Products Warranty Policy

Commercial Warranty	Yes	
Product Warranty	Yes	
Full or Limited Warranty	Limited	
Warranty Length		
Metal Framework	365 Days	
Cushions/ Fabrics	365 Days	
Wood Frame	365 Days	
Plastic Accessories	365 Days	
Metal Roof Panels	1825 Days	
Hardware Pack (Screws/ Nuts)	180 Days	
Other Accessories	180 Days	

Note:

1. Warranty period is determined by the date of shipment for factory direct purchases or the date of purchase from an authorized reseller (please save a copy of your purchase receipt).

2. If this product or any associated parts are found to be defective or missing at the time of receipt, it will repair or replace, at its option, the defective parts at no charge to the original purchaser. Replacement parts or repaired parts shall be covered for the remainder of the Original Limited Warranty Period. All shipping costs will be the responsibility of the seller.

3. Customer must offer supplier the photos of the issue/damaged parts. Otherwise, the supplier reserves the right to refuse replacement parts or credit.

4. The supplier reserves the right to the final explanation of the above warranty policy. Please contact our Customer Service via email for more information.