



Please do not return this product to the retailer!!!

If you find that you have any trouble with assembly or
missing or damaged parts please contact us

Or via the web

PLEASE REVIEW THIS WARRANTY POLICY IN ITS ENTIRETY!

LIMITED MANUFACTURERS WARRANTY

If this product was purchased outside of the United States or Canada, please refer for information about an Authorized Brands Distributor in your area. The terms and conditions contained herein are only applicable to customers that currently reside in the United States and Canada.

CONSUMER ELECTRONICS WARRANTY POLICY

Every Our Brands product is designed to meet and exceed your expectations, and we are dedicated to providing excellent quality. However, sometimes electronic products may have technical difficulties. Before establishing that your product is defective, please consult our online troubleshooting tips as well as your user manual for proper usage. If you have any questions outside the scope of the troubleshooting tips and manual instructions, please contact our Consumer Support Team for assistance. If our Consumer Support Team determines that a defect exists, our Brands, at its sole discretion, will do one of the following:

- Request that the item be returned to the retailer from where it was purchased ONLY IF the malfunction occurs within said retailer's standard return period
- Repair the product at no charge using new (or refurbished) parts at our discretion
- Replace the product with the exact same model or functional equivalent

Our Brands products are warranted against defects in material and workmanship for a period of one year beginning from the date of sale to the original purchaser. This warranty does not cover damage due to acts of nature, accident, misuse, abuse, negligence, commercial use or unauthorized modification of any part of the product. This warranty also does not cover damage due to improper operation or maintenance, connection to improper voltage supply, or attempted repair by anyone other than a facility authorized by our Brands to service the product. This warranty does not cover products sold "as is", demo models, returns/second hand purchases or consumables (such as fuses or batteries). This warranty is valid only in the Continental United States, Canada and countries serviced by an Authorized International Distributor.

FURNITURE WARRANTY POLICY

Our products are warranted against defects in material and workmanship for a period of 90 days beginning from the date of sale to the original purchaser. This warranty does not cover damage due to acts of nature, accident, misuse, abuse, negligence, commercial use or modification of any part of the product. This warranty also does not cover damage due to improper assembly or usage, improper care and maintenance (literature accompanying the unit, or attempted repair or alteration by anyone other than a facility authorized by to service the product. This warranty does not cover products sold "as is", demo models, returns, or /second hand purchases.

USE & CARE INSTRUCTIONS

Please read Use & Care Instructions in its entirety prior to assembling and utilizing

KEEPING YOUR FURNITURE BEAUTIFUL

Quality furniture is a significant investment expected to last for years on end. To maintain its beauty and help it last, furniture needs the right care. No finish is totally indestructible. But with regular care, the finish will last much longer, providing years of enjoyment to you.

Tips to Protect and Care for Your Furniture

1. Avoid placing your furniture in direct sunlight, as sunlight causes fading.
2. Avoid extreme changes in temperature by arranging furniture away from radiators, heat and air vents and air conditioning units.
3. Avoid placing plastic or rubber materials (lamp bases, notebooks, placemats, etc.) on your furniture, as certain plastics contain ingredients that may damage the finish.
4. Periodically rotate accessories on furniture so they do not sit in the same spot all the time.
5. Use pads, cloth or felt to protect the furniture surface from plastic, rubber, hot dishes, beverages, bookends, flowerpots and vases.
6. Clean up spills immediately. Use a blotting rather than a wiping action. Water left over a long period of time will cause white spots in the finish. Alcohol, perfume, after-shave and medications can cause severe finish damage.
7. Use a protective pad when writing on the furniture surface.
8. Lift and place objects rather than dragging them across the furniture surface.
9. Avoid placing furniture directly under windows.

Wood Furniture Care: We recommend dusting frequently with a clean, soft, dry, lint-free cloth. Clean the surface by rubbing in the direction of the grain. We recommend polishing your furniture approximately every six months, using a clean, soft, lint-free cloth and rubbing the polish in the direction of the grain. Guardsman furniture polish or any furniture polish that doesn't contain silicone is recommended.

Leather Furniture Care: Wipe spills immediately with clean cloth or sponge. For spots or stains and daily cleaning, clean with mild non-detergent soap. Rinse well, gently wipe off, and allow to air dry. Cleaning Butter, Oil or Grease from Leather: Wipe leather with a clean cloth, and leave alone. The oil will be absorbed by the leather. DO NOT APPLY WATER. Also, do not use saddle soap, cleaning solvents, furniture polish, oils, varnish, abrasive cleaners, ammonia or any other type of chemical solution.

Granite Care: Our granite is not sealed, so you may want to apply an over-the-counter sealant, which will provide a small amount of surface protection, but we still recommend cleaning spills promptly. Use a slightly damp cloth to clean as needed. Wipe dry. We also do not recommend using abrasive cleaners, chemical solvents, strong detergents, cleaners with bleach, and furniture polish. Be sure to use trivets, coasters, placemats, and adhesive felt pads to help prevent scratches.

Butcher Block Care: For best results, clean finished butcher block surfaces with soapy water or commonly available kitchen counter top cleaners. Do not use abrasives or powder cleansers. Do not allow moisture stand on the surface for prolonged periods of time. To sanitize, rinse the butcher block with white vinegar by using a vinegar-water solution in a spray bottle, spritz the butcher block all over. Let sit for a while. While that sits, make a lemon salt mixture by pouring about 1/4 cup salt into a bowl, and stir in enough lemon juice to make a paste, adjust the consistency as you go, to make a workable paste. The final step, using a scrub brush, thoroughly scrub your butcher block with the lemon-salt paste. If the paste gets too dry, sprinkle on a little more lemon juice. Rinse well, and squeegee off as much water as you can, and then let it dry overnight. Make sure to seal it before you get it dirty again. Pour out a small amount of oil, and rub it into the wood using a cloth or paper towel. As the oil soaks in, add more and continue rubbing and polishing with the grain until the oil is absorbed. The first time you seal your butcher block, it may take several applications before it stops "drinking" oil, but in later cleanings you'll just need to refresh it. Keep adding oil until no more soaks in, remove any excess with a cloth.

Wicker Furniture Care: Regular cleaning is recommended for wicker, as it generally cannot endure harsh or abrasive treatments. This also minimizes mildew buildup. To remove dirt and debris, vacuum with a dust-brush attachment or use a dry paintbrush. Clean with a mild soap solution. Scrub, and rinse. Avoid using too much water, which can weaken the fibers. Avoid sitting on the wicker when still damp, which can cause wicker to sag. Please always cover the furniture when not in use, and store properly during inclement weather and the winter/rainy seasons. If wicker furniture is caught during a sudden rain storm, please make sure to drain any water that may have accumulated inside the frame.

Metal Furniture Care: Because most metals, except aluminum, are subject to rust, metal furniture is usually finished with layers of clear varnish, paint, or a durable powder coating. Use a mild soap solution, and scrub, rinse, and dry. Make sure to drain any water that may accumulate inside the frames after rinsing. After cleaning, apply a coat of quality liquid or paste auto wax with a lint-free cloth. Use a silicone spray to lubricate swivels and glides on chairs. If metal outdoor furniture is caught during a sudden rain storm, please make sure to drain any water that may have accumulated inside the frame.

Outdoor Cushion Care: Please note our cushions are made from a high density polyester foam, and the covers are made from a moisture resistant polyester blend. This does not mean they are waterproof! We do not recommend leaving cushions out in inclement weather, and if cushions become wet, please dry them immediately by removing the cushion from the cover so they can dry separately. Wring out any excess moisture before drying. Air dry only! Cushion covers are machine washable (gentlest cycle with like colors and cold water), and we recommend separating the cushion cover from the core for any cleaning purposes. Always air dry the cushion covers and cushion cores after wringing out excess moisture, and do not attempt to wash cushion cores. Cushions should be stored and covered when not in use to protect them from rain, sunlight, and other staining agents.

**MOISTURE
RESISTANT**



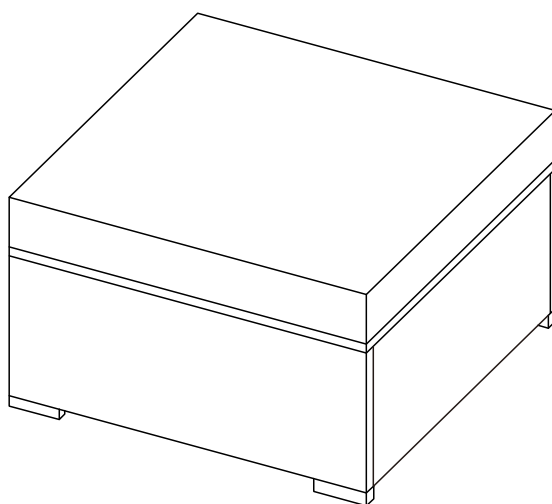
WATERPROOF



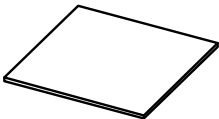

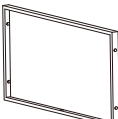
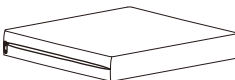

Outdoor Furniture Storage: We highly recommend storing any outdoor furniture during inclement weather, winter and/or the rainy season. Before storing your furniture, please ensure all moisture collected in the frame tubes has been drained. When outdoor furniture is not in use, we recommend covering all the furniture to protect it against the elements. If outdoor furniture is caught during a sudden rain storm, please make sure to drain any water that may have accumulated inside the frame.

Coastal Customers: Due to the corrosive nature of salt, extra care must be taken due to the higher salinity in the air as well as the possibility of direct contact from sea spray. Keep outdoor metal/wicker furniture covered when not in use, and rinse with fresh water on a regular basis to prevent salt accumulation. Make sure to drain any water that may accumulate inside the frames after rinsing. Additional protection in the form of protective transparent sealer is recommended as well.

Outdoor Wicker Ottoman

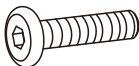
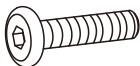



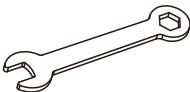

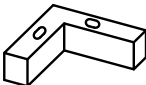


PART LIST

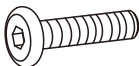
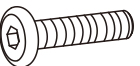



A	B	C	D	E
				
Wicker Top 1 PC	Side Panel 2 PCS	End Panel 2 PCS	Cover of Seat Cushion * 1 PC	Core of Seat Cushion 1 PC

*Please note cushion covers will ship separately.

HARDWARE LIST

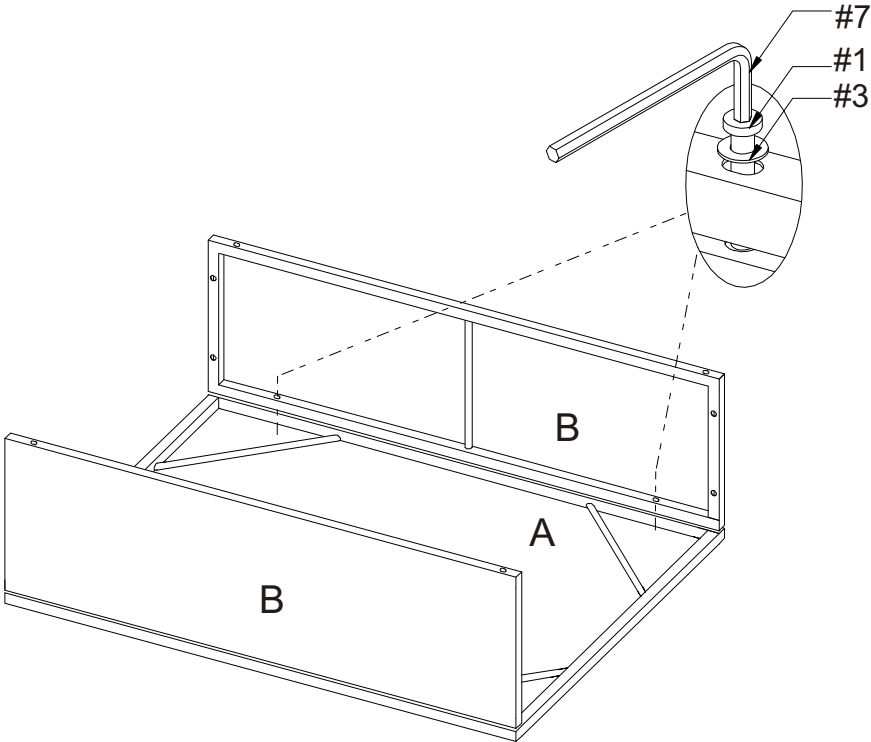
#1	#2	#3	#4	#5
				
M6*30mm	M6*35mm	D18mm	D12mm	M6mm
Short Bolt 12 PCS	Long Bolt 8 PCS	Washer 12 PCS	Small Washer 8 PCS	Nut 8 PCS
#6	#7	#8		
				
M6mm	M6mm			
Wrench 1 PC	Allen Key 1 PC	L Foot 4 PCS		

EXTRA HARDWARE LIST

#1	#2	#3	#4	#5
				
M6*30mm	M6*35mm	D18mm	D12mm	M6mm
Short Bolt 1 PC	Long Bolt 1 PC	Washer 1 PC	Small Washer 1 PC	Nut 1 PC

Step 1. Lay wicker top (part A) on a soft flat surface, such as carpet, as shown below. Attach side panels (part B) to top panel (part A) using short bolts (part #1), washers (part #3) and allen key (part #7).

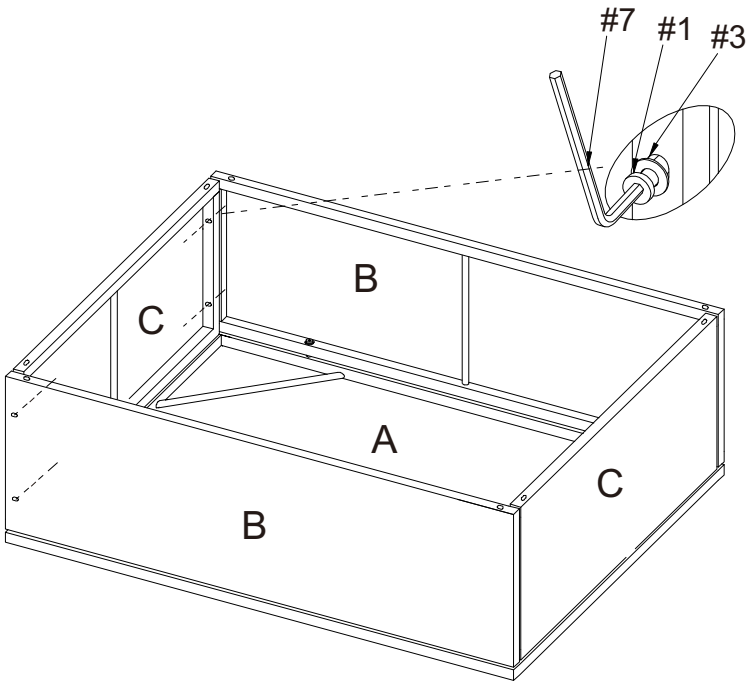
NOTE: Please do not fully tighten bolts until unit is fully assembled.





#1		x4
#3		x4
#7		x1

Step 2. Attach end panels (part C) to assembled unit (parts A&B) using short bolts (part #1), washers (part #3) and allen key (part #7).

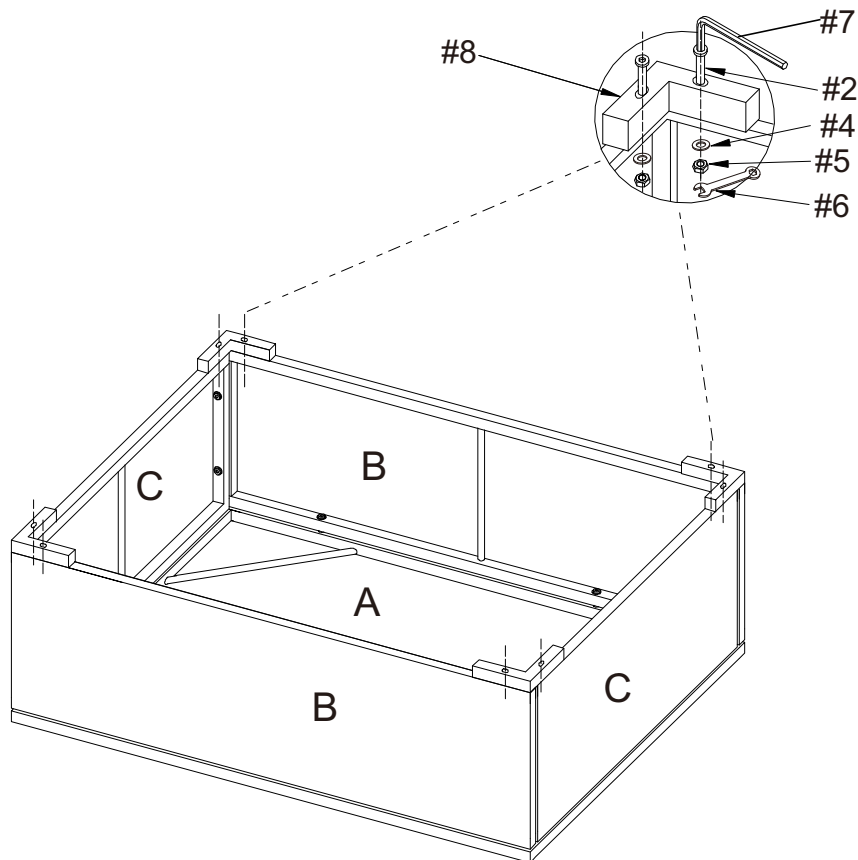
NOTE: Please do not fully tighten bolts until unit is fully assembled.









#1		x8
#3		x8
#7		x1

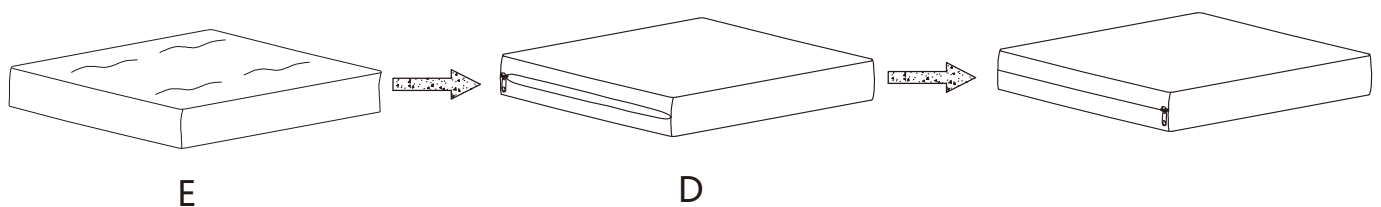
Step 3. Attach L feet (part #8) to assembled unit (parts B&C) using long bolts (part #2),small washers (part #4),nuts (part #5),wrench (part #6) and allen key (part #7).

NOTE: Please fully tighten all bolts at this time.

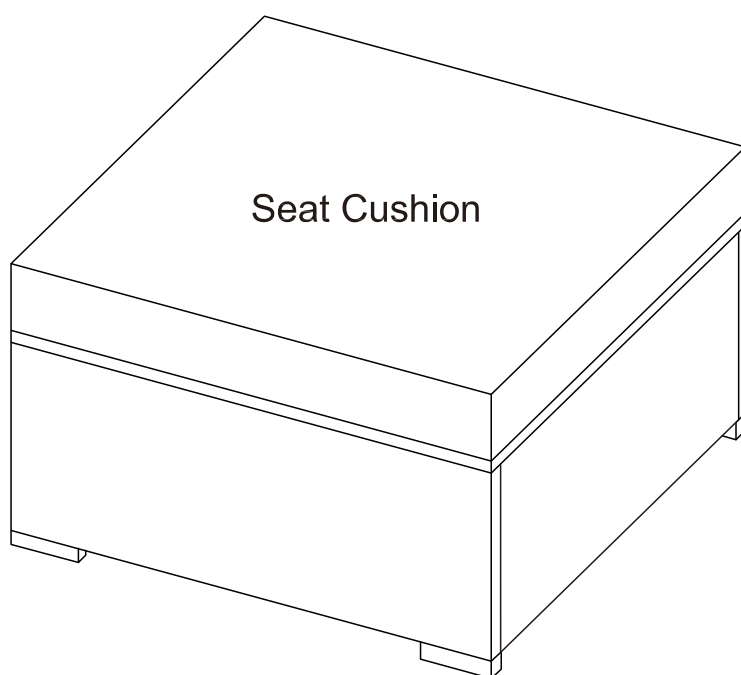


#2		x8
#4		x8
#7		x1
#8		x4
#5		x8
#6		x1

Step 4. Insert core of seat cushion (part #E) into cover of seat cushion (part #D).



Step 5. Carefully turn the assembled ottoman upright and add cushions as shown below.



RETURNS POLICY

- Please note: This policy applies ONLY to products purchased directly through us. If purchased through a retailer please reference that retailer's return policy. Clearance items, used, demo, or products marked as 'Sold As Is' may not be returned or exchanged because all Clearance sales are final.
- Return Authorizations (RA) for all we MUST be requested within 15 days of product delivery date.
- All returns must be authorized through the Consumer Service Team and must be for valid reasons associated with defects, damages, mislabeling or misrepresentation of the product. Requests for Return Authorizations (RA) resulting from 'Buyer's Remorse', partially assembled products, or products displaying damage from neglect or abuse on the part of the consumer will not be approved. Products returned without an RA will not be eligible for a refund.
- For any questions about or to be issued a Return Authorization (RA) number, please call the Consumer Services Team, or contact us via our website.
- We recommend keeping the original box and packaging so that any returns can be repacked and shipped safely. If the original box and packaging has been discarded or recycled, or if the original packaging is not available, then the responsibility of securely repacking the product is the responsibility of the consumer. Authorized returns must meet the following conditions for a refund to be processed:
 1. The Product must be in new/unused condition
 2. The Product must be returned with all accessories and parts securely packed in the original box and packaging, or packaging provided by the consumer that prevents damage during return shipping.
- Shipping charges back to we will be deducted from the refund amount, and will be equal to the shipping charges on the original sales order.
- Our returns are subject to a 15% restocking fee for all authorized returns. This restocking fee covers the costs associated with inspecting and returning the product to stock, and will be deducted from the refund amount.
- We will waive the restocking fee if the product is exchanged for another product of equal or greater value. Any price differences will be charged accordingly, and fees associated with shipping will still be applicable.
- Authorized returns are inspected immediately upon receipt. Any approved exchanges, credits and refunds will be issued for the purchase price of the item(s) at that time less any applicable fees; taxes are refunded in accordance with state law.
- Refunds and credits are issued based on the payment method used at the time of purchase. Please allow up to 21 days following receipt of the authorized return (not including weekends and holidays) for any credit or refund to show up on a credit card statement. A copy of the refund transaction can be requested from a Consumer Services Team member.

CANCELLATION POLICY

Our products usually ship within two business days. If you change your mind about a purchase, please contact us Consumer Services as soon as possible. If we are able to stop the order before it has been released for shipment, we will cancel the order without penalty. If the item has already shipped, please see our Returns Policy above for more information.

FREIGHT DAMAGE OR DEFECTS

On occasion, freight damage and factory defects may occur, and we will do our best to promptly replace any parts that are covered by our limited warranty included for all furniture products. Please note that parts replaced under warranty will be shipped via Ground Shipping only. Replacement parts will not be expedited unless the consumer is willing to pay for the extra charges. (See Warranty Policy Page). Please take pictures or note any damage upon delivery and provide this information to a Consumer Services Team member when you contact us. With this feedback, we will continue to improve our products, packaging and shipping methods, and when necessary, we will file claims with the shipping company.