

Waters Collection Installation Instructions

*Idagio*
Water Features

Parts



Water Feature

* Pictured in Serene Waters



Wall Mounting Bracket



Water Distribution Unit with Baffle



Pebble Shelf



Pebbles



Serene Pump
(165 GPH)



Calming & Pacifica Pump
(325 GPH)



Hose



Hose Clamp



Zip Tie



Rubber Stopper



EZ Anchor



1" Grabber Screw



2.5" Grabber Screw



Leveling Wedge



Halogen Light Bulbs

* Supplied as complimentary ONLY



Power Cord



Scotch-Brite Pad



Pump Pad



Mirror Prep

* Mirror panels ONLY

Quantity per Fountain

Fountain Parts	Serene Waters	Pacifica Waters	Calming Waters
	21"x36"x6"	32"x69"x6"	54"x35"x6"
Water Feature <small>(Includes: Frame, Water Surface Panel, Light Bar, Water Distribution Unit & Baffle)</small>	1	1	1
Pebble Beach Shelf	1	1	1
Bags of Pebbles	1	2	3
Pump	1 <small>(165 GPH)</small>	1 <small>(325 GPH)</small>	1 <small>(325 GPH)</small>
Hose	1	1	
Hose Clamp	1	1	1
Zip Tie	1	1	1
Pump Pad	1	1	1
Scotch-Brite Pad	1	1	1
Mirror Prep	1 <small>(Mirror Panels Only)</small>	1 <small>(Mirror Panels Only)</small>	1 <small>(Mirror Panels Only)</small>
1" Grabber Screw	6	6	6
2 ½" Grabber Screw	3	3	3
EZ Anchor	6	6	6
Light Bulbs	1 <small>(GU10)</small>	2 <small>(GU10)</small>	3 <small>(GU10)</small>
Power Cord	1	1	1
Mounting Bracket	1	1	1

Tools Needed

- Drill with a Phillips head drill Bit
- Carpenter's Level
- Stud Finder
- Pencil
- Phillips head screw driver
- Tape Measure
- Step Ladder

Choosing a location

Most likely you have already decided on a location for your new Adagio Water Feature. In the event that you are still undecided, we would like to discuss a few things to help you make your decision.

Wall types: Your water feature can be hung on a number of different wall types. We are going to discuss the steps to hang it on a **wood-studded sheet rock wall**. But you can hang it on tile, stone, concrete, block, or a sheet rock wall with metal studs. (Please note: the hardware given is only for a wood-studded sheet rock wall. You may need additional hardware for other wall types.)

Framing: As a general design idea it is often best to allow enough wall space to properly frame the water feature. Depending on the surrounding décor, you may want to allow for open wall space on all four sides.

Access: The most demanding maintenance requirement associated with the water feature is keeping it full of water. To facilitate maintaining the proper water level we suggest placing the fountain in a location that is easily accessible.

Traffic: The hood and tray of the water feature will project 6 to 7 inches out from the wall. Because of this, if it is placed in a narrow walkway it can act as a barrier to traffic. We suggest placing it in an area that will not interfere with the traffic flow of the room.

Power: The water feature requires 110 volt 60Hz power and will operate at less than 10 amps. When deciding on the location of your water feature you need to consider a power source.

For aesthetic reasons we suggest placing an outlet directly behind the water surface. This allows the cord to be hidden. If you are going to have an electrician put in an outlet, we suggest having it wired to a wall switch for ease of turning it on and off.

If moving the outlet is not possible the cord can be run down to an existing power source.

A - Unpacking the Crate Box

Before beginning the installation unpack and un-wrap everything. **The pebbles, electrical cord etc. are packed underneath the plastic tray (pebble shelf).** (1) Loosen the screw from the pebble shelf and remove it. The packet will be underneath. (2) Clean out and discard any packing material and debris.



IF ANY ITEMS WERE DAMAGED IN TRANSIT PLEASE CONTACT ADAGIO IMMEDIATELY!! (801-255-9484)

Adagio will not assume responsibility for freight damages not reported **within 48 hours of delivery**. Please take photos of any damaged items as this will assist us in sending replacement parts.

B - Marking the Wall

Before you begin hanging the brackets you need to mark the wall in a few places.

(1) First, you need to have a clear idea of where on the wall the water feature is going to hang. To help with this, please refer to the chart on page 2 for dimensions.

(2) Next, using a pencil put a small dot on the wall to represent the top center of the water feature.

(3) Lastly mark where each stud is in the area of the water feature. These marks will be covered by the water feature when everything is completed. You may want to use a stud finder to insure the accuracy of the marks.

C - Locate and Mount the Wall Bracket



(1) The wall bracket is attached to the top, back of the water feature. Remove the bracket from the feature.

(2) Using the top center mark, position the wall bracket and mark the slots on the wall. Take extra care to insure the wall bracket is level on the wall.



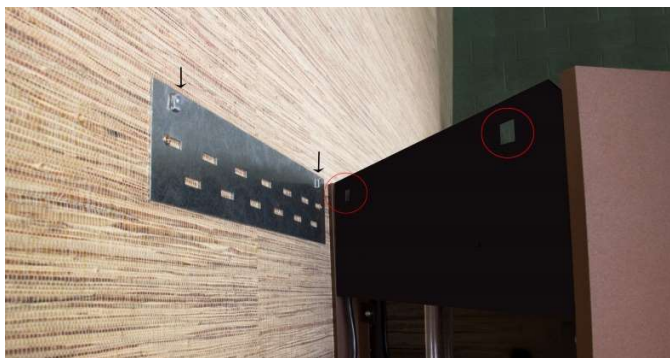
(3) Mounting the Bracket. Use the included lead EZ anchors and 1 inch screws to fasten the bracket into the sheetrock. Use the longer 2.5 inch screws directly into the stud. **We recommend fastening into at least one stud.**

D - Attaching the Pump and Cords

- (1) **The pump is already plugged into the light bar at the top of the water feature.** The hose should already be attached to the water distribution unit at the top of the water panel and the pump.
- (2) **Make sure the hose has not come undone or kinked during shipping.**
- (3) **Plug the electrical cord in to the light bar at the top.** If you have an outlet behind the feature drop the power cord down behind the water surface (under the hood back that attaches to the wall) and plug it in to the wall outlet. If you do not have an outlet behind the feature send the power cord down one of the hollow frame pieces on either side. It will come out the bottom and allow you to plug it in.

E - Install the Water Feature on the Mounting Bracket

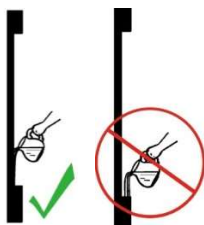
Hang the water feature on the wall mounted bracket. Use the clips on the bracket and the square holes on the water feature. Push down gently until the water feature is snug on the clips and hanging level, as shown below.



F - Pebbles and Water

If you have not already reinstalled the pebble shelf you may do so now, and secure it with the screw.

- (1) **Carefully set the pebbles on the shelf.** Please be sure that none of the pebbles rest against the water surface, as it may cause splashing.



We recommend always using distilled water. Distilled water will help prolong the life of your water feature and make it much easier to maintain.

- (2) **Now you can fill the water tray.** When filling/refilling your water feature we always recommend slowly pouring the water directly on the water surface. Make sure to keep the water filled above the pump and no higher than the water fill line on the warning label. Do not fill the feature while it is running as this can lead to overfilling the liner. Overfilling the liner forces water between the liner and the tray and can cause the tray to appear as if it is leaking.



G - Testing the water flow

After filling your water feature you need to prepare your water distribution unit and test the water flow.



(1) First, clean the front surface of the water distribution unit with the provided scotch-brite pad. Rub the pad back and forth on the entire surface until it is noticeably cleaner and shinier. Be sure to clean over the top edge and the bottom lip thoroughly. This removes any dust or debris that might have accumulated since production.

DO NOT touch the copper to even the water flow over the unit, as this can leave behind natural oils that block the water from flowing over the distribution unit.

Mirror Prep – If you have a mirror water feature we send a product called Mirror Prep. This is designed to help the water flow evenly over the surface. Apply with a wet cloth and wipe it on the entire mirror surface. Make sure to apply the prep to the outer edges of the surface. Let it dry for 2-3 minutes and then remove it with a clean wet cloth.

Water Flow:

(2) Plug in the water feature. Plug in the power cord to an outlet or an extension cord and turn your feature on. The Water Distribution Unit and Baffle should be set to allow proper water flow. This step is for testing purposes only. It usually takes 10-20 minutes to get the entire surface completely wet. After this time you should be able to tell if there are any dry spots.



NOTE: The Baffle should already be firmly in place and ready to use. But in the event that it has come loose or it needs to be removed and replaced for adjusting or cleaning, we will discuss how it works.

Adjusting the Baffle:

(3) Remove the white baffle from the water distribution unit. To do so, flatten the upper set of copper tabs on the baffle, this will allow it to roll up and out of the distribution unit. On the underside of the baffle you will notice an additional set of copper tabs (**you must remove the baffle completely to access these tabs**). These tabs act as small dams for the water. The water enters the distribution unit directly in the middle of these two tabs.



(A) Adjust the bottom copper tabs. The tabs can be adjusted in or out to direct the water flow to each side or in the middle. These two tabs are **ONLY** used to for water flow adjustments.

For Example: If you are experiencing lack of water flow in the middle you will want to adjust these tabs down to dam more water towards the middle of the water feature.

(B) Now reinstall the baffle into the distribution unit and bend the upper copper tabs back into place. These tabs strictly hold the baffle in place. You do not need to force the tabs up. Bend them up until the baffle will not come out of the distribution unit, but still has a little room to move.

(C) Before turning the water back on, clean the copper distribution unit with scotch-brite pad again. This will remove any natural oils that may have been transferred from your fingers.

You may have to repeat this process until you have the desired water flow.

Outer Edge Adjustment Tabs:

The outer edge adjustment tabs are on either end of the water distribution unit. These tabs control the water flow at the edges of the surface. If there is a large amount of water flow at one or both of the edges of your water feature you may experience a small amount of dripping off these tabs.

(4) If this occurs, simply bend the tabs in and back to redirect the water on to the surface. The tabs should be touching the front of the copper unit, the copper is made out of a pliable copper so tabs will not break or crack when bent.



- DO NOT apply the scotch-brite pad to mirror or custom engraved logos, they can get scratched -

H – Lighting

Now screw in the supplied light bulb(s) into the socket(s):

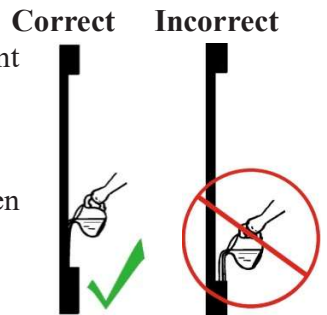
50 watt halogen GU10 bulb(s) are included as a courtesy (this bulb is not covered under the warranty). Replacement bulbs can be purchased at most hardware stores. Please refer to the chart on page 2 for how many bulbs come with your feature.

- WARNING: As always, never remove or insert the power cords or light bulbs while the water feature is turned on. Doing so could result in electric shock. -

Maintenance

Filling the Water Tray:

The biggest maintenance requirement is keeping the water tray full of water. The amount of use and the climate will determine how often you need to fill it. Be sure the water level stays at least above the top of the pump and never past the water fill line or above the Pebble Beach Shelf. Filling the water tray more than this can result in water going over the top of the plastic liner and leaking onto the floor. ONLY fill the water tray when the water feature is turned off. To fill the tray, slowly pour the water onto the water surface (stone, glass or mirror). This allows the water to flow into the tray without splashing.



To avoid almost all cleaning and to prolong the life of your water feature, **we strongly suggest** using distilled water. This will not leave hard water build-up on the stone or metal.

Cleaning Metal:

When it is time to clean the metal portion of the water feature we recommend using a non-abrasive cleaner with ammonia in it. Most window or glass cleaner works well.

Dull Stone:

Over time, if the stone color dulls or you begin to accumulate hard water buildup, turn off the pump and scrub the stone vigorously with a firm bristled acrylic brush. This should remove most of the buildup. If it does not, the stone may require a more aggressive cleaning with Lime-A-Way or CLR.

For cleaning custom engravings please see below.*

Foul-Water / Algae:

If your water feature is in direct sunlight or near a window or door that is often open the stone may begin to grow algae. This manifests itself as a slight slime on the stone or a foul-water smell. The best way to combat this is with a few drops of bleach once or twice a month. **We cannot emphasize enough the importance of using only two or three drops at a time and never more than once a week.** Too much bleach will discolor the water feature surface and create an uncomfortable chlorine smell. The use of too much bleach will void all warranties.

Full Fountain Cleaning:

We recommend doing a full fountain cleaning once or twice per year if using distilled water. We recommend cleaning it more often if using tap water. This will involve removing all the water from the water tray and cleaning it out, scrubbing down the stone with an acrylic brush, and taking apart the Water Distribution Unit and cleaning it.

*Custom Engraving:

If your stone has a custom engraving, DO NOT use the scotch-brite pad, acrylic brush or any sort of chemical over the area of the engraving. This could result in the custom color being removed from the stone. We recommend going over the area with a soft cloth and distilled water.

Thank you again for your interest in our products. If you ever have any questions please feel free to call our customer service representatives.
Customer Service – 1-888-623-2446 ~ or visit our website to view our EZ Install video -



One Year Limited Warranty

1. WHAT THIS WARRANTY COVERS

Defects in the following Adagio manufactured components:

Hood, tray, plastic liner, installation brackets, water distribution items, stone*, glass, mirror, Featherstone, electrical components, light bar, and wiring. These components are covered by a One (1) Year (from the date of customer purchase) Limited Warranty against defects in product, workmanship, or material.

*Natural Stones: Fissures, fill materials in cavities, flaking of layered stone surfaces, and chips off corners that do not inhibit the performance or aesthetics of the water feature are part of our natural stones and do not constitute a warranty claim.

Defects in the following non-Adagio manufactured components:

- **Re-Circulating Pump**
Adagio does not manufacture the pump(s) included with the water feature. As a courtesy to our customers, Adagio will replace any defective pump within 30 days of receipt by the original user. If you experience a problem with your pump after the initial 30 days, please refer to the warranty provided with your pump. Please do not discard this written warranty. You will need to provide a proof of purchase (with date) when submitting any claim to the pump manufacturer. If you cannot locate the warranty, or if you have any questions, please feel free to contact us At **1-888-623-2446**.
- **Remote Control**
Adagio does not manufacture the remote control included with certain water feature models. As a courtesy to our customers, Adagio will replace any defective remote control within 30 days of receipt by the original user. After this initial period, all warranty claims related to remote controls must be addressed directly to the remote control manufacturer. Each remote control includes a warranty from the remote control manufacturer. The written warranty is included in the packaging of the remote control. Please do not discard this written warranty. You will need to provide a proof of purchase (with date) when submitting any claim to the remote control manufacturer.

To purchase a replacement pump or remote control, contact ADAGIO at 1-888-623-2446

2. WHO IS COVERED

This Warranty extends only to the original purchaser and/or the “original end user.” Original end user is defined as the “first owner” to install and operate the product. As the original purchaser and/or original end user are covered under the One (1) Year Limited Warranty, proof of purchase (and purchase date) will be required before any Adagio product will be covered under this Warranty.

3. WHAT WE WILL DO TO CORRECT WARRANTY PROBLEMS

Adagio will repair or replace (at our option) the defective component(s), unless the alleged defect is caused by faulty installation, user negligence or abuse.

4. HOW TO GET WARRANTY SERVICE

Please Call Us – Do Not Ship. Phone: (801) 255-9484. Fax: (801) 255-0894.

Have your original proof of purchase (and date of purchase) available when you call.

5. REPLACEMENT PARTS

Adagio reserves the right to charge for any warranty part not returned to Adagio as requested.

Replacement parts will be shipped after receipt and qualification of the original defective part(s) by Adagio.

Expedited Shipment:

If expedited shipment of the replacement part(s) is requested, these part(s) must be purchased and shipped at the end user's expense. A credit for the part(s) will be issued once Adagio is in receipt of the original defective part(s) and the part(s) are deemed to be defective and covered by the One (1) Year Limited Warranty, subject to availability.

Mistaken Defects:

If a returned part(s) is deemed to have no defects in the actual product, workmanship, or material; or, the One (1) Year Limited Warranty is voided (see section 7 below), then any replacement part(s) will not be covered under this Warranty, and the customer will have the following options:

- a) Have the original part returned to customer at customer expense.
- b) Purchase a new replacement part and have it shipped to customer.

Note: In the event that the expedited shipment option was used, no refund will be issued.

6. SHIPPING AND HANDLING CHARGES

This Warranty covers shipping to and from Adagio for the first 30 days after purchase by the original purchaser and/or the “original end user” as previously defined. In order for shipping to be covered under this Warranty, defects must be reported within the first 30 days after purchase by the original end user.

Mistaken Defects: should the returned part(s) be deemed to have no defects in product, workmanship, or material, the customer agrees to pay for all shipping charges incurred, both to and from Adagio.

7. WHAT THIS WARRANTY DOES NOT COVER (Express Exclusions)

- Products that are operated in combination with other equipment not furnished or otherwise authorized by Adagio for use with Adagio products.
- Damage occurring during shipment.
- Damage resulting from someone other than Adagio (or its authorized service technicians).
 - Post-purchase product damage, including, but not limited to the following acts: misuse, testing, adjusting, installation, maintenance, alteration, modification, tampering, or servicing.
- **Any of the following events void the Warranty:**
 - Defects or damage resulting from:
 - a) Use of the product in a manner that is not normal or customary;
 - b) Improper operation, misuse, or abuse;
 - c) Accident or neglect, such as dropping the product(s);
 - d) Contact with sand, dirt, extreme heat, spills of food or liquid, other than water;
 - e) Any products or parts not supplied by Adagio with the original product.
- Damage resulting from “Acts of God” or Nature, including, but not limited to: fire, storm, earthquake, hurricane, or flood.
 - Defects or damage resulting from acts of war or violence, including, but not limited to: atomic blast, bombings, vandalism, drive-by shootings, and robbery.
- Physical damage to the surface of the products, including scratches, cracks, normal wear-and-tear, or other damage to externally exposed parts.
- Damage resulting from failure to maintain an appropriate water level necessary for optimal performance of product.
- Damage or discoloration resulting from failure to clean or maintain the pump, stone, and/or any metal.
- Color changes on the metal due to the natural patina process.

Flat-rate charges may apply to the repair of products not covered by this Warranty. To obtain information regarding products needing repairs not covered by this Warranty, please call (801) 255-9484. Adagio will provide information on repair availability, rates, payment methods, and where to send the components.

8. OTHER LIMITATIONS

This is Adagio’s complete Warranty for our products; it states your exclusive remedies. This Warranty is given in lieu of all other expressed or implied warranties.

In no event shall Adagio be liable, whether in contract or tort (including negligence), for damages in excess of the purchase price of the product; or, for any indirect, incidental, special, or consequential damages of any kind; or for loss of revenue or profits, loss of business, loss of information or data, or other financial loss arising out of, or in connection with, the ability or inability to use the products, to the full extent these damages may be disclaimed by law.

9. STATE LAW AND OTHER JURISDICTION RIGHTS

This Warranty shall be governed under the laws of the State of Utah. Other states and/or jurisdictions may not allow some of the provisions specified in this warranty. If so, those provisions may not apply to you. The remainder of this Warranty, however, remains in full force and effect.

Enhance the beauty of your water feature by adding these optional accessories:

Multi-Color and Multi-Function LED Lights (with Remote Control)

Black Polished Pebbles

Glass/Mirror Prep

Water Distiller

Call for details!!!



6803 South 300 West
Salt Lake City, Utah 84047

www.AdagioWaterFeatures.com

(801) 255-9484
(801) 255-0894 Fax