



Limited Lifetime Warranty

Pacific Bay products have been manufactured under the highest standards of quality and workmanship. Pacific Bay warrants to the original purchaser for as long as the original purchaser owns their home that this faucet will be leak- and drip-free during normal use and that all parts and finishes of this faucet will be free from defects in material and manufacturing workmanship. If the faucet is used commercially Pacific Bay warrants the faucet to be free from defects in material and workmanship for (5) years from the date the faucet was purchased. Plated metal and plated plastic finishes are warranted for (1) year.

If the faucet should develop a leak or drip during the warranty period, Pacific Bay will, free of charge, provide the parts necessary to put the faucet back into good working condition by you. They may also replace any part or finish that proves defective in material and manufacturing workmanship, under normal installation, use and service free of charge. Proof of purchase (original sales receipt) from the original purchaser must accompany all warranty claims. Defects or damages caused by the use of other products or parts is not covered by this warranty. If repair or replacement is not practical, Pacific Bay may elect to refund the purchase price in exchange for the return of the product.

This warranty covers replacement of all defective parts and finishes. However, damage due to product abuse, product misuse, installation error, or the use of cleaners containing alcohol, abrasives, or other solvents, whether performed by a contractor, service company, or yourself will void this warranty. Pacific Bay will not be responsible for labor charges and/or damages incurred in installation, repair or replacement, nor any indirect, incidental or consequential damages, losses, injury costs of any nature relating to this faucet. Except as provided by law, this warranty is in lieu of and excludes all other warranties, conditions and guarantees, whether expressed or implied, statutory or otherwise, including without restriction those of merchantability or of fitness for use.

Pacific Bay will advise you on how to proceed in making warranty claims. To begin a warranty claim, write to Pacific Bay explaining the defect and include proof of purchase and your name, address and telephone number. Email is info@pacificbayfaucets.com.