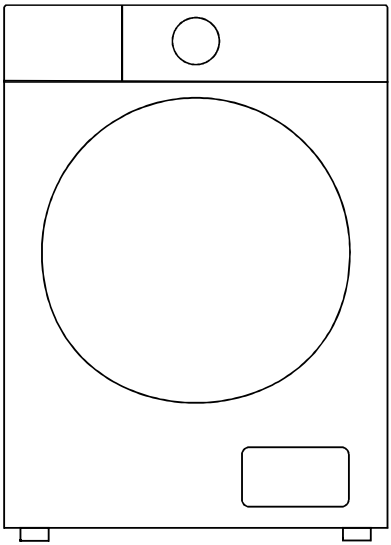
FRONT LOAD
WASHING MACHINE
INSTRUCTION MANUAL



Thank you very much for purchasing the washing machine produced by our company.

- Please read this manual carefully before using the production. Please be sure to read the "Safety Precautions" before using the production.
- Any technical changes will not be notified separately.
- This machine contains reusable materials. Please assist in proper disposal or recycling when discarding it to protect the environment.
- This manual is applicable to various models. Please refer to the purchased model for some details.

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SAFETY AND USAGE PRECAUTIONS

In order to prevent potential hazards and ensure that no harm or loss of property is caused to users, users and others, the following matters that must be observed by the safety party are hereby stated: Neglecting or misinterpreting these signs can lead to the following consequences.



It may cause personal injury and damage to property



This diagram shows prohibited items



This diagram shows the matters that must be observed for the purpose of the request

When in use

Do not touch the door cover during high temperature washing, and take care of children. When you need to open the door during high temperature washing, please wait until the temperature drops to a safe temperature and the door lock is automatically unlocked before opening the door.
It may be caused by high temperature and lead to burns.

- Do not catch your clothes when closing the door!

It will cause leakage and other faults.

- Please use the new hose assembly that comes with the machine. The old hose assembly cannot be reused!

Water pressure changes may cause leakage.

- Do not wash bras with steel wires in a washing machine.

The wires in the bra may pop out when washing, causing damage to the washing machine and clothes

- Do not use the washing machine in the environment below 0°C.

Causes damage to washing machine.

- Do not use organic solvents or corrosive liquids to clean the exterior and rubber parts of the washing machine.

This will cause damage to the washing machine.

When in use

The washing machine should be placed in a smooth ventilation, away from heat source, avoid direct sunlight, please do not place it open air, bathroom and other damp environment or wind and rain exposure!
It can lead to accelerated aging and deformation of plastic parts and rubber parts.
It may cause electrical faults, resulting in electric shock and water disaster.

Do not spray water directly on all parts of the body during cleaning!
May lead to short circuit, leakage and electric shock.



Prohibit

In the following cases, please stop using immediately. Unplug the power plug and contact us for inspection and repair!

- Turn on the power supply, but the washing machine is still not started
- The washing machine is running, and there are occasional noises.
- There is a smell of burning.

It may cause smoke, fire and electric shock.

Do not put lit candles, mosquito coils, tobacco, electric kettles, clothes drying racks or hair dryers on the washing machine!
Keep the area around the vent and adjacent areas free of cotton, dust and dirt accumulation!

- The bottom vent should not be blocked by carpet or other items!

It may cause fire or deformation.



No fire

When in use

- Do not connect to a hot water source above 50°C. Otherwise, there may be deformation or damage to the plastic components of the water inlet pipe. It may cause water leakage, electric leakage or electric shock.
- This machine is only suitable for household use. Do not use the washing machine for any other purposes or functions. The washing machine shall not be used for any other purposes than the clothes that can be washed as specified in the manual.

It may cause machine damage or pose a danger.

SAFETY AND USAGE PRECAUTIONS

To Prevent Injury

■ This electrical appliance is not designed for use by persons with physical, sensory or mental disabilities (including children) or who lack experience and knowledge. This product should only be used under supervision or guidance of someone who can ensure its safety.
It may cause electric shock, flood, fire or injury.



■ Please place the washing machine on a horizontal, solid cement or tile floor. Do not place the washing machine on a table or similar mounting bracket above the ground.
A tilted machine can lead to unstable operation, causing it to tip over or fall, which may result in personal injury or property damage.
■ Avoid using flammable sprays near washing machines. If gas or other flammable gases leak, do not plug or unplug the washing machine's power cord. Do not use the machine in environments with flammable and explosive gases or liquids, such as biog as pools.
It may cause explosion and fire.
■ Keep all detergents (including detergent, bleach, fabric softener, etc.) out of reach of children.
It may cause poisoning, injury to the eyes, nose, or skin.
■ Prevent children from entering the drum, please do not place stools or similar items that children can climb near the washing machine!
Children may fall into the drum or from the washing machine, posing a risk of injury.
■ Do not let children near or touch the washing machine.
The washing machine is hot when the heating gate is hot. Be careful not to burn yourself when discharging hot water.

It is prohibited to disassemble, repair or modify the machine by oneself"Tool!"
Please consult the after-sales service of the office.
It may cause abnormal operation of the machine, injury to personnel, electric shock, water leakage and fire.



No disassembly

Do not touch the laundry inside the drum until it has completely stopped rotating!
Even if the rotation is slow, it may cause clothes to get tangled in the hands and lead to injury. Special attention should be paid to the safety of children.



Do not touch

To Prevent Injury

■ Do not wash, rinse or dehydrate waterproof fabrics and clothing such as sleeping bags, rubber diving suits, raincoats, ski suits, etc. Otherwise, it may cause injury to people or damage to the body, walls, floors and clothes due to dehydration, vibration or rotation. It may also lead to water leakage.



■ Do not climb on the washing machine, and do not place fragile items on the washing machine!
It may be damaged by deformation, shape or breakage, which may cause injury to people.
When moving, the rotation may cause the placed items to fall and break.

■ Keep packaging materials (plastic bags, packaging foam, etc.) out of reach of children.
It may cause suffocation in children.



■ Please remove the door when disposing of the machine!
It may cause the child to be locked in the drum.

SAFETY AND USAGE PRECAUTIONS

Power Supply Wire

Please use a single-phase two-stage grounding power socket with rated working current of 10A and rated voltage of 220V. Do not share the power socket with other electrical appliances. If you want to use an extension cord, you must use an extension cord that meets the national safety certification and the working current is in line with the requirements!
If shared with other electrical appliances, it may cause fire due to heat. Please be sure to insert the plug into the socket! It may lead to poor contact between the plug and the socket, causing electric shock and fire.
■ Do not use damaged power cord or loose socket.
The dust and dirt on the power plug should be cleaned regularly!
If the plug is covered with dust and dirt, the moisture-proof insulation function will deteriorate and may cause fire.
■ Please unplug the power and wipe with a dry cloth.



Please avoid actions that may damage the power cord, power cord plug and power Outlet! Do not cause damage; do not modify, keep away from heat generatingappliances; do not overdo it Bending, twisting, stretching, heavy pressure, bundling.
Continuing to use in the damaged state may lead to electric shock, short circuit and fire.
Please consult our company for the repair of power cord or plug.



No fire

Before maintaining, cleaning or moving the washing machine, if you do not use it for a long time, please be sure to unplug the power plug and turn off the tap first.
It may cause electric shock or flood.
It may damage the washing machine due to lightning strike; it may cause water leakage or flood due to excessive water pressure.



The plug must be removed

Do not use if the socket hole is loose or the power cord or plug is broken !
It may cause electric shock, short circuit, catch fire .
Please contact our company for maintenance .



Do not touch the power plug with wet hands!
Do not place wet clothing on the roof and control panel!
It may cause electric shock.



Do not pull the wire when unplugging, please hold the plug and pull it out!
There may be an electric shock or short circuit or led to a fire.



If the power cord is damaged, the manufacturer must avoid danger Replace it with a professional from the maintenance department or similar!
It may cause bad consequences.



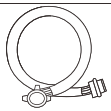
Please be sure that the power socket is reliably grounded!
If not reliably grounded, it may cause induction electricity to other metal parts such as the cabinet, which may lead to numbness of the hands when touching other metal parts such as the box.
There is a risk of electric shock when there is a fault or leakage.

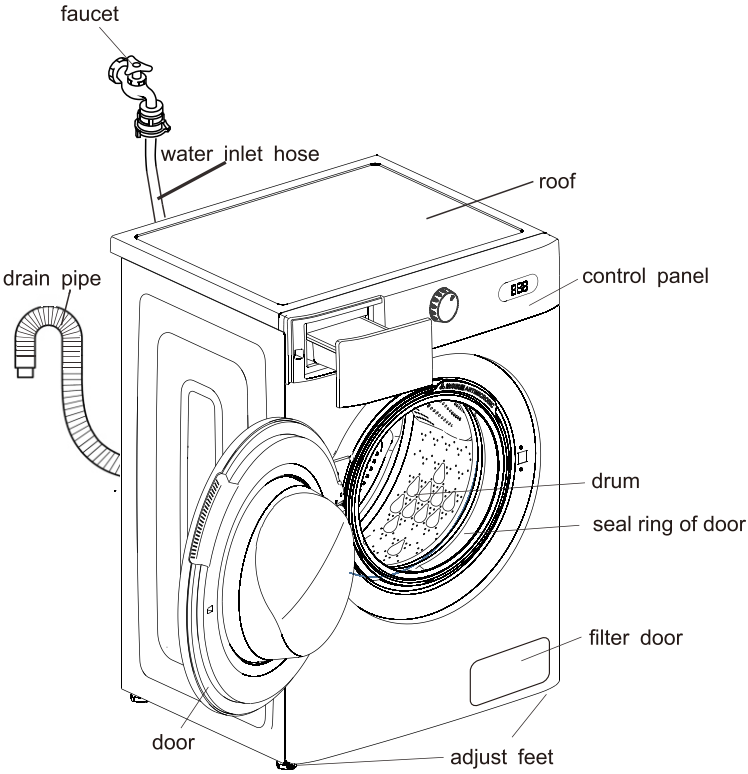


Must be grounded

COMPONENT NAME

Accessory

instruction manual (1 piece)	water inlet hose (1 piece)	transport bolt hole cover (4 pieces)
		



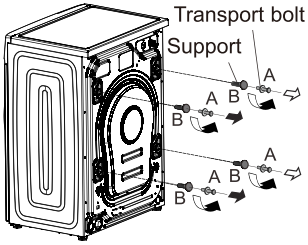
ATTENTION :

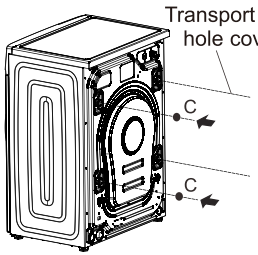
1. At the time of initial use, a small amount of water is discharged. This is a normal phenomenon left by the factory during performance inspection and measurement.
2. After use, please unplug the power plug and turn off the faucet to prevent accidental flooding and fire.

INSTALLATION INSTRUCTIONS

Transport bolts and accessories

Transport bolts and accessories are used to fix the internal components of the washing machine during transportation. They should be removed before use.





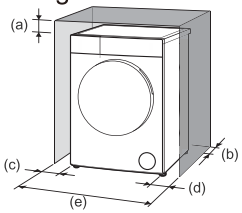
1.Remove the four transport bolts (marked A) and four plastic supports (marked B) as shown in the figure; (store the bolts and plastic supports well for next time to use when moving the washing machine.)

2. Use the accessory bag, and insert the transport bolt hole cover (marked C) into the screw mounting holes (4) left after disassembly.

Placement of washing machines

When the washing machine is installed in an embedded manner.

-The front should be open, and the space requirements are as follows:



(a) The clearance dimension above not be less than 3 cm;

(b) The rear clearance size should not be less than 5cm;

(c) The size of the left side gap should not be less than 2cm;

(d) The size of the right gap should not be less than 2cm;

(e) The width of the space should be at least 64 cm.

-Be sure to plug the power cord into a separate household outlet and make sure the outlet is in a convenient location for unplugging.

Connect the power cord

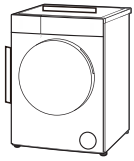
- It is necessary to use a three-prong power socket with reliable grounding. The grounding wire is installed on the plug of the power cord, and the plug is not allowed to be changed without authorization.
- Users without a grounding socket must ask a professional to install a grounding socket before using this washing machine. The power socket used for this machine must be equipped with a 10A fuse.

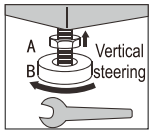
Attention:

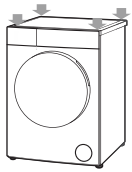
- Under no circumstances should the grounding wire be connected to the grounding wire of the gas pipe, water pipe, telephone line or lightning rod.
- If the power cord and its plug are damaged, it is absolutely prohibited to use, must be replaced by the manufacturer or its maintenance department or similar professionals, so as not to cause leakage accidents and fire.

INSTALLATION INSTRUCTIONS

Horizontal adjustment







- Adjust the level of the washing machine to prevent additional noise and vibration. Install the machine on a solid, level surface, preferably in the corner of the room.
- If the ground is not level, adjust the feet. Make sure the four adjustment feet are in stable contact with the ground and check that the machine is completely level. (Use a level, such as the one on the right)
- Adjust the adjustment method (see the middle figure on the right):

1. Loosen Nut A With a Thin Wrench.
2. Rotate the Direction of the Figure on the Right to Adjust the Height of Foot B (4 Places).
3. Turn the Locking Nut A Upward to Prevent the Adjustment Foot from Loosening.

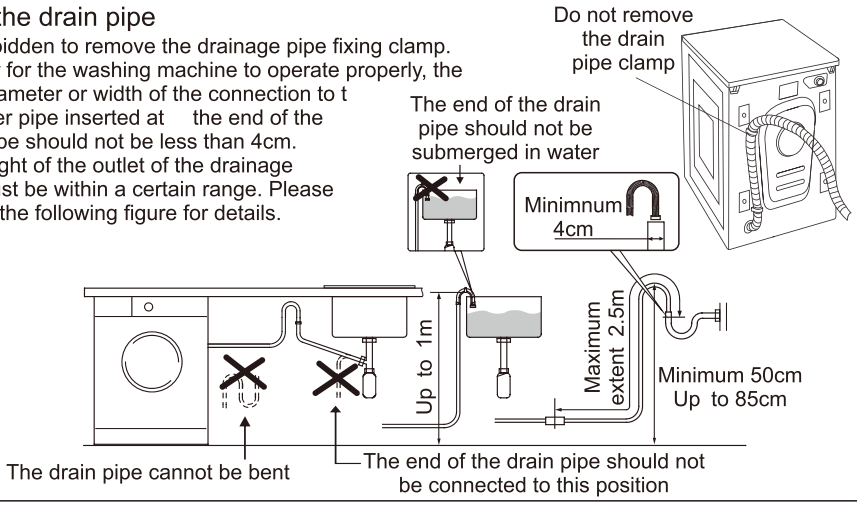
- After adjustment, apply a downward force on the diagonal of the top cover of the washing machine. The washing machine should not be able to shake up and down. (As shown in the figure on the right, both diagonals should be checked. If the washing machine shakes, the adjustment foot must be adjusted again.)

Attention:

- Install the washing machine on a flat and solid floor**.** The machine should be installed on a solid, flat floor. Do not place the machine on a soft carpet or wooden floor. Do not place the machine on a separate base. Due to overload, condition of the base(wet), the machine may move slightly, so it may fall off the base after working for a while.
- Do not install the washing machine in a place where it may be exposed to direct sunlight or where it may freeze in winter**.**
- Please be careful not to let the metal parts of the machine come into contact with the metal plates of the furniture, the stainless steel plates of the dishwasher and other electrical appliances.
- Before using this machine, all packaging (including foam base and cushion on the base) must be removed, otherwise it will cause damage when used.

Install the drain pipe

- It is forbidden to remove the drainage pipe fixing clamp.
- In order for the washing machine to operate properly, the inner diameter or width of the connection to t he sewer pipe inserted at the end of the drain pipe should not be less than 4cm.
- The height of the outlet of the drainage pipe must be within a certain range. Please refer to the following figure for details.



INSTALLATION INSTRUCTIONS

Connect to the water inlet hose

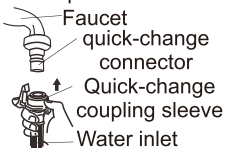
Please be sure to use the new water inlet hose in the attachment. The old water inlet hose is not allowed to be reused.

1. Connect to the faucet (The water inlet hose connection method will be different, as shown in the figure below)

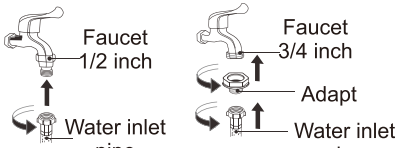
(1) Turn on the faucet with quick-change connector.

1) Press the sleeve and insert one end of the water inlet hose into the special faucet pipe.

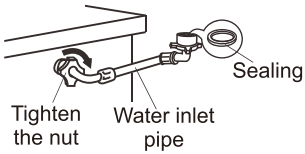
2) Remove the sleeve until a "snap" voice is heard, and complete the water inlet hose with the special faucet.



(2) A faucet with external threads For a 1/2 inch external thread faucet, screw on the water inlet hose directly; for a 3/4 inch external thread faucet, screw on the adapter first to ensure the seal, and then screw on the water inlet hose.



2. Connect to the washing machine Wrap the tightening nut on the elbow of the other end of the water inlet hose over the inlet valve port on the back of the washing machine by hand. Turn the tightening nut on the water inlet hose clockwise until it can not be turned.



Note:

- When rotating and tightening the nut, the force should be uniform, and the water inlet hose should not be twisted to avoid the rupture of the water inlet hose elbow, and at the same time, the water inlet hose should not be excessively bent. Distort to avoid damaging the water inlet hose.
- If there is a leak, check whether the nut is tightened inside is there a rubber seal on the elbow? Is the rubber seal damaged?

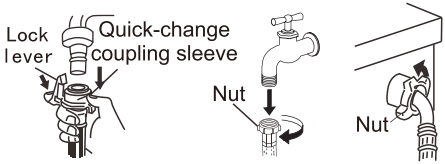
3. Confirm that the inlet hose connection is secure

- Pull down the water inlet hose to confirm that the water inlet hose is reliably connected to the faucet and water inlet valve, then slowly open the faucet to check for leakage; if there is leakage, close the faucet and reinstall it.
- After long-term use, the water inlet hose and the connection between the faucet and the water inlet valve may leak. In this case, reinstall it.
- Turn off the tap when the washing program is over or when it will not be used for a long time.

Remove the inlet hose

1.turn the tap off .

2. Press the locking rod and sleeve with your finger and pull it down (for the water inlet hose with quick-change joint) or unscrew the tightening nut on the water inlet hose in a counterclockwise direction (for the water inlet hose with tightening nut) to remove the water inlet hose from the faucet.

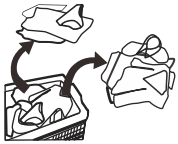
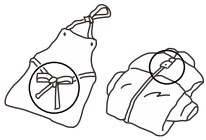
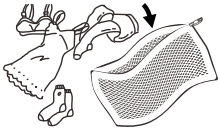
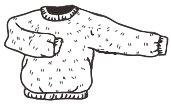


3. Rotate the nut on the water inlet hose counterclockwise and remove the water inlet hose from the water valve.

PREPARATION BEFORE WASHING

Before washing, please check the label and instructions for use of detergent, use it correctly and reasonably, and use a detergent suitable for machine washing.

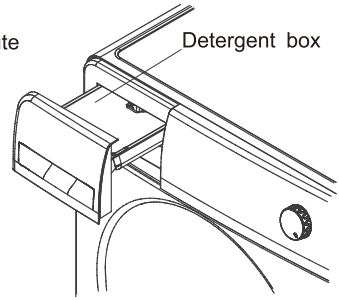
Please prepare Your Clothes

Please wash the clothes according to the washing and cleaning marks on them. 	Different materials of clothes, clothes that are prone to fade should be washed separately. 	Tie the clothes tightly, loosen the belt, pull the chain, button, and fasten the buttons. 
Ensure that there are no items in the pockets or pockets of the clothes. (such as keys, coins, etc., which may damage the clothes or cause abnormal noise or malfunction of the washing machine) 	Underwear, bras, and other small garments should be placed in a net bag for washing and cleaning to prevent small items from falling into the machine's inner cylinder, door, sealing ring, and other seams. 	If the surface is decorated, the clothes are easy to ball up, or the clothes are long pile clothes, please turn the surface over and then wash it. 

Note: When there are fewer clothes, it is used for partial heart protection . The washing machine may can not be able to dehydrate . It can increase the number of clothes, divide the clothes evenly, and then proceed to dehydration.

USAGE OF THE DETERGENT BOX

- Please use low foaming liquid, body synthesis and detergent.
- When using concentrated, shrinking and body washing agents, dilute them with twice the amount of water and then inject them into the washing agent box.
- Do not use excessive detergent, otherwise it will produce too much foam, affect the rinsing effect, or may lead to malfunction.
- Refer to the instructions of the detergent factory and use the detergent according to the type, color, water temperature, stain and degree of the laundry. The use of appropriate amount of detergent can obtain good washing effect, which is conducive to environmental protection.



Reference for Detergent Dosage

Laundry quantity	<1/4 barrel	<1/2 barrel	<3/4 barrel
Low-foaming laundry detergent	15g	30g	45g
Ordinary laundry detergent Active ingredients >15%	15ml	25ml	35ml
Concentrated laundry detergent Active ingredients >25%	10ml	15ml	25ml

OPERATING STEPS

Due to the water injection inspection performed at the factory, residual water droplets may remain inside the machine door and drum. When using this machine for the first time, please complete a 'bucket cleaning' process or another high-temperature washing procedure without any clothes. This will help wash away any residual substances and accumulated water inside the drum, preventing them from staining your clothes.

1. Connect the inlet hose and open the faucet.
2. Insert the power plug into the power socket.
3. Place the drain pipe properly.
4. Open the door, put in your clothes, and close the door.

Caution

-Make sure the door is not caught in clothes.

-Do not put too much clothes in the drum.

Otherwise, it may cause excessive vibration or damage to the washing machine.

5. Put an appropriate amount of detergent in the washing tank and close the tank. See the "USAGE OF THE DETERGENT BOX " ser details.
6. Turn the Knob, Connect the Power Supply and Select the Required Program. The display shows the approximate time required for the selected program to run.
7. Press the "Start/Stop" button ">||" start the procedure.
8. When the program is over, the washing machine will have a buzzing sound to indicate that the display screen shows the word "End". At this time, you can open the door to take out the clothes.
9. Then close the water faucet, turn the knob to "off" position to turn off the power, and unplug the power plug.

Caution

-When there are fewer clothes, they can be used for eccentric protection . The washing machine may can not be able to dehydrate . Clothes can be added and evenly distributed, and then dehydrated.

-If you use the basic program but do not completely rinse out the detergent in your clothes, check whether you have used too much detergent and use the rinse function if necessary.

-Remove clothes and reorganize them as necessary. Do not leave them in the drum for too long after the program ends, which may cause fading, deformation and wrinkling.

LOCKING AND UNLOCKING THE DOOR

The door lock is locked

After the washing procedure is started, the door will be automatically locked and cannot be opened. At this time, the "Door Lock" light/figure on the operation panel will be lit.

The door lock is released

When the lock light or indicator is on, press the "Start/Stop" button. Once the washing/drying drum stops rotating, wait for about 2 minutes, after which the lock will automatically release. After the lock is released, you can open the door to add or remove clothes.

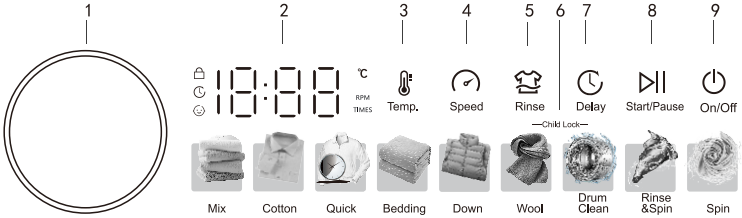
Caution

-When the door is opened during the washing process, bubbles may overflow. Please catch them with a cloth.

-In the washing process, the door cannot be opened under high temperature working state.

-In the washing process, when the water level is too high, the machine door cannot be opened.

CONTROL PANEL INSTRUCTIONS



1. Program Knob
● Turn on the power and select the appropriate program based on the type of laundry and the degree of dirt.
2. Program Indicator
● Displays the current program status (washing - rinsing - spinning).
● Shows the estimated completion time of the program.
3. "Temperature" Button
● Select the washing water temperature based on the type of laundry and the degree of dirt.
● The range of water temperature settings varies depending on the program, and water temperature cannot be selected for some programs.
● After selecting the temperature, the indicator light will show the selected washing water temperature.
4. "Speed" Button
● Select the spinning speed based on the amount of laundry and the type of fabric.
● The range of speed settings varies depending on the program, and the speed cannot be selected for the self-cleaning program.
● After selecting the spinning speed, the indicator light will show the selected speed.
5. "Rinse" Button
● Increase or decrease the number of rinses as needed.
● After selecting the number of rinses, the indicator light will show the selected number.
6. "Child Lock" Button
● To prevent children from accidentally operating the machine, this button can be used to set the child lock function.
● When the child lock function is set, all buttons except the power button will be disabled.
● After the program starts, press and hold the "Rinse + Delay Start" button for more than 3 seconds to turn the child lock function on or off.
7. "Delay Start" Button
● Use this button to set the start time of the washing program.
● The delay time is the time from setting the delay to the start of the washing program.
● The delay time should be set after selecting the desired program and before pressing the "Start/Pause" button.
8. "Start/Pause" Button
● Press this button to start the program.
● During operation, press this button to temporarily pause. Press it again to resume the program and continue with the set program.
● Press this button to pause the program and wait for about 2 minutes. The door can be opened temporarily to add laundry in the middle of the cycle.
Note: The mid-cycle addition function does not respond when the machine is running at a high temperature or when the water level is above the drum opening.
9. "Power" Button
● Press this button to turn the power on or off.
● After the program ends, press the "Power" button to cut off the power.

INTRODUCTION TO LAUNDRY PROGRAM

Program	Rinse(times)	Maximum load	Kind of clothes
MIX	2	Rated	Cotton/Synthetic clothes
COTTON	2	Rated	Cotton clothes
UNDERWEAR	3	5kg	underware clothes
QUICK	2	1kg	Not very dirty clothes/frequently used towels
BEDDING	2	Rated	Cotton/Synthetic clothes
DOWN	2	Rated	Machine washable down garment
WOOL	2	3kg	Machine washable wool garments
DRUM CLEAN	1	—	Clean and sterilize the drum
RINSE+SPIN	2	Rated	Cotton/Synthetic clothes
SPIN	—	Rated	Cotton/Synthetic clothes

Note: Do not put any clothes in while running the drum clean program, otherwise it may cause damage to the washing machine.

MAINTENANCE

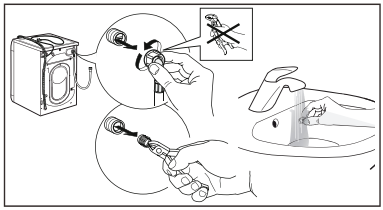
Electric shock and explosion danger

- -Before cleaning/maintenance, be sure to unplug or disconnect the power supply from the socket.
- -Do not use chemical solvents to avoid explosion.

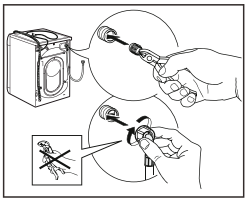
Clean the water inlet valve filter

Clean the inlet valve filter regularly to avoid being blocked by impurities and affecting the water inlet of the washing machine.

1. Close the water faucet, and unscrew the water inlet hose from the machine's back side through the inlet valve with your hand. Use a pointed-nose pliers to remove the filter screen from the water inlet pipe, rinse it with running water, and clean the water inlet valve through the filter.



2. Reinstall the cleaned filter screen of the water inlet valve into the water inlet pipe of the water inlet valve and install it in place. Then, use your hand to screw one end of the water inlet hose into the water inlet pipe of the water inlet valve and screw it in place.

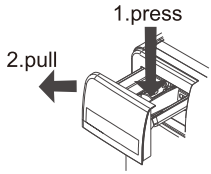


3. Turn on the faucet and check whether the connection parts of the cover shall not leak.
4. turn the tap off.

Clean washing detergent box

To prevent the detergent attached to the detergent box from molding, please clean the detergent box regularly.

1. Pull out the detergent box at the specified position as shown in the figure below.
2. Wash the water clean and then insert it back into the original position after washing it clean.



Drum clean program

After a period of time, the washing cylinder may be contaminated. The drum clean procedure can achieve the purpose of cleaning both inner drum and outer tub (it Is recommended to run it once a month).

Note: Do not put clothes and detergent in the cylinder when cleaning.

Clean door (door glass and door sealing)

- After using, please wipe the door glass, the surface of the door seal, and inside the bag with a brush or towel to remove water marks, dirt, and thread scraps. Open the door to clean it. If the door glass or seal gets thread scraps, it may affect the seal and cause water leakage. If not cleaned for a long time, the sealing will be moldy.
- Do not use with a grinding agent to clean the product. Avoid scratching the door glass and wearing out the door sealing.
- If any objects such as needles go into the door sealing, please remove them.

Clean the cabinet and control panel

- Do not directly spray water to rinse the washing machine.
- Please use a wet soft towel to wipe the washing machine.
- Do not clean with detergent products containing abrasives.
- Please remove any detergent left after cleaning immediately.

MAINTENANCE

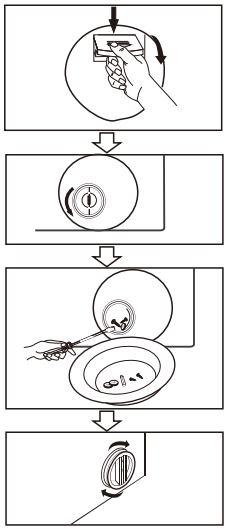
Clean drainage filter

Burn hazard
Please clean the drainage filter after hot water in the machine cooling to avoid burn risk.

Drainage filter, which can filter the thread, rope and small debris in the laundry, should be cleaned regularly to ensure the normal operation of the washing machine (it is recommended to clean once a month). The cleaning steps are as follows:

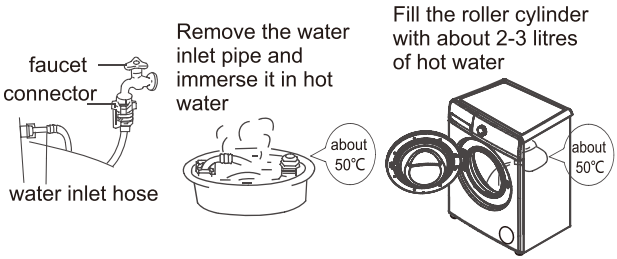
1. Run the spin program, and then drain the water.
2. After the water in the machine is drained, as shown in the figure below, press the clip on the filter door and open the filter door.
3. Turn the cover of filter counterclockwise by hand, and then remove the filter.
4. Remove the wire and debris from the filter. Clean the filter with clean water.
5. Reinstall the filter and tighten the cover of filter clockwise.
6. Close the filter door.

Note: When reinstalling the drainage filter and emergency drainage pipe, it must be installed properly, otherwise there may be leakage .



When water in the washing machine freezes

1. Wrap the faucet and connector with a hot towel.
2. Remove the water inlet hose and immerse it in hot water about 50℃.
3. Pour 2-3 litres of hot water (about 50℃) into the drum.
4. Reconnect the water inlet hose, open the water faucet, start the washing machine, and check whether the inlet and discharge are normal.



Clean the drum

If there are rust spots, please remove them in time with a chlorine-free cleaner. Never use steel wool balls.

TROUBLESHOOTING

State	Phenomenon	Identify point and solution
Before operation	When used at the first time, there is a little water in the drain pipe and the machine	It is normal, the residual water is stored during factory inspection
When washing	out-of-operation	●Is the power or power supply abnormal? ●Is the power plug firmly inserted into the socket? ●Is the power supply, fuse, or circuit breaker in good condition? ●Is the knob at the "off" position? ●Is the water tap open? ●Is the "Start/Pause" button pressed?
	The water faucet is leaking	●Is the shape of the faucet appropriate? ●Is the inlet pipe connected properly? ●Is the faucet broken?
	No water ingress or slow water ingress	●Is the tap on? Is the water off? ●Is the water inlet valve blocked? Please clean the filter of the inlet valve. ●Is the faucet, water inlet and pipe frozen? ●Did not start the program by pressing the "Start/Pause" button? ●Is the water inlet pipe bent too much? ●Is the water pressure too low?
	Drain water as water ingress	●Is the highest point of the drain pipe too low? ●Is the outlet of the drain pipe immersed in water?
	Have strange sound	●Is the machine tilted or swaying? ●Is there any foreign matter such as coins or zippers? ●Is it caused by buttons and zippers on the laundry? ●Is it a drainage valve or a motor, or the sound of normal operation? It is normal.
	The washing effect is not good	●Is the type and amount of detergent appropriate? ●Is the procedure correct? ●Is the laundry more than the rated capacity of the washing machine?
	During operation, the process stops	●Is there a sudden power or water cut-off? ●Did you press the "Start/Pause" button?
When spinning	No spinning	●Before, it must pass a certain period of time before starting to drain water. ●Are clothes tied or wrapped?
	Big noise and Washing machine relocation when spinning	●Has the transport bolt been completely removed? ●Is the washing machine placed on a level floor? Adjust the feet to keep it level. ●Are clothes wrapped or tied? ●Does the washing machine collide with other objects? ●Is there any special object in?
	The spinning process was carried out, but the clothes were still wet	●Different types of clothing will have different water removal effects, which is normal. ●Is the clothing too little, and the washing machine is eccentricity to protect? ●Is the spinning speed too low?
When draining	No drain or drain too slow	●Is the drain pipe excessively bent, blocked or frozen? ●Is the highest point of the drainage pipe too high? ●Is the drainage filter block?
Others	The control panel is overheated	●Microscopic heat generation of electronic components is normal.
	Exceeding the scheduled time, the program has not ended	●Clothing is skewed during the washing process. ●Poor water inlet or drain conditions lead to time extension.

FAULT CODE DESCRIPTION

Fault code description	Identify point	Solution
“E10” water inlet fault	Is the water faucet turned off? Is there a water stop or is the water pressure low? Is the inlet pipe frozen? Is the inlet pipe and inlet valve outlet blocked?	Turn on the tap. Please wait. Thaw the inlet hose with hot water. Remove the water inlet pipe, clean the filter of the valve.
“E21” drain fault	Is the height of the drain pipe too high? Is the drain pipe frozen? Is the drain pipe blocked by a foreign matter? Is the floor drain blocked by debris?	Please place the drain pipe and the height is below 1m. Thaw the drain pipe with hot water. Remove foreign matter and unclog the drain pipe. Remove debris from floor drain.
“E30” door fault	Confirm the door was closed or not?	Keep the door closed.
“Ub” unbalance	Make sure the clothes does not exceed the rated capacity. Shake out the clothes and then run the "spin only" program.	
Others fault code	Please power off and then restart the washing machine. If the problem persists, please contact the maintenance.	