



Modular Closets Limited Lifetime Warranty

Effective Date: May 15, 2025

1. Warranty Coverage

Modular Closets ("Company") warrants that its modular closet systems ("Product") will be free from defects in material and workmanship under normal residential use for as long as the original purchaser owns the Product. This Limited Lifetime Warranty is non-transferable and applies only to Products purchased directly from Modular Closets or an authorized reseller.

If a defect covered by this warranty arises, the Company, at its sole discretion, will either (a) repair the defective Product, (b) replace the defective Product with a comparable product, or (c) refund the purchase price paid for the defective Product. Replacement parts may vary in color or finish due to dye lot or manufacturing changes.

2. Exclusions and Limitations

This warranty does not apply to:

- Damage caused by improper installation, misuse, abuse, negligence, accidents, or unauthorized modifications.
- Products that have been stored or installed in a manner inconsistent with the Company's instructions.
- Exposure to extreme humidity or moisture.
- Normal wear and tear, including but not limited to surface scratches and discoloration over time.
- Commercial, rental, or non-residential use.

The Company shall not be liable for incidental, indirect, special, or consequential damages, including but not limited to loss of use or profits, arising from the use or inability to use the Product.



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3. Disclaimer of Implied Warranties

Except as expressly provided above, the Company disclaims all other warranties, express or implied, including the implied warranties of merchantability and fitness for a particular purpose. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply.

4. How to Make a Claim

To make a warranty claim, the original purchaser must contact Modular Closets customer support:

Email: support@modularclosets.com

Phone: (866) 942-4202

Please include proof of purchase, a detailed description of the issue, and photographs if applicable. The Company may require the return of the defective Product or part for inspection prior to processing a claim.

5. Governing Law

This warranty shall be governed by and construed in accordance with the laws of the State of New Jersey, without regard to its conflict of law principles. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.