



ACRYLIC SPA LIMITED WARRANTY

Spa Cabinet: 5 years

Ohana Spas warrants the original retail purchaser the integrity of the spa's cabinet structure for a period of 5 years. (repair or replacement)

Acrylic Spa Shell: 5 years

Ohana Spas warrants the original retail purchaser the surface integrity of the spa against blistering or delaminating as a result of defects in material or workmanship for a period of 5 years. (repair or replacement)

Plumbing & Equipment: 2 years parts, 1 year labor

Ohana Spas warrants the original retail purchaser the integrity of the spa's plumbing (including fittings) against leaks as a result of defects in material or workmanship for a period of 2 years on parts and 1 year on labor. Ohana Spas warrants the original retail purchaser the integrity of the spa's Equipment Pack (pumps, heater, control system) to be free from defects in material and workmanship for a period of 2 years on parts and 1 year on labor from the date of the original retail purchase.

Warranty Specifics

- **Ozonators:** Ohana Spas warrants the original retail purchaser that the factory installed ozonators will not malfunction due to defects in workmanship for a period of 1 year parts and labor from the date of the original retail purchase.
- **LED Lighting:** Ohana Spas warrants the original retail purchaser that the factory installed LED Lighting System will have a 1 year parts and labor warranty to be free from defects in workmanship and materials from the date of the original retail purchase.

Please Note: Electrical Connections must be made by a qualified, licensed residential electrician. Improper installations present hazards which can result in personal injury or property damage and void the warranty on the spa. Please see the Pre-delivery Guide and/or Owner's Manual for additional information.

Exclusions

This limited warranty is enforceable only by the original retail purchaser. Fuses, covers, light bulbs, light lenses, spa pillows, seals on pump and motor, and any dealer installed accessories are specifically excluded from this limited warranty.

All warranties are null and void if any of the following occur:

- The spa has been subject to alteration, neglect, misuse or abuse.
- Any damages caused by failure to install, maintain, and operate the spa in accordance with the recommendations contained in Ohana Spas Owner's Manual.
- Any and all costs of spa's removal and replacement including but not limited to removal and transportation, damages to landscaping, house structures.
- The spa has been used in a non-residential application or an application in which it was not designed.
- Spa shell damage caused by excessive heat build-up due to failure to cover the spa while empty of water and/or exposure to direct sunlight.
- Any damages caused by improper maintenance of spa water chemistry or by any undissolved spa chemicals which may cause bleaching of the spa shell and erosion or discoloration of stainless jets.
- Any repairs that are done by anyone other than authorized Ohana Spas agent, or anyone without expressed written permission by Ohana Spas warranty department.
- Do not use third-party salt-based systems in your spa! Damage caused by salt-based systems that have not been factory installed will not be covered under your warranty.

IMPORTANT: Ohana Spas Warranty is void if the spa is moved to any location that is not the original 'Ship To' address.

DISCLAIMERS: TO BE COVERED UNDER THE OHANA SPAS WARRANTY YOU MUST REGISTER YOUR PRODUCT WITHIN 30 CALENDAR DAYS OF DELIVERY. OHANA SPAS AND ITS AUTHORIZED AGENTS SHALL NOT BE LIABLE FOR ANY INJURY, LOSS, COST OR OTHER DAMAGE, WHETHER INCIDENTAL, CONSEQUENTIAL, SPECIAL OR PUNITIVE, ARISING OUT OF ANY DEFECT COVERED BY THIS LIMITED WARRANTY, INCLUDING WITHOUT LIMITATION, LOSS OF USE OF THE SPA AND COST FOR REMOVAL OF DEFECTIVE PRODUCT, EVEN IF OHANA SPAS HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGE, THE LIABILITY OF OHANA SPAS UNDER THIS LIMITED WARRANTY, IF ANY, SHALL NOT EXCEED THE ORIGINAL AMOUNT PAID FOR THE DEFECTIVE PRODUCT. COVERAGE UNDER THIS LIMITED WARRANTY SHALL COMMENCE AS OF THE ORIGINAL DATE OF PURCHASE AND THE DURATION OF SUCH COVERAGE SHALL NOT EXTEND FOR ANY REASON WHATSOEVER BEYOND THE STATED TIME PERIOD. THESE DISCLAIMERS SHALL BE EQUALLY APPLICABLE TO ANY SERVICE PROVIDED BY OHANA SPAS OR ITS AUTHORIZED AGENTS.

LIMITATIONS: THIS LIMITED WARRANTY IS NONTRANSFERABLE AND ONLY APPLIES TO THE ORIGINAL PURCHASER. THIS LIMITED WARRANTY SUPERSEDES THE PLACE OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, IN FACT OR AT LAW, INCLUDING IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE. ALL WARRANTY SERVICE MUST BE AUTHORIZED BY OHANA SPAS AND PERFORMED BY ITS AUTHORIZED AGENT. NO DEALER, DISTRIBUTOR, SERVICE COMPANY, OR OTHER PARTY IS AUTHORIZED TO CHANGE, MODIFY, OR EXTEND THE TERMS OF THIS LIMITED WARRANTY IN ANY MANNER WHATSOEVER.

FOR WARRANTY QUESTIONS OR CLAIMS PLEASE CONTACT CUSTOMER SUPPORT AT 1.800.787.6649

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