

Limited Warranty Terms

Our products are crafted from quality materials and with meticulous craftsmanship to ensure durability and customer satisfaction. We offer the following limited warranty to the original purchaser:

Coverage:

If any defects in materials or craftsmanship arise under regular use and are identified within the first year after purchase, we will, at our discretion, either provide replacement parts at no charge or replace the defective product or part. Or pls return the whole product to us. And then you will get the full refund. This warranty is contingent upon normal installation, use, service, and maintenance as outlined in our product guidelines.

Exclusions:

- This One Year Limited Warranty does not cover:
- Breakage amounting to less than 2% of the total container.
- Normal wear and tear.
- Use of the product for purposes other than those specified by the manufacturer.
- Removal or alteration of the product's identification information.
- Aesthetic damages that do not affect the product's function, including scratches and bumps.
- Damages resulting from:
 - Abnormal use of the product.
 - Inadequate maintenance.
 - Improper installation not in accordance with provided guidelines.
 - Unauthorized modification, repair, or dismantling.
 - Transportation by the purchaser or their representatives.
 - Negligence or accidents.
 - Force majeure events such as natural disasters, lightning, flood, fire, etc.
 - Any event not directly caused by the product itself.

Limitation of Liability:

In no event shall the manufacturer, wholesaler, or retailer be liable for any incidental, special, indirect, or consequential damages arising from the use or inability to use the product.