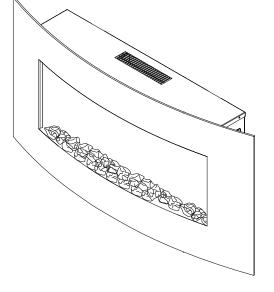
Member of HPBA

YEAR Jimited WARRANTY

Owner's Manual

Electric Fireplace



| Model Number | Item Number |
|--------------|-------------|
| DD5 | WFCWF40 |



READ & SAVE THESE INSTRUCTIONS

Carefully read and review before assembling, installing, operating, or maintaining this product. Observe all safety instructions and information.

FAILURE TO FOLLOW WARNINGS & OPERATIONAL INSTRUCTIONS CONTAINED IN THIS MANUAL CAN RESULT IN PROPERTY DAMAGE OR PERSONAL INJURY

IMPORTANT NOTICE

For customer service & warranty issues, please contact: electricfireplacescustomer@gmail.com

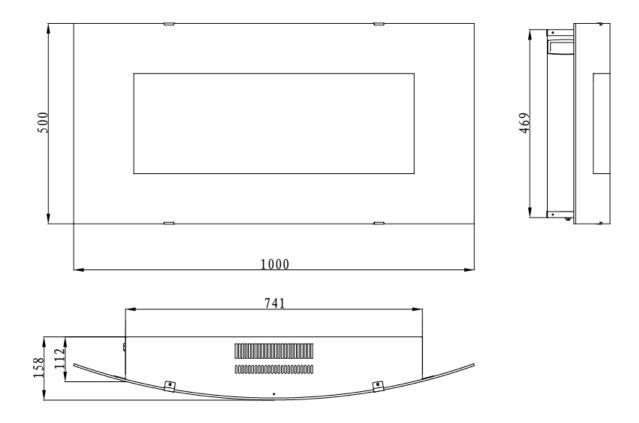
SERIAL NUMBER:

Introduction



- THIS APPLIANCE IS HOT WHEN OPERATED AND CAN CAUSE SEVERE BURNS IF CONTACTED.
- Do not operate appliance before reading and understanding operating instructions. Failure to operate appliance according to operating instructions could cause fire or injury.
- Risk of burns. Power to the appliance should be turned off and the appliance allowed to cool before servicing. To disconnect power to the appliance, turn controls to off, then remove plug from outlet.
- Do not install damaged, incomplete or substitute components.
- Do not burn wood or other materials in this appliance.
- Young children should be carefully supervised when they are in the same room as the appliance. Toddlers, young children and others may be susceptible to accidental contact burns. A physical barrier is recommended if there are at risk individuals in the house. To restrict access to an appliance or stove, install an adjustable safety gate to keep toddlers, young children and other at risk individuals out of the room and away from hot surfaces.
- Clothing or other flammable material should not be placed on or near the appliance.
- Due to high temperatures, the appliance should be located out of traffic and away from furniture and draperies.
- Ensure you have incorporated adequate safety measure to protect infants/toddlers from touching hot surfaces.
- Even after the appliance is out, the glass and/or screen will remain hot for an extended period of time.
- Check with your local hearth specialty dealer for safety screens and hearth guards to protect children from hot surfaces. These screens and guards must be fastened to the floor.
- Any safety screen or guard removed for servicing must be replaced prior to operating the appliance.
- It is imperative that the control compartments, circulating blower and its passageway in the appliance and are kept clean. The appliance should be inspected before use and at least annually by a qualified service person. More frequent cleaning may be required due to excessive lint from carpeting, bedding material, etc. The appliance area must be kept clear and free from combustible materials, gasoline and other flammable vapors and liquids.
- Under no circumstances should this appliance be modified.
- Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system which has been under water.
- Do not operate the appliance with the glass door removed, cracked or broken. Replacement of the glass should be done by a licensed or qualified service person.
- Do not strike or slam shut the appliance glass door.
- Keep the packaging material out of reach of children and dispose of the material in a safe manner. As with all plastic bags, these are not toys and should be kept away from children and infants.
- Servicing should be done only while the appliance is disconnected from the power supply circuit.
- Always unplug appliance when not in use.
- Do not operate this appliance with a damaged cord or plug after the appliance malfunctions, has been dropped or damaged in any manner. Return appliance to authorized service facility for examination, electrical or mechanical adjustment, or repair.
- Do not use outdoors.
- Never locate appliance where it may fall into a bathtub or other water container.
- Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or the like. Arrange cord away from traffic area and where it will not be tripped over.
- Connect to properly grounded outlets only.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the appliance.
- To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a carpet, where openings may become blocked.
- Always plug appliances directly into a wall outlet/receptacle. Never use an extension cord, relocatable power tap (outlet/power strip) or adapter.
- Ensure clearances to combustibles are maintained when building a mantel or shelves above the appliance.
 Elevated temperatures on the wall or in the air above the appliance can cause melting, discolouration or damage to decorations, a T.V. or other electronic components.

Dimensions



Listing Approvals

This appliance has been tested in accordance with the CSA Standards for fixed and location-dedicated electric room appliances in the United States and Canada. If you need assistance during installation, please contact your local dealer.

NOTE: This appliance must be electrically wired and grounded in accordance with local codes or, in the absence of local codes, with National Electric Code ANSI/NFPA 70-latest edition in the United States or the Canadian Electric Code, CSA C22.1 in Canada.

| Description of product | ELECTRIC FIREPLACE | | |
|------------------------|------------------------|--|--|
| Model | WFCWF40 | | |
| Rated Voltage | 120V~ | | |
| Rated Frequency | 60 Hz | | |
| Rated Power | 1500W | | |
| Lamp | LED | | |
| Carton size | 44.29"WX9.06"DX23.15"H | | |

Technical Specification

READ THESE INSTRUCTIONS COMPLETELY BEFORE BEGINNING INSTALLATION. FAILURE TO FOLLOW THEM COULD CAUSE AN APPLIANCE MALFUNCTION RESULTING IN SERIOUS INJURY AND/OR PROPERTY DAMAGE.

ALL ELECTRIC APPLIANCES HAVE HOT AND ARCING OR SPARKING PARTS INSIDE. DO NOT USE IT IN AREAS WHERE GASOLINE, PAINT OR FLAMMABLE LIQUIDS ARE PRESENT.

THIS ELECTRIC APPLIANCE IS TESTED AND LISTED FOR USE ONLY WITH THE OPTIONAL ACCESSORIES LISTED IN THESE INSTRUCTIONS. USE OF OPTIONAL ACCESSORIES NOT SPECIFICALLY TESTED FOR THIS ELECTRIC APPLIANCE COULD VOID THE WARRANTY AND/OR RESULT IN A SAFETY HAZARD.

DO NOT OPEN. RISK OF ELECTRIC SHOCK. NO USER-SERVICEABLE PARTS INSIDE.

DO NOT USE DAMAGED ELECTRICAL CORDS.

SERVICING SHOULD BE DONE ONLY WHILE THE APPLIANCE IS DISCONNECTED FROM THE POWER SUPPLY CIRCUIT.

TO PREVENT ELECTRIC SHOCK MATCH THE WIDE BLADE OF PLUG TO WIDE SLOT OF RECEPTACLE AND FULLY INSERT.

- 1. Prior to plugging your appliance into an electrical outlet, verify that the house circuit breakers for the outlet are on.
- 2. The appliance may emit a slight, harmless odour when first used. This odour is normal and it is caused by the initial heating of internal appliance elements and will not occur again.
- 3. If your appliance does not emit heat, consult the operation section of this manual for further information.
- 4. Use with a CSA or UL certified surge protector.
- 5. Do not route the power cord directly underneath the appliance.

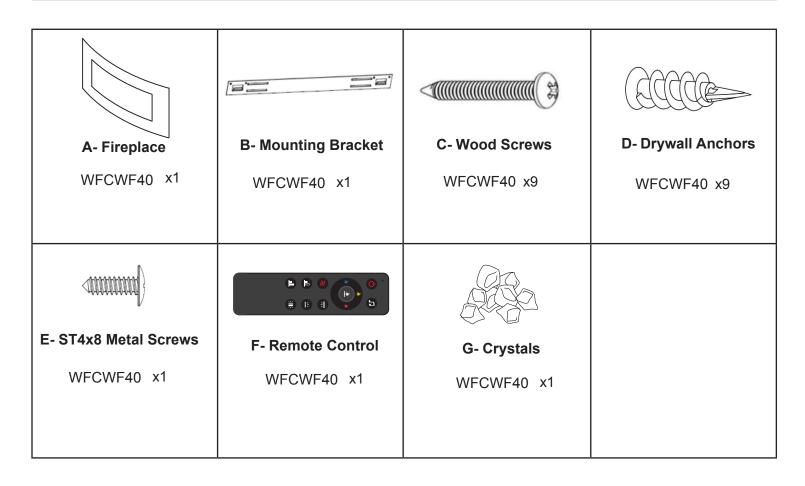
This electric appliance meets the construction and safety standards of H.U.D. for application in manufactured homes when installed according to these instructions.

As with most electronic devices, your new electric fireplace has been designed to operate at temperatures between 5°C (41°F) and 35° C (95°F). During the colder winter months, allow the fireplace to reach room temperature before turning it on.

Unpacking and Testing Appliance

Carefully remove the appliance from the box. Prior to installing the appliance, test to make sure the appliance operates properly by plugging the power supply cord into a conveniently located 120 Volt grounded outlet.

Hardware Parts List



Locating Appliance



DUE TO HIGH TEMPERATURES, THIS ELECTRIC APPLIANCE SHOULD BE LOCATED OUT OF TRAFFIC. KEEP COMBUSTIBLE MATERIALS SUCH AS FURNITURE, PILLOWS, BEDDING, PAPERS, CLOTHES AND CURTAINS AT LEAST 36" (914mm) FROM THE FRONT OF THE APPLIANCE.

NEVER LOCATE THIS ELECTRIC APPLIANCE WHERE IT MAY FALL INTO A BATHTUB OR OTHER WATER CONTAINER.

WEAR SAFETY GLOVES AND SAFETY GLASSES FOR PROTECTION DURING INSTALLATION AND MAINTENANCE.

TO PREVENT CONTACT WITH SAGGING OR LOOSE INSULATION, THE ELECTRIC APPLIANCE MUST NOT BE INSTALLED AGAINST VAPOR BARRIER OR EXPOSED INSULATION. LOCALIZED OVERHEATING COULD OCCUR AND A FIRE COULD RESULT.

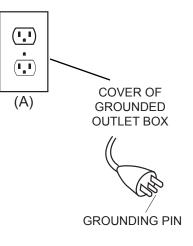
DO NOT EXPOSE THE ELECTRIC APPLIANCE TO THE ELEMENTS (SUCH AS RAIN, ETC.)

Grounding Appliance

This appliance is for use on 120 Volts. The cord has a plug as shown in (A).

To disconnect appliance, turn controls to off, then remove plug from outlet.

GROUNDING METHODS



RISK OF FIRE! THE POWER CORD MUST NOT BE PINCHED AGAINST A SHARP EDGE. SECURE CORD TO AVOID TRIPPING OR SNAGGING TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR PERSONAL INJURY. DO NOT RUN CORD UNDER CARPETING. DO NOT COVER CORD WITH THROW RUGS, RUNNERS OR THE LIKE. ARRANGE CORD AWAY FROM TRAFFIC AREAS AND WHERE IT WILL NOT BE TRIPPED OVER.

RISK OF FIRE! TO PREVENT A POSSIBLE FIRE, DO NOT BLOCK AIR INTAKE OR EXHAUST IN ANY MANNER. DO NOT USE ON SOFT SURFACES WHERE OPENINGS MAY BECOME BLOCKED.

RISK OF FIRE! DO NOT BLOW OR PLACE INSULATION AGAINST THE APPLIANCE.

THIS ELECTRIC APPLIANCE IS TESTED AND LISTED FOR USE ONLY WITH THE APPROVED OPTIONAL ACCESSORIES. USE OF OPTIONAL ACCESSORIES NOT SPECIFICALLY TESTED FOR THIS ELECTRIC APPLIANCE COULD VOID THE WARRANTY AND/OR RESULT IN A SAFETY HAZARD.

IF THE INFORMATION IN THESE INSTRUCTIONS IS NOT FOLLOWED EXACTLY, A FIRE OR EXPLOSION MAY RESULT CAUSING PROPERTY DAMAGE, PERSONAL INJURY OR DEATH. DO NOT STORE OR USE GASOLINE OR OTHER FLAMMABLE VAPORS IN THE VICINITY OF THIS OR ANY OTHER APPLIANCE.

THIS APPLIANCE IS HEAVY. IT IS HIGHLY RECOMMENDED THAT TWO PEOPLE INSTALL THIS APPLIANCE.

HEATER VENTS ON THE ELECTRIC APPLIANCE CANNOT, IN ANY WAY, BE COVERED AS IT MAY CREATE A FIRE HAZARD.

DO NOT RUN THE POWER CORD HORIZONTALLY, DIRECTLY BELOW THE APPLIANCE.

Your WFCWF40 unit is a wall-mounted appliance. Select a suitable location that is not susceptible to moisture and is away from drapes, furniture and high traffic areas. **NOTE: Follow all National and local electrical codes.**

Minimum Clearance to Combustibles

| Measurements are taken from the glass front | | | | |
|---|----|-----|-----------------------|--|
| Bottom | 0" | Тор | 8" (203mm) to mantel | |
| Sides | 0" | Тор | 8" (203mm) to ceiling | |
| Back | 0" | | | |

Minimum Mantel Clearances

WHEN USING PAINT OR LACQUER TO FINISH THE MANTEL, THE PAINT OR LACQUER MUST BE HEAT RESISTANT TO PREVENT DISCOLOURATION.

Before Assembly

Before you assemble your fireplace, you should put the crystals on the ember.

Please following below :

1) Put the fireplace on flat floor with the front glass panel on top position.

2) Use screwdriver(not supplied) to loosen the 6 screws

as Fig A, and remove the glass panel.

3) Put the craystals gently on the ember, as Fig B.

4) Tighten the glass panel with the 6 screws tightly.

5) Use screwdriver(not supplied) to loosen the 2 screws as Fig C, and remove the hanger.

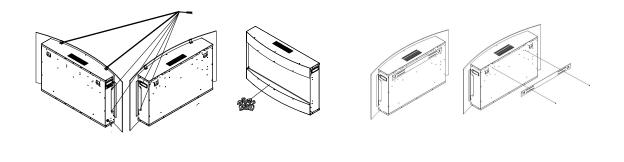




Fig B

Fig C

INSTALLATION

This heater is for wall mounting only. Do not attempt to use it free standing.
 Referring to Fig. 3 below select a suitable position in which to mount the

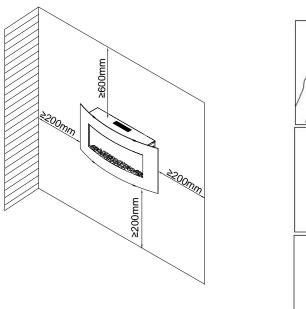
heater horizontally – use a spirit level to achieve this.

3.Check the wall to ensure there is no wiring, pipe wires etc in the area to be drilled. Drill 4 holes (8mm diameter & 40mm depth) using a suitable size drill and put the Plastic expansion into the holes.

- 4. First fix hanger to wall
- 5. Referring to Fig. 4, hang fireplace to hanger; .
- 6. Referring to Fig. 5, avoid fireplace to move, use screw fix fireplace to wall ;

Warning!

Always ensure the fireplace is at least 200mm above the floor! Be sure that the bolts have been fixed firmly enough to withstand the weight!



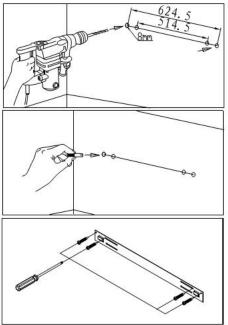
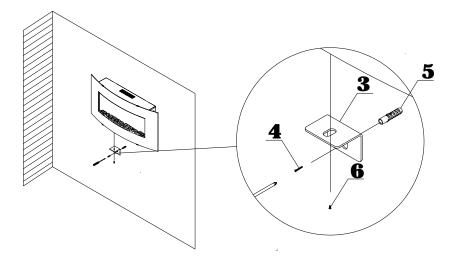


Fig 3







OPERATION

Remove all packaging before use.

Control Panel (See also 'Operating Instructions' below)

As shown in the photo below you will see the control panel in the left side of the heater.



Operating by manual

- 1.Press the "FLAME" () button multiple times to adjust between high, mid, low brightness or ON/OFF.
- 2. Press the "*," button to turn on and off the Bluetooth speaker. To begin, press and hold for 3 seconds until the speaker sounds when the Bluetooth is activated. Pair your mobile or mp3 device with the Bluetooth speaker to play music. To turn off, press again and hold for 3 seconds until the speaker sounds and Bluetooth is deactivated. Between turning on and off the Bluetooth, 10 seconds is required.
- 3. Press the "" (<u>M</u>) button once, the heater turns on at LOW (750W), instruction light displays in Blue;
- 4. Press the "" () button twice, the heater turns on at HIGH (1500W), instruction light displays in Red;
- 5. Press the "" (<u>∭</u>) button again, the heater is auto set to a room temperature of 25 °C, the instruction light displays in Purple. When the room temperature reaches 25°C, the heater will turn off; when room temperature drops below 22°C, two sets of heaters turn on to 1500W; when room temperature is in the range of 22-25°C, only one set of heater turns on at 750W.

Multi-functional Operating with Remote Control

Turning ON/OFF the appliance:

- 1. Ensure steps 1-3 in the "Main Power Switch" procedure are first followed.
- 2. Press the " \bigcirc " remote button to turn on the flame, ember bed, and ceiling light LEDs at the brightest level. The heater is in OFF status.

Changing LED options:

- 1. Ensure steps 1-2 or 1-3 in "Turning ON/OFF the appliance" are previously followed.
- 2. Press the yellow " earrow " button multiple times to cycle through 4 different brightness levels and OFF for the yellow flame LEDs.
- 3. Press the blue " **À**" button multiple times to cycle through 4 different brightness levels and OFF for the blue flame LEDs.
- 4. Press the blue " ♣ " button multiple times to cycle through 4 different brightness levels and OFF for the blue flame LEDs.
- 5. Press the " A " button to turn on all flame colors, ember bed, and ceiling light LEDs (at brightest level). If Pressed off and on again, LED setting will resume to previous setting.
- 6. The " $\overline{I_1}$ " button is not functional on this model.
- 7. The " \cancel{M} " button is not functional on this model.
- 8. The "⇒II≑" button is not functional on this model.

Heater Controls:

- Press the " ≈ " button, the heater is auto set to a room temperature of 25°C. When the room temperature reaches 25°C, the heater will turn off; when room temperature drops below 22°C, two sets of heaters turn on to 1500W; when room temperature is in the range of 22-25°C, only one set of heater turns on at 750W.
- 2. Press the "🖳 " button, the heater turns on in LOW condition (750W).
- 3. Press the "**I** " button, the heater turns on in HIGH condition (1500W).

Bluetooth Speaker Controls:

- 1. Press the " **1** " button to turn on and off the Bluetooth speaker; press and hold for 3 seconds, the speaker sound when Bluetooth activated.
- 2. To play music, pair your mobile or MP3 device with the bluetooth speaker according to the bluetooth procedure on your device.
- 3. Search for "Myfireplace" to pair with your mobile.
- 4. Adjust volume and control the audio on your device.
- 5. Press and hold the " **J** " button for 3 seconds; the speaker will sound and bluetooth will deactivate. In between turning on and off the Bluetooth needs to take 10 seconds to reset.



Remote Control Specifications

- 1. Model: RC1302
- 2. Remote Key: 12
- 3. Communication: Infrared
- 4. Infrared Distance: 8 Meters
- 5. Battery: AA x 2pcs

NOTE: Make sure your "AA" batteries (x2) are fully charged and installed correctly in your remote control before operating.

The remote control must remain within 8 meters of the appliance to be effective, this range may be reduced when battery power is depleted.





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PREPARATION FOR MAINTENANCE

ALWAYS DISCONNECT THE POWER AND ALLOW THE ELECTRIC APPLIANCE TO COOL BEFORE PERFORMING ANY CLEANING, MAINTENANCE OR RELOCATION OF THIS ELECTRIC APPLIANCE. TURN CONTROLS TO OFF AND REMOVE PLUG FROM OUTLET OR TURN OFF THE HOUSE CIRCUIT BREAKER TO ELECTRIC APPLIANCE RECEPTACLE.

DO NOT INSTALL REPLACEMENT BULBS THAT EXCEED SPECIFIED MAXIMUM WATTS.

THE BULBS IN YOUR APPLIANCE CAN BECOME EXTREMELY HOT. ALLOW AT LEAST 10 MINUTES BETWEEN TURNING OFF THE APPLIANCE AND REMOVING THE LAMPS TO AVOID ACCIDENTAL BURNS.

DO NOT HANDLE THE BULBS WITH BARE FINGERS, OILS FROM YOUR SKIN WILL DAMAGE THE BULS WHEN THEY HEAT UP. USE GLOVES OR A CLEAN DRY CLOTH WHEN HANDLING BULBS.

Storage Instructions

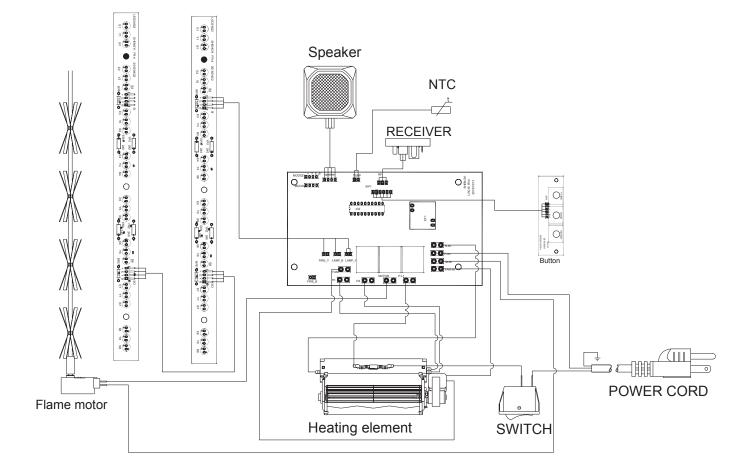
Ensure the power cord is not installed so that it is pinched or against a sharp edge and ensure that the power cord is stored or secured to avoid tripping or snagging to reduce the risk of fire, electric shock, or injury to persons.

Construction and electrical outlet wiring must comply with local building codes and other applicable regulations to reduce the risk of fire, electrical shock, and injury to persons.

Do not attempt to wire your own new outlets or circuits. To reduce the risk of fire, electric shock, or injury to persons, always use a licensed electrician.

Wiring Diagram

TURN OFF THE APPLIANCE COMPLETELY AND LET COOL BEFORE SERVICING. ONLY A QUALIFIED SERVICE PERSON SHOULD SERVICE AND REPAIR THIS ELECTRIC APPLIANCE.



FAILURE TO POSITION THE PARTS IN ACCORDANCE WITH THIS MANUAL OR FAILURE TO USE ONLY PARTS SPECIFICALLY APPROVED WITH THIS APPLIANCE MAY RESULT IN PROPERTY DAMAGE OR PERSONAL INJURY.

To order parts, contact electric fireplaces customer@gmail.com

FOR WARRANTY REPLACEMENT PARTS, A PHOTOCOPY OF THE ORIGINAL INVOICE WILL BE REQUIRED TO HONOUR THE CLAIM.

When ordering replacement parts always give the following information:

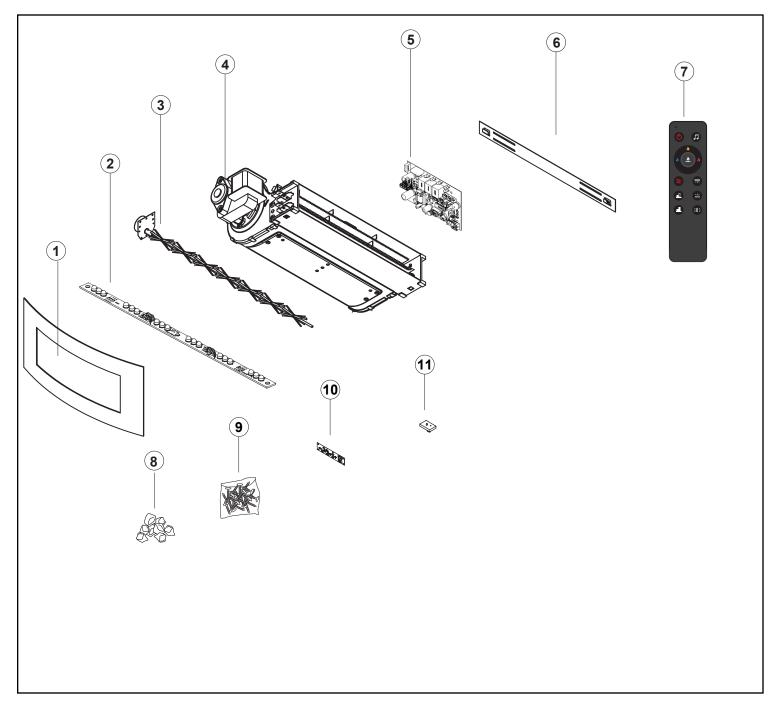
- Model and serial number of appliance
- Installation date of appliance
- Part number
- Description of part
- Finish

FOR FURTHER INFORMATION, CONTACT YOUR AUTHORIZED DEALER.

| COMPONENTS | | | | |
|------------|---------|----------------------------|--|--|
| REF. | WFCWF40 | CWF40 DESCRIPTION | | |
| 1 | 40FG | Front Glass | | |
| 2 | 40EBLL | Ember Bed Led Light | | |
| 3 | 40FSA | Flame System Assembly | | |
| 4 | 40BHA | Blower and Heater Assembly | | |
| 5 | 40CB | Circuit Board | | |
| 6 | 42WMB | Wall Mounting Bracket | | |
| 7 | R80 | Remote Control | | |
| 8 | CYE | Crystal Embers | | |
| 9 | НКІТ | Hardware Kit | | |
| 10 | 40BP | Botton Panel | | |
| 11 | RCR | Remote Control Receiver | | |

Replacement Parts Diagram

FAILURE TO POSITION THE PARTS IN ACCORDANCE WITH THIS MANUAL OR FAILURE TO USE ONLY PARTS SPECIFICALLY APPROVED WITH THIS APPLIANCE MAY RESULT IN PROPERTY DAMAGE OR PERSONAL INJURY.



NOTE: Care must be taken when removing and disposing of any broken glass or damaged components. Be sure to vacuum up any broken glass from inside the appliance before operation.

TURN OFF THE APPLIANCE COMPLETELY AND LET COOL BEFORE SERVICING. ONLY A QUALIFIED SERVICE PERSON SHOULD SERVICE AND REPAIR THIS ELECTRIC APPLIANCE.

| Symptom | Problem | Test Solution |
|--|--|---|
| Dim or no flame/ Ember bed is not glowing or dimming | LED's are burnt out or malfunctioning | Inspect the LED's and replace them if necessary |
| No warm air coming out of appliance | Room temperature is higher than the appliance setting (if it is set to room temperature) | Reset temperature setting |
| | Heater is burnt out | Inspect the burner and heater assembly and replace it if necessary |
| Appliance turns off and will not turn on | Electric firepalce has overheated and safey device has caused thermal switch to disconnect or home circuit breaker has opened. | Reset switch by turing main power switch off ans waiting 5 minutes then turning is back on. |
| Remote control does not work | Low battery | Replace battteries in remote control |
| Heater shuts off automatically | Room is too warm | The heater has a built-in thermostat so it will shut off automatically once the pre-set temperature is reached. It will also turn on automatically if the room temperature drops below the pre-set temperature. |

This product can expose you to chemicals including Carbon Black, which is known to the State of California to cause cancer, and Bisphenol A (BPA), which is known to the State of California to cause birth defects or other reproductive harm. For more information go to www. P65Warnings.ca.gov

Limited Parts Warranty

This product is inspected, tested and carefully packaged to minimize the chance of damage during shipment. If a part (excluding light bulbs and fuses*) within one year from the date of purchase proves to be defective in material or fabrication under normal use, the part will be repaired or replaced. The Company's obligation under the warranty is to replace or repair defective parts at our discretion. Any expenses or damage resulting from the installation, removal, or transportation of the product will be the responsibility of the owner and are not covered by this warranty. The owner assumes all other risks arising from the use or misuse of the product. The warranty will be void if the product damage or failure is deemed by the Company to be caused by accident, alteration, misuse, abuse, incorrect installation or removal, or connection to an incorrect power source by the owner. The Company neither assumes, nor authorizes and person or entity to assume for it any obligation or liability associated with its products. Light bulbs and fuses are not covered under this warranty. If you have any questions regarding the warranty or service, please call our toll free number: 1-888-268-7106.

Customer Service

Toll Free: 1-888-268-7106 E-mail: electricfireplacescustomer@gmail.com