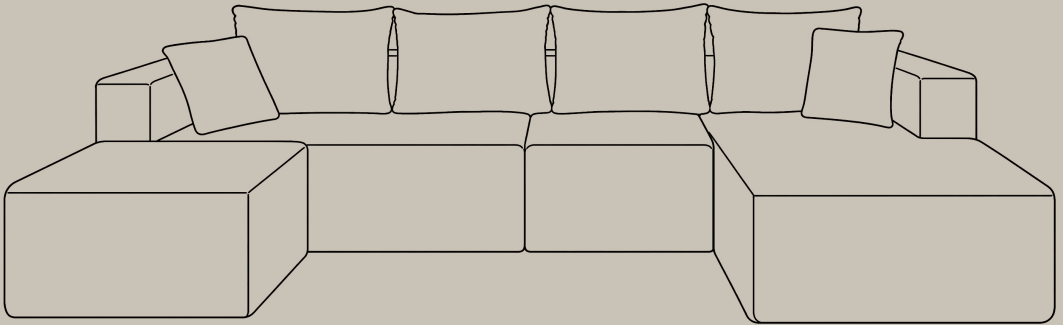

LIVING COMFORT COLLECTION

PRODUCT MANUAL

Unpacking | Care | Setup



Please read this manual before use

Important Information Before You Start

Thank you for purchasing our compressed sofa. This sofa is tightly compressed and vacuum-sealed for cost-effective overseas shipping. After opening the packaging, the sofa will gradually expand and restore its original shape and comfort.

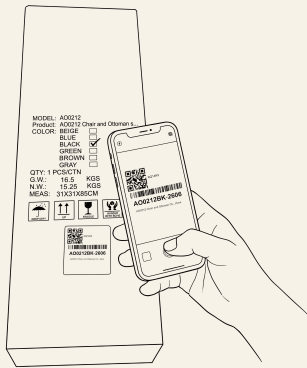
Note: Some items come in multiple boxes, and they might not all show up on the same day – usually within a day or two. So if you open a box and see something's missing, hold off on sending anything back – the other boxes could be arriving soon. Just give us a call or email to check. If we find that something really got lost or missed, we'll get a replacement out to you right away.

! WARNING

Keep all plastic wrapping, films and packaging materials away from children and pets. Plastic films pose a suffocation hazard. When using a box cutter, always cut carefully. Never point the blade toward your body or the sofa fabric to avoid personal injury or product damage.

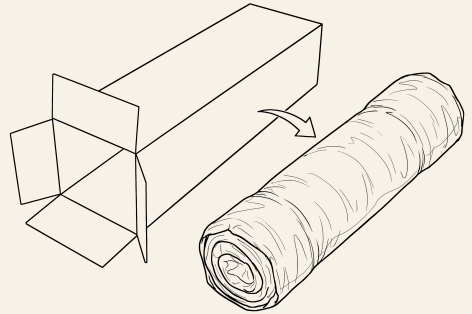
Please follow the step-by-step unpacking and adjustment instructions below for best results.

1



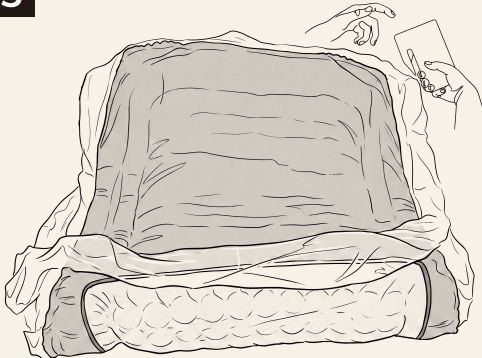
When your product arrives, take clear photos of the shipping carton showing the model number, color tag, and any other labels printed on the carton. Keep these photos for customer-service reference if needed.

2



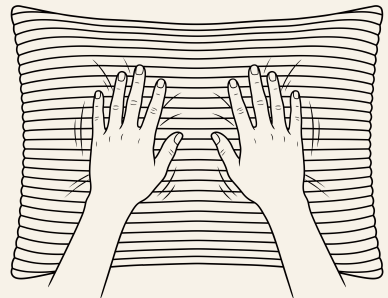
Carefully cut the outer carton tape with a box cutter. Be careful not to cut yourself or damage the product inside. Gently remove the compressed product and all included accessories from the box.

3



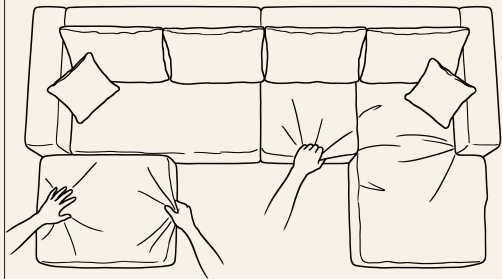
Peel off the outer protective film by hand, then carefully cut the inner wrap with the box cutter. The product will slowly expand and return to its original shape.

4



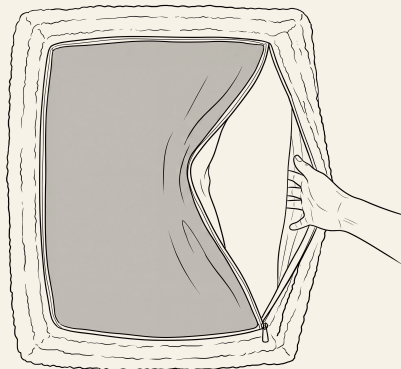
Throw pillows may appear flat right after unpacking- this is normal. Lightly pat or shake them to speed up recovery.

5



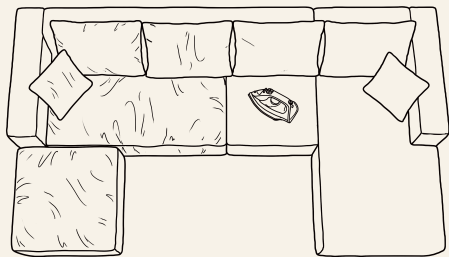
After opening, you may notice some dents or bulging areas. Gently tug the upholstery fabric to make sure it isn't stuck to the foam beneath.

6



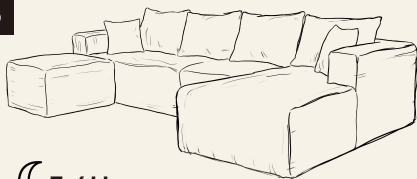
If bulges or indentations remain after adjusting the fabric, unzip the bottom cover and manually adjust any uneven areas to separate the bonded layers (fabric, foam, pocket springs).

7

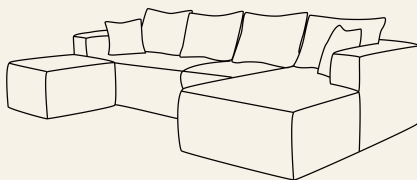


Because of the vacuum packaging, the fabric may look wrinkled when first unpacked. A quick pass with a steam iron on low heat will take care of wrinkles. Some fabrics might shed a little - simply vacuum up loose fibers with a brush attachment.

8

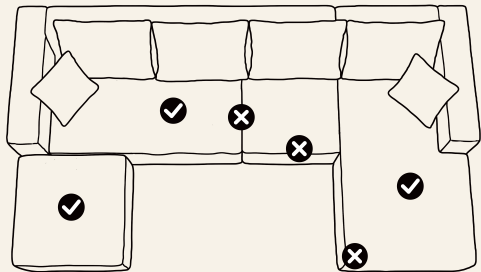


↪ 3-4H



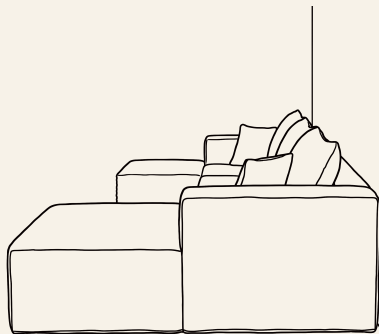
Newly unpacked product may feel very soft with limited support- this is normal due to compression. Firmness will recover to 80-90% within 3-4 hours. Please allow up to 72 hours for full shape and firmness recovery.

9



Since this sofa has no internal wooden frame, the edges and seams between seat sections have less support. Always sit in the center of each seating position and avoid sitting directly on edges or seams.

10



For better back support and a more comfortable sitting experience, we recommend placing the sofa against a wall whenever possible.

Frequently Asked Questions

Q1: My sofa is flat and feels very soft right after unboxing. Is this defective?

A: This is completely normal from vacuum compression. It will regain 80-90% of its firmness within 3-4 hours. Please allow up to 72 hours for full shape and firmness recovery. Cold or humid environments may slow expansion.

Q2: There are dents, bulges or uneven spots on the sofa surface?

A: Gently tug the upholstery fabric to release fabric stuck to foam. If the issue remains, unzip the bottom cover and manually separate and rearrange fabric, foam and pocket-spring layers.

Q3: The fabric is heavily wrinkled after opening?

A: Wrinkles are common with vacuum-packed upholstery. Run a steam iron on low heat over the fabric surface. Do not iron directly on foam. Wrinkles will fade gradually with regular use.

Q4: Why are loose fibers coming off the fabric?

A: Minor fiber shedding is normal for new upholstered furniture. Vacuum the surface regularly using the brush attachment. Shedding will reduce after several cleanings.

Q5: Throw pillows are still flat even after patting and shaking?

A: Squeeze, pat and shake each pillow thoroughly. Leave them exposed to air for 24-48 hours for maximum expansion.

Q6: The sofa edges feel weak and sag when I sit down?

A: This unit has no internal wooden frame. Seat edges and seams naturally offer less support. Please sit toward the center of each seat position. Avoid sitting on edges or seams.

Q7: Can I place the sofa tight against the wall?

A: Do not place the sofa flush against the wall. Leave a small gap to allow the backrest foam to expand freely.

Q8: What should I do if the sofa still looks abnormal after 72 hours?

A: Please provide your pre-unboxing carton photos and contact our customer-service team for further assistance.

Thank You

For Choosing Our Furniture

● Customer Support

Email: zuyin.wu@visionaryvoyage.cn

● Manual Storage

Keep carton label photos for future service

