

Model Number:  
CATIH1

CIARRA

[www.ciarraappliances.com](http://www.ciarraappliances.com)





**Dear customer:**

Thank you so much for your purchase, please read this instruction manual carefully before installation & use.

If you have any question, please contact us at:

**E-mail:** [info@ciarraappliances.com](mailto:info@ciarraappliances.com)

## **Important Safety Instruction**

When using this product, pls follow the basic safety precautions listed below.

1. Please read all instructions carefully before using this product. Ingesting this product.
2. Do not touch the hot plate.
3. To prevent electrical hazards, avoid water or other liquids.
4. Do not place items of interest to children in the cabinets above the cooktop or on the back splash of the cooktop - children can be seriously injured by climbing on the cooktop to get something.
5. Please make sure that the product is unplugged and that the product has cooled down before cleaning.
6. Do not operate with a damaged cord, plug or in any way dropped or damaged. Do not operate with damaged cords, plugs or operate with products that have been dropped or damaged in any way. If any problems arise, contact the manufacturer directly or call a technician.
7. If it rains, please do not use it outdoors.
8. Fire may occur if the surface is covered or comes into contact with flammable materials, such as curtains, paper towels, etc, while operating.
9. When not in use, be sure to turn off the and unplug the power supply.
10. Do not place this product on or near an electric stove or in a heated oven.
11. People with pacemakers or similar medical devices should be careful standing near the product when it working. Electromagnetic fields may affect pacemakers or similar devices. Consult your physician, or the manufacturer of the pacemaker, for more information about the possible effects of electromagnetic fields emitted by the induction cooker.
12. Be sure to have a working smoke detector in or near the kitchen.
13. Nevertheless, we strongly recommend that a person with physical or mental impairments not use the appliance unless accompanied by a qualified person. The same recommendation applies to children.

## **Cooking Safety**

This product is designed to heat up cookwares to cook foods and keep it warm. It's intended for use in private homes only. Do not use it for commercial purposes.

1. Do not allow aluminum foil, paper or cloth to come in contact with a hot element.
2. Avoid preparing food in aluminum foil or plastic containers over the hot cooking zones.
3. Protective liners - Do not use aluminum foil to line cooking zone, drip bowls or oven bottoms, except as suggested in the manual. Improper use of these liners may result in a risk of electric shock or fire.
4. Always remove the covers on sealed or canned goods and before heating to avoid explosion.
5. Nevertheless, we strongly recommend that a person with physical or mental impairments not use the appliance unless accompanied by a qualified person. The same recommendation applies to children.
6. When the unit is on, do not touch outside the control panel as the surface may contain residual heat. It is important to be aware that the unit's surface will remain hot for a short period of time after use.

## **Important Safety Information**

### **The danger of electric shock**

1. Ensure that the power cable never gets wet or damp while the product is in use. Route the cable properly to ensure it does not get trapped or damaged in any way.
2. Make sure the power plug is properly installed, The voltage rating of the connection corresponds to the specification of the rating label.
3. Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to off, then remove plug from wall outlet.
4. If cracks appear on the surface of the cooktop, remove the plug from the electrical outlet to avoid electric shock. Make sure that the power cord and power plug are never immersed in water or other liquids.

## **Warning! Risk of injury!**



1. Do not touch the area where a hot pan has just been boiled. After cooking, this area may be very hot.
2. This product should only be used by children at least 8 years old and older. Children under the age of 8 must be kept away from equipment and power cords.
3. Cleaning and maintenance should not be performed by children unless they are over 8 years old and have a guardian at the side.
4. Do not to touch the cooktop directly after use. There is a risk of burns!

## **Hazards to pets**

Animals may also damage the appliance itself. Therefore, you should keep animals away from appliances in general.

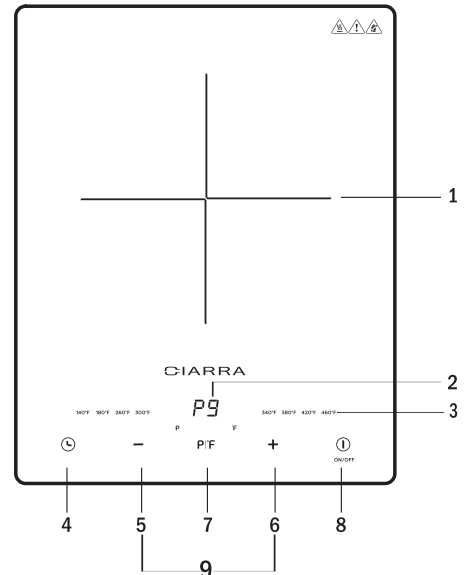
## **Danger of fire**

1. Overheated food will start to burn! Never leave the product unattended during use.
2. In addition, never put products under flammable objects, especially curtains.
3. Do not heat a sealed container. Thermal expansion can quickly lead to an explosion.
4. Do not heat an empty container. This will quickly overheat, resulting in the risk of fire and serious damage to the cooktop.
5. Do not place any metal objects on the cooktop, such as kitchen utensils or cutlery, which can become very hot in the induction zone.
6. Be careful when heating small amounts of oil! Do not use high power or high temperature levels. Otherwise, the oil may burn and catch fire! Never use water to put out burning oil! Cover the flame with a suitable lid or plate to smother it.
7. This product is equipped with a ventilation fan at the bottom to always ensure free air intake, leaving at least 4 inches of space around the product.

This product has a polarized plug (one side is wider than the other). To reduce the risk of electric shock, this plug can only be inserted into the polarized socket in one way. If the plug does not fit completely into the socket, reverse the plug. If it still does not fit, contact a qualified electrician. Do not modify the plug in any way.

## Part Description:

1. Cook zone
2. Power setting display
3. Temperature Indicator
4. Timer button
5. "-" button
6. "+" button
7. Power/Temperature Mode Selection
8. On/Off
9. Child lock



## How to use

1. Place the induction cooker on a dry surface.
2. Place the compatible cookware in the cook zone (1) indicated on the induction hob.  
**Note:** Make sure the bottom of the cookware is clean.
3. Insert the plug into a 120volt outlet. The product will beep and the light above the on/off button will flash.
4. Press the ON/OFF (8) button to turn the product on. the ON/OFF indicator will light up.
5. Press the power/temperature mode selection button (7), the indicator **P** will light up and the display window will show the default power setting "P6". Press the "+/-" button (5/6) to select the desired power level: the "+" button (6) increases and the "-" button (5) decreases the power. There are 9 power levels (P1:100W, P2:300W, P3:600W, P4:800W, P5:1000W, P6:1200W, P7:1400W, P8:1600W, P9:1800W).
6. Press the power/temperature mode selection button (7) again to switch to temperature mode, the indicator **F** will light up and the display window will show the default temperature of 380°F. The temperature indicator will flash and the desired temperature level will be selected by pressing the "+/-" button (5/6): the "+" button (6) increases and the "-" button (5) decreases the temperature. There are 8 temperature levels in total (140°F,180°F,260°F,300°F,340°F,380°F,420°F,460 °F)

7. If you are using a timer, press the timer button (4). The display window shows the default time "0:30", indicating 30 minutes, and flashes. Press the "+/-" button (5/6) to select the cooking time from 1 minute to 3 hours: the "+" button (6) increases, the "-" button (5) decreases. If you press and hold the "+/-" button (5/6), the time will change faster. Once the desired time is selected. Press the timer button (4) again or wait 5 seconds and the timer will start. The display will show either the timer or the power level (in case of temperature mode, the display will alternate between timer and temperature level).

When the set time has elapsed, the induction cooker will make a beeping sound then turn off automatically.

**Note:** If at any time during cooking you wish to cancel the timer, simply press the time button (4).

8. Child lock button. Press "+" and "-" at the same time for 3 seconds, the display window will show "Lo". Pressing "+" and "-" again at the same time will cancel the child lock.
9. When cooking is finished, press the ON/OFF(8) button to turn off the product.

**Note:** If the cookware is removed from the induction cooktop at any time during cooking, the product will continue to beep for 30 seconds, error code E0 will appear in the display window, the product will be automatically shut off. If you place the cookware back on the cooktop just simply follow steps 5 through 9.

**Note:** When the product is turned off, the fan will continue to run and the display window will show H until the temperature of the induction cooker is below 120°F (50°C).

## Important Notes

1. This induction cooktop should only be used with suitable cookware. Common types include cast iron, enamel and stainless steel.



Induction cooktops will not operate when using aluminum, ceramic, copper, glass and Pyrex or cookware with concave bottoms.

**Note:** The bottom diameter of the cookware should not be smaller than 4 inches (10 cm) or larger than 11 inches (28 cm). If the cookware is larger than the round cookware indicated on the induction cooktop, the outside area will not work, resulting in inconsistent heating patterns.

2. If the induction cooker is being used without a compatible cookware. The product will beep for approximately 30 seconds, an error code E0 will appear in the display window, and the product will automatically shut off.

## Care and Cleaning

1. Make sure your product is turned off and unplugged from the power socket.
2. Simply clean the induction cooktop with a damp cloth.
3. Caution: Do not use brushes or abrasive cleaners. This may damage the cooktop.
4. Do not immerse the product in water or any other liquid.
5. Dry it with a soft cloth or dry paper towel.
6. Clean the product after cooling.
7. Do not use solvents or abrasive cleaners. This may damage the product's cooktop.
8. Do not use corrosive, chemical or abrasive cleaners! They may cause irreparable damage to the surface!
9. Use only a slightly damp cloth to clean all surfaces and power cords.
10. Be sure to dry the product properly before using it again.
11. You can use a scraper designed specifically for ceramic cooktops (available at most stores that sell household equipment) to remove burnt-on dirt from your cooktop.
12. If there is any dirt in the area of the ventilation slots on the base of the unit, you can try to remove it from the outside with a vacuum cleaner.
13. Store clean and dry equipment in a dust-free and clean place.



**NEVER RUN THE COOKTOP UNDER WATER**

## Troubleshooting

Symptoms	Check	Points
After turning on the power and pressing the "Power" button, the product does not respond.	Is there a power failure?	Wait for power to be restored.
	Is the fuse blown or the circuit breaker lifted?	Check the cause carefully. If the problem cannot be solved, please contact our service center.
	Are the plugs securely connected?	
During normal use, heating is interrupted and a "beep" is heard.	Incompatible cookware or not using cookware?	Replace cookware and use cookware suitable for induction cooktops.
	Cookware is not placed in the center of the heating zone.	Place the cookware in the designated heating area.
	Are heated cooking utensils constantly being removed?	Place the cookware in the heating area.
No operation during the use of heating.	Is the stove empty or is the temperature too high?	Please check if the product has been misused.
	Is the intake/exhaust port clogged or has dirt built up on it?	Unclog the air inlet and exhaust port. Wait until the product has cooled down before turning on the machine.
	Does the cooktop work for more than 2 hours without any interaction?	Reset the cooking mode or use the timer function.
The error code reported.	E0: No pot; E1: Low voltage; E2: Over voltage; E3: Thermistor module open;	When error code E0 is reported, please check whether the cookware is suitable for induction cooker or wait for the product to cool down before turning it on. When error codes E1-E8 are reported, please contact the service center directly.
	E4: Thermistor module short-circuited; E5: Thermistor to IGBT open circuit; E6: Thermistor short circuit to IGBT; E7: Thermistor module failure; E8: Inner Failure; E9: Thermistor to IGBT overheating;	

Provide a short power cord to reduce the risk of getting tangled or tripping over long cords. Extension cords may be used. If an extension cord is used, the marked electrical rating of the detachable power cord or extension cord should be at least as large as the electrical rating of the product. If the product is a grounded type, the extension cord should be a grounded 3-wire cord. Extension cords should be properly arranged so that they do not dangle on the countertop or tabletop, and be pulled or tripped over by children.

## **Warranty Claims Procedure**

To ensure the speedy processing of your case, please follow the instructions below.

Please have your receipt and item number (S/N: 12345) available as proof of purchase.

You can find the item number as a sticker on the back or bottom of the product.

In the event of a functional or other defect, please contact the listed service center by phone or email.

## **Guarantee**

The warranty period for this product is from the date of first purchase 24 months. This product has been manufactured lean and carefully inspected prior to delivery. Please retain your receipt as proof of purchase. For warranty claims, please contact our customer service department.

## **Notification**

The warranty covers claims for material and manufacturing defects only, but does not cover shipping damage, damage to parts or fragile components, such as buttons or batteries. This product may not be used for commercial purposes. The warranty is void for abuse and improper handling, use of force and internal tampering not performed by our authorized service facility. Your statutory rights are not limited in any way by this warranty. The warranty period will not be extended for repairs made during the warranty period. This also applies to replacement and repaired parts. Damages and defects existing at the time of purchase must be reported immediately after opening the box, i.e. no later than two days after the date of purchase. Repairs carried out after the warranty period are subject to a charge.

