

filtered.



Use & Care Guide

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warranty registration



filtered. utilizes 4 Stage Ultrafiltration technology, which turns your existing refrigerator water dispenser into a high functioning water filtration system. One set of filters can produce as much drinking water as approximately 1,500 plastic water bottles, eliminating the need to purchase bottled water ever again!

how it works

Water travels through 4 stages of filtration inside 3 different filters.

Stage 1: KDF 55 FILTER

KDF 55 removes up to 99% of water-soluble lead, mercury, nickel, chromium, and other dissolved metals. KDF is also effective in controlling the buildup of bacteria, algae, fungi, and scale.

Stage 2: CARBON FILTER

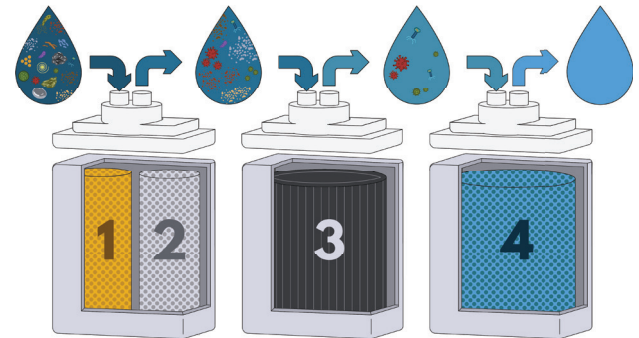
Granulated Carbon reduces chemicals such as chlorine, solvents, pesticides, and various organic compounds. It also reduces microbiological contaminants, including waterborne pathogens.

Stage 3: CARBON FILTER TRANSFER

Removes finer particulate matter such as silt, dirt, rust, sand, and lime scale. The Carbon Filter reduces unpleasant taste before the final stage.

Stage 4: ULTRA FILTER

Ultrafiltration is a one membrane filtration process that serves as a barrier to separate harmful bacteria, viruses, and other contaminants from clean water. Ultrafiltration forces water through a .03 micron membrane.



NOTE: **filtered.** is not designed to treat microbially unsafe or non-potable water without adequate disinfection.

important

- Install tubing only in areas where temperature will remain above freezing.
- Filters **MUST** be changed at regular intervals, every 1,500 gallons or approximately every 6 months. Failure to regularly change filters may result in leaking, bursting, or filter malfunction.
- Do not use a piercing-type of 3/16" (4.76 mm) saddle valve, which reduces water flow and can clog more easily.

installation overview

filtered. needs to be installed between the water source into the refrigerator and the refrigerator itself.

First, you need to identify where the water source enters the refrigerator.

Next, you will need to figure out which is the easiest and best location to install your filter based on your refrigerator type and surrounding cabinetry. When selecting this location, remember that you will need to change your filters on a regular basis – approximately every 6 months – so make sure it's accessible to do so in the future.

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Once you have selected your installation area, locate the water supply to the refrigerator and turn off your water supply and electric before making your connections.

Once the connections have been made, you can turn on your water, check for leaks and thoroughly flush your filters. Failure to thoroughly flush your filters before use may result in an odd taste.

[Learn more by watching our installation video at myfiltered.com/support](https://myfiltered.com/support)

step 1: where should you install your filtered. system?

There are 3 different installation options:



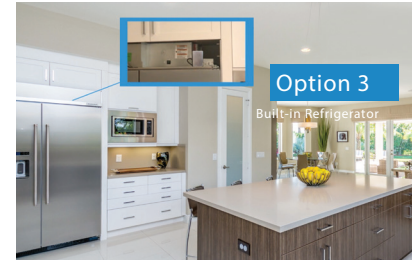
Option 1

In the event you do not have kitchen cabinetry above your refrigerator, you can use the flat cap and lay **filtered.** right on top of your refrigerator.



Option 2

This option will involve cabinetry immediately above the refrigerator. You can utilize the drill bit to make a hole in the cabinetry to run the tubing from the refrigerator and water line to **filtered.**



Option 3

If you have a built-in refrigerator or limited space, **filtered.** will need to be folded and positioned in the folded cap for installation in more compact spaces; i.e. within the compressor compartment of the refrigerator often concealed by a cover piece.

step 2: move and unplug refrigerator

1. For Options 1 and 2, slide the refrigerator out to access the water connections behind it. Always pull the refrigerator straight out when moving. Do NOT wiggle or "walk" it out -- Floor or cabinetry damage could occur. Once you have access to the refrigerator electrical cord, unplug it from the wall.



Electrical Hazard!

2. For Option 3, since you likely will not be able to access the electrical plug behind the refrigerator, turn off the electric supply to the refrigerator on your home's circuit breaker.

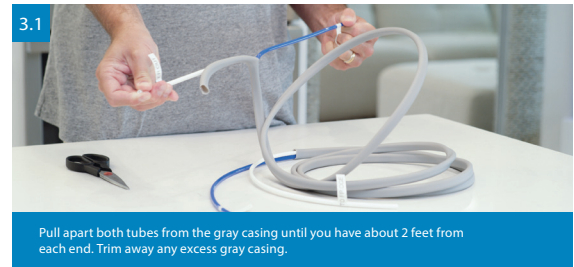
step 3: installing the water lines

Once you have selected where you want **filtered.** installed, configure with the appropriate cap and place in the desired location.

1. Now you must run the water lines so they reach **filtered.** from the water source and then back to the refrigerator. If the shorter exposed tubing needs to be separated more to reach the water source, simultaneously pull the tubes apart and trim the grey casing.
2. If you are installing via Option 2 (inside cabinetry), you will need to use the drill bit provided to drill a hole through the cabinetry underside. The water line will then go through the hole to reach **filtered.** in the cabinetry above.

(cont'd on page 7)

filtered.



filtered. installation

step 3 (cont'd): positioning filtered

3. If you are installing via Option 3 (the folded position inside a built-in refrigerator), the water lines will need to be run along the side of the refrigerator, down to the ground (where the water source enters the refrigerator).
4. For smaller spaces, you will need to utilize the folded cap to hold the filters in place. To switch the cap, remove the flat cap from filters by pulling apart the cover outwards and wiggling off the cap.
5. Fold the filters. Holding them together, slide the folded position cap on either end. Push down until you hear a click.



3.4



3.5

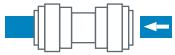


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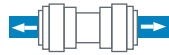
step 4: install the water connections

1. Insert the blue tube labeled "filter in" into the blue color fitting on the filters. Insert the white tube labeled "filter out" to the white color fitting on the opposite end of the filters. These connections are "quick connect" so in order to check whether or not installation is secure, follow the instructions below.

To Connect



Push the tube into the fittings and up to the tube stop



Pull on the tube to make sure it is secure

2. Turn off the water supply behind the refrigerator (usually on a lever adjacent to the tubing on the wall). If you cannot locate or do not have access to the refrigerator water supply on/off valve, simply turn off the main water supply into your residence.

NOTE: After initial installation you will not need to do this step again as filters have their own on/off valve for filter changes. Have a bucket on hand before you continue with the next steps.



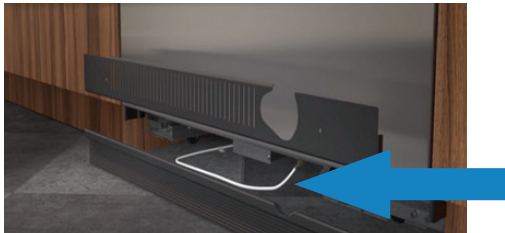
Turn off water supply



Water line connector

step 4 (cont'd): move and unplug refrigerator

1. Place a cup at the refrigerator dispenser and press the button. This will relieve any water in the lines.
2. Disconnect the water line between your refrigerator* and the hose at the refrigerator end. Pliers may be necessary. Empty any excess water that may be in the lines into a bucket.
3. Connect water line to metal Water Line Connector provided. Tighten with pliers if necessary.



* For Option 3, the water connections are located at the bottom of the refrigerator. Do not use water connections located at the top of the refrigerator.



step 4 (cont'd): install water lines to refrigerator

4. Insert blue water line labeled "water in" into the opposite side of the metal Water Line Connector. Push tube all the way until it stops and pull out to confirm it is secure.
5. Screw Refrigerator Adapter provided to the inlet of your refrigerator water line.
6. Insert white water line labeled "To Fridge" into the opposite side of the Refrigerator Adapter. Push tube all the way until it stops and pull out to confirm it is secure.



step 5: move the refrigerator back in place

1. Turn on the water source. Check for any leaks at your water connections and tighten with pliers if necessary.
2. Plug in the refrigerator and move it back into its original position.

step 6: flushing the filters

Once everything is connected, water needs to be run through the filters to activate them (flushing the filters):

Hold a bucket under the refrigerator dispenser, press and hold for a total of 5 minutes, emptying your bucket when necessary. If the water tastes funny, run for an additional 3 minutes. This will flush out your filter and you are ready to enjoy.

NOTE: You will need to repeat this flushing process every time you replace your water filters.



filter replacements

filtered. offers automatic delivery options for your filter replacements to help eliminate the guesswork of when it's time for a new filter. Once you enroll, we send you a new set of replacement filters directly to your door, either every 6, 9, or 12 months, shipping included.

All filters **MUST** be replaced every 1,500 gallons or approximately every 6 months. Failure to do so may result in leaks, filter burst, or other malfunction. After prolonged periods of time, filter materials become over-saturated, which can result in clogs or increased contaminant expulsion into drinking water.

For filter replacements or to enroll, go to myfiltered.com or call 1-800-filtered.



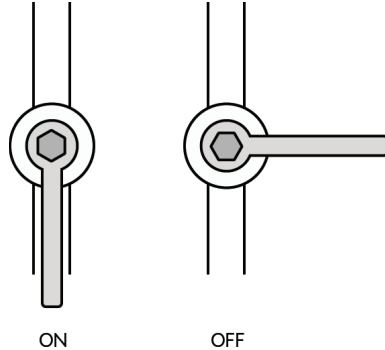
NOTE: All filters **MUST** be changed simultaneously as they operate in sets.

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how to change the filters

step 1: turn off filtered. water supply

Turn off the water going into **filtered.** by turning the blue/white color valve. When the blue valve is going against the water line, it is in the "off" position.



step 2: decompress water line

Place a cup at the refrigerator dispenser and press the button to dispense water for 5 seconds. This will relieve any pressure in the water lines.



how to change the filters

step 3: remove filter cover

There is a tab at the bottom of each side of the filter cover. Pull the tabs apart and wiggle the cover off.



step 4: remove old filters

Have a towel handy to catch any excess water as you untwist filters.

The filters will twist out with half a turn clockwise. Remove each filter by pulling down following the twist. It is normal for some water to be expelled from the filter or leak from the housing when a filter is removed.



how to change the filters

step 5: install new filters

Remove the plastic wrap from the new filters. Match up the letters on the filters with the corresponding letter located on the top of the filter housing.



Insert filter by pushing it up into the filter head and turning a quarter turn counter-clockwise until you cannot turn further. Filters should line up flat as they were before filter change.



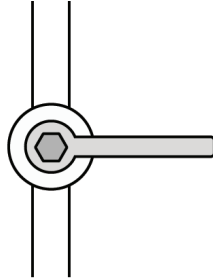
Once all three filters have been changed, align for corresponding cap (flat or folded) and insert until you hear a click. Return [filtered.](#) to its original location.



how to change the filters

step 6: turn on filtered. water supply

Turn the water going into the filter back on by turning the blue/white color valve. When the blue valve is in line with the water line, it is in the "on" position.



OFF



ON

step 7: flushing the filters

Hold a bucket under the refrigerator dispenser, press and hold for a total of 5 minutes, emptying your bucket when necessary. This will flush out your new filters and you are ready to enjoy. If the water tastes funny, repeat for an additional 3 minutes.



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Troubleshooting and installation videos available at myfiltered.com/support

- If your refrigerator is not dispensing water:
 - ✓ Check that the water supply coming from your home is turned to the “on” position.
 - ✓ Check that the blue/white water valve on [filtered](https://myfiltered.com). is turned to the “on” position.
 - ✓ Some refrigerator manufacturers have designed the refrigerator so that the water supply is automatically shut-off if the standard refrigerator filter has been removed. If you have removed your original refrigerator filter, you need to reinstall or replace it. In some cases, you may be able to purchase a “bypass plug” to allow the water to resume flow.
 - ✓ Is there a kink in the water line? If so, straighten the water source line to remove the kink. Hold water dispense button to release any air trapped in the lines.
 - ✓ Have you changed your filters in the last 6-12 months? Failure to do so can cause filter material to become over-saturated and clog, prohibiting water flow.

- Does the water taste funny or is cloudy?
 - ✓ Not enough water has been run through the filters. Press the water dispense button and continue to run additional water through the line until it runs clear.

- Is there a leak coming from the filter or any connections?
 - ✓ Check all water connections and make sure all tubes are pushed into place. Make sure filter is twisted securely onto the filter head.

- Having issues installing [filtered](https://myfiltered.com).?
 - ✓ Please call our Customer Care Team at 1-800-filtered (1-800-345-8373) or visit our website at myfiltered.com.

Installation video available at myfiltered.com/support

LIMITED ONE-YEAR WARRANTY

filtered. offers a one-year limited warranty from date of purchase. This warranty does not cover any equipment that is installed or used outside of the United States of America.

filtered. will cover replacement of your product to correct defects in materials and workmanship. For assistance, call 1-800-filtered (1-800-345-8373).

We are confident in the quality of our products. If your **filtered.** product should fail during your original one-year limited warranty period, we will arrange to deliver a replacement to you free of charge and arrange to have your original **filtered.** product returned to us. Simply call 1-800-filtered (1-800-345-8373) and have your original sales receipt available when you call. Proof of purchase will be required to initiate the claim. Make sure to give the consultant your complete shipping address – No PO Box numbers, please. When you receive your replacement, use the carton and the prepaid shipping label to pack up your original **filtered.** product and send it back to us.

Disclaimer of Warranty.

THE WARRANTY SET FORTH HEREIN IS GIVEN EXPRESSLY AND IS THE ONLY WARRANTY GIVEN BY **FILTERED.** WITH RESPECT TO THE PRODUCT. **FILTERED.** MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED. **FILTERED.** HEREBY SPECIFICALLY DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Limitation of Liability.

The replacement described in this warranty shall constitute the sole and exclusive remedy for breach of warranty, and **filtered.** shall not be responsible for any incidental, special or consequential damages, including without limitation, lost profits or the cost of repairing or replacing other property which is damaged if this product does not work properly, other costs resulting from labor charges, delays, vandalism, negligence, fouling caused by foreign material, damage from adverse water conditions, chemical, or any other circumstances over which **filtered.** has no control. This warranty shall be invalidated by any abuse, misuse, misapplication, improper installation or improper maintenance or alteration of the product, including but not limited to as set forth below.

This warranty does not cover defects resulting from improper installation, (contrary to the printed instructions), from abuse, misuse, misapplication, improper maintenance, neglect, alteration, accidents, casualties, fire, flood, freezing, environmental factors, water pressure spikes or other such acts of God.

This warranty will be void if defects occur due to the failure to observe the following conditions: (1) The incoming water pressure must be between 40 and 100 pounds per square inch; (2) Commercial, non-residential, multiple-family use, or use inconsistent with published user, operator, or installation instructions; (3) Tampering with or removal of the filter protection valve; (4) Failure to regularly change filters at recommended intervals.

Some states do not allow limitations on how long an implied warranty lasts, and some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply. This Limited Warranty gives you specific legal rights, and you may have other legal rights which vary from state to state. You should consult applicable state laws to determine your rights. AS IS CONSISTENT WITH APPLICABLE STATE LAW, ANY IMPLIED WARRANTIES THAT MAY NOT BE DISCLAIMED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO ONE (1) YEAR FROM THE DATE OF ORIGINAL SHIPMENT.

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Customer Support

info@myfiltered.com • 1-800-filtered (345-8373)