

INSTALLATION INSTRUCTION

DeerValley®

WALL MOUNT BATHROOM SINK WALL MOUNT BATHROOM SINK

General Installation Manual

NOTE: For installation reference only; drawings may vary.

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Prior to Installation:

- Ensure the water supply is turned off and all supply pipelines are prepared.
- Confirm that the installation wall is a load-bearing wall. After installing heavy items exceeding 150kgf, the wall must be able to support this load and remain flat.
- Ensure that installation is carried out by a qualified professional in accordance with this manual.

General Recommendations:

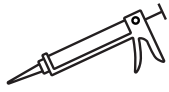
Carefully read this installation and maintenance manual before installing the wall-mounted bathroom sink. Use the correct tools and wear appropriate personal protective equipment to ensure safety.

**If you have any questions, please
contact us:**

+44 7883 319408
service@deervalleybath.com

INSTRUCTIONS

(1) RECOMMENDED TOOLS AND MATERIALS



Silicone sealant



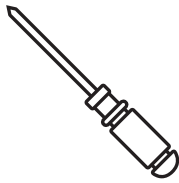
Safety glasses



Pencil



Tape measure



Phillips screwdriver



Drill




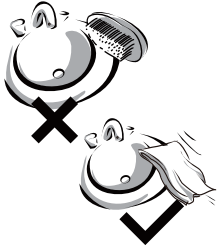
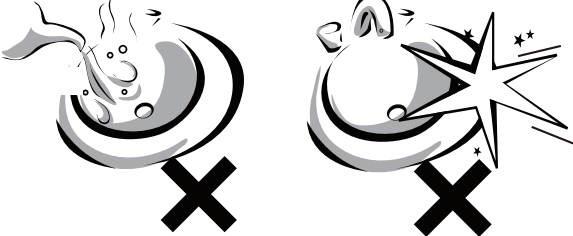
Adjustable spanner

- Note: Installation tools are not included. Please prepare them before installation.

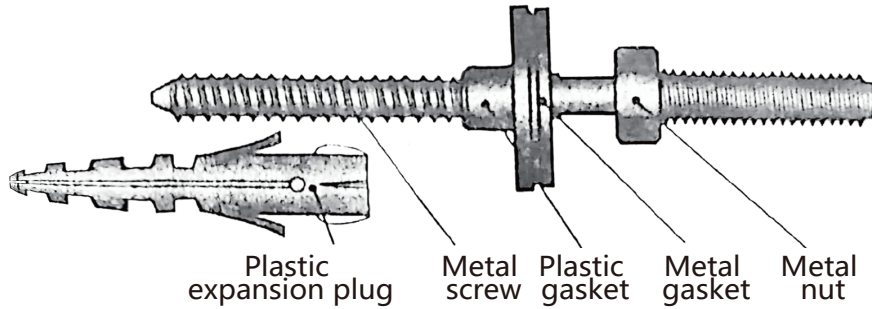
(2) PARTS LIST

Sink, Fixing bolts kit, Installation instructions. (Accessories may vary by model. See actual product.)

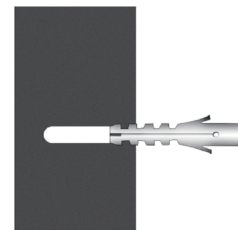
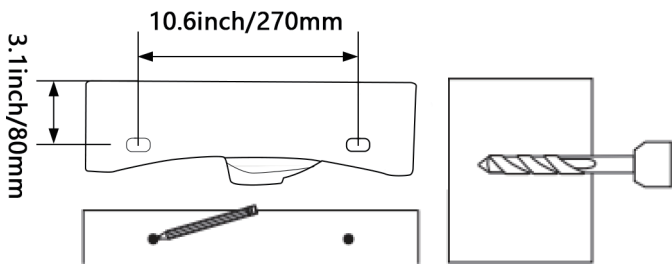
(3) USAGE AND MAINTENANCE

| | | |
|------------------------|---|--|
| <p>Cleaning</p> | <p>Use a neutral detergent for regular cleaning. Do not use harsh or corrosive cleaning agents, as they may damage the product surface.</p>  | <p>Usage</p> <p>Do not clean the product using nylon brushes or abrasive cloths, which can scratch the surface. Use a soft cloth to clean the basin after each use.</p>  |
| <p>Warning</p> | <p>At low ambient temperatures, avoid pouring boiling or very hot water directly into the basin, as this may cause cracking. Avoid impact from hard objects, which could damage the surface.</p> <p>High-temperature hot water</p>  | |

(4) SINK INSTALLATION INSTRUCTION

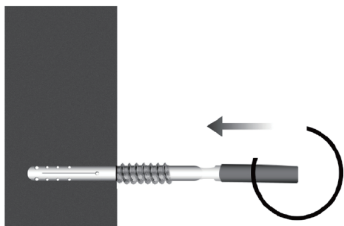


Note: Fixings are suitable for solid walls only. For plasterboard or stud walls, use appropriate specialist fixings (not included). Caution: Always check for hidden electrical wires or pipes before drilling.

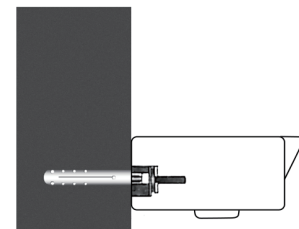


1. Measure the distance between the centres of the mounting holes on the back of the basin. Mark these points on the wall at the desired mounting position. Use a spirit level to ensure the marks are horizontally aligned. Drill two holes at the marked points using an 18 mm (0.71 inch) masonry drill bit to a depth of 66 mm (2.6 inch).

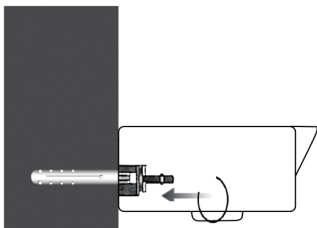
2. Insert a plastic expansion plug into each drilled hole.



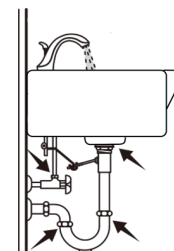
3. Use a spanner to screw the fixing bolt into the plastic expansion plug until the spanner contacts the wall and cannot turn further.



4. Position the basin against the wall, aligning the fixing bolts with the holes on the back of the basin. Slide a plastic gasket followed by a metal gasket onto each fixing bolt.



5. Thread a metal nut onto each fixing bolt and tighten to secure the basin. Caution: Do not over-tighten as this may damage the ceramic.



6. Install the tap and waste pipe according to the manufacturer's instructions. Turn on the water supply and check for any leaks. (Accessories may vary by model. See actual product.)

LIMITED WARRANTY COVERAGE

1-YEAR LIMITED WARRANTY

DeerValley products are made from high-quality materials and crafted with care to provide long-lasting durability. If defects in material or craftsmanship are found under normal use within the first year of delivery, DeerValley will provide replacement parts at no charge, or, at its discretion, replace any defective product or part, assuming it has been installed, used, serviced, and maintained properly. This warranty applies only to the original purchaser and proof of purchase is required for any claims. **SCRATCHES ARE NOT COVERED UNDER WARRANTY.**

The manufacturer warrants that this product will be free from manufacturing defects for the duration of the above-mentioned warranty period. Please retain a copy of the original invoice as proof of purchase.

DeerValley will, at its discretion, (1) repair or replace the defective part(s) or product(s) free of charge; (2) issue a refund for the original purchase price (valid within 30 days from delivery date); or (3) issue a credit towards a new DeerValley product purchase. Shipping and delivery charges may apply and are at DeerValley's discretion.

DeerValley recommends installation by a licensed professional plumber. DeerValley is not responsible for damage or failure resulting from improper installation, misuse, or failure to hire a licensed professional. Additionally, DeerValley is not responsible for any removal or installation costs.

This warranty does not cover products subjected to accidents, negligence, improper installation, abuse, misuse, or the use of abrasive cleaners, alcohol, or organic solvents. These exclusions apply regardless of whether the actions were performed by a contractor, service company, or the purchaser.

DeerValley's responsibility under this limited warranty is limited solely to the replacement of parts and does not cover any other costs. DeerValley is not responsible for labor charges, damage incurred during installation, repair, or replacement, nor for any indirect, incidental, or consequential damages, losses, injuries, or costs related to this product. Except as required by law, this limited warranty replaces and excludes all other warranties, whether express, implied, statutory, or otherwise, including but not limited to warranties of merchantability or fitness for a particular purpose.

RESPONSIBILITIES OF OTHERS

It is the responsibility of the installer or contractor acting on behalf of the user to inspect the unit before installation. They must ensure the unit is free from defects or damage.

Notices are placed on the unit and packaging to inform the installer of this responsibility.

If a problem is found, the unit must not be installed. DeerValley is not responsible for damage or failure that could have been identified, repaired, or prevented through proper inspection prior to installation.

Damage occurring during transit is the responsibility of the carrier. The user or installer must inspect the unit upon delivery. If damage is found, it must be reported immediately to both the seller and the carrier in writing, and an inspection must be requested. If the carrier does not respond, the issue should be reported to both parties. Freight claims should be filed promptly thereafter.

LIMITATIONS AND EXCLUSIONS

This warranty does not cover damages resulting from negligence, misuse, abuse, improper installation, accidents, hard water, mineral deposits, exposure to corrosive materials, misapplication, improper maintenance, product alteration, or failure to follow care and installation instructions. The warranty is void if the DeerValley product is altered or if repairs are attempted with unauthorized accessories or parts not provided by DeerValley.

DeerValley is not liable for the loss of use, inconvenience, or any incidental or consequential costs, expenses, or damages. Some states do not allow the exclusion or limitation of incidental damages.

DISCLAIMER

Except as expressly stated, no warranties or obligations, whether express, implied, oral, or statutory, are provided. No dealer or individual has the authority to make any warranties or representations regarding DeerValley or its products. DeerValley is not responsible for any unauthorized warranties or representations.

WARRANTY SERVICE

NOTE: When requesting warranty service, please provide the following:

- A copy of the original invoice
- Date of installation
- Description and pictures of the defect
- Model number or product description

To obtain warranty service or replacement parts, please contact DeerValley Customer Service. DeerValley will determine whether to repair or replace the product, issue a refund, or provide a credit.