FAQ

Q1: Missing parts when received.

A: If you find some parts are missing from the box, please kindly send us messages to let us know the name of missing part regarding to the first page of instructions. We will send replacement to you asap.

Q2: Some parts damaged when arrived.

A: Please send clear photos about damaged part to us as attachment, we will check and offer you best solution soon.

Q3: The chair is stuck on lifting or reclining position, and no response when you press the lifting or reclining button.

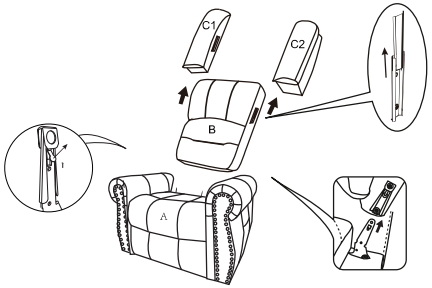
A: Please kindly check if the power cord (F) are connected well with lift motor. Sometimes the power cord (F) may fall off from the motor.

If the connection is good, then check the lift motor if it has some anomaly, like some noise comes out when you press the lift button. If you can make sure the motor is defective, please contact us for replacement.

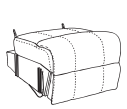
How to remove the chair ?

Please note that you need to take apart the backrest before.

1.Pull out the ears from the back
2.Pull up the buckles firstly while take the backrest out from the base.
3.Then pull out the arms from the base.



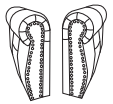
Please make sure you've got everyting lists as following before assembly.



Ⓐ Chair base



Ⓑ Backrest



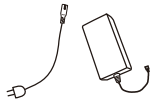
Ⓒ Armrest x2



Ⓓ Ear x2



Ⓔ Remote control



Ⓕ Power Source



Ⓖ Lift control



Ⓗ Power cord

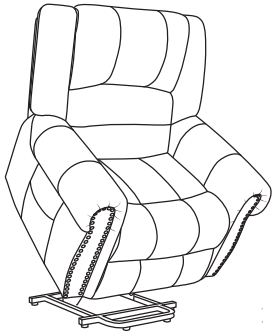


Ⓘ 2 in 1 line



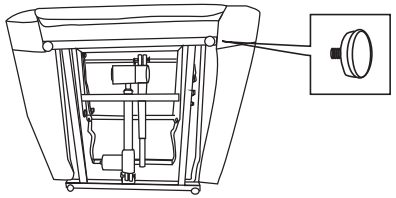
Ⓙ Supporting Feet x4

Power Lift Chair Assembly Instruction



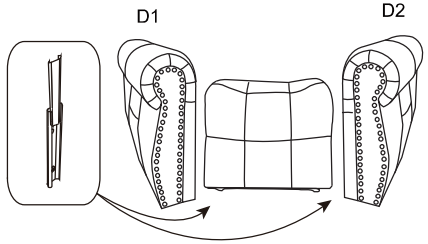
STEP 1

Find a small bag in the accessories box. Take out Supporting Feets from the small bag.
Assemble the four Supporting Feet as shown on the bottom of mechanism.



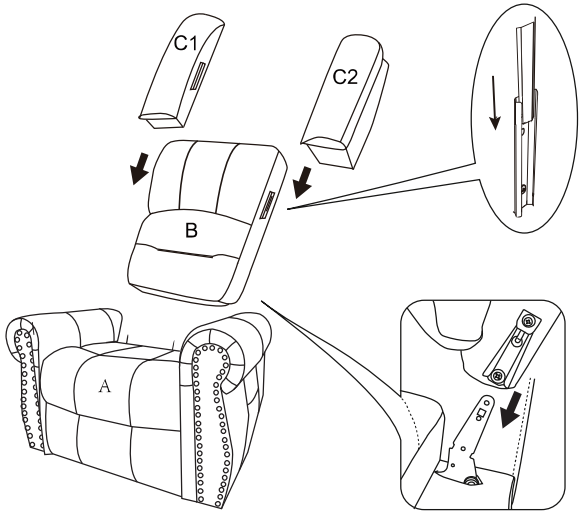
STEP 2

Insert Armrests (C) to the chair base(A),make sure the slots on the armrests fully assemled to the bottom part.

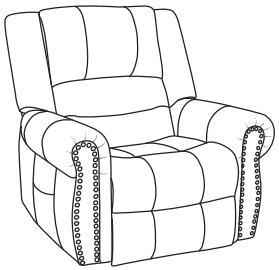


STEP 3

Insert ears(D) to the back(B),make suer the slots on the ears fully assembled to the backrest.



Insert chair back to the chair base, make sure the on the back fully assembled to the bottom part.



STEP 4

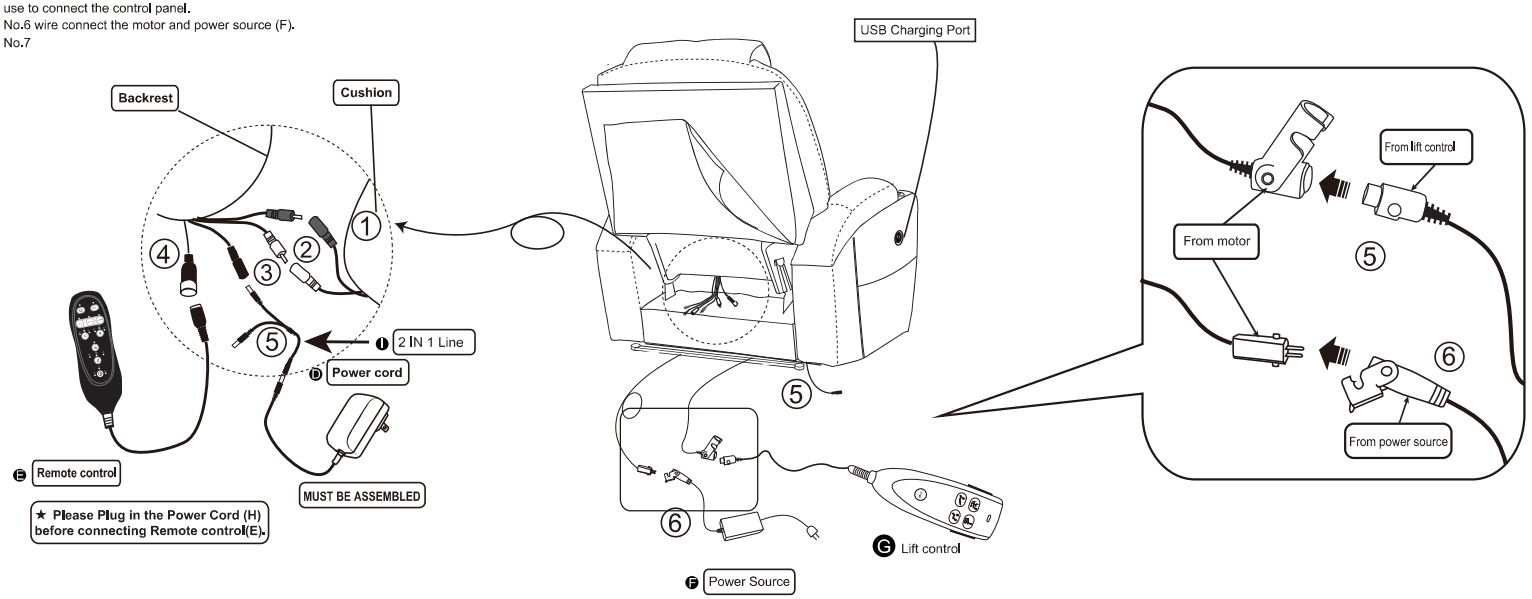
Insert Chair Back(B) to the Chair Base(A),make suer the slots on the back fully assembled to the bottom part.

STEP 5

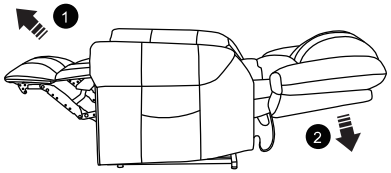
No.1 and No.2 wire connect with the backrest and chair base.
No.3 wire connects with backrest and power cord(H).
No.4 wire connects with backrest and remote control(E).
No.5 wire connect the motor and the wire from rightside armrest, which use to connect the control panel.
No.6 wire connect the motor and power source (F).
No.7

NOTE

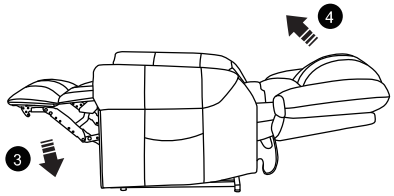
1: Two same color wires connect.
2: Please connect all wires BEFORE plug power cord and power source into outlet.

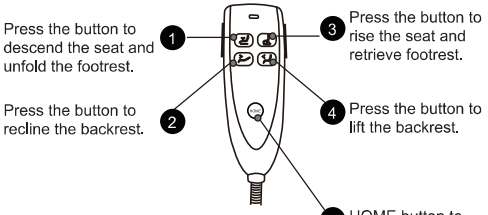


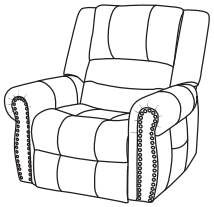
How to recline?



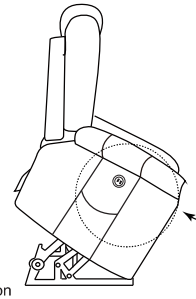
How to get footrest latch down and stand?







seat position



stand position

How to use remote control?

