HOWARD MILLER®

Enhancing life at home.™

CLOCK WARRANTY

Warranty
This warranty is our promise and commitment that our products have been manufactured using the finest materials and have been thoroughly inspected prior to being shipped from our facilities.

Products are warranted to the original consumer or recipient to be free from manufacturing defects in materials and workmanship under normal use, conditions and service from the date of purchase for a period of 1 Year.

This warranty does not include: damage to product or components resulting from abuse, accident, alteration, or climatic/environmental conditions; damage resulting from normal wear and tear, misuse, or unauthorized repair; natural variations in wood grain or changes in surface finishes due to aging or exposure to light. The company's obligation under this warranty shall be limited to repairing the product or component, or at its option, replacing it with a new product or component.

A copy of the sales receipt or other comparable proof of original purchase is required to obtain warranty service. Some states do not allow the exclusion or limitation of incidental or consequential damages or the limitation on how long an implied warranty lasts so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

Freight Damage
By accepting our product for shipment, the carrier acknowledges that the product is in First Class condition. By signing (or someone else signing on your behalf) to accept the shipment, you acknowledge that the product has been received in the same First Class condition as shipped. If the carton is crushed or otherwise damaged, instruct the driver to note the damage on the freight bill and file a claim immediately with the carrier. For your protection, we suggest that you inspect all merchandise at the time of delivery, before signing the Bill-of-Lading. When you or your representative signs without noting any damage, shortages or exceptions, you accept and own the merchandise, as delivered.

Concealed Freight Damage
Report any damage directly to the carrier immediately. Some carriers require damage to be reported within as little as 2-3 days of the delivery. Should damage be discovered after delivery, you (the consignee) are responsible for filing a written Concealed Damage Claim with the carrier, requesting the carrier to make an inspection and create a damage report. Filing this claim is your responsibility, however, we will help you with the process and act as your advocate in reaching a satisfactory resolution with the carrier.

THE COMPANY DISCLAIMS ANY LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF BREACH OF THIS WARRANTY OR ANY IMPLIED WARRANTY. IMPLIED WARRANTIES ON THIS PRODUCT SHALL BE IN EFFECT ONLY FOR THE DURATION OF THE EXPRESS WARRANTY SET FORTH ABOVE AND THEREAFTER, THERE SHALL BE NO WARRANTIES, EXPRESS OR IMPLIED, (INCLUDING MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE), ON THIS PRODUCT.

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