



Reliable, Durable, Dependable

Countertop Popcorn Machine

MODEL: PV-2000

NOTES:

1. Please read and follow all safety rules and operating instructions before first use.
2. Check that all parts are present before assembling. If anything is missing, please contact us immediately.
3. **Returns:** Contact us for a free return shipping label to avoid any unexpected costs to you.
4. **Message Us:** Via the platform (Go to "Your Orders" and find this purchase).

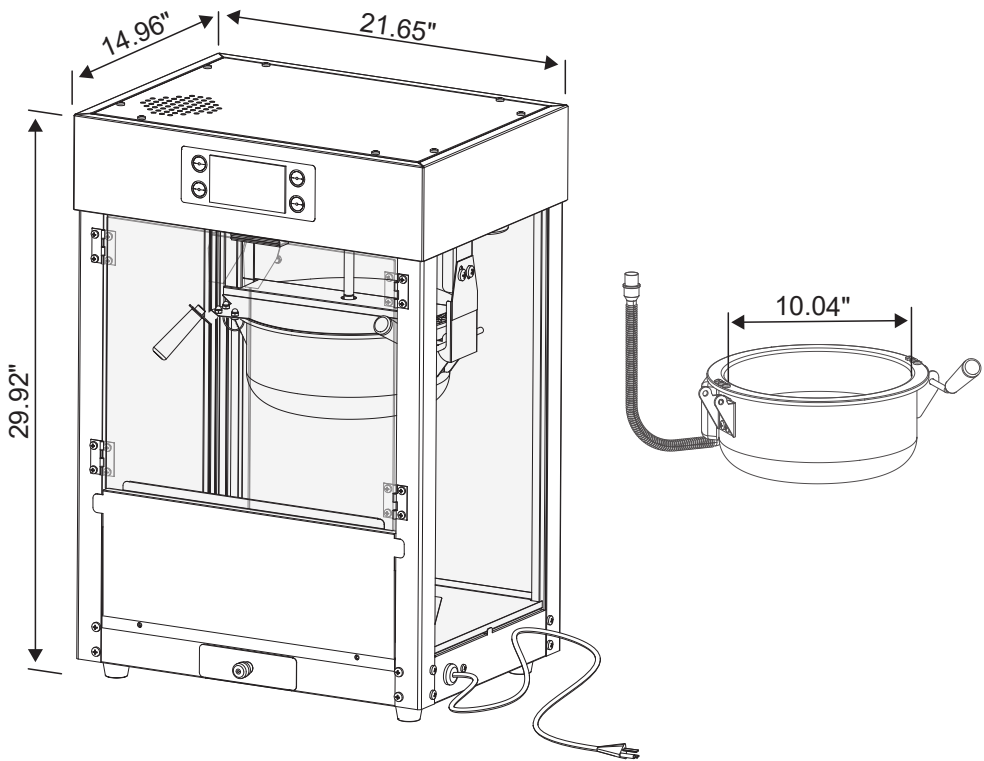
We are committed to resolving your issue!

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I. Specifications

Product Dimensions	21.65" L x 14.96" W x 29.92" H
Kettle Power	1800 W
Warming Deck Power	300 W
Rated Voltage	120 V
Rated Frequency	60 HZ
Net Weight	43.54 lbs



Note: Dimensions and weights are measured manually and may have slight deviations. Please refer to the actual product.

II. Safety Precautions

Before using this product, please carefully read and understand all safety information in this manual. Ignoring these warnings may result in serious personal injury or property damage.

1. Electrical Safety

- 1) Independent Grounded Outlet:** Always use a separate, well-grounded power outlet that complies with safety standards. Never plug the machine into a loose or damaged outlet.
- 2) Avoid Circuit Overload:** This machine consumes high power. Do not plug other high-power appliances into the same outlet or circuit to prevent overloading, which may trip the circuit breaker or cause wiring to overheat.
- 3) Extension Cord Requirements:** We strongly recommend plugging the machine directly into a fixed wall outlet. If an extension cord must be used due to insufficient cord length, it must be a 3-wire grounded cable. Its wire gauge (AWG) and electrical rating must be equal to or greater than those of this machine. Properly arrange the power strip and cords, and NEVER place them where children can pull them or where they pose a tripping hazard.
- 4) Cord Protection:** Do not let the power cord hang over the edge of a table or counter, or touch hot surfaces and sharp objects.
- 5) Unplug Before Maintenance:** Always turn off all switches and unplug the power cord before cleaning, maintaining, moving, or when the machine is not in use.
- 6) Switch Reset:** After unplugging the power cord, check and ensure all operating switches are switched to the "OFF" position.

2. Operating Safety

- 1) Indoor Use Only:** Never use this product outdoors.
- 2) Keep Away from Heat Sources:** Strictly prohibit placing the machine near hot gas, electric burners, ovens, or in dangerous areas with flammable, explosive, or corrosive substances.
- 3) Stable Placement:** Always place the machine on a flat, stable, and heat-resistant horizontal tabletop or surface.
- 4) Wear Protective Gloves:** Always wear heat-resistant gloves throughout the entire operation.
- 5) Never Leave Unattended:** Never leave the machine unattended while it is running or heating.
- 6) Prepare Ingredients First:** Ensure both oil and corn are ready before starting the machine to avoid dry heating and fire hazards.
- 7) No Dry Heating:** NEVER place corn directly into a dry heating kettle without adding cooking oil first.

8) Forbidden Seasonings: Strictly prohibit putting flammable or highly sticky non-designated seasonings (such as liquid chocolate, jam, honey, or concentrated syrup) into the heating kettle. This will cause severe burning at the bottom, damage the non-stick coating, and may even cause a fire. To make sweet popcorn inside the heating kettle, always use designated solid sugar, and add it together with the corn. For any other flavors or liquid seasonings, they must be added and mixed in a separate container after the popcorn has been discharged from the kettle. If adding sugar, wait approximately 20 seconds after turning on Heating for the kernels and oil to warm up, then add the sugar.

9) Beware of High Temperatures: The heating kettle and internal steam reach extremely high temperatures during and immediately after operation. NEVER touch them directly or lean too close. When operating, adding ingredients, or pouring popcorn, keep your hands and arms away from the kettle, metal hanger arms, and top edges, even when wearing gloves.

10) Hot Crumb Tray Warning: The bottom stainless steel deck and removable crumb tray become very hot during use. Wear heat-resistant gloves when pulling out the tray to clean hot crumbs and unpopped kernels

11) Careful Discharging: Use the designated handle to pour out popcorn. Do this gently and keep a safe distance to prevent burns from splashing hot oil and hot corn kernels.

12) Beware of Delayed Popping: When pouring out the finished popcorn, some unpopped kernels may pop late. Keep your face at a safe distance from the chamber and the heating kettle. Do not look directly into the kettle to prevent flying hard kernels from causing eye injuries.

13) Keep Out of Reach of Children: Children are strictly prohibited from operating this machine. Close adult supervision is mandatory when the machine is used near children to prevent serious injuries.

14) No Auto-Shutoff: This machine does not shut off automatically. You must manually turn off the switch immediately after popping is finished.

15) Use Approved Accessories: Using any utensils or accessories not supplied or recommended by the manufacturer is dangerous and may cause fire or personal injury.

3. Cleaning & Maintenance

1) Wiping vs. Deep Cleaning:

- **In-Place Wiping (While Warm):** Immediately after discharging each batch, wipe the interior of the kettle with a well-wrung damp cloth while the kettle is still warm to prevent caramel from hardening. Always wear heat-resistant gloves during this process.
- **Deep Cleaning & Disassembly:** Always unplug the machine and allow it to cool down completely before disassembling parts, removing the kettle, or performing deep cleaning.

2) Safe Storage: When not in use, unplug the power cord and store the machine in a dry, cool place, well out of reach of children.

3) Do Not Submerge in water: This machine contains electrical components. NEVER wash the appliance directly under running water or spray it. Do not immerse the main body, power cord, or plug in water or any other liquids.

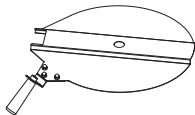
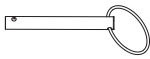
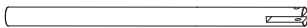
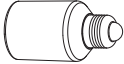
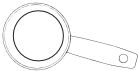
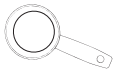
4) NOT Dishwasher Safe: None of the parts or accessories of this popcorn machine are dishwasher safe. Putting them in a dishwasher will damage the coating, deform materials, or cause electrical component failure.

5) Gentle Cleaning: Wipe the inside of the heating kettle and the machine body with a well-wrung damp cloth. NEVER use steel wool, hard brushes, or corrosive cleaners, as they will scratch the non-stick coating and damage the surfaces.

6) Professional Repair Only: If the machine, power cord, or plug is damaged or malfunctioning, stop using it immediately. It must be sent to an authorized service center for inspection. Non-professionals are strictly prohibited from disassembling or repairing the machine.

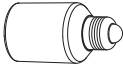
III. Part List

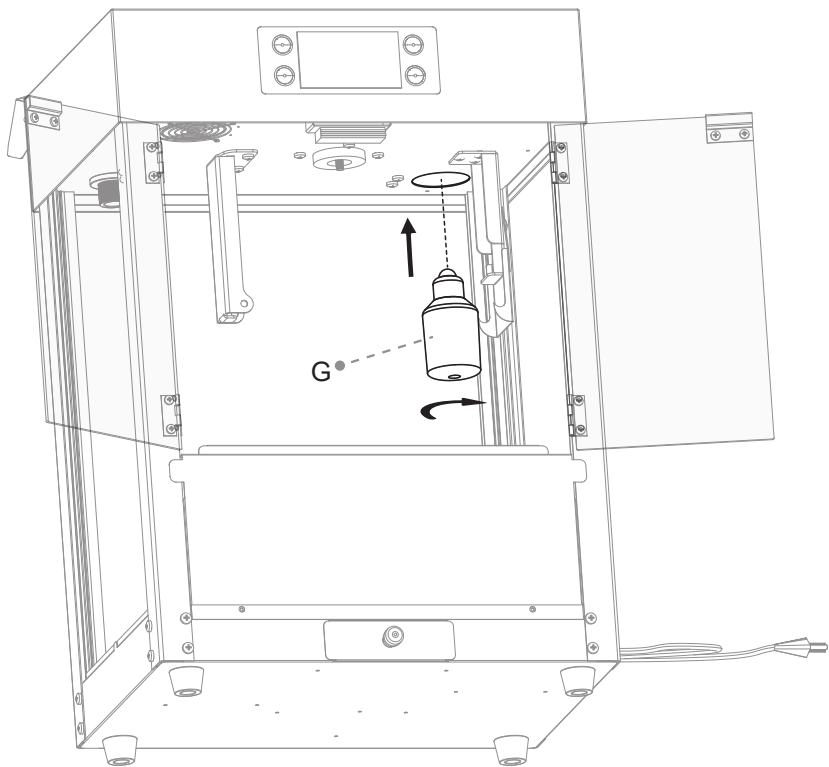
Upon unboxing, please check that all parts are complete and undamaged. If anything is missing or damaged, please let us know, and we will promptly arrange a replacement or reshipment.

Part	Name	Picture	Quantity
A	Kettle with Power Cable		1
B	Kettle Lid		1
C	Pull Ring Cotter Pin		1
D	Stirring Rod		1
E	Cylindrical Shaft Sleeve		1
F	Stirring Blades		1
G	Light Bulb		1
H	Popcorn Scoop		1
I	Oil Scoop		1
J	Corn Scoop		1
K	Heat-Resistant Gloves		1
L	Magnet		1

IV. Assembly Guidance

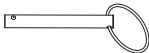
Step 1: Install the light Bulb

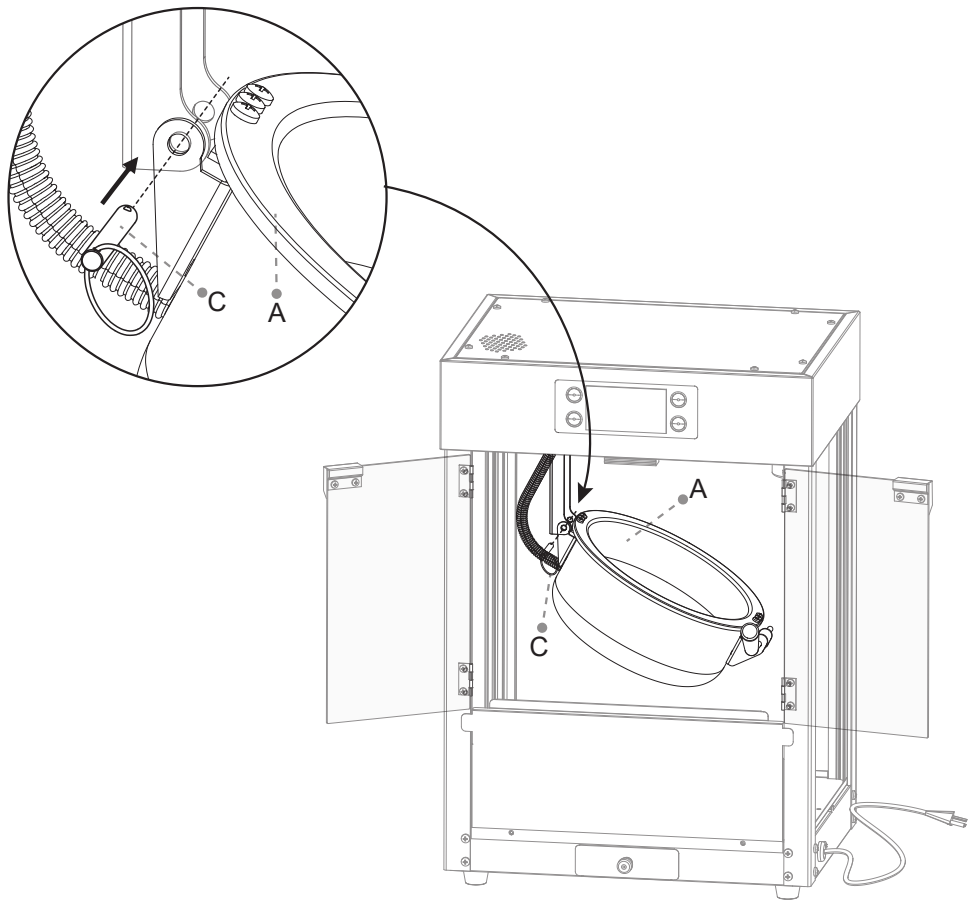
Part	Name	Picture	Quantity
G	Light Bulb		1



Ensure the power is disconnected. Align the bulb with the socket, then screw it clockwise (to the right) until it is securely in place.

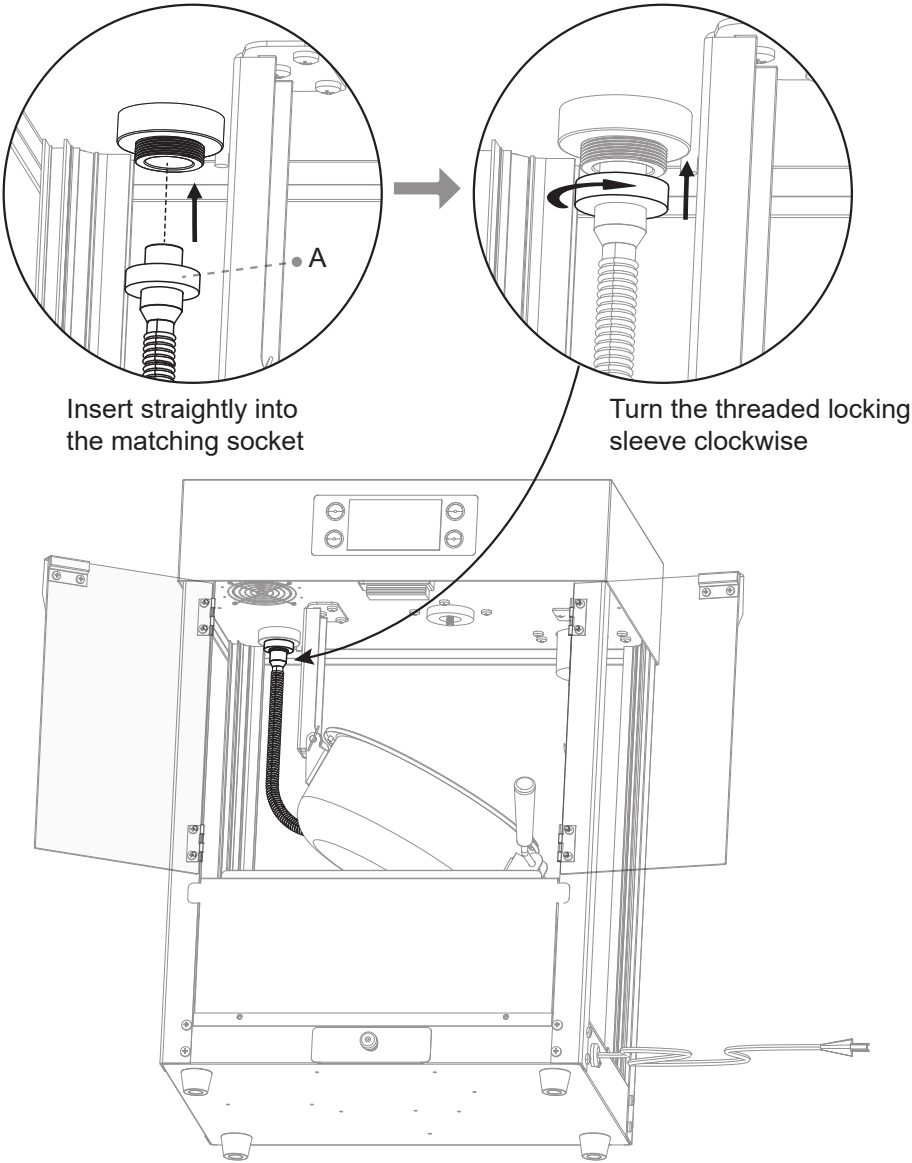
Step 2: Mount the Heating Kettle

Part	Name	Picture	Quantity
A	Kettle with Power Cable		1
C	Pull Ring Cotter Pin		1



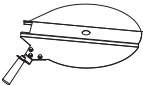
Using both hands, lift the kettle steadily and align it with the mounting holes on the hangers. Insert the pull ring cotter pin fully through the mounting holes to secure the kettle in place and prevent it from falling off.

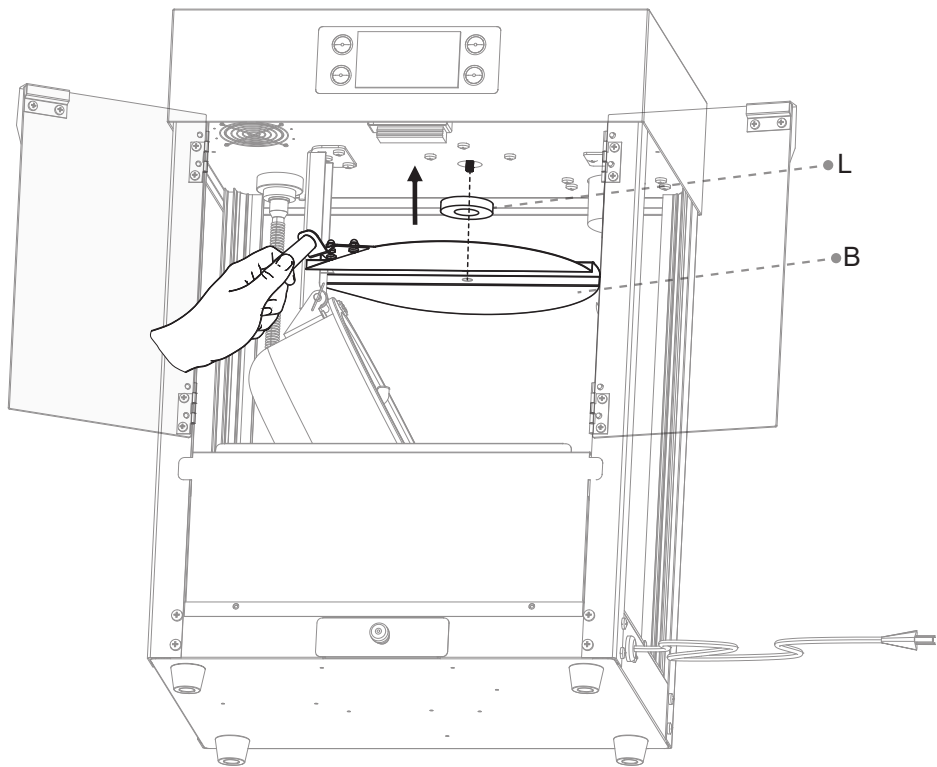
Step 3: Connect the Kettle Power Cord



Insert the kettle power cord plug straight and firmly into the matching socket. Next, turn the threaded locking sleeve clockwise (to the right) until it is securely locked.

Step 4: Install the Kettle Lid

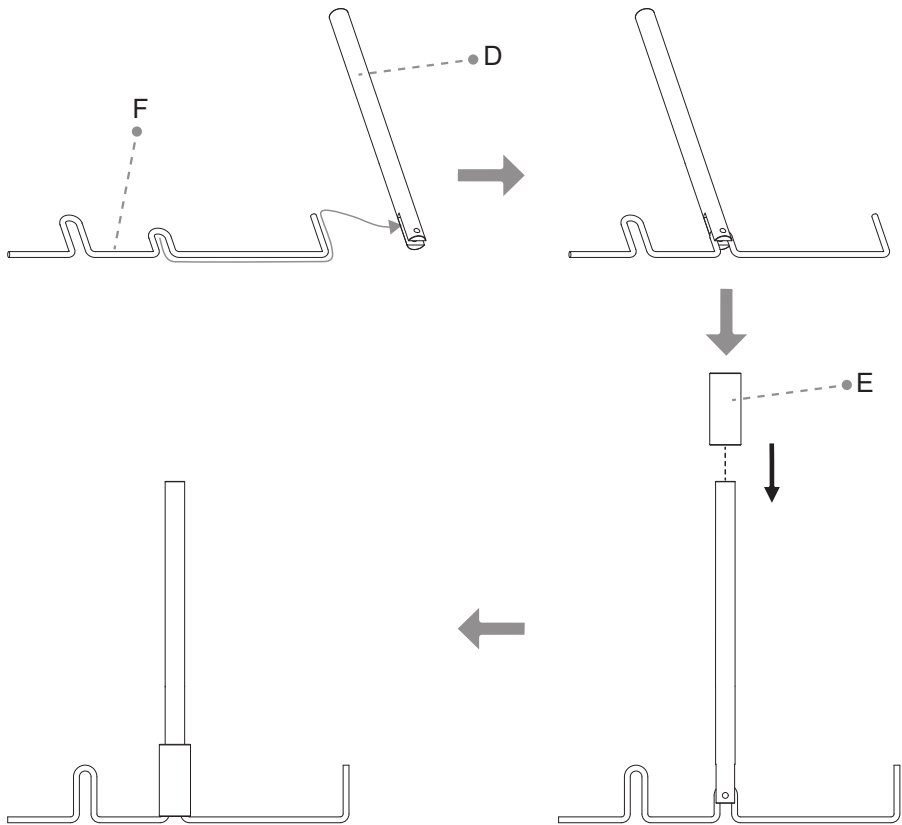
Part	Name	Picture	Quantity
B	Kettle Lid		1
L	Magnet		1



Align the kettle lid with the top magnets, then lift it upward so that it magnetically attaches firmly to the top.

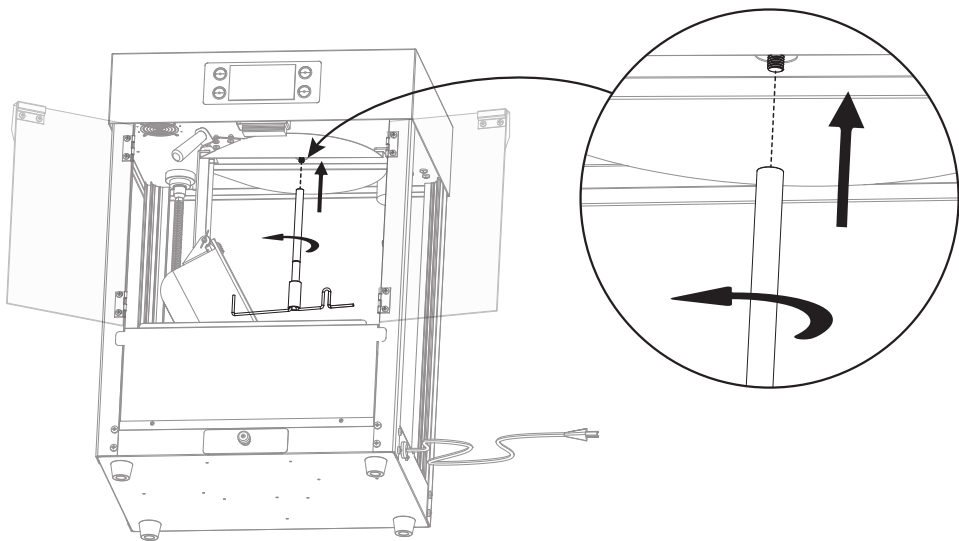
Step 5: Assemble the Stirring Components

Part	Name	Picture	Quantity
D	Stirring Rod		1
E	Cylindrical Shaft Sleeve		1
F	Stirring Blades		1



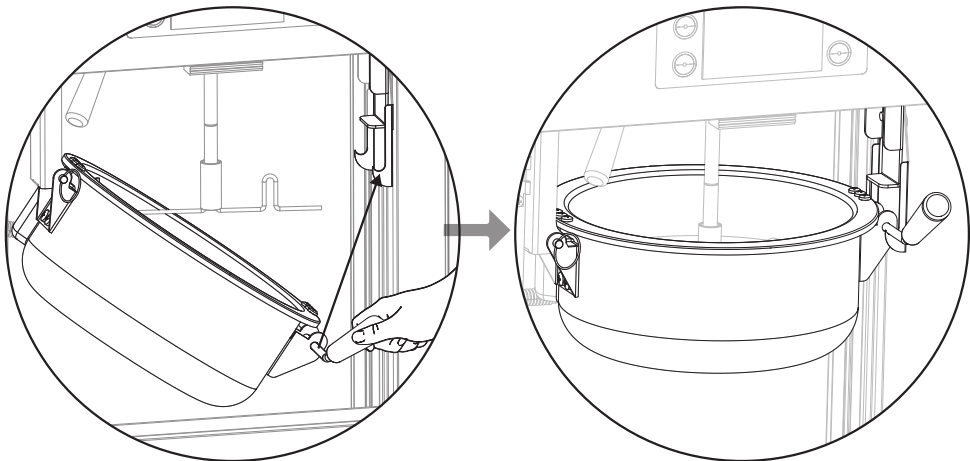
First, install the stirring blades onto the stirring rod, ensuring the rod snaps securely into the curved notch in the exact center of the blades. Then, slide the cylindrical shaft sleeve down from the top of the rod.

Step 6: Install the Stirring Rod



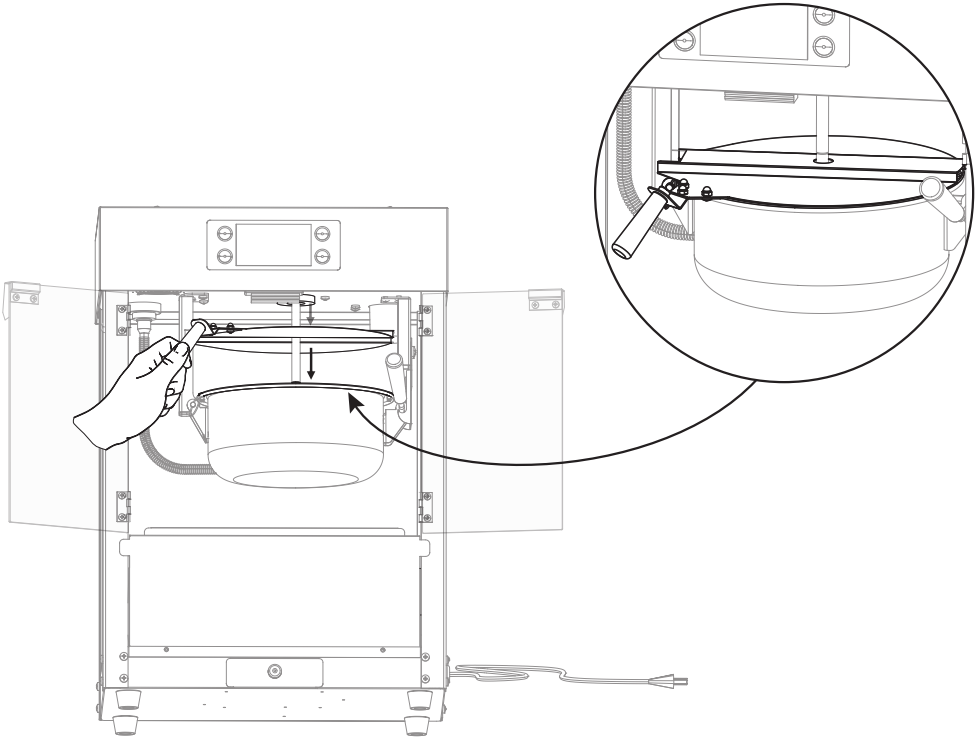
Align the top end of the assembled stirring rod with the drive shaft at the top of the chamber. Rotate the stirring rod clockwise (to the right) to screw it firmly onto the drive shaft

Step 7: Level the Kettle



Hold the kettle handle to tilt the kettle upward until it snaps securely into the locking slot on the right hanger, returning it to a fully horizontal position.

Step 8: Release the Kettle Lid



Gently shake the kettle lid handle to release the kettle lid from the top magnets, allowing it to rest smoothly and tightly on top of the kettle.

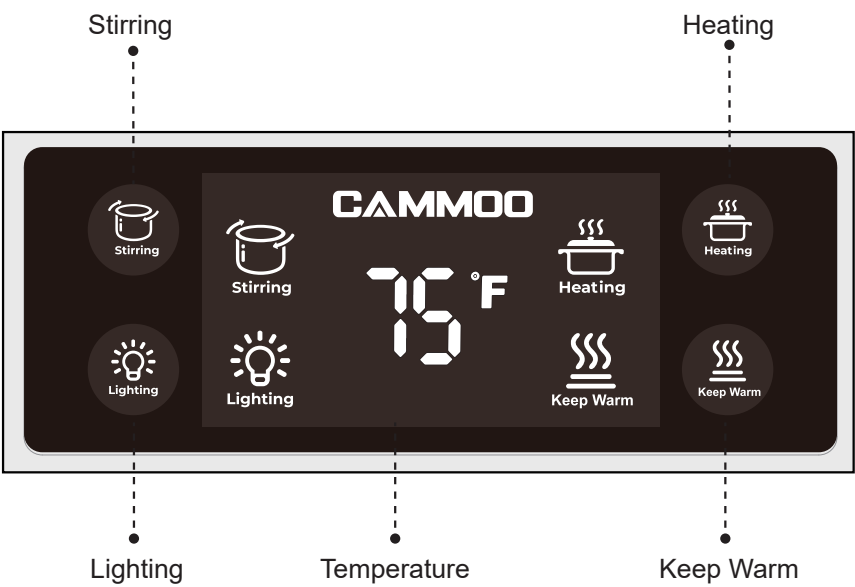
Step 9: Final Safety Check

Gently shake the kettle manually to confirm that the lynch pin is fully locked. Inspect the power cord to ensure the locking sleeve is securely tightened and the cable is free from any twisting, pulling, or pinching.

V. Control Panel Instructions

This machine is equipped with 4 independent switches and a real-time Temperature Display on the control panel. Their functions are as follows:

- 1. Temperature Display:** Displays the real-time core temperature inside the heating kettle. By monitoring this temperature, you will know exactly when to turn off the Heating switch according to our operation instructions, ensuring maximum popping efficiency without burning the popcorn.
- 2. Stirring:** When activated, the stirring rod rotates to prevent scorching, while the built-in fan operates concurrently to exhaust heat and moisture for ultimate popcorn crispness.
- 3. Heating:** Controls the high-power heating element of the kettle. Once turned on, the kettle heats up rapidly to provide the high-temperature environment needed to pop the corn kernels instantly.
- 4. Keep Warm:** Controls the heating element underneath the stainless steel bottom deck, ensuring the popped popcorn on the deck stays warm, fresh, and deliciously crispy.
- 5. Lighting:** Controls the interior light inside the chamber, allowing you to clearly and safely monitor the popping process and the inside of the machine.



VI. Operation Instructions

Important Safety Disclaimers Before Operation

- 1. Constant Supervision Required:** Never leave the machine unattended while it is running. An operator must remain present at all times until the power is completely disconnected.
- 2. Wear Heat-Resistant Gloves Throughout:** This popcorn machine is a high-temperature device. You must wear heat-resistant gloves at all times. Avoid any skin contact with any metal outer walls to prevent severe burns.

Step 1: Preparation

- 1. Turn on Lighting:** Plug the main power cord into a grounded wall outlet.
- 2. Turn on Stirring:** Turn on the Lighting and Keep Warm switches on the control panel. The interior light will illuminate, and the stainless steel bottom deck will begin to heat up gently.

Step 2: Add Ingredients

- 1. Add the popcorn kernels and oil:** Lift the kettle lid upward so that it magnetically attaches to the top, fully exposing the interior of the kettle.
- 2. Turn on Heating:** Depending on the type of ingredients you purchased, choose one of the following methods to pour them into the kettle:
 - 1) Method A (Using Ingredient Kits):** Simply cut open the packet and pour all the ingredients into the kettle all at once. Do not add sugar together with the other ingredients. Revise the sugar-loading timing as specified in Method B.
 - 2) Method B (Using Bulk Ingredients):** Use the included oil scoop and corn scoop to measure and add the proper amounts of dedicated popcorn oil and specialized popcorn kernels into the kettle. If you are using the machine for the first time, we highly recommend strictly following the ratios below. Using our recommended recipe not only ensures optimal temperature control and popping efficiency, but also helps prevent operational issues or burning. If adding sugar, wait approximately 20 seconds after turning on Heatingd for the kernels and oil to warm up, then add the sugar.

Flavor	Specialized Popcorn Kernels	Dedicated Popcorn Oil	Sugar
Original	1 Cup or 200 g	1/2 Cup or 100 g	0 g
Sweet	1 Cup or 200 g	1/2 Cup or 100 g	1/2 Cup or 100 g

- 3. Lower the kettle lid:** After adding the ingredients, release the kettle lid from the top magnets and allow it to sit flat on top of the kettle.

Warning:

1) Use Specialized Ingredients Only: You must use oil, corn, and sugar specifically designed for popcorn. Using regular household ingredients will lead to extremely low popping rates and burning.

2) No Liquid Seasonings Inside the Kettle: Only specialized solid popcorn sugar is allowed inside the kettle. NEVER pour liquid caramel, chocolate, or other wet syrups directly into the kettle. Doing so will cause the ingredients to instantly carbonize and burn under high temperatures, generating heavy smoke and causing permanent damage to the kettle coating. If you wish to add liquid caramel or other wet toppings, you must do so in a separate, external container after the popcorn has been popped and discharged.

Step 3: Start Popping

1. Close the Doors: After confirming that the ingredients have been added and the kettle lid is resting flat, you must first close the doors tightly.

2. Begin the Process: Once the doors are securely closed, turn on both the Stirring and Heating switches on the control panel. The internal stirring rod will begin to spin automatically, and the kettle will start its high-power heating.

Warning:

1) Never leave the machine unattended while it is running, heating, or popping. An operator must remain present at all times for strict supervision, and opening the chamber doors during this process is strictly prohibited.

Step 4: Discharging

1. Monitor Temperature & Turn Off Heat: Turn off Heating at approximately 400-420°F or when the popping corn lifts the kettle lid.

Note: Adjust the temperature based on the amount of ingredients used. Listen carefully to the popping sounds. When the interval between pops slows to 1-2 seconds, turn off Heating immediately. Waiting too long can burn the popcorn.

2. Keep Stirring: Do not turn off the Stirring switch immediately after turning off the heating. The kettle still retains extreme residual heat; keeping the stirrer running allows the remaining kernels to finish popping.

3. Stop Stirring: Listen closely to the popping sounds inside the chamber. Once the rapid, continuous popping completely stops, all ingredients inside the kettle have finished popping. At this point, turn off the Stirring switch. Wait approximately 1 minute after turning off Heating, then turn off Stirring.

4. Pour Out the Popcorn: After turning off the stirring switch, put on the glove, lift the kettle lid, and pour out the popcorn.

Warning:

- 1) This temperature range is based solely on extensive testing using our recommended official recipe. If you alter the ratio or weight of the corn, oil, or sugar, you run a risk of localized burning or leaving a large amount of unpopped kernels.
- 2) When opening the doors, you must keep your face at a safe distance from both the chamber and the kettle. This prevents injury to the eyes from any late-popping kernels that may fly out.

Step 5: Cleaning

1. Wipe the Kettle Bottom While Hot: While the kettle is still warm and before the caramelized sugar cools and hardens, immediately use a well-wrung damp soft cloth to quickly wipe down the inside of the kettle and the lid surfaces.

2. Clean the Hard Kernels: Use the included popcorn scoop to sweep any small popcorn crumbs and hard kernels into the perforated holes, allowing them to fall into the crumb tray below.

Warning:

- 1) Even when wearing gloves, please move slowly and with caution during wiping. Ensure your bare skin does not accidentally touch the extremely hot metal outer walls or hanger arms.

Step 6: Continuous Operation or Shutting Down

1. Continuous Operation: Once the kettle is wiped clean, you can immediately repeat **Step 2** through **Step 5**.

2. Safe Power-Off: If you no longer need to use the machine, turn all switches to the **OFF** position and unplug the main power cord.

VII. Maintenance and Care

To ensure food hygiene and prolong the lifespan of the machine, we recommend daily cleaning after each use, alongside regular deep disassembly cleaning. Before performing any cleaning operation, always ensure that the power plug is unplugged and the machine has completely cooled down

Part 1: Daily Cleaning

This procedure applies to daily maintenance after each popcorn-making session and does not require the disassembly of any major components.

1) Clear Bottom Deck Debris: Sweep any crumbs and unpopped kernels through the perforated holes into the bottom tray. Pull out the tray, empty the debris, wipe it clean, and slide it back in.

2) Wipe the Kettle and Lid: Use a well-wrung damp soft cloth to directly wipe down the interior and outer walls of the kettle, as well as the upper and lower surfaces of the lid.

3) Wipe the Cabinet Interior: Carefully wipe the interior walls of the cabinet and the stainless steel bottom deck with a well-wrung damp soft cloth.

4) Dry to Finish: Thoroughly dry the kettle, lid, and the entire chamber interior with a clean, dry soft cloth to prevent water spots or odors.

Warning:

1) This machine contains electrical components. **NEVER** wash the inside of the appliance directly under running water or spray it, and **NEVER** submerge the main body of the machine in water.

Part 2: Deep Cleaning

We recommend regularly disassembling the core heating and stirring components to perform a thorough, corner-to-corner deep clean of the newly exposed cabinet interior.

Section A: Disassembly

Step 1: Secure the Lid

Lift the kettle lid upward so that it magnetically attaches firmly to the top.

Step 2: Tilt the Kettle

Rotate the kettle handle, keeping the kettle at a tilted angle.

Step 3: Detach the Stirring Rod

Turn the stirring rod clockwise to remove it.

Step 4: Disassemble the Stirring Components

Disassemble the parts from the removed stirring rod one by one so that they can be cleaned individually.

Step 5: Disconnect the Kettle Power Cord

Locate the power cord connector next to the kettle. Loosen the threaded locking sleeve by turning it counterclockwise (to the left). Once the sleeve is completely loose, pull the power plug straight out.

Step 6: Remove the Kettle

Support the kettle with one hand, then pull out the ring cotter pin. At this point, you can steadily lift and remove the entire kettle.

Step 7: Remove the Kettle Lid

Finally, detach the kettle lid that is magnetically held on the top.

Note:

1) If the lid is pulled down too forcefully, the top magnets may come off with it. This is a normal physical occurrence and not a product defect. Simply place the magnets back into their original positions on the ceiling.

Section B: Cleaning & Care

Deep Cleaning of Components

- 1. Do Not Submerge in water:** Please note that none of the removed parts must ever be submerged in water or rinsed under a running faucet.
- 2. Wipe Clean:** Use only a well-wrung damp soft cloth to carefully wipe and clean all disassembled parts and components.
- 3. Scratch Prevention Warning:** NEVER use steel wool, hard-bristled brushes, or any sharp tools during cleaning. Doing so will scratch the non-stick coating inside the kettle or damage the surfaces of the components.
- 4. Dry Thoroughly:** After wiping them clean, you must use a clean, dry soft cloth to thoroughly dry all components and the kettle body.

Deep Cleaning of Cabinet Interior

1. Use a well-wrung damp cloth to thoroughly wipe down the cabinet to remove grease and build-up. Finally, dry all surfaces with a clean, dry cloth.

VIII. Troubleshooting

Problem	Possible Cause	Solution
No kernels pop	Incorrect type of corn kernels used.	Use specialized popcorn kernels.
	Insufficient or no oil.	Use the included oil scoop to add oil according to our recommended ratio.
	Kettle temperature has not reached the popping threshold.	Monitor the Temperature Display closely and wait for the kettle to reach the proper popping temperature.
Low pop rate	Corn kernels are old or damp.	Use fresh, sealed popcorn kernels.
	Insufficient temperature.	Monitor the Temperature Display closely and wait for the kettle to reach the proper popping temperature.
	Overloaded with too many kernels at once.	Use the included corn scoop to add corn kernels according to our recommended ratio.
Popcorn is not crispy	The Keep Warm switch was not turned on.	Turn on the Keep Warm switch to pre-warm the bottom deck and exhaust moisture.
	Popcorn was left in the kettle after popping stopped, trapping moisture.	Immediately dump the popcorn onto the deck once popping stops.
	The kettle lid was not properly released / closed.	Ensure the kettle lid is released from the top magnets and rests flat on top of the kettle.
Burnt popcorn / Scorched kettle	Heating switch was not turned off in time at high temperatures.	Monitor the Temperature Display closely and turn off the Heating switch immediately once target temperature is reached.
	Stirring switch was not turned on.	Ensure the Stirring switch is turned ON while turning on Heating.
	Prohibited liquid seasonings were used.	NEVER add liquid seasonings inside the kettle. Use solid popcorn sugar only for sweet popcorn.

Problem	Possible Cause	Solution
Kettle not heating	Kettle power plug is loose.	Push the kettle power plug straight and firmly into the socket.
	Threaded locking sleeve is not tightened.	Turn the locking sleeve clockwise until securely tightened.
	Heating switch on the control panel is off.	Ensure the Heating switch on the control panel is pressed ON.
	Wall outlet has no power or breaker tripped.	Check wall socket power or reset circuit breaker.
Stirring rod not spinning or jammed	Stirring rod is not securely screwed onto the drive shaft.	Screw the stirring rod clockwise tightly onto the drive shaft.
	Stirring switch is off.	Ensure the Stirring switch on the control panel is turned ON.
	Jammed by large debris or hardened caramel inside the kettle.	Unplug the unit, allow it to cool completely, and clear any debris or hardened caramel inside the kettle.
Interior light not working	Lighting switch is off.	Ensure the Lighting switch on the control panel is turned ON.
	Light bulb is loose or contact is poor.	Unplug, wait for bulb to cool completely, and screw it clockwise to tighten.
	Light bulb is burned out.	If the light bulb is damaged, please contact our customer support.
Kettle unstable or loose	Pull ring cotter pin is not inserted securely.	Ensure the pull ring cotter pin is fully inserted through the mounting holes to lock the kettle.
	Kettle is not properly seated in the hanger slot.	Lift the kettle handle until it snaps securely into the right hanger slot to restore a horizontal position.
Screen shows E1 with 5 beeps	Kettle core temperature reached the upper limit (600°F).	Unplug the main power cord immediately. Allow the kettle to cool down completely to a safe temperature before restarting.
Screen shows E2 with 5 beeps	Internal temperature sensor probe disconnected or connection loose.	Unplug the main power cord immediately. Check if the kettle power connector (aviation plug) is securely inserted and locked. If the issue persists, please contact our customer support.

IX. Customer Service and Warranty Policy

We kindly ask that you email us directly from the marketplace where your product was purchased, along with the attached images and a description of your claim. This ensures we can assist you promptly.

If You Need to Return or Replace the Item

When you initiate a return or replace, please provide us with the genuine reason for your return in the comments section. This feedback is invaluable to us as it helps us continually improve our products and services. To ensure a smooth return or replace process, please retain the original packaging and include all components. Returns lacking the original packaging may be subject to refusal.

If You Need to Replace Parts

To ensure that we provide you with the correct replacement parts, please take clear photos of the parts that need to be replaced and the text markings on the box. This step is essential for our team to accurately identify your product number and the specific parts you require.

If You Received a Defective Item

Please take a clear photo of the damaged part and the text markings on the box. These photos will help us assess the situation and provide you with the best possible solution. If you need to return or replace the item, please retain the original packaging and include all components. Returns lacking the original packaging may be subject to refusal.

Manufacturer: Shenzhen Cammoo Trade Co., Ltd.

Add: Fortune Building 39H-W2, 88 Fuhua 3rd Road, Gangxia Community, Futian Street, Futian District, Shenzhen City, Guangdong, China, 518000.

MADE IN CHINA