

NICOR General Product Warranty

GENERAL PRODUCT WARRANTY. Each NICOR product will be free from defect in materials and workmanship for a period of one (1) year from the date of delivery to the end-user. Powder Coat paint finish on products, other than natural aluminum or brass, will not exhibit cracking, peeling, excessive fading, or corrosion during the warranty period. Exceptions apply as defined in each NICOR product's specification sheets, which are incorporated by reference herein. Warranty does not cover improper installation, operation, alterations, power surges, overheating due to external conditions, or acts of nature including but not limited to lightning strikes.

POLE WARRANTY. Each NICOR Pole will be free from defect in materials and workmanship for a period of (1) year from the date of delivery to the end-user. Powder Coat paint finish on products, other than natural aluminum or brass, will not exhibit cracking, peeling, excessive fading, or corrosion during the warranty period. Poles must be installed by a properly insured and licensed contractor, using the supplied anchor bolts and mounting templates. Using a pole product in any manner other than as disclosed in the Application Specification automatically voids the warranty and may cause failure resulting in injury, death, or significant property damage.

ALL NICOR WARRANTIES APPLY ONLY TO NICOR PRODUCTS THAT HAVE BEEN PURCHASED FROM AN AUTHORIZED NICOR DISTRIBUTOR; WHO PURCHASED THE PRODUCT DIRECTLY FROM NICOR; THE PRODUCT WAS NEW AND IN AN UNOPENED NICOR PACKAGE AT THE TIME OF INSTALLATION; AND WAS INSTALLED BY A LICENSED ELECTRICIAN OR UNDER THE SUPERVISION OF A LICENSED ELECTRICIAN.

NICOR LED Express Limited Warranty

Subject to the exclusions below, each NICOR LED product, including the LED electronics and components of a property installed NICOR LED product, will be free from defect in materials and workmanship for a period of five (5) years from the original date of purchase. The product shall be considered defective only if 10% or more of the product's LED components fail. NICOR LED product warranty covers the following performance criteria: LED Light Output will be maintained above 70% of initial output; LED color temperature will not shift more than 200K in CCT; LED driver will operate within NICOR specifications; and the fixture finish, excluding natural aluminum or brass products, will not exhibit cracking, peeling, excessive fading, or corrosion during the warranty period. Exceptions apply as defined in NICOR's product specification sheets, which are incorporated by reference herein.

This limited warranty is provided to you, the purchaser of the product identified on Seller's invoice, as your exclusive remedy and applies only to NICOR products that have been purchased from an authorized NICOR Distributor; the product was new and in an unopened NICOR package at the time of installation; and the NICOR product was installed by a licensed electrician or under the supervision of a licensed electrician and used by consumers in the United States or Canada when accompanied with this warranty. This warranty extends only to the first consumer purchaser and is not transferable. A consumer wishing to invoke the terms of this limited warranty must first obtain a RGA number within 30 days of discovery of the defect, and return the product to NICOR for inspection. Once verified to be covered by this limited warranty, NICOR will, at its sole discretion, repair, replace, or refund the purchase price of any product that does not conform to this limited warranty. If NICOR, at its sole discretion, determines that the product should be repaired or replaced, this warranty is limited to the reasonable, customary, and necessary costs and expenses associated with the repair/replacement. This warranty requires that all repair/replacement estimates and costs, including but not limited to equipment rental (if any), and any other cost or expense to be incurred in the repair/replacement of the product, be approved in advance and in writing by NICOR. FAILURE TO OBTAIN NICOR'S ADVANCE WRITTEN APPROVAL OF ALL REPAIR/REPLACEMENT COSTS AND EXPENSES IN WRITING SHALL VOID THIS LIMITED WARRANTY.

THIS LIMITED WARRANTY DOES NOT COVER THE FOLLOWING:

- Defects or damages resulting from improper installation, operation, storage, misuse or abuse, accident, or neglect;
- Defects or damages resulting from improper service, testing, adjustment, installation, maintenance, alteration, connection to out-of-specification electrical service, corrosive or damp environments, or connection to incompatible equipment or devices (e.g., connecting non-dimmable lighting products to dimmers);
- Damage which occurs in transit;
- Power surges or overheating due to external conditions
- Acts of nature including but not limited to lightning strikes

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR, REPLACEMENT, OR REFUND AS PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. IN NO EVENT SHALL NICOR BE LIABLE, WHETHER IN CONTRACT OR IN TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCT TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

NICOR Emergency Battery Pack Limited Warranty

Subject to the exclusions below, each NICOR branded Emergency Battery Pack, including the electronics and components of a property installed NICOR branded Emergency Battery Pack, will be free from defect in materials and workmanship for a period of five (5) years from the date of manufacture as indicated by the date code printed on the product label.

This limited warranty is provided to you, the purchaser of the product identified on Seller's invoice, as your exclusive remedy and applies only to NICOR products that have been purchased from an authorized NICOR Distributor; the product was new and in an unopened NICOR package at the time of installation; and the NICOR product was installed by a licensed electrician or under the supervision of a licensed electrician and used by consumers in the United States or Canada when accompanied with this warranty. This warranty extends only to the first consumer purchaser and is not transferable.

This warranty is further conditioned upon proper storage, installation, use and maintenance. This warranty is not applicable to any Product which is not installed and operated in accordance with the National Electric Code (NEC), the Standards for Safety of Underwriters' Laboratory, Inc. (UL), the Standards for the American National Standards Institute (ANSI), or, in Canada, the Canadian Standards Association (CSA), and in accordance with NICOR installation instructions.

A consumer wishing to invoke the terms of this limited warranty must first obtain a RGA number within 30 days of discovery of the defect and return the product to NICOR for inspection. Once verified to be covered by this limited warranty, NICOR will, at its sole discretion, repair, replace, or refund the purchase price of any product that does not conform to this limited warranty. If NICOR, at its sole discretion, determines that the product should be repaired or replaced, this warranty is limited to the reasonable, customary, and necessary costs and expenses associated with the repair/replacement. This warranty requires that all repair/replacement estimates and costs, including but not limited to equipment rental (if any), and any other cost or expense to be incurred in the repair/replacement of the product, be approved in advance and in writing by NICOR. FAILURE TO OBTAIN NICOR'S ADVANCE WRITTEN APPROVAL OF ALL REPAIR/REPLACEMENT COSTS AND EXPENSES IN WRITING SHALL VOID THIS LIMITED WARRANTY

THIS LIMITED WARRANTY DOES NOT COVER THE FOLLOWING: • Defects or damages resulting from improper installation, operation, storage, misuse or abuse, accident, or neglect; • Defects or damages resulting from improper service, testing, adjustment, installation, maintenance, alteration, connection to out-of-specification electrical service, corrosive or damp environments, or connection to incompatible equipment or devices; • Damage which occurs in transit; • Power surges or overheating due to external conditions • Acts of nature including but not limited to lightning strikes

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR, REPLACEMENT, OR REFUND AS PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. IN NO EVENT SHALL NICOR BE LIABLE, WHETHER IN CONTRACT OR IN TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCT TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.