

## WARRANTY INFORMATION

**Your appliance is protected by this warranty under normal, personal, family or household use for 1 Year Parts & Labor and limited commercial use (90 days) in USA and Canada.**

### WARRANTY

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Consolidated Brands undertakes to the consumer/owner to repair or, at our option, to replace any part of this product which proves to be defective in workmanship or material under normal personal, family or household use in USA and Canada, for a period of one years parts & labor from the date of original purchase. For commercial use, the product is warranted for a period of 90 days. During this period, we will provide all labor and parts necessary to correct such defect, free of charge, if the appliance has been installed and operated in accordance with the written instructions provided with the appliance. Ready access to the appliance, for service, is the responsibility of the consumer/owner. We may require return of products or parts to our warranty department for which the shipping charges are to be incurred by the consumer. If a return or replacement is required, allow 3-4 weeks to process. All repairs or replacements are warranted only for the remainder of the original warranty period. Charges may incur if warranty coverage is not applicable. Service would be provided from Monday to Friday between normal business hours.

### GENERAL

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Since it is the responsibility of the consumer/owner to establish the warranty period by verifying the original purchase date, Consolidated Brands recommends that a receipt, delivery slip or some other appropriate payment record be kept for that purpose. This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

### WARRANTY SERVICE

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This warranty is given by:

**Consolidated Brands  
10216 Georgibelle Drive, Suite 900D  
Houston, TX 77043-5249**

**QUESTIONS & SERVICE:**  
Phone/Text: 1800 776 3538  
Email: [Service@ApplianceDesk.com](mailto:Service@ApplianceDesk.com)  
Web. [www.ApplianceDesk.com](http://www.ApplianceDesk.com)

## EXCLUSIONS

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In no event shall Consolidated Brands be liable for incidental or consequential damages or for damages resulting from external causes such as abuse, operation misuse, neglect, alterations, normal wear and tear, incorrect voltage or acts of God. This warranty does not cover service calls which involve defective workmanship, damage due to other products while combined use with this product or materials covered by this warranty. Accordingly, diagnosis and repair costs for a service call which involves defective workmanship or materials will be the responsibility of the consumer-owner.

Most work is covered. The defining factor is has the machine malfunctioned (Consolidated Brands is responsible) or has the customer omitted or done something to cause or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

### THE FOLLOWING WORK ARE NOT COVERED UNDER WARRANTY:

#### Installation

1. Non-removal of shipping rods, causing vibration / internal damage.
2. Non-adjustment of feet to level machine, causing vibration / internal damage.
3. Not conforming to minimum space requirements for Built-in installation, causing excess heat and resulting in damage to internal components.
4. Installation in a corrosive environment
5. Incorrect water pressure i.e below 7.25 psi or above 145 psi
6. Incorrect water inlet hose installation (use only factory supplied hoses with metric threads on the L shaped side to fit water valves)

#### Maintenance

1. Non-cleaning of coin trap for debris, causing the unit to not drain out water and resulting in drain pump malfunction.
2. Improper maintenance (such as but not limited to scale build-up, freeze damage)

#### Damage

1. Breakage of cosmetic parts eg. Door handle, knob.

#### Other

1. Accident, abuse or misuse
2. Using of solvents to clean the machine or wash clothes causing damage.
3. Misapplication of this product e.g. Use in a non household/commercial environment.
4. Any other cause not due to defects in materials or workmanship
5. Problems or damage due to fires, flooding, electrical surges, freezing or any acts of God
6. Any damage cause by poor water quality
7. Operating the appliance with anything other than potable water at all times
8. Force majeure

### **Warranty Limitations**

1. If a unit is located more than 25 miles away, there will be a trip charge.
2. If a unit is in a remote area more than 75 miles away, the machine should be taken to the technician's workshop.
3. If the unit is installed in a 5th wheel RV, in a location behind the axle, it will not be covered under warranty.
4. All repairs or replacements are warranted only for the remainder of the original warranty period.
5. If a return or replacement is required, allow 3-4 weeks to process.
6. Replacement units will be delivered with curbside delivery only.
7. We may require the return of products or parts to our warranty department for which the shipping charges are to be pre-paid by the consumer / owner.
8. Charges may be incurred if warranty coverage is not applicable.
9. Service would be provided from Monday to Friday between normal business hours.

### **GENERAL**

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Since it is the responsibility of the consumer / owner to establish the warranty period by verifying the original purchase date, Consolidated Brands recommends that a receipt, delivery slip or some other appropriate payment record be kept for that purpose. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

All rights reserved. Manual subject to change without notice.

### **California Proposition 65**

**WARNING:** This product contains chemical known to the State of California to cause cancer and birth defects or other reproductive harm.

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Your appliance is protected by this warranty under normal, personal, family or household use for One (1) year Parts & Labor and limited commercial use (90 days), in USA and Canada.

### WARRANTY

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Consolidated Brands undertakes to the consumer-owner to repair or, at our option, to replace any part of this product which proves to be defective in workmanship or material under normal personal, family or household use, in USA and Canada, for a period of one year from the date of original purchase. During this period, we will provide all labor and parts necessary to correct such defect, free of charge, if the appliance has been assembled and operated in accordance with the written instruction with the appliance.

### EXCLUSIONS

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In no event shall Consolidated Brands be liable for incidental or consequential damages or for damages resulting from external causes such as abuse, misuse, incorrect voltage or acts of GOD. This warranty does not cover service calls which do not involve defective workmanship or materials covered by this warranty. Accordingly, diagnosis and repair costs for a service call which does not involve defective workmanship or materials will be the responsibility of the consumer-owner.

### GENERAL

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Since it is responsibility of the consumer-owner to establish the warranty period by verifying the original purchase date, Consolidated Brands recommends that a receipt, delivery slip or some other appropriate payment record be kept for the purpose. This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

**Specifically, the following work is not covered under warranty and does not constitute warranty work:**

**Installation - e.g. insufficient clearance around dryer**

**Maintenance - e.g. failure to clean lint filter**

**Mishandling - e.g. breakage of door**

Most work is covered. The defining factor is, has the machine malfunctioned (Consolidated Brands is responsible) or has the customer omitted or done something to cause the appliance to malfunction (customer is responsible). Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

California Proposition 65

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## WARRANTY INFORMATION

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### **THIS LIMITED WARRANTY DOES NOT COVER:**

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- Service trips to deliver, pick up, or install or repair the product; instruction to the customer on operation of the product; repair or replacement of fuses or correction of wiring or plumbing, or correction of unauthorized repairs/installation.
- Failure of the product to perform during power failures and interruptions or inadequate electrical service.
- Damage resulting from operating the Product in a corrosive atmosphere or contrary to the instructions outlined in the product's owner's manual.
- Damage to the product caused by accidents, pests and vermin, lightning, wind, fire, floods, or acts of GOD.
- Damage or failure caused by unauthorized modification or alteration, or if it is used for other than the intended purpose, or any water leakage where the unit was not properly installed.
- Damage or failure caused by incorrect electrical current, voltage, or plumbing codes, commercial or industrial use, or use of accessories, components, or consumable cleaning products that are not approved by EQUATOR.
- Damage caused by transportation and handling, including scratches, dents, chips, and/or other damage to the finish of your product.
- Damage or missing items to any display, open box, discounted, or refurbished product.
- Products with original serial numbers that have been removed, altered, or cannot be readily determined. Model and Serial numbers, along with original retail sales receipt, are required for warranty validation.
- Increases in utility costs and additional utility expenses.
- Repairs when your product is used in other than normal and usual household use (e.g. commercial use, in offices and recreational facilities) or contrary to the instructions outlined in the owner's manual.
- Costs associated with removal of your product from your home for repairs.
- The removal and reinstallation if it is installed in an inaccessible location or is not installed in accordance with instructions of this manual.
- Not conforming to minimum space requirements for installation, causing excess heat and resulting in damage to internal components.
- Damage resulting from misuse, abuse, improper installation, repair, or maintenance.

You can register your warranty by either of the following methods:

1. Scan the QR Code
2. Online at: [ApplianceDesk.com/Warranty](http://ApplianceDesk.com/Warranty)

#### QR Code



1. Open Smart Phone
2. Open Camera
3. Scan QR Code
4. Click the Link

### **WARRANTY SERVICE**

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This warranty is given by:

**Consolidated Brands**  
**10222 Georgibelle Drive, Suite 200,**  
**Houston, TX 77043-5249**

Customer Service: **Appliance Desk**  
Phone / Text: 1-800-776-3538  
Email: [Service@ApplianceDesk.com](mailto:Service@ApplianceDesk.com)  
Web: [www.ApplianceDesk.com](http://www.ApplianceDesk.com)  
Business hours: 9:00 am to 5:00 pm weekdays

**SAVE THESE INSTRUCTIONS**