

VIVOHOME

**THANK  
YOU!**

**NOTE:**

To continuously improve its products, VIVOHOME reserves the right to modify this information without prior notification.

For any questions regarding assembly, please watch the video on the product page or contact our customer service. Our customer service will gladly assist you with any additional questions, comments, or concerns.

Thank you for using VIVOHOME products in your home!

Thank You for Purchasing from

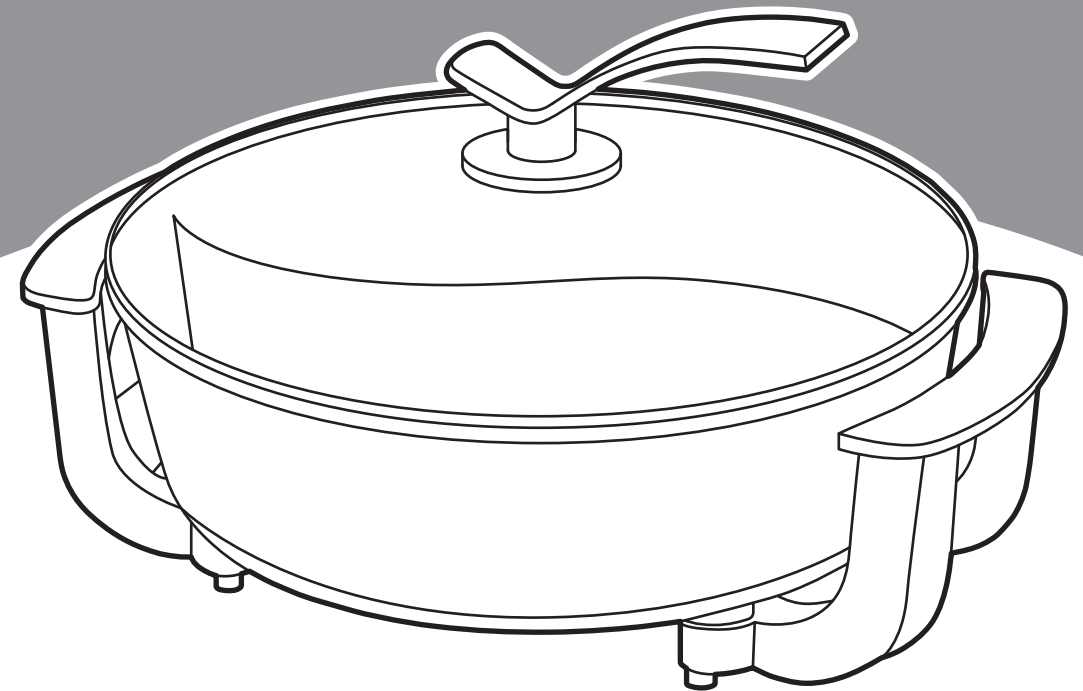
VIVOHOME

Made in China

VIVOHOME

**HOW-TO**

USER MANUAL



**6L Electric Hot Pot**

Assembly is EASY!

**WE WANT  
YOU TO  
ENJOY LIFE  
AT HOME**

GO TO THE PRODUCT LISTING PAGE FOR  
AN INSTRUCTIONAL VIDEO!

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## Matters Needing Attention



1. Before installation, assembly, or cleaning, ensure that the product is always disconnected from the socket.
2. Keep the device out of reach of children and pets, and do not leave the product without supervision during use, especially if there are children or pets present.
3. Please always unplug the plug when the product is not in use.
4. Do not expose the device to water or other liquids.
5. Do not use extension cables.
6. Do not use wet hands or damp hands to insert or remove product plugs.
7. The device has not been designed for outdoor or commercial use and is only intended for household use.
8. Always operate the product on a sturdy and flat surface.
9. Do not use extenders, extenders, or adapters as they may overheat and increase the risk of fire.
10. For devices intended for use with connectors equipped with thermostats, only the connectors provided with the product can be used. If it ruptures, please purchase official accessories and do not use connectors that are not suitable for the device.

## Reminder Before Use



1. Before using the device for the first time, please carefully clean the device and cover.
2. Avoid the risk of overload, and do not operate other electrical products in the same circuit.

## Usage Steps



1. Clean the pot thoroughly.
2. Plug in the power cord.
3. Set the temperature selector to the desired level.
4. The indicator light is on, indicating that the device is ready to operate.
5. During the heating process, a glass cover can be placed to avoid odor and reduce cooking time.  
To keep food warm, you can place the temperature selector in the "Thermostat" position.

## Precautions During Use



1. Do not use multiple extenders at the same time.
2. The glass cover has a vent through which steam flows out to avoid contact with this high-temperature steam.
3. During operation, the lid may be very hot to avoid contact and prevent burns.

## Steps After Work Completion



1. Set the regulator to level "0" and disconnect the power cord.
2. Clean the device after each use; do not use abrasive detergents, metal brushes, nylon brushes, or sharp objects such as knives or scrapers to clean the device.
3. Always dry the device after cleaning.

## Warranty



The VIVOHOME warranty program is our commitment to you. We are committed to providing you with a high-quality product that meets your needs and expectations. To demonstrate our confidence in the durability and performance of our products, we offer the following warranty.

### WARRANTY COVERAGE

This warranty program applies to any orders, purchases, receipts, or use of any products sold by VIVOHOME and is valid for a period of 1 year from the date of purchase. However, please note that this warranty period is only valid for the original order. If you receive a replacement order during the warranty period, it will not include a separate warranty period.

### WARRANTY EXCLUSIONS

This warranty does not cover damage resulting from misuse, accident, unauthorized modification, or any other circumstances not directly related to the manufacturing and design of the product, including but not limited to:

- Parts lost during use.
- Normal wear and tear of products or parts.
- Incorrect installation (such as using the wrong voltage) or assembly.
- Exceeding the bearing capacity of the product.
- Use under extremely harsh conditions.



- Improper cleaning or maintenance.
- Damage caused by any reason other than the intended use of the product.
- Indirect loss or damage caused by the product.

### **HOW TO MAKE A WARRANTY CLAIM**

If you find any defects that affect the use of the product or if the product stops working and cannot be repaired during the warranty period, please contact our customer service team at our email or via Amazon & app's direct messaging service as soon as possible. Provide the following information to expedite the process:

- Order number
- Images and/or videos illustrating the issue
- A detailed description of the problem

VIVOHOME will provide technical support, replacement, refund, or other solutions based on the nature of the issue. If you wish to return the original package for any reason, please contact us for confirmation before proceeding. You can expect to receive a response within 48 hours.

Thank you for choosing VIVOHOME. We are committed to ensuring the quality and satisfaction of your purchase. If you have any questions or need assistance, please do not hesitate to contact our customer service team.