

## 5-Year Warranty Statement for Manufacturing Defects

Please read this Limited Warranty carefully. To maintain your Warranty, you will need to comply with the conditions stated here. This warranty is for manufacturing defects only and does not cover damages as a result of misuse.

1. Please be sure to register your product at to receive up to date warranty and product information.

2. The warranty starts on the date of purchase. No warranty will be honored without an original sales receipt. The warranty and financial responsibility of the manufacturer applies only to the product itself and does not extend to any mattress that is placed on the product.

3. Your new product comes with a 2-year full warranty and a 3-year limited warranty against manufacturing defects only and is administered according to the tiers set forth below: **2-Year Full Warranty** During the period of two (2) years from the date of purchase, the manufacturer will offer replacement parts for any defective part to the purchaser at no cost to purchaser. The manufacturer shall bear all part(s) and shipping costs associated with the repair or replacement of the defective part(s).

**3-Year Limited Warranty** During the years three (3) through five (5) from the date of purchase, the manufacturer will

offer replacement parts for any non-electronic mechanical bed parts (excluding electronics, electrical components, and drive motors) only. The manufacturer shall bear all authorized part(s) and shipping costs associated with the repair or replacement of the defective part(s).

4. Manufacturing defects include circumstances where the product has broken under normal use and no longer provides proper support for your mattress. Proper support is defined as a smooth, flat, rigid surface. In the event you encounter a manufacturing defect, please stop using this product immediately and contact customer service. Please note that it is not uncommon for some of the short metal welds to become loose in transit or during normal use. A manufacturing defect for these welds is considered to be 5 or more loose welds at the time of purchase. The manufacturer cannot be responsible for the consequences of improper assembly by the consumer.

5. This warranty applies only when the product has been properly used by consumers who purchased the product from authorized dealers as a new product. Proper use means using the product on a level surface where all legs touch the floor with an equal distribution of weight. Proper use also means that the product was not abused by the consumer, as defined by the manufacturer. This warranty does not constitute an agreement to replace other parts.

6. If the product fails due to manufacturing defects, the manufacturer will repair or replace at its discretion and reserves the right to substitute comparable materials or models and does not guarantee that the replacement part will aesthetically match the existing piece or product.

7. In the event the product needs to be inspected by the manufacturer to determine a warranty claim, the transportation cost or remove cost shall be borne by the consumer.