

## RESIDENTIAL 7: 2: 1 YEAR LIMITED WARRANTY

- We are pleased to offer a 7-year residential limited warranty on the structure of our furniture. This permits our customers to purchase our product (when purchased from our authorized retailer) with the assurance that it will endure for many years to come, in a residential setting.
- We warrant to the original owner that the Aluminum furniture is free from Manufacturer defects in material and workmanship. The structural **frame** warranty is for a period of **7 years** from the date of the original purchase. **The powder coat paint finish** warranty lasts for **2 years, against peeling or blistering**, from the date of the original purchase, and **1 year against significant fading**. *Please Note: **Hand Painted Frame Finishes are unique and are not covered under this warranty for any reason.***
- We warrant **all fabrics, cushion fill materials, concrete, stone, table tops, fire pits, gazebos, accessories and parts, for a period of 1 year** from the original purchase date.
- We warrant our Wicker for a period of **2** years against Manufacturer defects from original purchase date.
- We warrant our Teak and Eucalyptus Wood for a period of **2** years against Manufacturer defects from original date of purchase. Acacia Wood is covered for a period of 1 year.
- **Coverage Details:** If the furniture frame fails structurally, or if the finish cracks, peels or blisters, we will, at its discretion, repair, or replace the frame in the original style and finish whenever possible. However, if the frame or part is no longer available, we will substitute product of equal value in a similar style or finish. We will pay the freight/shipping costs of replaced product in North America and Canada for a period of 1 year from the date of original purchase.
- **What is not covered:** We do not warranty damages if they occur from improper handling, unreasonable or customer abuse, acts of nature, or God, or normal wear and tear, or fading of frame, vinyl, or fabrics including stretching. Damage caused by harsh chemicals, sun screen and tanning lotions, freezing, mildew/mold, staining, wind, rain, sun, hail, table top breakage, zippers, chair or table glides. All wood products will naturally patina if left untreated and slight checking and cracks in the wood are to be expected. This warranty does not cover the natural aging of the wood. Certain fabrics come with a separate manufacturer's warranty. The consumer should contact them directly with any claims against their warranty. All other express or implied warranties, including the warranties of merchantability and fitness for a particular purpose are expressly disclaimed.
- **Care Instructions:** Please visit our website for care and maintenance tips.
- **Claim Contact Information:** Please email all claims to email or call us.