

1. Thank you for choosing our products.

2. Return Policy

DO NOT RETURN TO THE STORE! Skip the process of returning your product and contact us

directly for a replacement

If you find that parts of your order are missing or damaged, we will gladly ship any needed

replacement parts free of charge.

If your product's quality does not meet your expectations or you have found any sort of defect,

please contact our customer service department and let us know the details of your order and

any issues encountered, we will try our best to provide you with a solution. Feel free to also

directly contact our manufacturer concerning needed replacement parts and they will be

happy to help provide you with a solution or answer any questions you may have.

Recommendations Before Beginning Assembly

Read instructions, cover to cover

Have 2-4 adults on hand for assembly depending on product size

Save all packaging until finished

3. Assembly Notice:

If you encounter any problems during assembly and find that you cannot continue, rest assured we will help you solve the situation as soon as possible. Simply keep all of the parts of the product stored in a safe place and contact us immediately so we may assist you further.

Once you have opened your package, remove all inner hardware packages and take the parts out. One by one, Place the parts out neatly in front of you, then refer to the instructions to ensure no parts are missing. If any pieces are found missing, please carefully look in the box first, as the hardware packaging might have torn making the hardware spill in the box.

Some key parts of your product may be stored and hidden inside of other parts. Please open any zippered or hook & loop storage compartments to remove all parts.

(example:

cushions and legs being stored in the underside of a sofa)

IMPORTANT: When setting up your product, DO NOT INSTALL THE SCREWS ALL THE WAY IN THE BEGINNING. Place each screw into their proper hole and use your hand to twist the screw halfway. Twist all the screws in halfway to ensure the holes will match up properly and the product is level on the ground. When everything seems fitted, then tighten

the screws