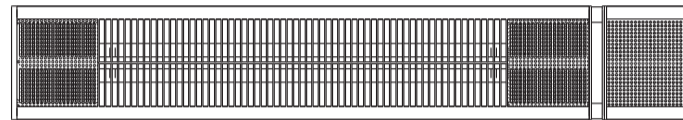


# 欣轮马承波 尺寸: 130x190mm 2017-6-21

## Hiland HIL-TW15Redit说明书



### OWNER'S MANUAL HEATER MODEL # HIL-TW15R



ATTACH YOUR RECEIPT HERE

Serial Number \_\_\_\_\_ Purchase Date \_\_\_\_\_

**Questions, problems, missing parts?** Before returning to your retailer, call our customer service department at 1-888-775-1330, 7 a.m. - 4 p.m., PST, Monday - Friday. Or email our warranty department at warranty@zapatioheaters.com

#### Safety warnings

READ ALL INSTRUCTIONS BEFORE ATTEMPTING TO OPERATE THIS UNIT. KEEP THE ASSEMBLY INSTRUCTIONS FOR FUTURE REFERENCE. KEEP THE ORIGINAL PACKAGING FOR USE WHEN STORING THE HEATER DURING EXTENDED PERIODS OF NON-USE.

- Read all instructions before using this unit.
- Do not leave this unit unattended when in use.
- This heater will get hot when in use. Do not touch hot surfaces.
- Caution: Some parts of this product can become very hot and cause burns. Particular attention has to be given when children and vulnerable people are present.
- Do not move the unit when in use. Wait until the heater has completely cooled before moving and check that it has been unplugged from the power supply.
- Position the unit at least 1m away from highly combustible materials such as furniture, trees, leaves, dry grass and bushes.
- The heater must be a minimum of 1.8m away from the ground and a minimum of 0.5m away from the ceiling of a building or overhanging items.
- The heater must not face with the heating element pointing upwards towards a ceiling. The heater element must be facing the area it is to heat.
- Warning: In order to avoid overheating do not cover the heater. It is not for drying clothes.
- Keep children and pets at a safe distance from the unit.
- Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- Do not operate the heater if any signs of damage or malfunction manifest themselves.
- Do not attempt to repair or adjust any electrical or mechanical functions on this unit. The unit does not contain any user serviceable parts. Only a qualified electrician should perform servicing or repairs. Attempting to repair the unit yourself will void your warranty.
- If the power cable is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Do not handle the element with bare hands. If it is inadvertently touched, remove finger marks with a soft cloth and methylated spirits or alcohol, otherwise the marks will burn into the element causing premature heater failure.
- Do not replace or attempt to replace the element in this product.
- This product is suitable for indoor and outdoor use. Do not use this heater in the immediate surroundings of a bath, shower or swimming pool.
- This product must not be left outdoors exposed to the elements for long periods of time.
- Do not touch the plug with wet or damp hands.
- Do not run the power cable under carpeting. Do not cover the power cable with rugs, runner, or similar coverings. Arrange the power cable away from foot

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- traffic and where it will not be tripped over.
- Do not wind the power cable around the unit.
- Do not insert or allow foreign objects to enter any ventilation or opening on the heater, as this may result in electric shock, fire, or damage to the heater.
- To prevent a possible fire, do not block the air vents.
- A heater has hot and arcing or sparking parts inside. Do not use in areas where petrol, paint, explosive and/or flammable liquids are used or stored. Keep unit away from heated surfaces and open flames.
- Where possible, avoid the use of an extension cable as this may overheat and cause a fire. However, if you have to use an extension cable, ensure it is suitable for the purpose, has been tested for outdoor use and preferably has an RCD device fitted or attached.
- Always ensure the heater is plugged into a suitable socket, one that is tested for outdoor use.
- To disconnect heater, turn controls to OFF, then remove plug from socket. Do not unplug by pulling on the power cable.
- Always unplug the unit and ensure the unit is completely cold before moving, cleaning or storing.
- This heater is intended for domestic use only and should not be used commercially for contract purposes. Any alternative use, not recommended by the manufacturer, may result in fire, electric shock, or injury to persons.
- The use of attachments on the heater is not recommended.
- Warning: This heater is not equipped with a device to control the room temperature. Do not use this heater in small rooms when occupied by persons not capable of leaving a room on their own, unless constant supervision is provided.
- Check exterior walls for areas of damage before installing the heater.
- Always use on a dry, suitably strong, stable, flat and level surface.
- Check exterior walls for communication and electrical cables and pipelines. Should any service lines be present in the immediate vicinity do not install your heater, find an alternative location to install this product.
- Do not position directly above or below an electrical socket.
- Do not remove any of the warning stickers or signs from the product.

#### Installation

Before the installation: these matters need to attention

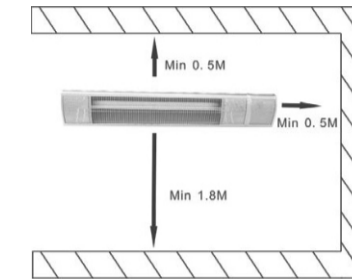
- Before fixed the heater, make sure the rocker power switch on the right side and then fixed the bracket and heater by two M6\*14 screws and butterfly nuts
- 1. Products should be handled gently
- 2. Acid and alkali environment installation is not recommended.
- 3. The product must be grounded

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- 4. The products are required to check the product brand mark on the voltage and the local voltage whether conform.
- 5. Ensure the power rating has sufficient current carrying capacity.

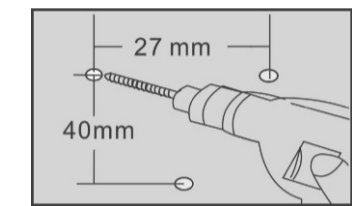
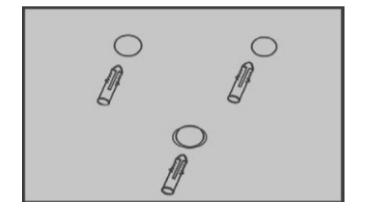
#### 2. Ensure the production's installation site

For the safe use of the product, the product installation position should guarantee the bottom minimum height of 1.8 m from the ground, ceiling, roof, or other coverings minimum distance of 0.5 m, minimum distance with both sides wall of m (as shown in figure 1)



#### 3. Installation steps

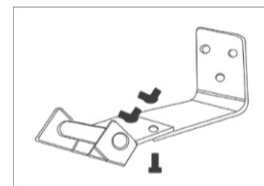
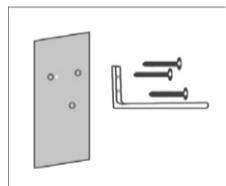
I. According to the product installation location, use percussion drilling to make three diameter 8 mm round holes



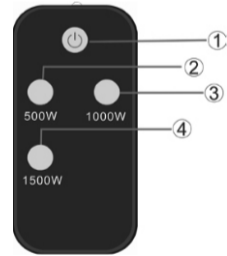
II. Insert the three plastic wall anchors to the three holes

III. Fix the bracket by three ST4\*35 screws and make sure the installation points are fixed securely

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#### Operating Instructions



The rocker power switch on right side to control power on/off

#### Remote Control

1. On / Off  
Switch heater on or off or set to stand by mode
2. First gear  
After turning on the heater, you can choose the low heat setting
3. Second gear  
After turning on the heater, you can choose the moderate heat setting.
4. Third gear  
After turning on the heater, you can choose the high heat setting.

#### Maintenance and Cleaning

**Maintenance**  
Attention! Careful and regular maintenance of Infrared Heater is required to attain a long and efficient

#### operation of your appliance.

- 1- Check the cleanliness of the Reflector and IR-Filament at least once a month. If necessary, apply cleaning and maintenance instructions.
- 2- The number of checks may be increased considering the amount of the dust in the environment.
- 3- Check the deformation of the Reflector, Wire and Frame visually while cleaning the appliance. In case of any deformation, consult a qualified technician.
- 4- Check the power cable and plug visually while cleaning the appliance. In case of any deformation, consult a qualified technician.
- 5- It is recommended to change the reflector every 2 years for more efficient operation.

#### Cleaning

- Attention! Regular and careful cleaning helps your heater operate longer and more efficiently.
- 1- Unplug your power cable for your safety before cleaning your appliance.
  - 2- Take out the front grid wire through the inlets on the frame using a slotted screwdriver.
  - 3- Make sure that the power is off for your safety. Power cable plug must be unplugged.
  - 4- The reflector and filament must be cleaned with a soft cloth, a smooth brush or cool, dry compressed air. The cloth may be damp but never too wet and the cleaner should not include any chemical.
  - 5- Refrain from using cleaning material likely to damage the reflector (cleanser etc.).
  - 6- Insert the wire grid using a slotted screwdriver.

Voltage	AC110-120V
Frequency	50Hz
Electric Power	1500W

**Specifications**  
Model: TW15R



The symbol on the product or in the instructions means that your electrical and electronic equipment should be disposed at the end of its life separately from your household waste. There are separate collection systems for recycling in the EU. For more information, please contact the local authority or your retailer where you purchased the product.

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#### ONE-YEAR LIMITED WARRANTY

##### CUSTOMERS IN USA

Do not return this product to the store where you purchased it. Please call 1-888-775-1330 for assistance.

##### CUSTOMERS IN CANADA

Only return this product to the store if it was purchased within 90 days. If you have problems after 90 days of purchase, please CALL 1-888-775-1330. DATED PROOF OF PURCHASE REQUIRED FOR WARRANTY SERVICE. Or email the warranty department at warranty@zapatioheaters.com

This product is inspected, tested and carefully packaged to minimize the chance of damage during shipment. If a part (excluding light bulbs and fuses\*) within one year from the date of purchase proves to be defective in material or fabrication under normal use, the part will be repaired or replaced. The Company's obligation under the warranty is to replace or repair defective parts at our discretion. Any expenses or damage resulting from the installation, removal or transportation of the product will be the responsibility of the owner and are not covered by this warranty. The owner assumes all other risks arising out from the use or misuse of the product. The warranty will be void if the product damage or failure is deemed by the Company to be caused by accident, alteration, misuse, abuse, incorrect installation or removal, or connection to an incorrect power source by the owner. The Company neither assumes, nor authorizes any person or entity to assume for it any obligation or liability associated with its products.

\* Light bulbs and fuses are not covered under this warranty. If you have any questions regarding the warranty or service, please call our toll free number: 1-888-775-1330.

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AZ Patio Heaters, LLC  
Toll Free Number 1-888-775-1330  
Sales Service and Repair  
www.zapatioheaters.com

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