Gerber Plumbing Fixtures LLC Limited Lifetime Warranty

Gerber Plumbing Fixtures LLC (“Gerber”) warrants to the original consumer purchaser that all Gerber branded kitchen and bath faucets, bath accessories, valves, and/or their included parts or accessories (other than electronic parts) to be free from defects in material and workmanship, for as long as the original consumer purchaser owns their home.

All electronic parts are warranted to the original consumer purchaser to be free from defects in material and workmanship for a period of five (5) years. Batteries are not included.

This limited warranty does not apply to normal wear of washers, O-rings and O-ring seats, sealant, and lubricants.

Gerber will replace, free of charge, during the warranty period, any product or part thereof that upon inspection proves defective in material and/or workmanship under normal residential application. If replacement of the original part is not practical, Gerber may elect to replace it with an equivalent part or refund the purchase price in exchange for the return of the product. These are your exclusive remedies.

This warranty excludes all industrial, commercial, and business usage, whose purchasers are hereby extended a five (5) year limited warranty for non-electronic parts and one (1) year limited warranty for electronic parts from the date of purchase, with all other terms of this warranty applying except the duration of the warranty. This warranty also excludes installation outside of the United States of America, Canada or Mexico (North America), whose purchasers are hereby extended a one (1) year limited warranty from the date of purchase, with all other terms of this warranty applying except the duration of the warranty.

Any damage as a result of improper installation or maintenance, misuse, accident, neglect, freezing water or any use that violates the instructions furnished by us, WILL VOID THIS WARRANTY IMMEDIATELY. This warranty is only valid to the original consumer purchaser and excludes industrial, commercial or business use of the product. Use of abrasive or corrosive cleaners will void the warranty. Avoid abrasive cleaners, steel wool, alcohol, organic solvents, and harsh chemicals. Such use will dull the finish and void your warranty.

To uphold Gerber’s brand integrity, the quality of products associated with the brand, and reduce the possibility of counterfeit parts and products, this warranty is valid only for products purchased directly from Gerber, and/or Gerber's authorized distributors, authorized resellers, and authorized retailers, as designated by Gerber. Any parts, replacement parts or products purchased from an unauthorized source such as, but not limited to, an unauthorized retailer, seller, distributor, or reseller will not be covered under this warranty and will render this warranty null and void.

TO THE EXTENT PERMITTED BY LAW, ANY IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED TO THE STATUTORY PERIOD OR THE DURATION OF THIS WARRANTY, WHICHEVER IS SHORTER. GERBER SHALL NOT BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING LABOR CHARGES TO REPAIR, REPLACE, INSTALL OR REMOVE THIS PRODUCT), WHETHER ARISING OUT OF BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, BREACH OF CONTRACT, TORT, OR OTHERWISE. GERBER SHALL NOT

BE LIABLE FOR ANY DAMAGE RESULTING FROM REASONABLE WEAR AND TEAR, MISUSE, ABUSE, NEGLECT OR IMPROPER OR INCORRECTLY PERFORMED INSTALLATION, MAINTENANCE OR REPAIR, INCLUDING FAILURE TO FOLLOW THE APPLICABLE INSTALLATION, CARE AND CLEANING INSTRUCTIONS. NOR DOES IT COVER OR INCLUDE DAMAGES FOR PERSONAL INJURY, PROPERTY DAMAGE OR ECONOMIC LOSS. IN NO EVENT SHALL GERBER'S LIABILITY EXCEED THE PURCHASE PRICE OF THE FAUCET. WARRANTY PARTS ORDERS MAY BE SUBJECT TO SHIPPING & HANDLING CHARGES.

Some states/provinces do not allow limitations of how long an implied warranty lasts or the exclusion or limitation of such damages, so these limitations and exclusions may not apply to you. This warranty gives the consumer specific legal rights. You may also have other rights that vary from state to state, province to province.

To obtain warranty service, contact your local authorized distributor, reseller and/or contractor from whom you purchased this product or contact Gerber Plumbing Fixtures LLC, 2500 Internationale Parkway, Woodridge, IL 60517 / (888) 648-6466 / support@globeunion.com.

Proof of purchase (original sales receipt or invoice) from the original purchaser must be provided to Gerber for all warranty claims.

Please note: Any returns for warranty consideration must include the part(s) in question and the original proof of purchase.