

English

Cleaning Recommendation for Hansgrohe Products

Today, modern sanitary and kitchen tapware, showers, accessories, washstands, sinks, tubs and radiators consist of very different materials to comply with the needs of the market with regard to design and functionality.

To avoid damage and reclamations, it is necessary to consider certain criteria when cleaning.

With regard to caring for the Hansgrohe products, the following must in principle be heeded:

- Only use cleaning material which is explicitly provided for this type of application.
- Never use cleaning materials, which contain hydrochloric acid, formic acid, concentrated caustic soda, chlorine pale lye or acetic acid, as they cause considerable damage.
- Phosphorus acidic cleaners are only conditionally applicable.
- Mixing cleaning agents is not permitted, generally.
- Never use cleaning materials or appliances with an abrasive effect, such as unsuitable cleaning powders, sponge pads or micro fibre cloths.
- The safety instructions of the cleaning agent manufacturers must be strictly followed.
- Cleaning has to be carried out with a specified cleaner dosage, contact time, object-related and adapted to the needs.
- The building up of calcifications has to be removed by cleaning regularly.
- When using spray cleaners, spray the cleaning solution onto a soft cloth or sponge, never directly onto the Hansgrohe products, as the atomised spray could enter openings and gaps in the Hansgrohe products and cause damage.
- After cleaning rinse thoroughly with clean water to remove any cleaner residue.
- The use of steam cleaners is not permitted. The high temperatures can damage the products.

Important

Residues of toiletries such as liquid soaps, shampoos and shower gels, hair dyes, perfumes, aftershave and nail varnish can also cause damage.

Here too: Carefully rinse with water after use to remove residues.

Likewise, do not store any cleaning agents or chemicals under the products, for example in a vanity unit, as the vapours may damage the products.

The damage of already damaged surfaces will deteriorate under the effect of the cleansers.



Components with damaged surfaces must be exchanged, otherwise there could be an injury danger.

Damage caused by improper treatment will not be covered by our guarantee.

Warranty

Hansgrohe guarantees to the consumer that this product is free of production faults. If nevertheless any defect is detected within 5 years from date of purchase, Hansgrohe will remedy this defect free of charge. You will find the conditions and details of this guarantee at www.hansgrohe-int.com/guarantee. Please contact your contracting party to claim your rights under this guarantee. This guarantee does not affect the customer's rights under the respective national legislation.

QuickClean

The QuickClean cleaning function only needs a small manual rub over to remove the lime scale from the spray channels.

Just clean: simply rub over the spray nozzles to remove lime scale.

