

COMMERCIAL LIMITED WARRANTY

Commercial Refrigerator Series

Product Category	Refrigerator
Warranty Period	180 Days Limited Commercial Warranty
Coverage	Defects in Material, Workmanship, Compressor & Cooling Components
Applicability	Commercial Installations (Restaurants, Cafes, Hotels, Convenience Stores, Offices)

This commercial warranty is extended strictly to the original commercial purchaser and is non-transferable. It applies to products purchased and installed within North America for business and commercial applications.

1. WARRANTY COVERAGE DETAILS

The manufacturer warrants this Commercial Refrigerator to be free from defects in material and workmanship during normal commercial use for a period of **180 days** from the original date of purchase.

If a defect is found under normal commercial application within this period, the manufacturer will, at its election, repair, provide a replacement part or product, or make appropriate adjustments. Proof of purchase (original sales receipt or order confirmation) must be provided to the manufacturer with all warranty claims.

2. WHAT IS COVERED

- Compressor & Cooling Mechanics:** Any mechanical defects, electrical malfunction, or cooling system failure resulting from defective manufacturing or material defects under prescribed operating pressures and voltages.
- Cabinet Structure & Shelving:** Structural defects of the refrigerator body, including internal racks, brackets, and external finish when maintained in accordance with standard care instructions.
- Thermostat & Control Components:** Functional defects of digital temperature controls, interior LED modules, and door hinge/gasket assemblies.

3. WHAT IS NOT COVERED

This warranty does not cover damages, defects, or failures caused by or resulting from:

- Improper installation, incorrect electrical connection, neglect, accident, misuse, abuse, or lack of proper cleaning and ventilation.
- Labor charges, installation costs, or any incidental or consequential costs incurred during removal, repair, or replacement.
- Damage caused by severe power surges, insufficient air circulation clearance, or external environmental contamination.

- Exposure to harsh industrial chemical cleansers, improper defrosting tools, abrasive materials, or corrosive environments.
- Perishable inventory losses or food spoilage resulting from equipment downtime or temperature fluctuation.
- Normal wear and tear from high-traffic commercial operations that does not affect basic refrigeration performance.

■ 4. WARRANTY PERFORMANCE & REMEDY

Upon verification of a valid claim, the manufacturer will ship replacement components or a complete replacement unit at no charge via standard ground delivery.

The manufacturer is not responsible for any labor charges or damages associated with installation, servicing, repair, or replacement, nor for any indirect, incidental, or consequential damages, losses, or expenses. In no event shall the total liability of the manufacturer exceed the original purchase price paid for the product.

■ 5. HOW TO SUBMIT A CLAIM

To file a warranty claim, please contact our Customer Support Department directly through your order management account or authorized commercial distributor. Please ensure you have the following information prepared to expedite processing:

- Your official Order ID / Purchase Invoice number and purchase date.
- Serial number and product model identifier (found on the internal cabinet rating plate).
- Clear photographs and/or a concise video demonstrating the operational fault, temperature reading, or defect.
- A brief description of the commercial installation environment, power source, and exact symptom.

Professional Installation & Maintenance Notice: The manufacturer strongly recommends that this commercial refrigeration unit be installed on a dedicated electrical circuit by a qualified technician in compliance with local electrical, safety, and health regulations. Ensure minimum required air clearances are maintained around condenser vents at all times.