

147x210mm 2022.8.24

# USER MANUAL

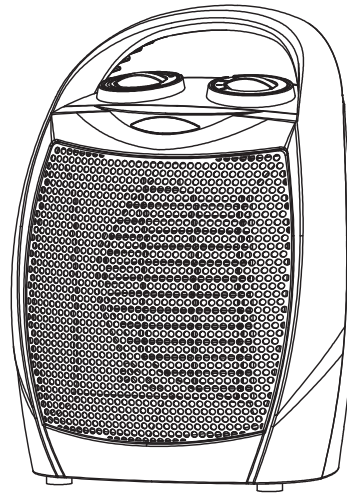
MODEL NO.: PTC909A

ITEM NO.: H56902X-SILVER/BLACK

## CERAMIC HEATER

### ◆ Features:

- Adjustable Thermostat
- Three Settings:
  - (I) Low - 750 Watts
  - (II) High - 1500 Watts
  - () Fan Only
- Power Indicator Light
- Overheat Protection
- Tip-Over Protection
- 120V, 60Hz, 1500W at 25°C(77°F), 1650W at 0°C(32°F)



Save These Instructions

## IMPORTANT SAFETY GUIDES

When using this or any other electrical appliance, always follow these basic safety precautions, especially when children are present.



### READ ALL INSTRUCTIONS BEFORE USE



**WARNING:** Use your heater only as described in this manual. Any alternative use that is not recommended by the manufacturer can result in fire, electric shock, property damage, or injury to persons.

### SAFETY PRECAUTIONS

- Your heater is for **INDOOR HOUSEHOLD USE ONLY**. DO NOT use your heater outdoors or for industrial or commercial purposes.
- DO NOT depend on the Power Control Switch as the sole means of disconnecting power from your heater.
- Always unplug the appliance from the electrical socket before cleaning and servicing and when not in use.
- Place your heater on a stable, level surface, and route the power cord away from traffic areas.
- Connect the power cord to an easily-accessible electrical outlet so that your heater can be disconnected immediately in the event of an emergency .
- Ensure that twelve inches of clearance exist around your heater to avoid obstructing intake and exhaust flow.
- For optimal operation and to avoid overloading a circuit, connect your heater to a circuit that does not supply other electrical appliances.
- DO NOT operate your heater near curtains, plants, window covers, or other loose objects; such objects can become lodged in your heater's moving components and cause a fire.

- NEVER cover your heater or place your heater or its power cord under rugs, carpeting, or similar objects, as fire can occur.
- Your heater is not intended for use in bathrooms, laundry areas, or similar damp locations. Never place your heater where it may come in contact with water or other liquids.
- DO NOT use devices that would turn your heater on and off automatically, as the use of such devices can cause a fire.
- Avoid contact with moving parts. NEVER insert your fingers or other objects into the heater's grill.
- DO NOT immerse or expose your heater to any form of liquid.
- NEVER operate your heater near an open flame or in the presence of explosive or combustible gases or fumes, such as gasoline, paint, or other flammable liquids. Your heater has hot internal components and the components can spark during normal operation.
- DO NOT expose your heater to excessive heat or humidity, as electrical component damage can occur.
- DO NOT pull on the power cord. Always grasp the plug when connecting and disconnecting the power cord from the electrical outlet.
- DO NOT use extension cords with your heater. Extension cords can overheat and cause a fire.
- DO NOT remove, replace, repair, or tamper with the originally- supplied plug.
- NEVER attempt to open or service your heater. Doing so may cause personal injury or property damage. Should your heater or its power cord malfunction or become damaged, discontinue operation immediately and consult a qualified service technician.
- Extreme caution is necessary when your heater is used near children, pets, and disabled persons. Keep your heater out of the reach of children, pets, and disabled persons to reduce the risk of personal injury and electric shock.

**SAVE THESE INSTRUCTIONS**

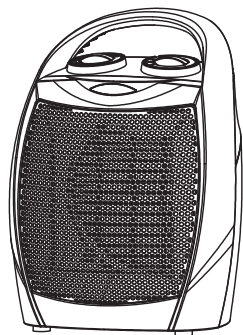
## 1.0 PRODUCT OVERVIEW

### 1.1 SPECIFICATIONS

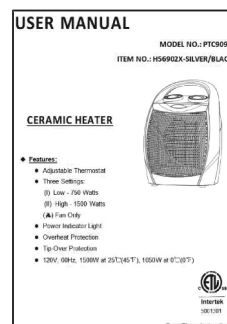
|            |                      |
|------------|----------------------|
| Model No.  | PTC909A              |
| Item No.   | H56902X-SILVER/BLACK |
| Color      | Silver/Black         |
| Voltage(V) | 120V~60Hz            |
| Wattage(W) | 1500W                |

### 1.2 UNPAKING LIST

| NO | Description    | Quantity |
|----|----------------|----------|
| 1  | Ceramic Heater | 1pc      |
| 2  | Manual         | 1pc      |

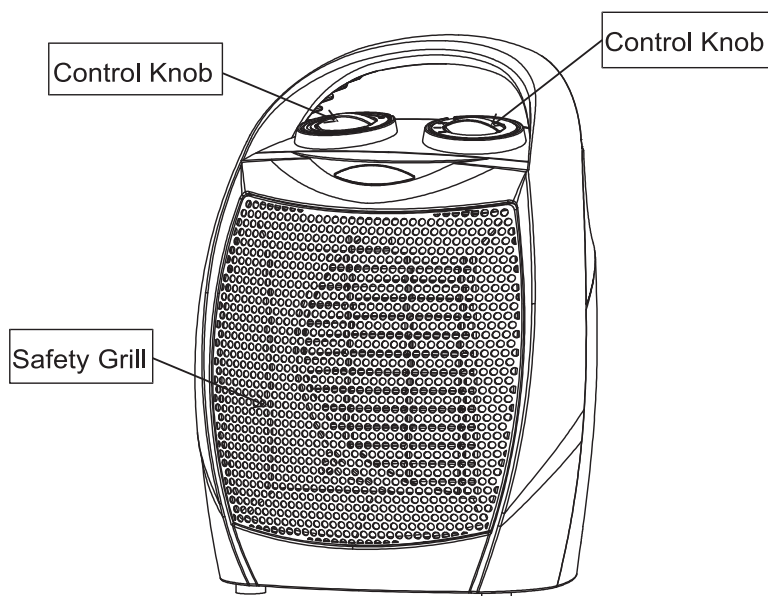


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### **1.3 PARTS IDENTIFICATION**



## 2.0 ELECTRICAL INSTALLATION NOTES

### 2.1 SPECIAL INSTRUCTIONS



**CAUTION** - A short power-supply cord is provided to reduce the risk of becoming entangled in or tripping over a longer cord. An extension cord is not recommended for use with this product, but if one must be used:

- The marked electrical rating must be the same as that of the product.
- If the product is of a 3-prong grounding-type, the extension cord must be a grounding-type 3-wire cord.
- Arrange the extension cord so that it will not drape over the countertop or tabletop where it can be tripped over or pulled.

**WARNING:** This product is equipped with a polarized plug (one blade is wider than the other blade) to reduce the risk of electric shock. This is a safety feature. The plug will fit into a polarized outlet only one way. If you are unable to insert the plug into the electrical outlet, try reversing the plug. If the plug still does not fit, contact a qualified electrician. Never use the plug with an extension cord unless you can fully insert the plug into the extension cord. Do not alter the plug. Do not attempt to defeat the safety purpose of the polarized plug.



## 3.0 INSTALLATION INSTRUCTIONS

### Before Use:

When choosing allocation, please ensure that the general instructions are followed.

For best results, please follow the instructions below:

1. Carefully remove your heater from its shipping container. (The shipping container can be reused for off-season storage)
2. Ensure that your heater's Power Control Switch is in the "0" position.
3. Place your heater on a firm, level surface.
4. Completely uncoil the power cord, and connect your heater directly into a 120 Volt grounded AC electrical outlet.

**CAUTION:** Ensure that the plug fits tightly into the electrical outlet. A loose fit can cause overheating and damage the plug.

**NOTE:** The power cord and the plug may become warm during normal operation.

**NOTE:** The power cord has a polarized plug (with one blade wider than the other) that will only fit in a polarized outlet one way. If it does not insert easily, try reversing the plug. If it still does not fit, contact your electrician to replace your outlet. DO NOT defeat the safety purpose of the polarized plug.

**CAUTION:** TO PREVENT ELECTRIC SHOCK, FULLY INSERT THE WIDE BLADE OF THE PLUG INTO A WIDE SLOT.

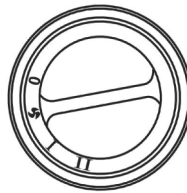
## 4.0 OPERATION INSTRUCTIONS

### 4.1 OPERATION PROCEDURE

#### 4.1.1: Choosing Your Power Settings

##### Power Control Switch Settings

- ( I ): LOW Setting - 750 Watts
- ( II ): HIGH Setting - 1500 Watts
- (FAN ONLY): No Heat
- (0): OFF

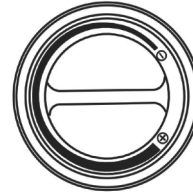


**NOTE:** The HIGH Setting can be used to warm the room up quickly; when a comfortable temperature has been reached, the LOW Setting can be used to conserve electricity.

#### 4.1.2: Setting The Thermostat (for use with HIGH and LOW power settings)

##### Thermostat Settings

- Turn the Temperature Control Switch clockwise to the highest setting.
- When the desired room temperature is reached, slowly rotate the Temperature Control Switch counter-clockwise until the heater turns off automatically.



**NOTE:** In this situation, your heater will turn on and off automatically to maintain the desired room temperature.

#### 4.1.3: Using The Fan

##### Fan Settings

- Turn the Power Control Switch to the FAN ONLY setting.
- Turn the Temperature Control Switch clockwise to the highest setting or to the point at which the fan turns on to maintain the current temperature.

**NOTE:** Although the Fan runs with the thermostat, no heat will be generated when the Power Control Switch is in the FAN ONLY position.

## **4.2 SAFETY FEATURES**

### **4.2.1: Tip-Over Protection**

- ▷ Your heater is equipped with a Tip-Over Safety Switch. When your heater tips over, it will turn off automatically.

### **4.2.2: Overheat Protection**

- ▷ Your heater is equipped with an Overheat Protection System. When the threshold temperature has been reached, your heater will turn off automatically.
- ▷ To reset your heater, when the Overheat Protection System has been activated, perform the following steps:
  1. Turn the Power Control Switch to the “0” position, and turn the Temperature Control Switch to the lowest setting.
  2. Disconnect the power cord from the electrical outlet.
  3. Allow your heater to cool down for approximately ten minutes.
  4. Ensure that both the intake and exhaust vents are clear of obstructions.
  5. Connect the power cord to the electrical outlet.
  6. Turn the Power Control Switch to the “II” position, and turn the Temperature Control Switch to the highest setting.
  7. If your heater does not operate normally, turn the Power Control Switch to the “0” position, disconnect the power cord from the electrical outlet, and consult an authorized repair technician.

## 5.0 TROUBLE SHOOTING GUIDE

| Problem                    | Possible Cause                                                                                                   | Solution                                                                                                                                                                                                                                                                                    |
|----------------------------|------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| The unit fails to operate. | <ul style="list-style-type: none"> <li>Some wrong operations have been taken.</li> </ul>                         | <ul style="list-style-type: none"> <li>Review the manual to ensure that the basic operations and features are fully understood.</li> </ul>                                                                                                                                                  |
|                            | <ul style="list-style-type: none"> <li>Something is wrong with the household circuit breaker or fuse.</li> </ul> | <ul style="list-style-type: none"> <li>Check the household circuit breaker or fuse.</li> </ul>                                                                                                                                                                                              |
|                            | <ul style="list-style-type: none"> <li>Check for obstructions at the intake and exhaust vents.</li> </ul>        | <ul style="list-style-type: none"> <li>If obstructions are present, please refer to the instructions to reset the heater when the Overheat Protection System has been activated.</li> </ul>                                                                                                 |
|                            |                                                                                                                  | <ul style="list-style-type: none"> <li>If no obstructions are present and the heater still does not operate normally, please turn the Power Control Switch to the "0" position, disconnect the power cord from the electric outlet, and consult an authorized repair technician.</li> </ul> |

**NOTE:** Before contacting professional service, please review the troubleshooting list that includes common occurrences that are not the result of a defect in workmanship or materials.

If the problem is still **not solved**, feel free to contact us via **Amazon Message** or call Customer Service Phone: **213-4467172 or 661-4358826**.

## 6.0 MAINTENANCE & CLEANING

### **6.1 PRE-CLEANING INSTRUCTIONS**

To reduce the risk of fire, electric shock or damage to a person, please follow the instructions below.

1. Turn the Power Control Switch to the "0" position.
2. Disconnect the power cord from the electrical outlet.

**WARNING:** Do not expose the heating elements or switches to water, cleaning liquids, or other chemicals to avoid fire, electric shock, personal injuries and property damage.

**CAUTION:** Do not use gasoline, benzine, or thinner to clean your heater, as these chemicals can cause surface damage.

### **6.2 CLEANING YOUR UNIT**

**Note:** Ensure the heater is in the "OFF" position and the power cord is unplugged from the electrical outlet before any maintenance or cleaning.

#### **Appliance Cleaning**

1. Use a vacuum cleaner with a crevice tool to remove dust from the interior of your heater.
2. Use a clean, soft, and slightly damp cloth to gently wipe the surface of the enclosure.
3. Allow the enclosure to dry completely before operating your heater.

### **6.3 STORAGE**

#### **OFF-SEASON STORAGE**

If you will not use the unit for an extended period (more than a few weeks), such as in the off-season, it is best to clean the unit and dry it out completely.

Please store the heater with the following steps:

1. Secure the power cord and place your heater in its original shipping container or a similar container.
2. Store the container in a cool, dry place.

Thank you for purchasing this product! If you have any questions about the product, such as missing parts, damaged products, product assembling, and operation, please contact us via **Amazon Message** or customer service number: **213-4467172 or 661-4358826**.

**IMPORTANT**

Please call our customer service department for any consulting:

**213-4467172**

**661-4358826**

(8:30am - 5:30pm P.S.T.)

DATED PROOF OF PURCHASE IS REQUIRED FOR WARRANTY SERVICE.

**AVIS**

Veuillez appeler le service à la clientèle pour toutes questions au:

**213-4467172**

**661-4358826**

(8:30am - 5:30pm P.S.T.)

PREUVE D'ACHAT ORIGINALE REQUISE POUR SERVICE DE GARANTIE.

**IMPORTANTE**

Sólo hay que llamar nuestro departamento de servicio al cliente en caso de tener preguntas o inquietudes:

**213-4467172**

**661-4358826**

(8:30am - 5:30pm P.S.T.)

SE REQUIERE PRUEBA DE COMPRA CON FECHA PARA SERVICIO BAJO GARANTÍA.

**Address: ROWAN ELECTRIC APPLIANCE LLC 28407 Ascent Way,  
Santa Clarita, CA 91350  
Phone: 213-4467172 or 661-4358826**