

Warranty and After-Sales Service

We offer a one-year warranty service for residential use from the date of purchase.

1. Exchange or Refund (within 30 days)

Within 30 days of purchase, if the product is damaged due to quality issues or logistics, we will provide an exchange or refund.

2. Free Repair & Parts (within 90 days)

Within 90 days of purchase, under normal household use and in strict accordance with the operating instructions, we will provide free after-sales services (including replacement, repair, and parts replacement) for damage caused by quality issues.

3. Free Warranty Service (within one year of purchase)

During normal residential use within one year from the date of purchase, we will provide free maintenance, repair, replacement parts or product, and appropriate adjustments, provided the product is operated correctly according to the instructions and precautions.

Damage caused by accident, misuse, or abuse is not covered. Improper care and cleaning will also void the warranty.

What to do if a malfunction occurs?

First refer to the instruction manual for basic troubleshooting. If the problem persists, please contact us using the information at the bottom of this page.

Paid Service (not covered by warranty)

1. After the warranty period has expired.
2. Damage caused by transportation or impact after purchase.
3. Damage caused by incorrect use, human factors, or natural factors (even within the warranty period).
4. Damage caused by disassembly, modification, or repair performed by the user.
5. Damage caused by improper maintenance (e.g., direct water spraying, incorrect cleaning methods).
6. Damage caused by sand, impurities, or foreign materials (e.g., seal ring failure).

7. Contact Information**

Email: mejecn@outlook.com

Phone / WhatsApp: +86 17724055660

The product description in this manual is as accurate as possible. If there is any content error caused by technical update or design typesetting, the product in kind shall prevail without prior notice.



838

Integrated intelligent toilet

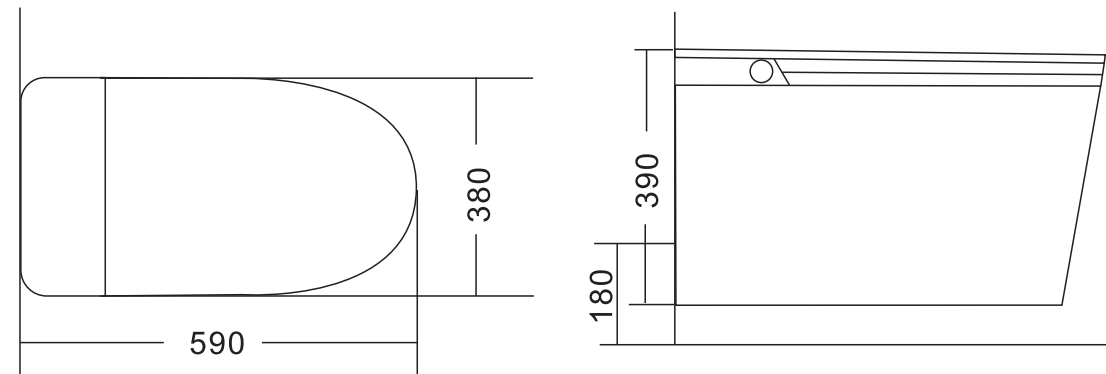
Operation instruction

Before installing and using this product, please read the product manual carefully and keep it properly for reference.

01/Product installation

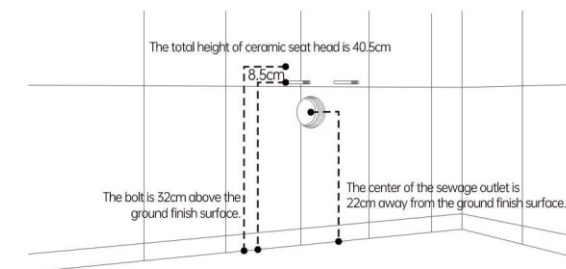
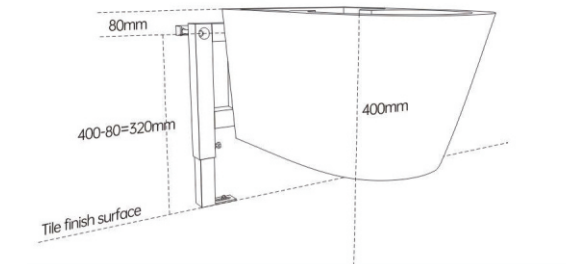
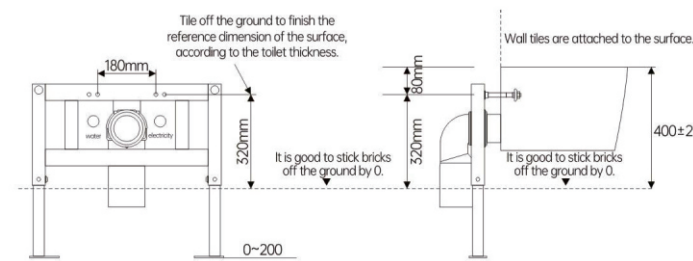
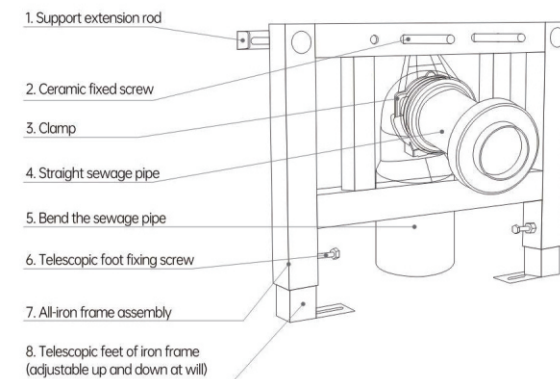
Installation environment and specification confirmation

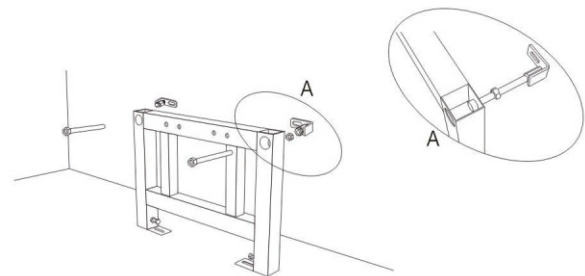
1. Check whether the pit spacing of sewage pipes and the smoothness of toilets meet the installation requirements.
2. Check whether the waterway, water supply pressure and circuit system are in compliance with the installation.
3. While ensuring the space required for installation, please pay attention to whether the surrounding objects (doors, cabinets, etc.) interfere with or affect the installation of the product and the use of functions (such as opening and closing of seat cover and seat ring).
4. If it is necessary to rebuild waterways and circuits, please seek professionals.



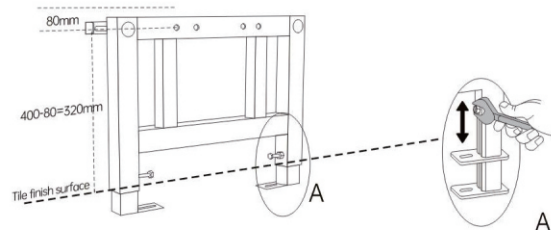
Tip: The dimensions, accessories and user interface of this product are schematic diagrams for reference only. Due to the update and upgrade of the product, the physical product may be slightly different from the schematic diagram, so please give priority to the physical product.

Installation of iron frame into wall

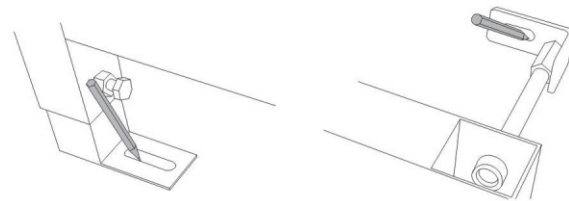




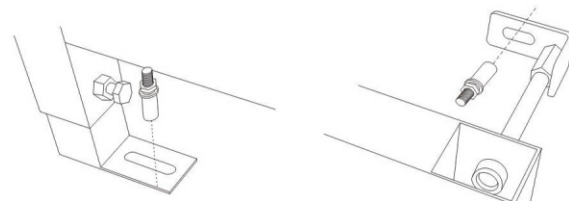
Confirm the installation position
Fasten the wall fixing angle iron, slotted bolt (2 each), external hexagon nut and flat pad (2 each) with the iron frame



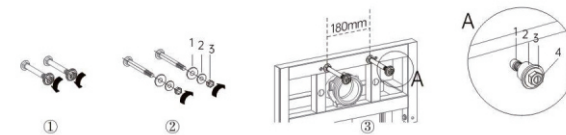
Use a wrench to loosen the screws (2screws) from the iron frame in the reverse direction, then adjust the required height, measure the height of the mounting hole of the ceramic body by 8cm, calibrate the horizontal and vertical with a spirit level, and then tighten the screws (2 screws) in the clockwise direction.



Mark the position of the expansion screw with a pen, then remove the iron frame, and punch holes according to the mark after removal.



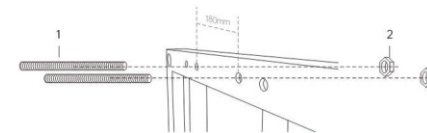
After drilling the hole, move the iron frame back to its original position and drive the expansion screw into the hole.
After fixing, measure the horizontal height, and calibrate the horizontal and vertical with a spirit level.



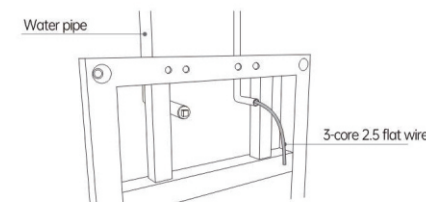
As shown in Figure ①, screw out the nuts and washers at the slotted position of two bolts, as shown in Figure ②, and turn two decorative washers (Figure 1) and two nuts (Figure 3) into slotted bolts. As shown in Figure ③, screw the bolt assembly to the iron frame.

The ceramic interior is as shown in Figure A: bolt (Figure 1), decorative gasket (Figure 2), gasket (Figure 3) and nut (Figure 4).

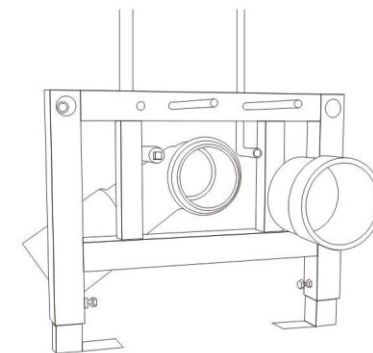
Note: according to the hole spacing of the toilet, choose the iron frame with 180 hole spacing for installation!



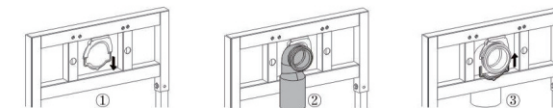
Installation of fixing bolts of iron frame, bolts (Figure 1) and nuts (Figure 2).



Install the tap water pipe and power supply, and the power supply should put a 3-core 2.5-flat wire separately from the electric box.



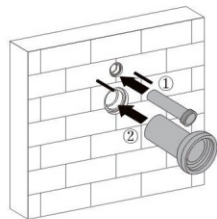
Install the 90-degree sewage pipe and dust cover from the iron frame.



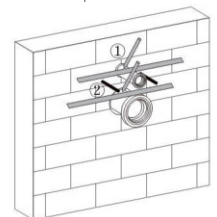
As shown in Figure ①, after the upper clamp of the sewage pipe is removed, the toilet sewage pipe is assembled with the lower clamp of the sewage pipe by selecting an appropriate slot as shown in Figure ②.

Note: When the toilet drain pipe is assembled with the sewer pipe, the redundant part of the toilet drain pipe shall be sawed off according to the actual situation.
Clip the upper drain pipe into the lower drain pipe, as shown in Figure ③.

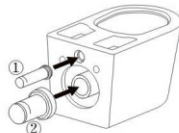
Wall-mounted toilet installation (some models)



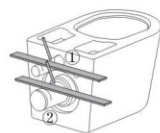
As shown in Figure ①, insert the straight water inlet pipe of the toilet into the L pipe of the water tank post with the ceramic tile wall.



As shown in Figure ②, insert the straight toilet drain pipe into the toilet drain pipe attached to the ceramic tile wall. Note: Be sure to insert it in place!

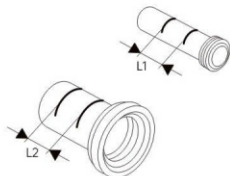


Insert the toilet water inlet straight pipe and the toilet water inlet ring into the water inlet of the wall-hung toilet as shown in Figure ①. Insert the toilet blow down straight pipe and rubber ring into the sewage outlet of the wall-hung toilet as shown in Figure ②. Note: Be sure to insert it in place!



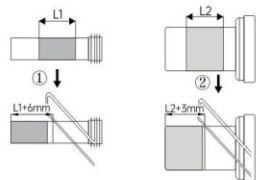
Draw a line by blocking the pencil in the proper position of the vertical wooden board with the toilet water inlet straight pipe. After the line is drawn, it needs to be pulled out, as shown in Figure ①.

Draw a line by blocking the pencil in the proper position of the vertical wooden board for the straight toilet drain pipe, and then pull it out, as shown in Figure ②.

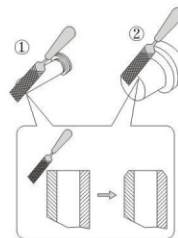


Draw the assembly line of the toilet water inlet straight pipe, the water tank L pipe and the wall-hung toilet water inlet, and mark the actual size (as the redundant part), as shown in Figure L1.

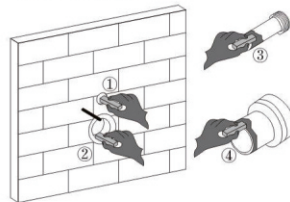
Draw the assembly lines of the straight toilet drain pipe, the toilet drain pipe and the wall-hung toilet drain outlet, and mark the actual size (as the redundant part), as shown in Figure L2.



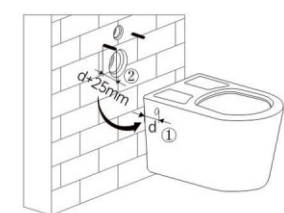
Move the surplus part of the middle size of the toilet water inlet straight pipe to the side opening, and then saw it off after adding 6mm, as shown in Figure ①. Move the excess part of the middle size of the toilet drain straight pipe to the side mouth, and then saw it off after adding 3mm, as shown in Figure ②.



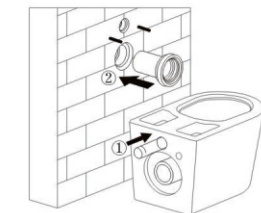
Chamfer the edge of the toilet water inlet straight pipe evenly with a file, as shown in Figure ①. Chamfer the edge of the straight toilet drain pipe evenly with a file, as shown in Figure ②.



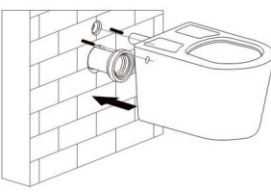
Apply appropriate silicone oil to the seal ring of L pipe of water tank as shown in Figure ①, apron of sewage pipe as shown in Figure ②, straight pipe of toilet water inlet as shown in Figure ③ and straight pipe of toilet sewage as shown in Figure ④.



Measure the actual size of the toilet at D as shown in Figure ①. Install one bolt on each side into the toilet and add 25mm after measuring the D dimension, as shown in Figure ②.



Insert the toilet water inlet straight pipe and the toilet water inlet ring into the water inlet of the wall-hung toilet as shown in Figure ①. Insert the straight toilet drain pipe into the toilet drain pipe opening on the wall as shown in Figure ②. Note: Be sure to insert it in place!

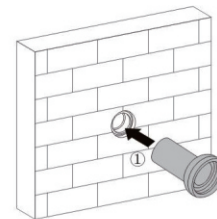


Align the bolts on both sides to the toilet mounting hole, align the toilet water inlet straight pipe to the L pipe of the water tank, align the toilet sewage outlet straight pipe and rubber ring to the toilet sewage outlet before inserting, and make sure to insert them in place.

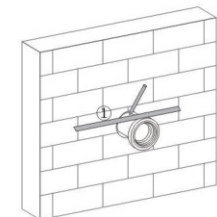


Decorative gasket (1 in the figure), gasket (2 in the figure), nut (3 in the figure), bolt decorative sleeve (4 in the figure), and two bolts installed on both sides. Make sure that the toilet is measured (parallel) with a level gauge.

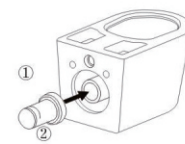
Floor-standing toilet installation (some models)



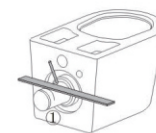
As shown in Figure ①, insert the straight toilet drain pipe into the toilet drain pipe attached to the ceramic tile wall. Note: Be sure to insert it in place!



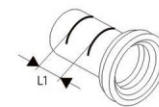
Block the toilet drain pipe with a vertical wooden board at an appropriate position, draw a line with a pencil, and then pull it out, as shown in Figure ①.



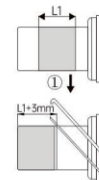
As shown in Figure ①, insert the toilet drain straight pipe and rubber ring into the toilet drain outlet. Note: Be sure to insert it in place!



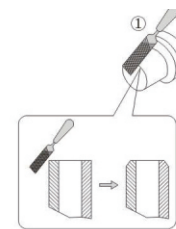
Draw a line by blocking the pencil with a vertical wooden board at an appropriate position, and then pull it out, as shown in Figure ①.



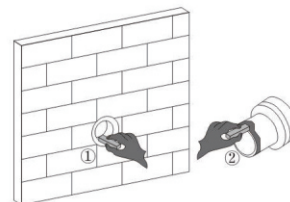
Draw the assembly lines of the straight toilet drain pipe, the toilet drain pipe and the wall-hung toilet drain outlet, and mark the actual size (as the redundant part), as shown in Figure L1.



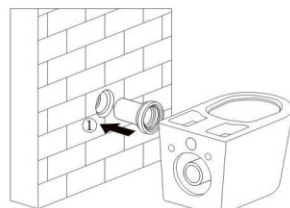
Move the excess part of the middle size of the toilet drain straight pipe to the side mouth, and then saw it off after adding 3mm, as shown in Figure ①.



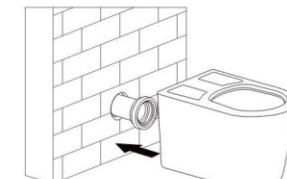
Chamfer the edge of the straight toilet drain pipe evenly with a file, as shown in Figure ①.



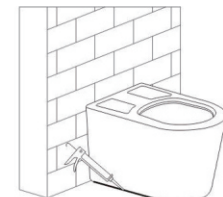
Apply appropriate silicone oil to the apron of the sewage pipe as shown in Figure ① and the straight pipe of the toilet as shown in Figure ②.



Insert the straight toilet drain pipe into the toilet drain pipe opening on the wall as shown in Figure ①. Note: Be sure to insert it in place!



Align the toilet drain straight pipe and rubber ring to the toilet drain outlet before inserting, and be sure to insert them in place.



After installing the toilet, please don't move the toilet or shake it from side to side, otherwise the sealing between the toilet drain straight pipe and the rubber ring may be damaged, resulting in water leakage. Glass glue is applied to the bottom of the toilet to fix the toilet.

02/ SAFETY INSTRUCTIONS

This is a Class I appliance. To reduce the risk of fire, electric shock, serious injury, or damage, read all instructions carefully before use and save them for future reference.

Safety Symbols and Meanings

Symbol	Meaning	Description
	DANGER	Immediate hazard. Failure to comply will result in serious injury or death.
	WARNING	Potential hazard. Failure to comply could result in serious injury, death, or property damage.
	CAUTION	Possible hazard. Failure to comply may result in minor injury or product damage.
	MANDATORY	Required action. Must be followed to ensure safe and proper operation.
	PROHIBITED	Forbidden action. Do not perform this action under any circumstances.

1.0 ELECTRICAL SAFETY

⚡ GROUNDING (EARTHING)

- This appliance **MUST** be properly grounded (earthed).
- Connect only to a grounded outlet. If the power socket is not grounded, contact a qualified electrician.
- Operating without a proper ground may result in electric shock or fire.

🔌 POWER SUPPLY & CORD

- Voltage: Use only the correct voltage for your region:
For North America (e.g., USA, Canada, Mexico): Use AC 110–120V, 60Hz only.
For Europe, Middle East, and many other regions: Use AC220–240V, 50Hz only.
Using an incorrect voltage will cause damage and create a severe risk of fire or electric shock.
- Power Cord: Never damage, modify, forcibly bend, pinch, place heavy objects on, or heat the power cord or plug.
- Outlet: Do not use a loose or damaged outlet. Ensure the plug is fully inserted and matches the local socket type.
- Damaged Cord: If the power cord is damaged, stop use immediately and contact authorized service personnel for replacement. Do not attempt to repair it yourself.

🔥 HANDLING & MAINTENANCE

- Do Not Disassemble: Do not open, repair, or modify this appliance. All servicing must be performed by authorized service personnel. Tampering may void the warranty and cause fire or electric shock.
- Keep Dry:
Never handle the plug or touch the appliance with wet hands.
Do not pour water or cleaners on the unit.
Do not install or use in locations where it may be exposed to direct water jets or excessive humidity (e.g., inside a shower area).

2.0 FIRE & PERSONAL INJURY PREVENTION

🔥 FIRE HAZARDS

- No Open Flames: Do not place burning cigarettes, candles, or other flammable materials on or near the appliance.
- Overheating: Discontinue use and unplug if the unit emits smoke, unusual odor, or becomes excessively hot.
- Ventilation: Do not cover the warm air outlet during operation.

⚡ BURN & SHOCK HAZARDS

- Seat/Warm Air Temperature: Do not use the "High" temperature settings for extended periods to avoid the risk of burns, especially for sensitive individuals or children.
- No Foreign Objects: Never insert fingers or any objects into the warm air outlet, nozzle openings, or any gaps in the unit.
- Damaged Unit: Stop use immediately if the housing, seat, or cover is cracked or damaged. Unplug and contact service.

⚡ WATER-RELATED HAZARDS

- Water Source: Use potable (tap) water only. Using other water sources may cause scaling, corrosion, bacterial growth, or damage leading to malfunction, electric shock, or health risks.
- Hoses & Connections:
 - Use only the new hose assembly supplied with this product.
 - Do not bend, flatten, kink, or tread on the water supply hose.
 - Do not disconnect the water hose while the supply valve is open.
- Leaks & Malfunctions: In case of any leak, abnormal noise, or operational failure:
 1. Immediately unplug the power cord.
 2. Close the water supply valve.
 3. Contact your dealer or authorized service center. Do not use a faulty appliance.

3.0 PROPER USE & INSTALLATION

✅ CORRECT USAGE

- For Cleaning & Drying: Remain seated with skin in contact with the seat sensor for the functions to operate correctly.
- Toilet Use: Dispose of toilet paper and human waste only. Do not throw any other objects (e.g., sanitary products, wipes, paper towels) into the toilet, as this will cause blockage and flooding.
- Hygiene: Avoid spraying urine directly onto the body of the appliance or the nozzle area to prevent staining and buildup.

✅ INSTALLATION ENVIRONMENT

- Avoid Water Exposure: Install in a location not prone to flooding or direct water spray.
- Avoid Heat & Sunlight: Do not install near heaters, stoves, or in direct sunlight to prevent discoloration or deformation of parts.
- Stable Support: Do not stand, sit with excessive force, or place heavy objects on the closed lid.
- The toilet bowl is not designed to bear heavy loads.

✅ POWER INTERRUPTIONS

- Lightning Storms: Unplug the power cord during thunderstorms to prevent damage from power surges.
- Power Outages: In the event of a power failure, it is recommended to close the water supply valve as a precaution against potential leaks when power is restored.

⚠️ SPECIAL NOTE ON CIRCUIT PROTECTION

- To ensure the built-in thermal protector functions correctly, do not connect this appliance to an external automatic switching device (e.g., a timer connected to other bathroom fixtures).

Storage, Installation & Care Instructions

⚠️ LONG-TERM STORAGE & WINTER PROTECTION

- When not in use for extended periods (e.g., vacation):
 1. Unplug the power cord.
 2. Close the water supply valve.
 3. Drain all residual water from the product and its supply line (see "Winter Freezing Protection" below).
- Winter Freezing Protection (Ambient temperature < 4C/39oF):
If the toilet or its internal water freezes, pipes or components may crack, leading to water leakage, flooding, and electrical failure.

Thawing Procedure: If frozen, do not use boiling water or direct heat. Thaw slowly by wrapping the supply hose with a cloth soaked in warm water. Allow the unit to reach room temperature naturally for at least 30 minutes before restoring power and water.

Minimum Operating Temperature: Do not install or use this product in environments where the temperature may fall below 0C (32F).

✅ MANDATORY INSTALLATION REQUIREMENTS

- Emergency Shut-off Valve: A dedicated, easily accessible water shut-off valve must be installed in the same room to allow immediate cutoff of the water supply to this product in case of emergency.
- Avoid Physical Stress: Do not bury any part of the toilet seat in cement or mortar. Do not lean back, stand on the cover, or roughly open/close the seat and cover, as this may cause breakage and injury.

⚡ CLEANING & MAINTENANCE

- General Cleaning: Wipe the plastic exterior with a soft, damp cloth. If needed, use a mild, neutral kitchen cleaner. Always dry the unit thoroughly after cleaning to prevent water ingress.
- Prohibited Cleaners: Never use abrasive cleaners, solvents, acids (e.g., sulfuric acid, hydrochloric acid), acetone, gasoline, or any chemical listed in the original manual, as they can crack plastic, cause electric shock, or fire.
- Electrical Safety: Periodically unplug the unit and wipe dust from the power plug with a dry cloth to prevent fire risk from poor insulation.
- Filter Maintenance (Recommended every3months):
 1. Close the angle valve.
 2. Remove and rinse the inlet filter.
 3. Reinstall and tighten securely to prevent leaks.

⚡ SPECIAL CONSIDERATIONS FOR VULNERABLE USERS

- Supervision Required: This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, unless they are supervised or instructed by a responsible adult.
- Children: Do not let children play with the appliance.

Temperature Setting Assistance: Assist children, the elderly, individuals with limited mobility, or anyone impaired by medication, alcohol, or fatigue in setting or lowering the seat heating and warm air drying temperatures to prevent burns.

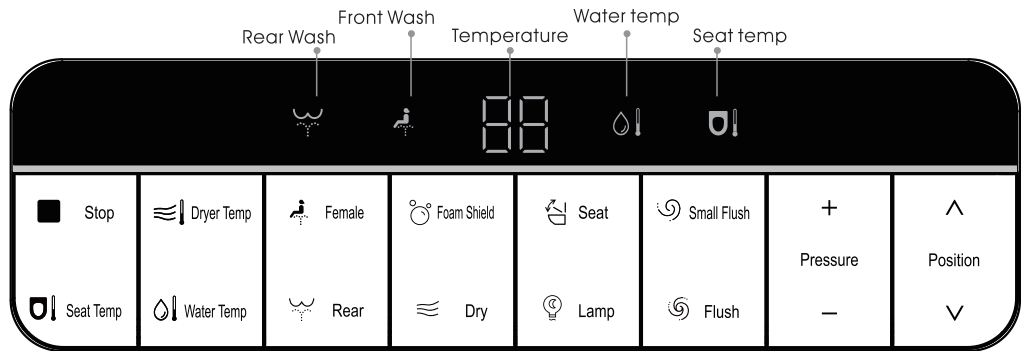
✅ PROPER USE & MAINTENANCE

- Nozzle Cleaning ("Self-Clean" Function):
Activate the nozzle self-cleaning cycle. Use a soft brush to gently clean the extended nozzle surface.

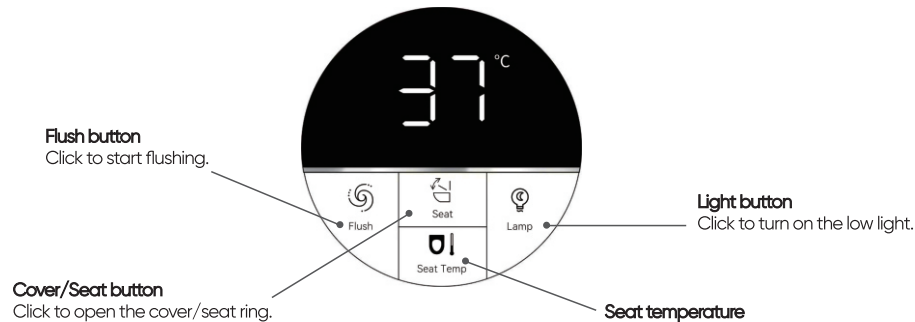
Do not manually push or pull the nozzle.
- Water Damage Prevention: Keep the seat sensor area clean and unobstructed to ensure proper function.
- Leak Response: If a leak is detected, immediately close the water supply valve and contact service.

🔋 BATTERY SAFETY (For Remote Control, if applicable)

- Use only battery types specified in the manual that comply with national regulations.
- Do not expose batteries to high heat, fire, or direct sunlight.
- Do not disassemble, crush, puncture, or short-circuit batteries.
- Immediately stop using and remove any swollen or leaking batteries.

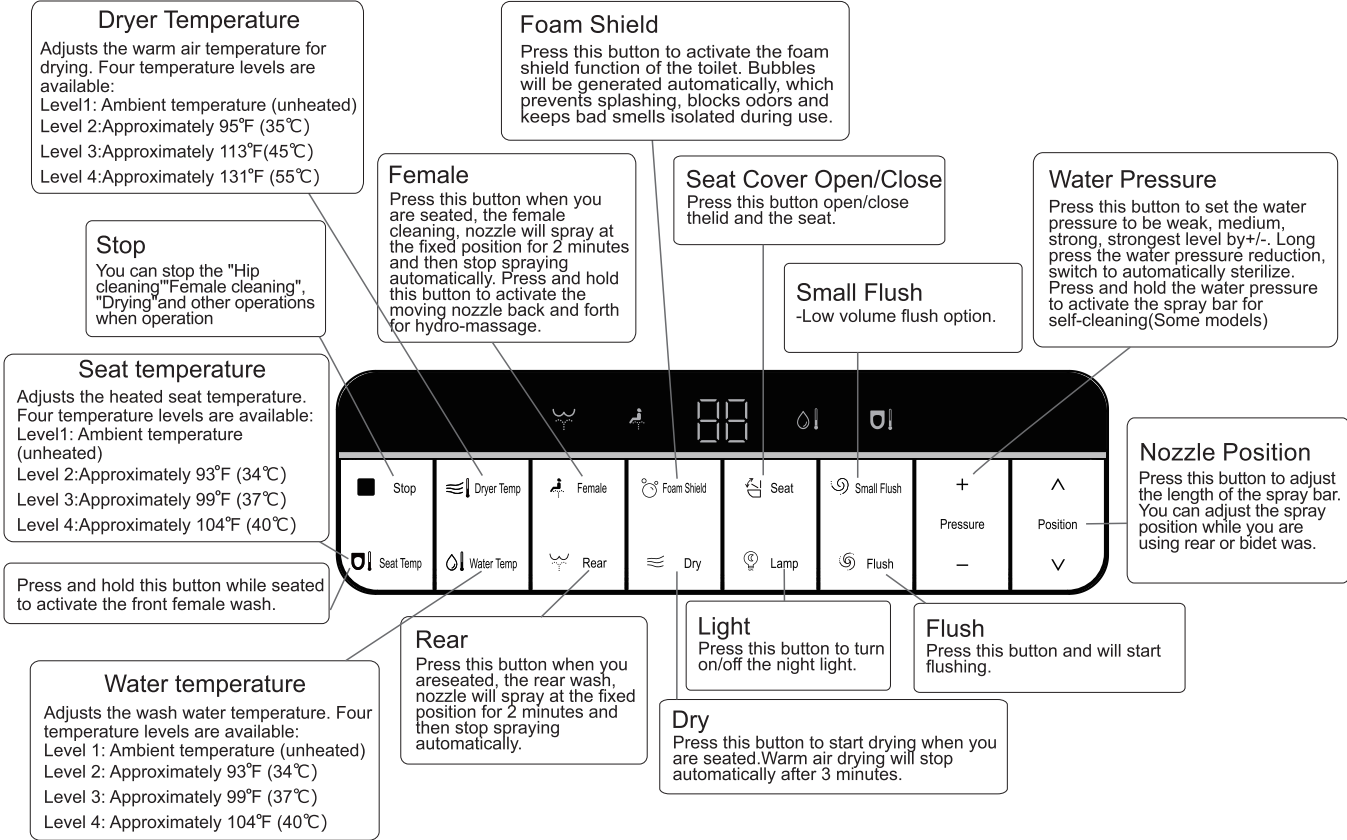


Display screen interface



Secondary Remote
(Some models)

Remote control



04/Parameter Specification

Rated Voltage		220V(UK/EU/ME); 110V(US/CA/MX)
Rated Frequency		50Hz(UK/EU/ME); 60Hz(US/CA/MX)
Rated power		1050W
Power cord length		1.5meters
Flushing mode		Straight-through
Bidet System Specifications	Hip washing	The maximum flow rate is 0.75L/min.
	Women's washing	The maximum flow rate is 0.85L/min.
	Water temperature	Normal temperature-about 34℃-about 37℃-about 40℃ (4-step adjustment)
	Maximum power of warm water heater	1600W
	Security device	Temperature fuse, thermostat, temperature sensor
Heat preservation seat ring	Surface temperature	Normal temperature-about 34℃-about 37℃-about 40℃ (4-step adjustment)
	Seat ring heater	45W
	Security device	Temperature fuse, thermostat, temperature sensor
Dry	Warm air temperature	Normal temperature-about 35℃-about 45℃-about 55℃ (4-step adjustment)
	Warm air heater	270W
	Security device	Temperature fuse, bimetallic thermostat
Waterproof grade		IPX4
Water supply temperature		5-35℃
Ambient temperature		0-40℃
Product size		590mm*380mm*380mm
Product weight		43kg
Executive standard		GB 4706.53-2008

05/ Operation Guide

Classify	Function	Functional description
Basic function	Hip cleaning	The function of cleaning buttocks, when this function is enabled, the toilet will automatically perform procedures such as cleaning and drying buttocks.
	Women's cleaning	Women's cleaning function, when this function is enabled, the toilet will automatically perform women's cleaning, drying and other work procedures.
	Warm air drying	Use warm air to accelerate the evaporation of water droplets, so that the buttocks are dry and comfortable.
Comfort function	The water pressure regulation	Adjust the water pressure of water spray during cleaning to adapt to users with different sensitivities.
	Position adjustment	Adjust the front and rear positions of the nozzle during cleaning to adapt to users with different sitting postures.
	Temperature regulation	The water temperature for cleaning, the seat temperature of the seat ring and the air temperature for drying can be adjusted.
	Mobile cleaning	When cleaning, the water column moves back and forth for a wide range of cleaning.
	The ring cover is silent	The damping device is used to make the closing ring and cover stable and low noise.
Humanized function	Comfortable night light	Soft lighting night light, guarding the toilet at night.
	Automatic flushing	Automatic flushing after people leave their seats.
	Feet flush	After the man urinates, he flushes the water by triggering the foot sensing device.
Safety function	Overheating prevention	Through software intelligent regulation, temperature sensor, temperature fuse and other multiple protection, to prevent high temperature burns and other situations.
	Electric shock prevention	Set up leakage protection devices to prevent electric shock accidents.
Cleaning function	Nozzle self-cleaning	Before and after each cleaning, the nozzle is automatically cleaned.
		The nozzle will extend out, which is convenient for the user to clean the nozzle manually.
Green function	Water temperature quick heating	When cleaning, the toilet bowl instantly heats the cleaning water supply, saving energy and keeping the temperature constant.
	Energy saving mode	Low power consumption mode, intelligent power saving.
Advanced functions	Automatic flip cover	Set the human body sensor, and when it is close to the sensing range, it will automatically perform the flip action.
	Automatic loop turning	When the foot sensation is triggered, the loop is turned, and the man does not need to manually lift the seat ring when urinating.
Installation features	Floor-standing against the wall	Built-in water tank, the product is installed on the wall site, without being embedded in the wall, which is convenient and fast.
	Sinking water tank	There is no thickness requirement on the wall, just embed the iron frame to fix the toilet, and the water tank is installed inside the toilet.
	Water tank concealed type	Integrated molding, the water tank is hidden in the inner wall of the wall, which is beautiful and concise.
Convenience features	Secondary Remote (Look at P9 in detail)	Secondary remote control for convenient operation. One-button control, convenient hand touch, no need to bend over and adjust at will.

Function	Description & Adjustment
Ready State	The rear wash, feminine wash, and dryer functions operate only when the user is seated (seat sensor activated).
Heated Seat	Press the Seat Temperature button to cycle through 4 temperature levels. Level 1: Ambient (unheated) Level 2-4: Temperature increases with each level. Caution: Higher settings may cause discomfort or low-temperature burns with prolonged use.
Wash Function	Press the Rear Wash or Feminine Wash button to start cleaning (~120s). Massage Mode: Press the same button again during washing to toggle oscillating (moving) cleaning on/off. Water Pressure: Adjust with the + / - buttons. Nozzle Position: Adjust forward/backward position during washing. Water Temperature: Press the Water Temperature button to cycle through 4 levels (ambient to ~40C). Higher levels provide warmer water.
Drying Function	Press the Dry button to start warm-air drying (~180s). Air Temperature: Press the Dryer Temperature button to cycle through 4 levels (ambient to ~55C). Higher levels provide warmer air. Caution: Higher temperature settings may cause discomfort with prolonged use.
Stop Function	Press the Stop button (or control knob) at any time to immediately exit the current washing or drying operation.
Foot Sensor	Basic Model: Triggering the infrared foot sensor after standing up initiates a flush. Advanced Model: Triggering the foot sensor controls lid/seat movement and flushing: When closed: Opens the lid and seat. When open: Closes the lid and seat, then flushes once.
Auto-Flush	The toilet will automatically flush once about 1 second after the user stands up, provided sitting duration exceeded 3 seconds. Enable/Disable: Press and hold the remote's Flush button for 5 seconds to toggle the auto-flush system on/off.
Flush Methods	Auto-Flush: As described above. Manual Flush: Press the flush knob on the unit. Remote Flush: Press the Flush button on the remote. Foot Flush: Via foot sensor (see above). Battery-Powered Flush (if equipped): Functions during a power outage. Note: If battery-powered flushing is weak, check/replace the backup battery.

Function	Description & Adjustment
Auto Open/Close	High-end models only. Open: When the lid is closed, approaching the toilet (within sensor range) will automatically open the lid and seat. Close: After use, if no presence is detected for approximately 60seconds, the lid and seat will close automatically. Enable/Disable: Press and hold the Rear Wash button on the remote for 3seconds to toggle the auto open/close system on/off.
Energy Saving Mode	Reduces power consumption when the toilet is not in use. When enabled: If the seat temperature is set to Level 2 or higher, it will automatically lower to ~25C (~77F) in standby and resume the set temperature once seated. Normal mode: Long Press“Cover Flip”, Enable/disable Energy Saving mode. In energy-saving mode, adjusting the seat temperature does not affect other functions.
Night Light	A soft LED light integrated into the unit provides illumination for nighttime use. Press the Night Light / Energy Saving button on the remote to turn the light on or off. Some models may include adjustable ambiance lighting.
Low-Power Mode	Places the toilet in a low-power state, suspending all heating and ready functions. Enter/Exit: Press and hold the Stop button on the remote for 3 seconds to toggle between normal operation and standby mode.
Front Feminine Wash	Press this button to activate the front feminine wash function. This function cleans the female intimate area gently and effectively, providing better care for women's health.

06/Hidden Functions & Operations

* Note: Standby mode means the unit is plugged in but not actively in use. To enter standby, press and hold the side knob or the Flush key.

ID	Function	Operation
1	Code Pairing	Unit on→ Press and hold Wash (Woman) or rotate and hold the side knob counterclockwise until a long beep → Press any key on the remote.
2	Radar Sensor On/Off	Unit on → Press and hold Rear Wash button. Short beep = off / Long beep = on.
3	Auto Foam (on seat-in)	Unit on → Press and hold Front Wash. Short beep = off / Long beep = on.
4	Manual Foam	Unit on → Press and hold Dryer (or press the Foam Shield key on the remote).
5	Nozzle Self-Clean	Press and hold Water Pressure (+).
6	Internal Sterilization (UV/Plasma)	Unit in standby mode → Short press Lamp: short beep = off / long beep = on.
7	Infrared Hygiene Mode	Unit on → Press and hold Water Pressure (-). Short beep = off / Long beep = on. (Emits infrared light when seated.)
8	Auto Seat Temp (Adaptive Mode)	Unit on → Press and hold Seat Temp until a long beep → Activates adaptive mode. Seat temperature automatically adjusts to ambient room temperature (warmer when cold, cooler when hot).
9	Lid Opening Force	Unit on → Press and hold Lid for 5 sec → Nozzle forward = increase force / backward = decrease force → Press Stop to save. (Range: -5 to +5)
10	Ring Opening Force	Unit on → Press and hold Lid for 5 sec → Water pressure (+) = increase / (-) = decrease → Press Stop to save. (Range: -5 to +5)
11	Radar Distance	Unit on → Press and hold Lid 5 sec → hold again 5 sec → Nozzle forward/backward to adjust distance→ Press Stop to save. 00=Off, 01=30cm, 02=60cm, 03=90cm, 04=120cm, 05=150cm"
12	Bowl Pre-Wetting	Unit on → Long press Water Temp → Long press Front Wash (Woman) 。 Long beep = on, short beep = off.
13	One-Key Auto (Auto Wash + Dry)	Press and hold Air Temp. Short beep = off / Long beep = on. (Default = on) Auto transitions from wash to drying without manual Dryer press.
14	Auto Flush When Off Seat	Unit on → Press and hold Flush → Short press: nozzle forward = ON (01) / backward = OFF (00) → Two-digit display on right shows selection
15	Auto Close Lid & Ring + Flush (Men's Urinal Mode)	In standby → Press and hold Water Pressure (+). Long beep = on / Short beep = off.
16	Auto Close Lid & Ring	In standby → Press and hold Lamp. Long beep = on / Short beep = off.
17	Night Light, Ring Light & Eco Mode	Short press LAMP: Cycles through night light and ring light (LED ring around lid) . Long press LAMP: Toggles Eco mode on/off (long beep = on, short beep = off

07 /Troubleshooting Guide

If the product malfunctions, please try the following troubleshooting steps to resolve the issue. If the problem persists, please contact your point of sale or the after-sales service center.

Product Function	Symptom	Check Items	Solution / Troubleshooting
Main Unit	No power / No response	Power switch is off	Turn on the power
		Power plug is not properly inserted	Replug the power plug
		Power outage	Retry after power is restored
Hip Wash / Feminine Wash	No water from nozzle	Seat sensor does not detect user	Adjust sitting position to ensure sensor contact
		Water supply angle valve is closed	Open the angle valve to allow water flow
		Water supply is interrupted	Use again after water supply is restored
		Nozzle is clogged	Clean the nozzle and remove any blockage
	Weak water pressure	Water pressure setting is on low	Adjust water pressure to a higher setting
		Inlet water channel is obstructed	Clean the angle valve filter
	Water stops mid-cycle	Sensor loses detection of user	Adjust sitting position to maintain sensor contact
		Cleaning function stopped automatically	Restart the cleaning function
		Water supply interrupted during use	Retry after water supply is restored
Warm Air Drying	Low water temperature	Water temperature setting is on the lowest level	Press the remote control button to increase water temperature
	Low air temperature	Air temperature setting is on the lowest level	Press the remote control button to increase air temperature
		Sensor does not detect user	Adjust sitting position to ensure sensor detection
Seat Heating	Drying stops mid-cycle	Drying function stopped automatically	Restart the drying function
		Sensor does not detect user	Adjust sitting position to ensure sensor detection
Auto Flushing	Seat temperature feels low	Seat temperature setting is on the lowest level	Press the remote control button to increase seat temperature
		Flush pipe is bent or twisted	Adjust the water pipe position
	Incomplete flush / not clean	Drain pipe is blocked by foreign material	Clear toilet or drain pipe blockage
		No flush when leaving seat	To enable, press and hold the“Rear Wash”button on the remote control until you hear a long beep.This activates the radar auto-open function
Remote Control	Remote does not respond	Battery is low	Replace the battery
		Remote is wet or has water damage	Wipe dry and retry after fully drying

SAFETY WARNING: To prevent electric shock, injury, or damage, do not attempt to disassemble, repair, or modify the product yourself. Contact a qualified technician for all servicing.