

# INSTALLATION AND USER INSTRUCTION GUIDE

EN



Electric Fire  
With Remote Control

Please read all instructions carefully and  
retain for future reference



## **Getting Started**

Remove appliance from the box.

Remove any packaging from the product.

Place packaging inside the box and either store or dispose of safely.

## **In the box**

Fire body.

Front panel.

Pebble pack

Concealed fixings pack containing:

Screws and wall plugs

Fixing bracket

Remote control

Instruction manual

## **Features**

Remote control

Dancing flame effect

Detachable front

Heater with two settings

Thermal cutout

Two heat settings

Wall mounted

## **Safety Instructions**

When using electrical appliances, basic safety precautions should always be followed.

- Do not use the appliance until it is securely fixed as described in this manual.
- Check that the voltage indicates on the data plate corresponds with that of the local network before connecting the appliance to the mains power supply.
- From time to time, check the cord for damage. Never use the appliance if the cord or any part of the appliance shows signs of damage.
- If the supply cord is damaged, it must be replaced by a qualified engineer in order to avoid a hazard.
- Keep furniture, curtains and other flammable material at least 1 meter away from the appliance.
- Do not leave the appliance unattended during use.
- Do not leave the appliance unattended whilst connected to the mains supply.
- Keep out of reach of children and do not allow them to operate this appliance.
- This appliance is intended for household use only and should not be used for industrial purposes.
- Do not operate this appliance after a malfunction or after being dropped or damaged in any way.
- Repairs to electrical appliances should only be performed by a qualified electrician.
- Improper repairs may place user at serious risk.

- Do not run the mains cable under carpets, rugs, etc.
- Do not allow the mains cable to hang over sharp edges or come in contact with hot surfaces.



- **WARNING:** In order to avoid overheating, do not cover the heater.
- Never immerse the product in water or any other liquid for any reasons.
- Do not use this heater in the immediate surroundings of a bath, a shower or a swimming pool.
- Do not use the appliance outdoors.
- Do not use if you have wet hands.
- Never use the appliance on or near hot surfaces.
- Do not operate with a damaged cord.
- Before cleaning the appliance, make sure it is unplugged from the power and that it is completely cooled.
- Do not clean the appliance with abrasive chemicals.
- Never use accessories that are not recommended or supplied by the manufacturer. It could cause danger to the user or damage to the appliance.
- This appliance is not intended for use by persons (including children) with reduced Physical, sensory or mental capabilities, or lack of experience and knowledge unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- Do not lift the appliance by the front panel.
- The heater must not be located immediately below a socket outlet.
- Keep top of heater at least 1000mm away from ceiling or other objects for optimum heat ventilation.
- **CAUTION:** In order to avoid a hazard due to inadvertent resetting of the thermal cutout, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.
- **WARNING:** This heater is not equipped with a device to control the room temperature. Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.
- Children of less than 3 years should be kept away unless continuously supervised.
- Children aged from 3 years and less than 8 years shall only switch on/off the appliance provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children aged from 3 years and less than 8 years shall not plug in, regulate and clean the appliance or perform user maintenance.
- **CAUTION-** Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if

they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

- Cleaning and user maintenance shall not be made by children without supervision.

### Helpful Advice Before Fitting

Please retain all packaging until you have checked and counted all the parts and the contents of the fixing pack against the parts list.

The fixing pack contains small items, which should be kept away from young children.

We suggest that you open the fixing pack and place all the contents into a container, therefore reducing the risk of losing any small pieces.

### Installation

The fire must not be used until it is securely fastened to the wall.

Do not connect the appliance to the mains until properly fixed to the wall and the instructions are read fully.

The minimum distances must be observed in the diagrams below.

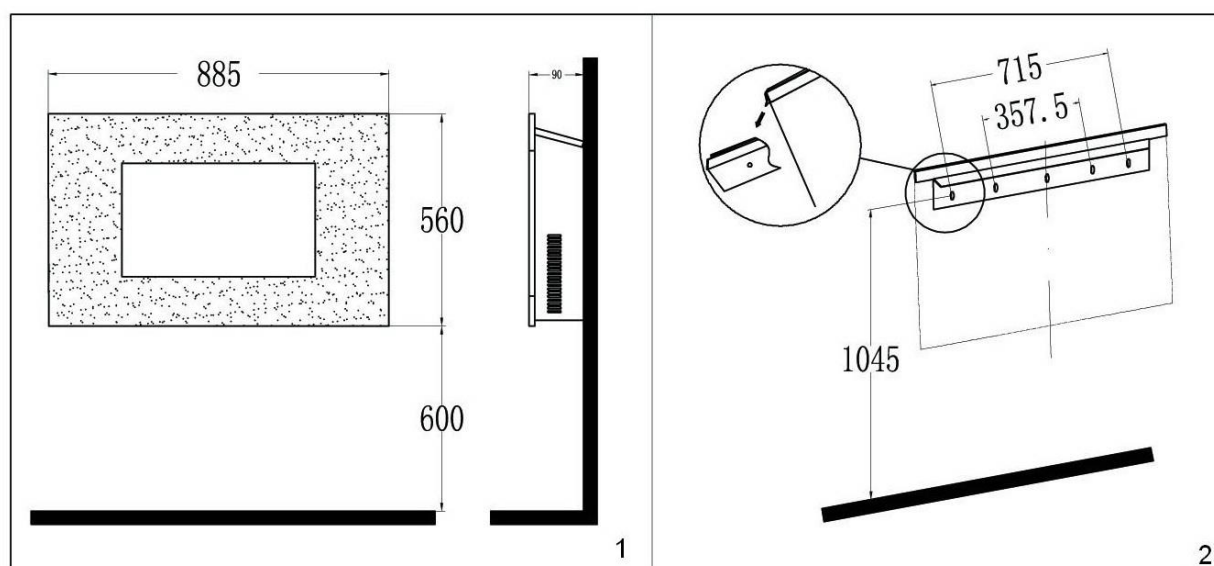
For installation of the appliance, care must be taken not to damage concealed cables.

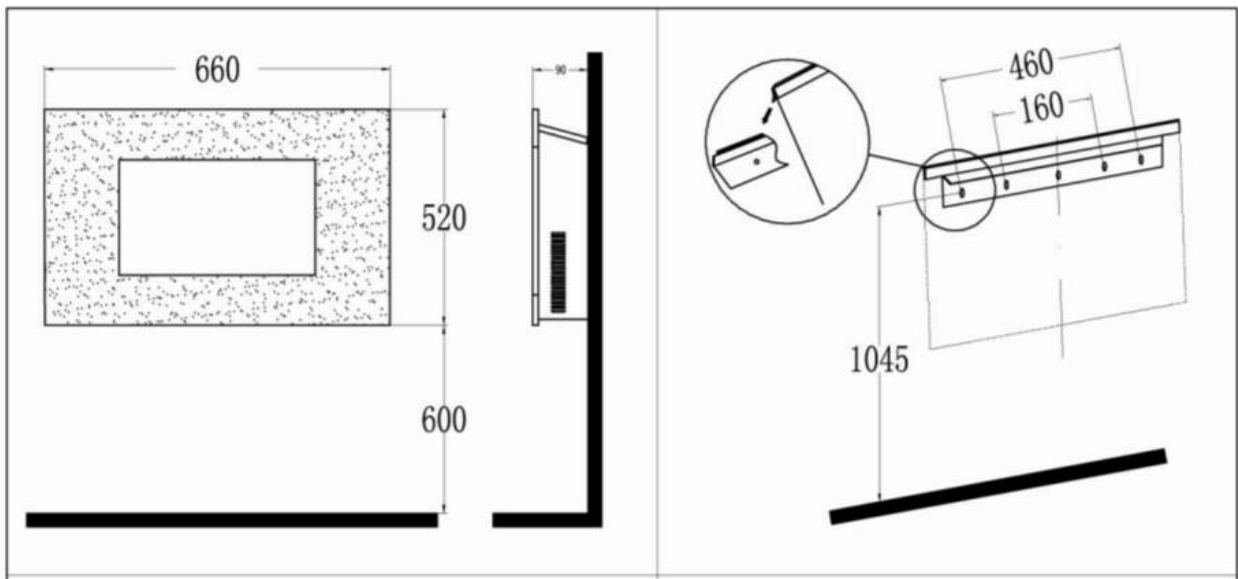
Please be careful whilst drilling holes.

This appliance is designed to be permanently fixed to a wall at a minimum height of 300mm. The wall bracket must be fitted horizontally and the cable routed to the bottom right of the heater.

A distance of 600mm from bottom of heater to floor is recommended for optimum viewing of fuel bed; see **Fig.1** for recommend fixing dimensions.

For optimum viewing, mark the top four screws fixing positions on wall in accordance with the recommend fixing dimensions- see **Fig.2**.





**NOTE:** ensure that the bracket is level by using a Spirit level whilst marking out the hole positions.

Drill holes with a No. six drill bit.

Fix the wall bracket using that the plug and screws provided.

Attach the lower fixing bracket the base of the fire using the two small black screws supplied; ensure the bracket is fitted so that it is level with the back.

Carefully lift the heater up ensuring that the top rear ledge of heater engages with the wall bracket (see **Fig.2** in circle) and is sitting centrally. This process should be carried out by two people to avoid injury or damage to property or the appliance.

Gently bring the heater down against the wall.

Mark the lower fixing bracket two fixing hole positions on the wall-see **Fig.3**, remove the heater.

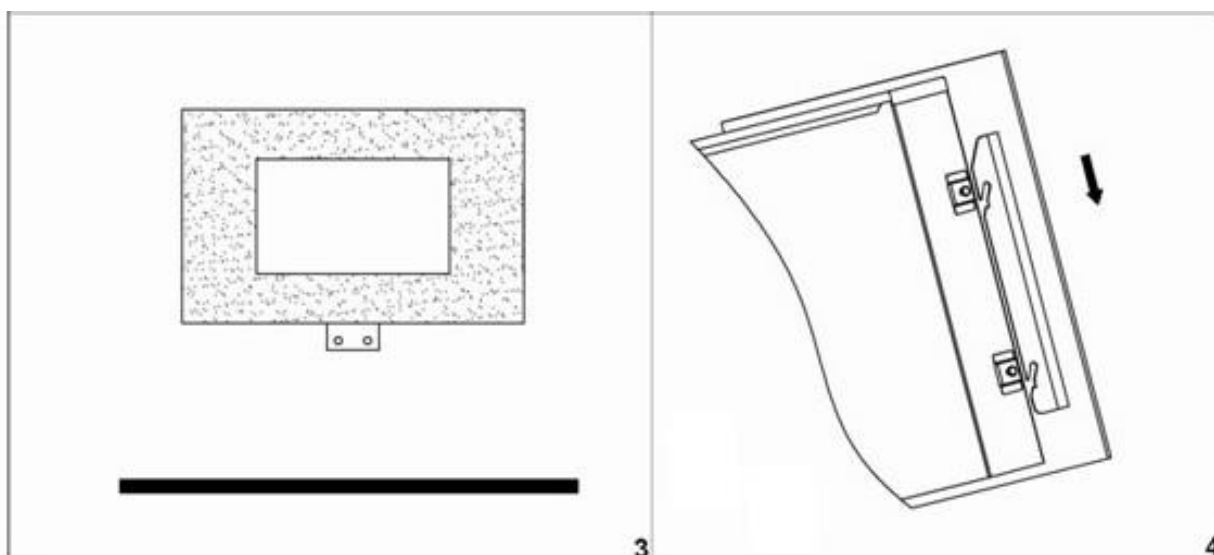
Drill the wall and insert the wall plugs.

Refit the heater to the wall and fasten the bottom fixing bracket to the wall using the screws provided to permanently fix the heater in place.

Unpack the pebbles from the bag and place them along the light unit in the desired position.

Place the front surround over the front of the fire aligning the slots in the brackets at each side of the front panel with the lugs on the sides of the fire-see **Fig.4**.

Again two people will be required for this operation.



## Instructions for Use

The appliance can be operated either by the switches located on the top right hand side of the fire or by the supplied remote control.

## Manual Operation

This is done by operating the switches located at the top right hand side of the fire .The standby rocker switch must first be switched on, the fire will beep to indicate that it is powered up.

Press the O/I button once to turn on the appliance and fire effect. A red indicator light will show to indicate that the fire is ON. Press the O/I button for 3 seconds this will operate the dimmer mode, hold the button down until the desired brightness is obtained.

Press the POWER button once for the low heat setting 1000W; press twice for the high heat setting 2000W; press three to switch off the heat setting.

Press the POWER button once for the low heat setting 900W; press twice for the high heat setting 1800W; press three to switch off the heat setting.

Press the BACK LIGHT button to adjust the colors of LED decoration, 7 colors available.

## Remote Operation

The standby rocker switch located at the top right hand side of the fire must first be switched on; the fire will beep to indicate that it is powered up.

It takes a little time for the receiver to respond to the transmitter. Do not press the buttons more than once within two seconds for the fire to operate normally.

Press the ON/OFF button once to turn on the appliance and fire effect.

Press the 1000W/2000W button once for the low heat setting 1000W; press twice for the high heat setting 2000W; press three to switch off the heat setting.

Press the 900W/1800W button once for the low heat setting 900W; press twice for the high heat setting 1800W; press three to switch off the heat setting.

Press the BACK LIGHT button to adjust the colors of LED decoration, 7 colors available. Press the DIMMER button to operate the dimmer mode, repeat pressing will raise and lower the brightness.

### **Safety Cut-Off**

This appliance is fitted with a safety cut-off which will operate if the fire overheats (e.g. due to blocked air vents). For safety reasons, the fire will NOT automatically reset.

To reset the appliance, disconnect the appliance from the mains supply for at least 15 minutes. Reconnect to the mains supply and switch on the appliance.

### **Troubleshooting**

Symptom	Solution
No operation/ no fan.	Check fuse by replacement. Check for safety cut-off operation.
No fire effect light.	Check the LED system by qualified electrician

### **Cleaning and Maintenance**

Warning- Always disconnect from the mains supply before cleaning heater.

For general cleaning use a soft clean duster - never use harsh abrasive or cleaners.

The glass viewing screen should be cleaned carefully with a soft cloth. DO NOT use proprietary glass cleaners.

This product does not use a standard bulb for its flame effect. The appliance uses an electronically controlled LED system to create the effect, therefore no parts need to be replaced. There are no user-serviceable parts on this appliance. Under no circumstances should the appliance be serviced by anyone other than a qualified electrician.

### **Technical Specification**

Supply: 220-240V~ 50Hz

Rated power: 2000W

Lighting: LED bulbs

Supply: 220-240V~ 50Hz

Rated power: 1800W

Lighting: LED bulbs

## Environment



This symbol is known as the 'Crossed-out Wheellie Bin Symbol'. When this symbol is marked on a product or battery, it means that it should not be disposed of with your general household waste. Some chemicals contained within electrical/electronic products or batteries can be harmful to health and the environment. Only dispose of electrical/electronic/ battery items in separate collection schemes, which cater for the recovery and recycling of materials contained within. Your co-operation is vital to ensure the success of these schemes and for the protection of the environment.

## Electrical Connections - UK Plug Wiring Instruction

If the plug has to be changed because it is not suitable for your socket, or due to damage, please follow the wiring instructions shown below.

The wires in the mains lead are coloured in accordance with the following code:

BROWN	:	LIVE (L)
BLUE	:	NEUTRAL (N)
GREEN/YELLOW	:	EARTH (E)

*As the colours of the wires in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, as follows:*

- The BLUE wire is the NEUTRAL and must be connected to the terminal which is marked with the letter N or coloured BLACK.
- The BROWN wire is the LIVE and must be connected to the terminal that is marked with the letter L or coloured RED.
- The wire which is coloured GREEN/YELLOW must be connected to the terminal which is marked E or the earth symbol  $\perp$  or coloured GREEN or GREEN/YELLOW.
- Always ensure that the cord grip is positioned and securely fastened.

**WARNING:** THIS APPLIANCE MUST BE EARTHED.

*If a 13A (BS1363) fused plug is used it must be fitted with a BS1362 13A fuse. If in doubt consult a qualified electrician.*

