MasterCool COOLER ONE YEAR LIMITED WARRANTY POLICY

SALES RECEIPT REQUIRED AS PROOF OF PURCHASE FOR ALL WARRANTY CLAIMS.

This warranty is extended only to the original purchaser of this evaporative cooler when the unit is installed and used under normal conditions against defects in workmanship and materials as follows:

• One (1) year from date of sale on the unit.

The manufacturer will replace the defective part/product, at its discretion, with return freight paid by the manufacturer. It is agreed that such replacement is the exclusive remedy available from the manufacturer and that TO THE MAXIMUM EXTENT PERMITTED BY LAW, THE MANUFACTURER IS NOT RESPONSIBLE FOR DAMAGES OF ANY KIND, INCLUDING INCIDENTAL AND CONSEQUENTIAL DAMAGE OR LOSS OF PROFITS OR REVENUES.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

Exclusions from this warranty

We are not responsible for media pads which are considered disposable and should be replaced periodically.

We are not responsible for any incidental or consequential damage from any malfunction, accident, misuse, alterations, unauthorized repairs, abuse, including failure to perform reasonable maintenance, normal wear and tear, nor where the connected voltage is more than 5% above the nameplate voltage.

Alterations include the substitution of name brand components including, but not limited to media pads.

We are not responsible for any damage from the use of water softeners or treatments, chemicals or descaling materials.

We are not responsible for the cost of service calls to diagnose the cause of trouble, or labor charge to repair and/or replace parts.

No employee, agent, dealer or other person is authorized to give any warranties or conditions on behalf of the manufacturer. The customer shall be responsible for all labor costs incurred.

This warranty will be null & void if purchaser attempts to repair or replace any parts which are mechanical or electrical.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

How to obtain service under this warranty

Within the limitations of this warranty, purchaser with inoperative units should contact the dealer where you purchased the cooler. If for any reason you are not satisfied with the response from the dealer, contact Customer Service at **800-643-8341** for instructions on how to obtain service within warranty as listed above.

This warranty gives the customer specific legal rights, and you may also have other rights which vary from province to province, or state to state.

Register your product at www.championcooler.com.