

Consumer Limited Warranty

CALIFORNIA FAUCETS provides the following warranties on genuine CALIFORNIA FAUCETS products purchased on or on behalf of a consumer from an authorized dealer for the installation in a dwelling in which the consumer resides. The term "authorized dealer" means a retail seller licensed by CALIFORNIA FAUCETS to sell its products. The warranty extends to the original consumer only and is not transferable. Unless otherwise stated, this warranty begins on the date of the original retail sale and continues for as long as the original consumer owns the product and resides in the dwelling in which the product is initially installed. To obtain service under this warranty, contact your CALIFORNIA FAUCETS authorized dealer, visit calfaucets.com/warranty/service, or call us at (800) 822-8855. Once you have filed a warranty claim, we will instruct you on the process to be followed. Proof of satisfaction of warranty criteria is required for warranty claims in the event it is requested by California Faucets. BY WAY OF EXAMPLE ONLY, THIS WARRANTY WILL NOT APPLY TO CALIFORNIA FAUCETS PRODUCTS PURCHASED FROM SUCH UNAUTHORIZED ON-LINE SOURCES AS EBAY, AMAZON, AND WALMART.

What is Covered:

Repair, Replacement, or Refund Terms:

During the warranty period, CALIFORNIA FAUCETS will, at no charge to the consumer, repair or replace any part which proves defective in material or workmanship under normal installation, use and service. Should CALIFORNIA FAUCETS determine that it is unable to repair or replace a defective covered part or that repair or replacement will not remedy the defect, CALIFORNIA FAUCETS will replace the product with the same or similar product or refund the original retail purchase price of the product. Replacement parts can be obtained from your local dealer or distributor or by contacting CALIFORNIA FAUCETS directly at calfaucets.com/warranty/service.

Mechanical Warranty:

A limited lifetime warranty is provided on all mechanical parts to be free from defects in material and workmanship. The term "mechanical parts" means all parts and components of a product except cartridges and finishes.

Cartridge Warranty:

A limited lifetime warranty is provided on all ceramic disc cartridges. All other cartridges (including, but not limited to diverter, thermostatic and pressure balance cartridges) are warranted for a period of five (5) years from date of purchase.

Finish Warranty:

A limited lifetime warranty is provided on all finishes against defects in materials and workmanship. In addition, all finishes except living finishes (including but not limited to Polished Brass Uncoated, Oil Rubbed Bronze, Burnished Brass, and Burnished Nickel) are guaranteed against tarnishing. Living finishes are expressly designed to tarnish and otherwise change appearance over time.

Instant Hot Water Tank:

A limited three (3) year warranty from date of purchase is provided on all Instant Hot Water Tanks.

What is Not Covered (Exclusions and Limitations):

The following are excluded from warranty coverage.

- Drains, including but not limited to, pop-up drains, lavatory drains, shower drains, bathtub drains, and kitchen drains.
- Parts made of glass, crystal, porcelain or wood.
- Defects caused by modification, alteration, abuse, misuse, or accident; maintenance, cleaning, installation, or removal not in accordance applicable instructions; mineral accumulation, corrosion due to a marine or other saline environment or corrosive chemicals, use of the product outdoors; acts of God or the government; criminal, intentional, reckless, or negligent acts; or ordinary wear and tear.
- Any industrial, commercial, or business use of the product, including use in a property held for lease or rent.
- Labor charges, including but not limited to labor required to uninstall, install, or reinstall a product; to disassemble and reassemble a product; or to install or affix replacement parts or components.
- Indirect, incidental or consequential damages. (Some states do not allow the exclusion of incidental or consequential damages, so the above exclusions may not apply to you.)

The removal, modification, or alteration of any flow restriction device voids this warranty in its entirety.

Limitation on the Duration of Implied Warranties:

The duration of implied warranties (including warranties of merchantability and fitness for a particular purpose) shall be limited to the shorter of the warranty period stated in this document or the minimum duration required by state law. Some states do not allow the limitation of implied warranties, so the above exclusions or limitations may not apply to you.

Your Rights Under State Law:

This warranty gives you specific legal rights and you may also have other rights that vary from state to state.

Commercial Warranty

CALIFORNIA FAUCETS extends the above limited warranty to purchasers of products for industrial, commercial and business use upon the same terms and conditions and exclusions applicable to consumer purchasers, except that the finish, cartridge and mechanical warranty is reduced to two (2) years from the date of purchase. Additionally, with respect to commercial purchasers, all implied warranties, including the implied warranties of merchantability and fitness for a particular purpose are excluded.



California Faucets®

From our hands to your home®



Finish Care & Limited Warranty

Finish Care Instructions

Congratulations on your purchase of a fine decorative fitting from California Faucets. With proper care, your fitting will maintain its beautiful appearance for years to come. While all California Faucets finishes are designed for maximum durability, failure to give your fitting the proper care may void the warranty. As a result, here are a few helpful tips:

All Finishes

For easy maintenance

- Wipe dry after each use with a soft dry cloth to prevent water-spotting and mineral build-up.
- Clean and wax regularly. We recommend Faucet Brite,** which contains both gentle cleansers and a fine wax coating. Otherwise, clean with mild soap and water, then apply a quality car wax or floor paste wax.

For Living Finishes (see description on next page), we recommend Renaissance Wax instead.

A few important cautions

- Avoid all abrasive and aggressive chemicals ("SoftScrub", etc.).
- Avoid ammoniated products (window cleaner, tile cleaners, etc.).
- Avoid bleach.
- Do not use abrasive cleaning pads.
- Do not allow water to come into prolonged contact with faucet surface, wipe down after each use.
- Do not allow water to collect at base of faucet.

In addition to above, read the following finish-specific notes:

Powder Coat Finishes

(Antique Brass, Bella Terra Bronze, Antique Nickel, Antique Copper, Gloss White, Gloss Black, Matte Black, Matte White)

These finishes are protected with a clear powder coating designed to allow the underlying color to show through and provide a layer of protection. Still, abrasives and harsh chemicals can damage the finish and expose the underlying fitting to tarnish and corrosion.

- Follow the "All Finishes" recommendations listed above.
- Avoid all abrasives.

Nickel Finishes

(Satin Nickel)

These finishes are uncoated so as to allow the natural, subtle beauty of the metal to show through.

- Follow the "All Finishes" recommendations listed above.
- If not cared for regularly, Nickel finishes may oxidize and require a stronger cleaning agent. If this happens, simply use a mild metal polish such as Flitz or Semi-Chrome. It will restore your fittings' natural luster.

PVD Finishes

(Satin Chrome, Polished/Satin Brass, Black Nickel, Lifetime Polished Gold, Lifetime Satin Gold, Ultra Stainless Steel,** Polished Nickel, Graphite, French Gold, Satin Bronze and Carbon)

PVD (Physical Vapor Deposition) uses a state-of-the-art process that molecularly bonds the finish to the faucet, creating a super-hard surface that is by far the most durable available today. These cutting edge finishes are so effective we guarantee them for life against tarnishing.

Although our PVD finishes have proven resistant to over 100 cleaning products, we recommend avoiding certain products (listed below) since they can harm even a PVD finish:

- Avoid all products designed to remove tarnish or rust, or contain hydrochloric, hydrofluoric, and/or phosphoric acid or caustic agents.
- Avoid bleach.
- Avoid Scouring Pads (such as Scotch Brite®).
- Follow the "All Finishes" recommendations listed above for proper cleaning and care of your California Faucet.

Living Finishes

(Polished Brass Uncoated, Oil Rubbed Bronze, Burnished Brass and Burnished Nickel)

As unique artistic products; no two fittings look exactly alike. These finishes will age and wear over time, enhancing the rustic, natural look of the metal. Essentially, the finish is what nature would do to the surface over a long period of time, and is affected not only by time, but also by touch, climate, environment, cleaning, usage, etc. The surface will tend to darken and patina in areas that are infrequently touched, while the areas that are touched frequently may lighten or exhibit highlights. Water drops can create spots. To help minimize this, dry the faucet surface after each use.

Because Living Finishes are by nature more delicate than other finishes, the only recommended care is to keep the surface dry after each use and occasionally apply a high-quality wax such as Renaissance Wax (available from your authorized California Faucets dealer or online).

- Apply wax sparingly and gently buff with a soft clean cloth to remove surface spots and add a protective layer to the surface.
- No other cleaning is necessary or recommended.
- Never use abrasive cloths/pads, cleaners, bleach, vinegar or solvents as these will irreversibly damage Living Finishes.

Teak Finishes

Wipe dry with a soft dry cloth after use. To remove accumulated dirt, clean with a heavily diluted solution of dishwashing soap and warm water. Teak can fade to a silver-grey color over time. Occasional treatment with Teak Oil will restore color.

****NOTE:** California Faucets' Ultra Stainless Steel (USS) finish is a PVD Coating. Products with this coating are not made from actual stainless-steel raw material. Do not use cleaners or polishes which may typically be used on stainless steel kitchen appliances. **Use of such products will void finish warranty.** For proper care, please refer to PVD Finish instructions above.