

Butcher Block

We offer a 2-year warranty for any Butcher Block from the date of purchase

1. Eligibility for Coverage

This warranty applies exclusively to the original purchaser of the Butcher Block, provided the purchase was made directly from or an authorized retailer. Proof of purchase, such as a receipt, must be retained to validate eligibility.

2. Coverage Period

The Butcher Block is covered under this warranty for the entirety of its lifespan, as long as it remains with the original owner and is used in accordance with the guidelines outlined here.

3. Scope of Coverage

The warranty covers defects in materials and workmanship for the full product, as it does not have separate components. Specifically, this includes:

- Defective wood, such as stained wood or dead knots that do not meet quality standards.

At its discretion will repair or replace any defective butcher block. Replacement items will be of similar quality and value, subject to availability.

4. Exclusions from Coverage

The warranty does not cover:

1. Damage caused by improper care, misuse, or neglect of the Butcher Block.
2. Normal wear and tear, including minor scratches, surface marks, or discoloration from regular use.
3. Damage resulting from exposure to extreme temperatures, humidity, or water.
4. Alterations, modifications, or repairs performed by unauthorized individuals.
5. Products used in commercial, rental, or non-residential settings.
6. Dissatisfaction due to personal preferences or changes in taste.

5. Maintenance Requirements

To maintain warranty coverage, customers must follow these care guidelines:

- Avoid prolonged exposure to water or direct heat.
- Regularly oil the surface with food-safe mineral oil to maintain the wood's integrity.

- Use cutting boards or pads to prevent direct contact with sharp objects or heavy items.

Failure to adhere to these maintenance instructions may void the warranty.

6. Submitting a Warranty Claim

To file a warranty claim, customers must:

1. Provide proof of purchase (e.g., receipt) and product grade (A, B, or C).
2. Submit clear photos of the defect or damage for assessment.
3. Email all necessary documentation for review and validation.

All warranty claims are subject to inspection. Decisions regarding repair or replacement will be made at the sole discretion.

7. Limitation of Liability

This warranty is the sole and exclusive warranty for the Butcher Block. It replaces all other express or implied warranties, including those of merchantability or fitness for a particular purpose.

All is not responsible for incidental or consequential damages related to the use or inability to use the product. Certain jurisdictions may not allow the exclusion or limitation of such damages, so these terms may not apply to you.

This warranty provides you with specific legal rights, and additional rights may vary based on your location.