# COMMERCIAL LIMITED WARRANTY

Bench

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| **Product Category** | Bench |
| **Warranty Period** | Thirty (30) Days Limited Commercial Warranty |
| **Coverage** | Defects in Material, Workmanship, and Finish |
| **Applicability** | Commercial Installations (Hotels, Multi-family Housing, Resorts, Spas) |

> *This commercial warranty is extended strictly to the original commercial purchaser and is non-transferable. It applies to products purchased and used within North America for business and commercial applications.*

## 1. Warranty Coverage Details

The manufacturer warrants this bench to be free from defects in material and workmanship during normal commercial use for a period of thirty (30) days from the original date of purchase.

If a defect is found in normal commercial application, the manufacturer will, at its election, repair, provide a replacement part or product, or make appropriate adjustment. Proof of purchase (original sales receipt or Wayfair order confirmation) must be provided to the manufacturer with all warranty claims.

## 2. What Is Covered

- **Bench Frame & Structure:** Structural defects in the metal frame and legs resulting from defective material or manufacturing workmanship under normal commercial use.
- **Surface Finish:** Peeling, tarnishing, or cracking of the metal frame finish resulting from manufacturing defects when maintained according to the care instructions provided.
- **Upholstery & Storage Components:** Manufacturing defects in the upholstery, seat cushion, storage lid, hinges, and support hardware.

## 3. What Is NOT Covered

This warranty does not cover damages, defects, or failures caused by or resulting from:

- Improper assembly or installation, neglect, accident, misuse, abuse, or lack of proper maintenance.
- Labor charges, assembly or installation costs, or any other incidental or consequential costs incurred during removal, repair, or replacement.
- Damage caused by excessive moisture or water exposure.
- Exposure to aggressive chemical cleansers, abrasive pads, corrosive environments, or industrial solvents. Always follow the care instructions provided for the upholstery and metal frame.

- Normal wear and tear from high-traffic commercial use that does not affect functional performance.

## 4. Warranty Performance & Remedy

Upon verification of a valid claim, the manufacturer will ship replacement parts or a complete replacement unit at no charge via standard ground shipping. The manufacturer is not responsible for any labor charges or damages associated with assembly, installation, repair, or replacement, nor for any indirect, incidental, or consequential damages, losses, or costs. In no event shall the liability of the manufacturer exceed the purchase price of the product.

## 5. How to Submit a Claim

To file a warranty claim, please contact our Customer Support Department directly through your Wayfair account or via the authorized dealer channel. Please ensure you have the following information prepared to expedite the process:

- Your Wayfair Order ID number / Purchase Invoice.
- Clear photographs and/or a brief video clip demonstrating the issue or defect location.
- A brief description of the commercial use environment and the nature of the defect.

***Assembly & Use Notice:*** *Assemble the bench according to the supplied instructions and place it on a level, stable surface before use.*