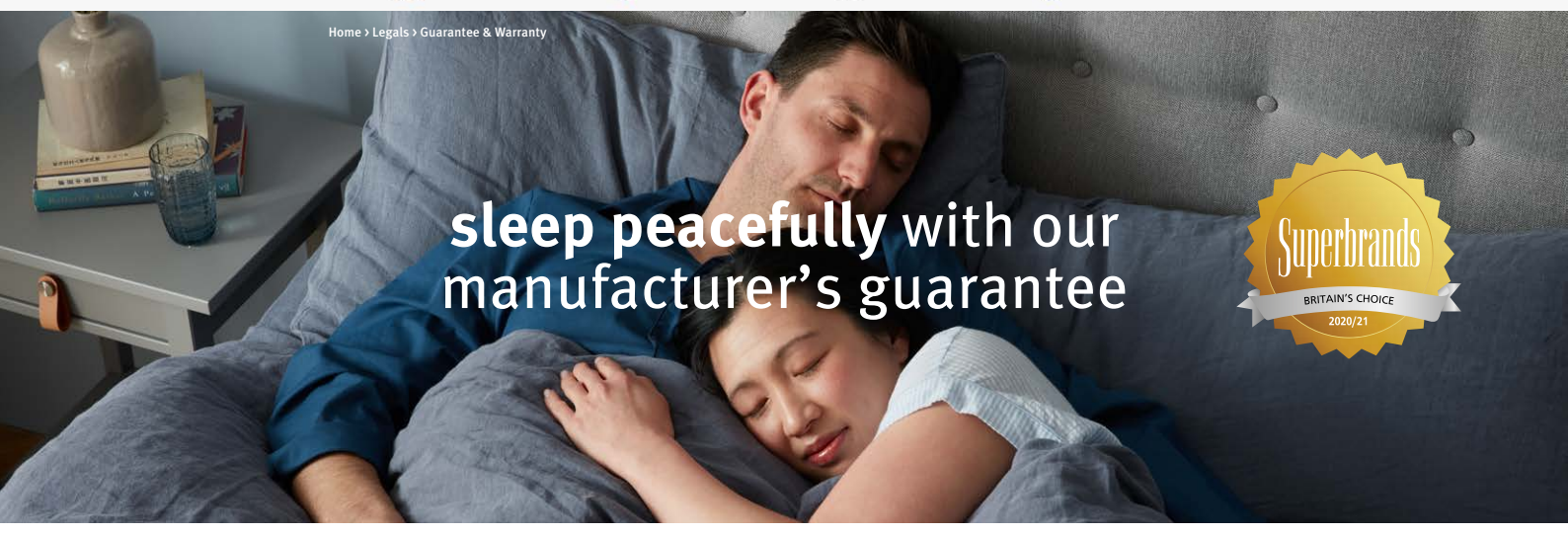
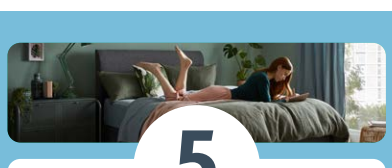
All Silentnight products are available to buy online, with some delivery limitations. Find out more.

UK's most trusted · Handmade in the UK · Tried and tested · Sustainable products



Thanks for deciding to purchase a Silentnight sleep solution that we hope you'll absolutely love. We know that reliability and peace of mind matters to all of our customers. That's why our mattresses, beds and headboards come with a full manufacture's guarantee, so you can sleep peacefully knowing we've got you covered in case anything goes wrong.



5
5 year guarantee

Silentnight
studio — the rolled mattress collection by Silentnight
HEALTHY Growth
Silentnight beds and headboards

3
3 year guarantee

Silentnight mattress-now
Silentnight ESSENTIALS
Safe NIGHTS
Layezee made by silentnight

guarantee & warranty information

Find our guarantee booklets for any mattress, upholstered divan bed and headboard purchases.

purchases made
from 2nd April 2019

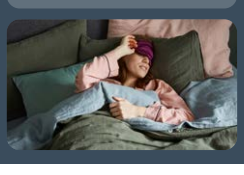
Download new guarantee booklet

purchases made
before 2nd April 2019

Download old guarantee booklet

what's not covered?

Bed frames, heaters and coolers, toys, candles and fragrances. For all of these items please contact your retailer with any queries or claims.



how to make a claim

Please check the terms and conditions under which you purchased your new mattress, divan or headboard. It is usual for your retailer to deal with your complaint in at least the first year after purchase. If you purchased directly from Silentnight then this is us.

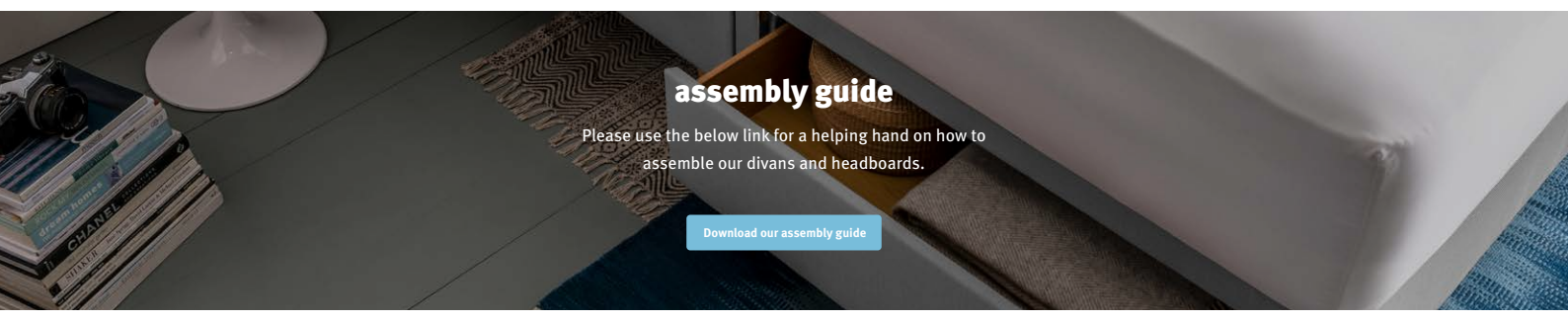
Please also check that your claim complies with the terms and conditions of our manufacturer's guarantee.

Register a claim

To register your claim with us you will need to have:

- Proof of purchase or delivery
- Photographs that you can upload to our website including:

1. The full product – please remove bed linen
2. Images of the issue you are concerned about
3. Image of the bed base with the mattress removed



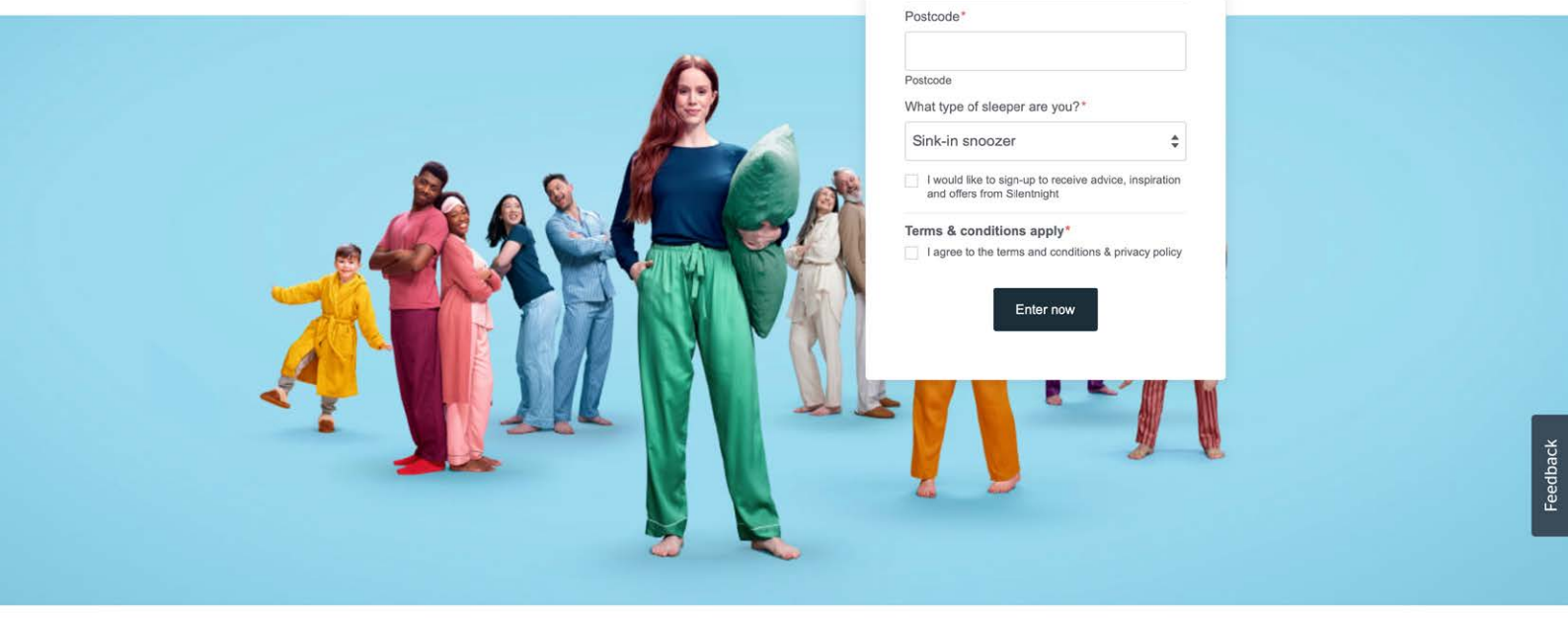
assembly guide

Please use the below link for a helping hand on how to assemble our divans and headboards.

Download our assembly guide

join our pyjama party

Sign up to be the first to hear about our exciting new product launches, exclusive sleep tips and fab deals.

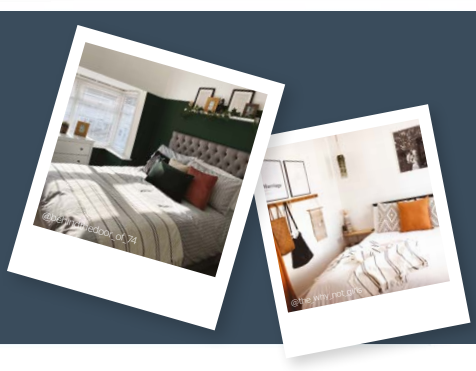


Silentnight

join our pyjama army to win

Name*
First Name Last Name
Email*
Postcode*
What type of sleeper are you?*
Sink-in snoozer
I would like to sign-up to receive advice, inspiration and offers from Silentnight
Terms & conditions apply*
I agree to the terms and conditions & privacy policy
Enter now

Feedback



we love seeing our sleep solutions in your beautiful homes

Tag **@silentnightbeds** or **#MySilentnight** to be in with a chance to win a luxury bedding bundle.

20 million Silentnight pillows are sold every year

...that's **1 in 3 pillows** in the UK

Nothing beats a Silentnight

Discover our range of rolled mattresses, vacuum packed, sealed and ready to be delivered safely

Shop rolled mattresses