

AUTOMATIC WASHING MACHINE

Model Number: AMB005610
XQB75-A10/XQB75-A10B

INSTRUCTION MANUAL

BEFORE USE, PLEASE READ AND FOLLOW ALL SAFETY RULES AND OPERATING INSTRUCTIONS.

Midea has a policy of continuous improvement on its products and reserves the right to change materials and specifications without notice.

OPERATOR'S MANUAL

TABLE OF CONTENTS

NAME OF PARTS 01

SAFETY PRECAUTION 02

INSTALLATION & ADJUSTMENT 04

INSTALLATION OF INLET HOSE 06

PREPARATION 08

PUT IN WASHING LAUNDRY 09

PUT IN WASHING DETERGENT 10

USER GUIDE 11

AFTER WASHING 15

TROUBLE SHOOTING 16

INSTALLATION & ADJUSTMENT

How to change the direction of a drain hose

1. Unfasten the lock cover by screwdriver, and remove the lock cover, as shown in Figure 3.
2. Remove the screws of the pipe rack and take off the drainage pipe rack, as shown in Figure 4. Using the lower drainage pipe clamp, the drain hose can be fixed to the lower drainage pipe. The drain hose should be fixed to the lower drainage pipe, and the upper end of the drain hose should be fixed to the upper drainage pipe, as shown in Figure 5.
3. Remove the drain cover on the other side, as shown in Figure 6.
4. Connect the drain pipe to the other side, to the drain pipe to the low water inlet pipe, as shown in Figure 7. The drain pipe should be fixed to the low water inlet pipe, and the upper end of the drain pipe should be fixed to the upper drainage pipe, as shown in Figure 8.
5. Tighten the water inlet pipe nut and shake the water inlet pipe slightly to confirm whether it is properly tightened.

Note: The water inlet pipe cannot be connected to the hot water source hose.

Adapter connected to the inlet hose

1. Press down the slider and insert the water inlet hose into the water inlet hose joint.
2. Hang the locking rod on the water inlet hose joint, put down the slider, and wait until you hear a "pop" sound.

Note: Please use the new water inlet hose assembly that comes with the washing machine. The old water inlet hose assembly cannot be reused.

Check the connection

1. Gently pull on the water hose to confirm whether it is tight.
2. After installation, open the faucet and confirm whether there is water leakage.
3. The water inlet hose cannot be bent with force.
4. Please check the connections and keep it fixed well every time before using to prevent it from falling off due to improper installation.

Unload the inlet hose

1. Close the faucet.
2. Press down slider to take the hose down. If you use the washing machine more than 1 time per week, there is no need to uninstall the water inlet hose.

Installation of inlet hose

Inlet hose connected to the machine

1. Do not remove the sealing ring. Please check whether the sealing ring is detached or damaged before each use of the washing machine.
2. Put the water inlet hose nut onto the water inlet valve joint.
3. Tighten the water inlet pipe nut and shake the water inlet pipe slightly to confirm whether it is properly tightened.

Note: The water inlet pipe cannot be connected to the hot water source hose.

Adapter connected to the inlet hose

1. Press down the slider and insert the water inlet hose into the water inlet hose joint.
2. Hang the locking rod on the water inlet hose joint, put down the slider, and wait until you hear a "pop" sound.

Note: Please use the new water inlet hose assembly that comes with the washing machine. The old water inlet hose assembly cannot be reused.

Check the connection

1. Gently pull on the water hose to confirm whether it is tight.
2. After installation, open the faucet and confirm whether there is water leakage.
3. The water inlet hose cannot be bent with force.
4. Please check the connections and keep it fixed well every time before using to prevent it from falling off due to improper installation.

Unload the inlet hose

1. Close the faucet.
2. Press down slider to take the hose down. If you use the washing machine more than 1 time per week, there is no need to uninstall the water inlet hose.

NAME OF PARTS

SAFETY PRECAUTION

Please connect the plug to a 110V~ power outlet and make sure the ground wire is firmly connected. If possible, please use a waterproof protector.

Please make sure you can easily unplug when using the machine. When the power is out or the machine is moved or cleaned, the plug must be unplugged and the water supply must be stopped. Do not repair or remove the plug with wet hands.

If the power cord is damaged, it must be replaced by the manufacturer or maintenance department or similar professionals to avoid danger.

For appliances connected to the water supply by a removable hose assembly, a statement should be made that the hose provided with the appliance is used and that the old hose assembly cannot be reused.

Maximum water inlet pressure 0.85Mpa, minimum water inlet pressure 0.03Mpa.

It cannot be installed in humid places such as bathrooms, and it must not be washed with water. Do not put wet clothes on the control panel.

Do not use hot water above 50°C. Note: Do not connect to hot water source.

Do not put wet clothes on the control panel.

When the washing machine is installed on a carpeted floor, the carpet must not block the ventilation holes.

Do not wash raincoats, bicycle covers and other waterproof clothing to avoid dehydration.

Washing machine bottom vent

Do not share the same socket with other electrical appliances. If the power plug is damaged or the plug is loosely inserted into the socket, it cannot be used.

Accessories

Connecting end to the washing machine inlet valve (1 set)

Connection between inlet pipe and faucet (1 set)

Connection end with water inlet joint (1 set)

Rat-proof board (1 piece)

External drainage pipe (1 set)

SAFETY PRECAUTION

Please connect the plug to a 110V~ power outlet and make sure the ground wire is firmly connected. If possible, please use a waterproof protector.

Please make sure you can easily unplug when using the machine. When the power is out or the machine is moved or cleaned, the plug must be unplugged and the water supply must be stopped. Do not repair or remove the plug with wet hands.

If the power cord is damaged, it must be replaced by the manufacturer or maintenance department or similar professionals to avoid danger.

For appliances connected to the water supply by a removable hose assembly, a statement should be made that the hose provided with the appliance is used and that the old hose assembly cannot be reused.

Maximum water inlet pressure 0.85Mpa, minimum water inlet pressure 0.03Mpa.

It cannot be installed in humid places such as bathrooms, and it must not be washed with water. Do not put wet clothes on the control panel.

Do not use hot water above 50°C. Note: Do not connect to hot water source.

Do not put wet clothes on the control panel.

When the washing machine is installed on a carpeted floor, the carpet must not block the ventilation holes.

Do not wash raincoats, bicycle covers and other waterproof clothing to avoid dehydration.

Washing machine bottom vent

Do not share the same socket with other electrical appliances. If the power plug is damaged or the plug is loosely inserted into the socket, it cannot be used.

Accessories

Connecting end to the washing machine inlet valve (1 set)

Connection between inlet pipe and faucet (1 set)

Connection end with water inlet joint (1 set)

Rat-proof board (1 piece)

External drainage pipe (1 set)

SAFETY PRECAUTION

Do not put your hands into the bathtub while the machine is working. Keep children away from machines.

Do not disassemble, repair or repack the machine by yourself.

Do not place heavy or hot things on top of the machine.

Do not wash laundry soaked in petrol or organic solvents.

This machine must not be used by unsupervised children or disabled or infirm persons.

Keep the machine away from heating equipment and avoid direct sunlight.

Make sure the filter is in good condition and fixed well before wash. If the filter is lost or damaged, please contact our local after-sales service.

Please remove all coins, buttons, sand, hairpins and other foreign objects from your pockets before washing, to protect your clothes and the washing machine from damage.

Please make sure the inlet hose fixed correctly. Put down the drain hose and supply water before wash.

We suggest to use few-foam detergent.

INSTALLATION & ADJUSTMENT

For users to use the machine safely and correctly, please install and adjust this machine according to this manual.

Fix the rat-proof board

1. Open and remove the carton box, take the rat-proof board out.
2. Open top cover of the washing machine, take out the accessories from the tub.
3. Remove other packages, including rising Plastic in the base foam.

Insert the two claws of the bottom cover into the two top holes of the base and make sure they are locked in place. And fix it tightly with the corresponding holes in the instruction tag.

Adjustment

Keep the machine away from the wall more than 20mm. The maximum allowable inclination angle between the ground and the palm is 2°. Uneven or tilted ground may cause the machine to run unsmoothly or stop working. Please adjust the machine as follows:

- Level
 1. Hang a rope with tied hammer to confirm whether the machine is on the level line.
- Adjustable feet
 1. Adjust the adjustable feet by slightly up, rotate the feet until they reach the level line.
 2. After adjusting the balance, tighten the adjustable foot nut.

INSTALLATION & ADJUSTMENT

How to change the direction of a drain hose

1. Unfasten the lock cover by screwdriver, and remove the lock cover, as shown in Figure 3.
2. Remove the screws of the pipe rack and take off the drainage pipe rack, as shown in Figure 4. Using the lower drainage pipe clamp, the drain hose can be fixed to the lower drainage pipe. The drain hose should be fixed to the lower drainage pipe, and the upper end of the drain hose should be fixed to the upper drainage pipe, as shown in Figure 5.
3. Remove the drain cover on the other side, as shown in Figure 6.
4. Connect the drain pipe to the other side, to the drain pipe to the low water inlet pipe, as shown in Figure 7. The drain pipe should be fixed to the low water inlet pipe, and the upper end of the drain pipe should be fixed to the upper drainage pipe, as shown in Figure 8.
5. Tighten the water inlet pipe nut and shake the water inlet pipe slightly to confirm whether it is properly tightened.

Note: The water inlet pipe cannot be connected to the hot water source hose.

Adapter connected to the inlet hose

1. Press down the slider and insert the water inlet hose into the water inlet hose joint.
2. Hang the locking rod on the water inlet hose joint, put down the slider, and wait until you hear a "pop" sound.

Note: Please use the new water inlet hose assembly that comes with the washing machine. The old water inlet hose assembly cannot be reused.

Check the connection

1. Gently pull on the water hose to confirm whether it is tight.
2. After installation, open the faucet and confirm whether there is water leakage.
3. The water inlet hose cannot be bent with force.
4. Please check the connections and keep it fixed well every time before using to prevent it from falling off due to improper installation.

Unload the inlet hose

1. Close the faucet.
2. Press down slider to take the hose down. If you use the washing machine more than 1 time per week, there is no need to uninstall the water inlet hose.

Installation of inlet hose

Inlet hose connected to the machine

1. Do not remove the sealing ring. Please check whether the sealing ring is detached or damaged before each use of the washing machine.
2. Put the water inlet hose nut onto the water inlet valve joint.
3. Tighten the water inlet pipe nut and shake the water inlet pipe slightly to confirm whether it is properly tightened.

Note: The water inlet pipe cannot be connected to the hot water source hose.

Adapter connected to the inlet hose

1. Press down the slider and insert the water inlet hose into the water inlet hose joint.
2. Hang the locking rod on the water inlet hose joint, put down the slider, and wait until you hear a "pop" sound.

Note: Please use the new water inlet hose assembly that comes with the washing machine. The old water inlet hose assembly cannot be reused.

Check the connection

1. Gently pull on the water hose to confirm whether it is tight.
2. After installation, open the faucet and confirm whether there is water leakage.
3. The water inlet hose cannot be bent with force.
4. Please check the connections and keep it fixed well every time before using to prevent it from falling off due to improper installation.

Unload the inlet hose

1. Close the faucet.
2. Press down slider to take the hose down. If you use the washing machine more than 1 time per week, there is no need to uninstall the water inlet hose.

Installation of inlet hose

Confirm faucet

The right faucet

The front and length is required to be greater than 10mm. The outlet end of the faucet should be flat. If it is not flat, please use a knife to flatten it to avoid water leakage.

Unsuitable faucet

Connect the inlet hose to faucet

1. Slide down the slider to unlock the inlet-water connection from the inlet-water assembly, as shown in Figure 1.
2. Loosen the four screws of the water inlet pipe connector until it can be put on the faucet, and then put the water inlet pipe joint on the faucet, as shown in Figure 2. (If the diameter of the faucet is too large and the water inlet pipe joint cannot be sleeved, loosen the four screws and remove the bushing. The front end of the faucet must be flat, otherwise it will leak, as shown in Figure 3).
3. Tighten the four screws on the water inlet pipe joint equally, as shown in Figure 4.
4. Remove the sign and tighten the tightening nut as shown in the figure, as shown in Figure 5.

Note: Before tightening the tightening nut, the thread is exposed about 4mm. After tightening, the thread is exposed less than 2mm, as shown in Figure 6.

PREPARATION

Preparation before washing

1. Fix the inlet hose well to faucet. Turn on the faucet.
2. Make sure the outlet is grounded before plugging in power.
3. Wash the clothes or the lint produced during the washing process will not adhere to the surface of the clothes.
4. Put down the drain pipe. A slipped or uneven floor may cause the washing machine to run unsmoothly or cause abnormal noise. Please level the washing machine.
5. When finally washing silk fabrics, such as women's underwear, lace items, nylon and thin chemical fiber items, they should be placed in a washing net.
6. Tighten the loose straps and zipper.
7. Remove mud and sand from clothes before washing. When recommending brushing dirty coats before washing them.
8. Please put clothes that are easy to wash above the water into the bottom of the water. Also, when it comes up, please press and press into the washing fluid.
9. Please wash thick clothes and thin clothes separately.
10. It is not suitable to wash down jackets and other clothes that are not easy to absorb water. If you want to wash, please use medium to low water level and wash in place.
11. It is strictly prohibited to wash pure blankets and electric blankets.

Spin will cause wool fabrics to shrink and deform

Do not spin the worsted wool fabric clothes to avoid clothes shrinkage and deformation

Do not spin the down clothes and waterproof clothes to avoid dangerous!

Do not wash carpet and electric blanket!

PUT IN WASHING LAUNDRY

Weight of laundry for reference

- Working clothes cotton: 20%
- Towelling towel cotton: 10%
- Pajamas cotton: 3%
- Shirt cotton: 5%
- T-shirt cotton: 2%
- Jeans cotton: 15%
- Overcoat cotton: 15%
- Jacket cotton: 15%
- Single bed sheet cotton: 11%
- Socks cotton: 1%
- Underpants cotton: 1%

How to use laundry detergent

1. Dissolve directly in the washing machine.
2. Fill water to low water level.
3. Put in the washing powder and run it for about 30 seconds to fully dissolve it.
4. Put the laundry and select the appropriate water level.

Instant method of washing powder

1. Prepare warm water and container of about 30°C.
2. Add the washing powder while stirring to fully dissolve it.

How to use bleach

1. After filling the water to the specified level, add the bleach in a container and slowly pour it into the washing bucket.
2. Colored or patterned clothing may fade easily, so avoid using bleach.
3. Bleach should not come into direct contact with laundry.
4. The usage method and dosage of bleach should be according to the bleach instructions. You need to refer to the instructions for use of the washing powder.

Please note

- Even if there is no water in the bucket, it will take a while before spin begins.
- Wash clothes that are prone to color fading separately from other clothes.
- If the water injection does not reach the set water level, the impeller will not rotate.

PUT IN WASHING DETERGENT

How to use laundry detergent

1. Dissolve directly in the washing machine.
2. Fill water to low water level.
3. Put in the washing powder and run it for about 30 seconds to fully dissolve it.
4. Put the laundry and select the appropriate water level.

Instant method of washing powder

1. Prepare warm water and container of about 30°C.
2. Add the washing powder while stirring to fully dissolve it.

How to use bleach

1. After filling the water to the specified level, add the bleach in a container and slowly pour it into the washing bucket.
2. Colored or patterned clothing may fade easily, so avoid using bleach.
3. Bleach should not come into direct contact with laundry.
4. The usage method and dosage of bleach should be according to the bleach instructions. You need to refer to the instructions for use of the washing powder.

Please note

- Even if there is no water in the bucket, it will take a while before spin begins.
- Wash clothes that are prone to color fading separately from other clothes.
- If the water injection does not reach the set water level, the impeller will not rotate.

USER GUIDE

First Wash

Before washing for the first time, you need to complete a full wash cycle without loading any clothes. Steps:

1. Press the power switch.
2. Pour a small amount of washing powder into the washing bucket.
3. Open the water supply faucet of the washing machine.
4. Press the start/pause button.

This will drain out any water that was left in the washing machine during the manufacturer's testing process.

How to put in detergent

Please put the appropriate amount of washing powder according to the water level. Even if you use more washing powder than normal, there will not be much difference in the washing effect. Incomplete rinsing will cause damage to the fabric of the clothes.

Detergent usage

Water level	Washing powder	Laundry detergent
7-8	32g	22g
5-6	24g	16g
3-4	28g	20g
1-2	22g	15g

- Among synthetic laundry detergents, those with less foam are suitable for washing machines.
- The foam of the washing powder overflows to the top cover, which has no impact on the performance and safety of the washing machine.

Check and preparation before laundry

For details, please refer to page 8 of the instruction manual "Preparation before washing"

Washing step instructions

Laundry steps:

1. Turn off the faucet.
2. Open the washing machine cover.
3. Put the clothes into the washing bucket only one, do not overload.
4. Close the washing powder dissolving box and add an appropriate amount of washing powder.
5. Close the washing machine lid.
6. Press the power switch.
7. Press each function button to select the washing program that suits your needs.
8. Press the start/pause button and the washing machine starts running.

After the washing process:

1. Turn off the faucet.
2. Unplug the washing machine.
3. Open the washing machine cover.
4. Take out the clothes.

USER GUIDE

Program Operation

Detergent Water Level

PROGRAM

Water Level Program Start/Pause Power

Default Program--For washing of different clothes

1. Press the power button
2. Press the program/appointment button
3. Press the water level button
4. Press the start/pause button
5. Close the cover

Select the program according to the laundry

Select the appropriate water level according to the fabric quality and amount of clothing. The default water level at startup is level 6. Press the water level button to cycle through the selection.

When the laundry is finished, a buzzer will sound and the power will turn off automatically.

During operation, press the water level key and program key at the same time to activate the child lock function. After the program is completed, the ET alarm will sound when the door cover is opened. It will close within 5s. When the upper cover is released and the water level key and program key are pressed for more than 5s, the water will drain automatically. After the water level key and the program key are pressed at the same time, the chapter lock function is released and the chapter lock setting is activated. The digital tube displays CL.

When the laundry is finished, a buzzer will sound and the power will turn off automatically.

During operation, press the water level key and program key at the same time to activate the child lock function. After the program is completed, the ET alarm will sound when the door cover is opened. It will close within 5s. When the upper cover is released and the water level key and program key are pressed for more than 5s, the water will drain automatically. After the water level key and the program key are pressed at the same time, the chapter lock function is released and the chapter lock setting is activated. The digital tube displays CL.

When the laundry is finished, a buzzer will sound and the power will turn off automatically.

During operation, press the water level key and program key at the same time to activate the child lock function. After the program is completed, the ET alarm will sound when the door cover is opened. It will close within 5s. When the upper cover is released and the water level key and program key are pressed for more than 5s, the water will drain automatically. After the water level key and the program key are pressed at the same time, the chapter lock function is released and the chapter lock setting is activated. The digital tube displays CL.

USER GUIDE

Delay Washing (applicable to scheduled washing)

1. Press the power button
2. Press the program/appointment button
3. Press the program/delay button
4. Press the water level button
5. Close the cover
6. Press the start/pause button

Select the program according to the laundry

Select the appropriate water level according to the fabric quality and amount of clothing. The default water level at startup is level 6. Press the water level button to cycle through the selection.

When the laundry is finished, a buzzer will sound and the power will turn off automatically.

During operation, press the water level key and program key at the same time to activate the child lock function. After the program is completed, the ET alarm will sound when the door cover is opened. It will close within 5s. When the upper cover is released and the water level key and program key are pressed for more than 5s, the water will drain automatically. After the water level key and the program key are pressed at the same time, the chapter lock function is released and the chapter lock setting is activated. The digital tube displays CL.

When the laundry is finished, a buzzer will sound and the power will turn off automatically.

During operation, press the water level key and program key at the same time to activate the child lock function. After the program is completed, the ET alarm will sound when the door cover is opened. It will close within 5s. When the upper cover is released and the water level key and program key are pressed for more than 5s, the water will drain automatically. After the water level key and the program key are pressed at the same time, the chapter lock function is released and the chapter lock setting is activated. The digital tube displays CL.

USER GUIDE

COMMON FAULT DESCRIPTION

Display	Possible Causes	Resolution
E2- Drainage Fault	● Drain blocked, damaged or faulty ● Drain pipe is damaged	● Open and close the cover 1 time to restart operation. ● Repair or replace the drain pipe for a more smooth water drainage. ● Restore the drainage from the drain valve.
E3- Top Cover Fault	● Top Latches have speed during spin ● Clothes are not locked or latched ● The machine is starting at an incline	● Close the cover. ● Reposition the clothes in the tub so they are balanced evenly. ● Place the washing machine on a level surface once done.
E4- Spin Fault	● The faucet is not turned, open and close the faucet. ● Water pressure is too low ● Water pressure is too high	● Check the faucet, open and close the faucet. ● Clean the water inlet valve, open and close the water inlet valve. ● Reduce the water pressure to normal before washing.
E1- Water Inlet Fault	● The faucet is not turned, open and close the faucet. ● Water pressure is too low ● Water pressure is too high	● Check the faucet, open and close the faucet. ● Clean the water inlet valve, open and close the water inlet valve. ● Reduce the water pressure to normal before washing.
E6- Water Level Fault	● Water level sensor fault ● Water leakage ● Any tube is loose	● Check the water level sensor, replace it if necessary. ● Repair the water leakage, replace the water level sensor if necessary. ● Tighten the loose tubes, please contact after-sales service.
E7- Child Protection	● Maximize a Child lock but the cover has been opened	● Close the door within 5s. ● After pressing the 1 seconds, press the water level key to release the child lock function.

NOTE: If the problem is still not solved after the above processing, please contact our local after-sales service. Users are not allowed to disassemble without authorization.

DIGITAL TUBE CONTENT DESCRIPTION

During the operation of the machine, the digital tube displays the remaining time and the current running status. The status display corresponds to the following instructions. When the child lock is set, the digital tube displays "CL", and the remaining time. When an delay is set, the digital tube displays the remaining hours plus a small dot in the lower right corner.

Air Dry- Soak- Wash- Rinse- Spin

FF RR bb CC dd

Program Description

- 01 Standard--the most commonly used fully automatic program.
- 02 Spin--a separate dehydration program.
- 03 Quick Wash--a fully automatic program for quick wash.
- 04 Blanket--a fully automatic program for washing large items of blankets.
- 05 Air Dry--a program to speed up the drying of washed clothes.
- 06 Soak--a fully automatic process for heavy dirt.
- 07 Wash--a light washing program.
- 08 Tub Clean--a procedure for washing and disinfecting the inner tub of a washing machine.
- 09 Wash-Rinse-Water is left in the tub for the last time and can be used for other purpose.
- 10 Rinse--a process of rinsing and dehydrating clothes with light.

AFTER WASHING

- After using it for a period of time, please promptly remove the lint debris attached to the lint filter, etc., otherwise it will affect your ability to use the machine better.
- When cleaning, please unplug the power plug from the socket first to clean the lint filter.

Cleaning of filter

1. Press down on the filter frame buckle and pull forward to take out the filter frame.
2. Remove the filter as shown in the picture.
3. Turn the drain cover to remove the dirt.
4. Clean the filter.
5. Flip the filter back to its original position and snap it into the grid. Pay attention to the direction of the filter, the wrong direction will cause the filter to fall (do not be installed).
6. Insert the two positioning pieces at the bottom of the filter frame into the holes of the bottom of the filter frame. Then press the upper part and push the filter into the side slot. You can hear a "click" sound when it is installed in place.

The filter of the water inlet valve is easily blocked by debris and blocks water inflow. It should be cleaned with a brush about once every two months.

When the body is contaminated, wipe it with a damp soft cloth.

- Do not rinse directly with water.
- Wipe with neutral detergent.
- Do not use thinner, gasoline, or alcohol to wipe.

TROUBLE SHOOTING

Phenomenon	Reason
● When spin begins, spin intermittently.	● Adjust the balance to prevent clothes from being piled sideways.
● When "Spin" is selected, the washing machine does not spin immediately.	● After the washing machine is set to "Spin", it must take a while to start dehydration.
● When the washing machine is used for the first time, a small amount of water may flow out of the drain pipe.	● This is the remaining water during the factory performance inspection, which is a normal phenomenon.
● Stop spin at the end of spin, the display will change to rinse and water will enter.	● Because the laundry is deformed to one side, the safety switch is activated. Add water, wait until the deformed laundry is flattened, and spin again.

Packing Instructions

Name	Quantity	Storage location
Instruction manual	1	Accessory bag
Water inlet hose part	1	Accessory bag
Rat-proof board	1	Accessory bag
Washing machine	1	
Drain hose(circlip)	1	
User Guide	1	Accessory bag
Adapter	2	Accessory bag
Remark		

YOUR NIDEMAW PRODUCTS WARRANTY

Steps your sales receipt have. Proof of original purchase date is needed to obtain service under warranty.

WHAT IS COVERED - LIMITED ONE-YEAR WARRANTY

Nidemaw Products warrants that the product is free from defects in materials and/or workmanship for a period of twelve (12) months from the date of purchase by the original owner. The foregoing limitation begins to run upon the date of purchase, and shall not be altered, extended, or suspended for any reason whatsoever unless stated otherwise. For one year from the date of purchase by the original owner, Nidemaw products will, at its option, repair or replace any part of the product which proves to be defective in material or workmanship under normal use. Nidemaw Products will provide a reasonably similar product that is necessary to correct such defects free of charge, so long as the product has been installed and operated in accordance with the written instructions in this manual. In limited or commercial use, the warranty period is 90 days. All Nidemaw appliances of a 2 cubic feet capacity or less must be brought to the appliance service center for repair.

LIMITED FIVE-YEAR WARRANTY ON PLASTIC TUB

After one year and until five years from the date of purchase, Nidemaw Products will furnish a replacement plastic tub, for one which is defective in material or workmanship. All labor and transportation charges are the responsibility of the consumer.

LIMITED SEVEN-YEAR WARRANTY ON STAINLESS STEEL TUB

After one year and until seven years from the date of purchase, Nidemaw Products will furnish a replacement plastic tub, for one which is defective in material or workmanship. All labor and transportation charges are the responsibility of the consumer.

WARRANTY EXCLUSIONS / WHAT IS NOT COVERED

The warranty coverage described herein excludes all defects or damage that are not the direct fault of Nidemaw Products, including without limitation, one or more of the following:

- A failure to comply with any applicable state, local, city, or county electrical, plumbing and/or building codes, regulations, or laws, including failure to install the product in strict conformity with local fire and building codes and regulations.
- Any external, abnormal and/or environmental forces and factors, including without limitation, rain, wind, sand, floods, fire, mud slides, freezing temperatures, excessive moisture or extended exposure to humidity, lightning, power surges, structural failures or vibrations, and acts of God.
- Shipping and handling costs associated with the replacement of the unit.
- Repairs performed by unauthorized service.
- Service calls that are related to external problems, such as above, misuse, inadequate electrical power, accidents, fires, floods, or any other acts of God.
- Failure of the product if it is used for other than a intended purpose.
- The warranty does not apply outside of the Continental USA.
- Surcharges including but not limited to: any after hour, weekend, or holiday service calls, toll, carry trip charges, or mileage expense for service calls to remote areas.

OUT OF WARRANTY PRODUCT

Nidemaw Products is under no obligation, at law or otherwise, to provide you with any concessions, including repairs, provides, or product replacement, once this warranty has expired.

IF YOU NEED SERVICE

Read this guide carefully.

We're proud of our service and want you to be pleased. If for some reason you are not happy with the service you receive, here are some steps to follow for further assistance.

First, contact the people who serviced your portable washer. Explain why you are not pleased. In most cases, this will solve the problem.

It is intended to help you operate and maintain your new portable washer properly.

Keep it handy to answer your questions. If you don't understand something or you need more assistance, please send email to below: Nidemaw Customer Service support@nidemawtop.com

Keep proof of original purchase date (such as your sales slip) with this guide to establish the warranty period.

Write down the model and serial numbers.

You'll find them on a plate located on the rear outside wall of the portable washer.

Please write these numbers here:

Date of Purchase: _____

Order Number: _____

Phone Number: _____

Use these numbers in any correspondence or service calls concerning your portable washer.

If you received a damaged portable washer, immediately contact the dealer (or builder) that sold you the portable washer. Save time and money. Before you call for service, check the Troubleshooting Guide. It lists causes of minor operating problems that you can correct yourself.