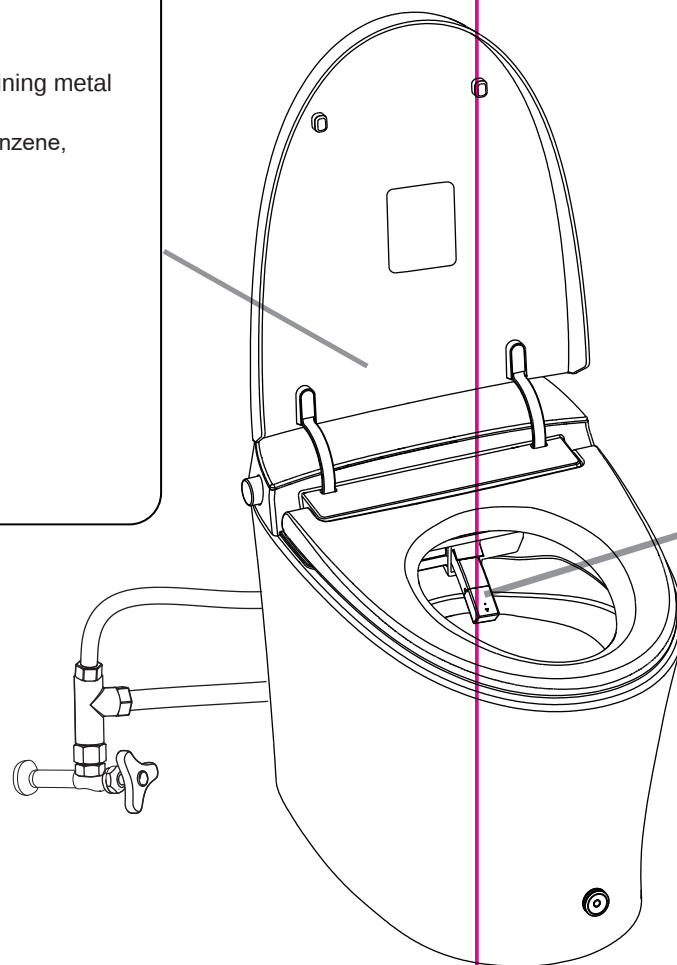
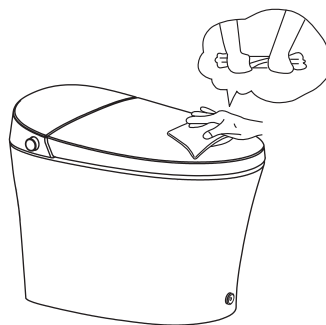
Regular maintenance is required to ensure normal use

Note

- Cut off the power and water supply before maintenance.
- Direct water wash to the entire product is prohibited.

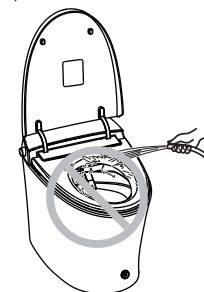
Maintenance of product surface, ceramics and metal

- Wipe dust or stains with a soft wet cloth.
- A wet soft brush, cloth or sponge may be used to clean the ceramic area.
- It is recommended to use metal specific cleaning agents when cleaning and maintaining metal accessories to avoid rust, and to wipe them clean in a timely manner after cleaning.
- ※ Do not use abrasive cleaning solutions, such as alcohol, bleach, paint thinner, cresol, benzene, gasoline, etc.



WARNING

Do not spray water or detergents on the toilet, remote control or the power cord. Doing so may cause electric shock or fire.



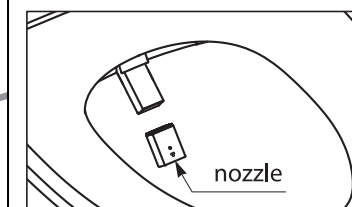
Maintenance during Winter Season

During winter season, the water inside may freeze after long periods of storage and non-usage. Please take measures to prevent.

Note

- Before connecting the product to the water supply and electrical outlet, allow it to defrost for 30 mins in a warm indoor environment.
- In cases of extreme cold/freezing/nozzle stuck in place, wrap the water input line with a warm towel. Never pour hot water or use a hot dryer directly on the toilet.

Maintenance of the nozzle



Powered on and not seated: Press the "Nozzle Clean" button on the remote control, the spray wand will automatically extend.

If there is dirt attached to the surface of the nozzle, clean it with a toothbrush. To remove the nozzle, gently hold the spray wand and disassemble the nozzle.

Do not clean with excessive force, otherwise it will damage the nozzle.

When the nozzle is clogged, it is recommended to replace it with a new one.

Troubleshooting

Experiencing issues with your product?

Find solutions below to solve your problems. Contact us if the problem persists.

Power Button

Phenomenon	Fault Diagnoses	Solutions
Not working	Check whether the plug is loose or not	Check the power supply
	Check whether the power is on (the power light is off)	Press the rotated switch for 3s until the power light is on

Wash Functions

Phenomenon	Fault Diagnoses	Solutions
No water from the nozzle	Check whether or not the water supply cuts off	Wait for the water supply
	Check whether or not the angle valve switches off	Open the angle valve
	Check whether or not the filter mesh is blocked	Clean the filter mesh or change the filter mesh
	Check whether or not the inlet pipe is flexed	Straighten the hose to eliminate the flex
Poor cleaning performance	Check if the water pressure is set at lowest level	Reset the water pressure
	Check whether or not the filter mesh is blocked	Clean the filter mesh or change the filter mesh
Unusual water flow from the nozzle	Abnormal operation	Unplug for one minute and then re-plug in
The water temp is not warm enough	Check if the water temp is set at lowest level	Reset the water temperature
Leaking nozzle	Solenoid valve failure	Please contact us directly for return and exchange
Bidet cleaning can not work	Human induction system failure	Please contact us directly for return and exchange

Dryer

Phenomenon	Fault Diagnoses	Solutions
The dryer blows cold air	Check whether or not the dryer switches off	Reset the air temperature
	Check whether or not the heating element of dryer is damaged	Please contact us directly for return and exchange

Heated Seat

Phenomenon	Fault Diagnoses	Solutions
The seat temp is too low or is not hot	Check whether or nor the temp of toilet seat is on the "off" position	Reset the seat temperature

Remote Control

Phenomenon	Fault Diagnoses	Solutions
The blue light of water temp flashes.	Low battery	Please replace 2 new AAA batteries
Remote control is not working	Remote control got wet	Wipe off water and let it dry

Toilet Unit

Phenomenon	Fault Diagnoses	Solutions
Poor flush performance	No power supply	Power restoration
	No water supply	Turn on water supply. If doesn't work, please contact us directly for return and exchange
	No water but have the sound of flushing	1. Check wether the hose is bended 2. Check there is any damage of water pump
	Keep flushing	Please contact us directly for return and exchange

Soft-Closing Feature

Phenomenon	Fault Diagnoses	Solutions
Seat and lid slamming	Dampers failure	Please contact us directly for return and exchange

Specifications

Rated voltage		120V~
Frequency		60Hz
Rated power		1050W(When inlet water temp in 59 °F)
Seat and water temperature range		Off/93.2°F-102.2°F(4 levels)
Dryer temperature range		95°F-131°F
Water supply hose type		DN15(G1/2")
Water Inlet	Minimum pressure	11.6psi, ensuring the water flow is above 0.61gal/10s
	Maximum pressure	108.8psi (static state)
Toilet	Flush type	Tornado Flush
	Rough -in	Rough-in 12in
Washing	Heating type	Instant heating
	Temp of warm water	Off/93.2°F-102.2°F(4 levels)
	Safety devices	Butterfly thermostat, thermal fuse, flow sensor
Dryer	Dryer temp range	Off/95°F-131°F(4 levels)
	Safety devices	Thermal Fuse, bi-Metal
Heated Seat	Heat temp range	Off/93.2°F-102.2°F(4 levels)
	Safety devices	Thermal Fuse
Remote control	Dimension	7.09in(L)x2.56in(W)x0.79in(H)
	Battery	Two AAA Batteries
Power cable length		Appx.47.24in