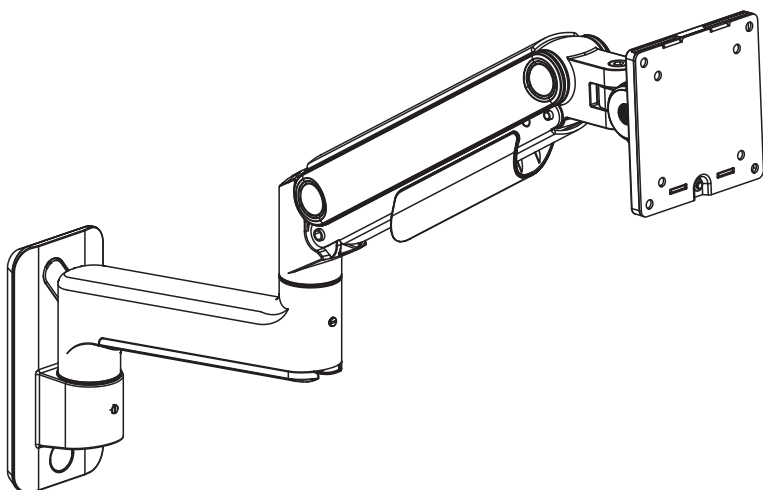
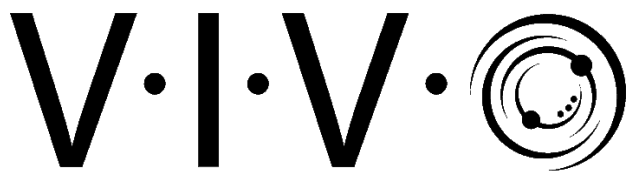




Pneumatic Arm Single Ultrawide Monitor Wall Mount

MOUNT-V100E

Assembly Manual

! CAUTION! !

If you do not understand these directions, or if you have any doubts about the safety of the installation, please contact our product support team at 309-278-5303 or help@vivo-us.com for further assistance. Check carefully to make sure there are no missing or defective parts. Improper installation may cause damage or serious injury. Do not use this product for any purpose that is not explicitly specified in this manual. Do not exceed weight capacity. We cannot be liable for damage or injury caused by improper mounting, incorrect assembly or inappropriate use.



WARNING: CHOKING HAZARD

SMALL PARTS - NOT FOR CHILDREN UNDER 3 YEARS. ADULT SUPERVISION IS REQUIRED.



DO NOT EXCEED WEIGHT CAPACITY

FAILURE TO DO SO MAY RESULT IN SERIOUS INJURY.

Need Help? We're Here For You

US-Based Customer Support from Trained Professionals

Monday-Friday from 7am-7pm CST

Saturday 8am-4pm CST



Email Us

help@vivo-us.com



Chat with Live Agent

www.vivo-us.com



Give Us a Call

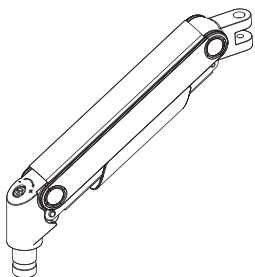
309-278-5303 ext. 1



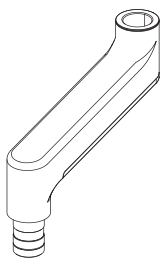
Assembly Video & Product Info

www.vivo-us.com/products/mount-v100e

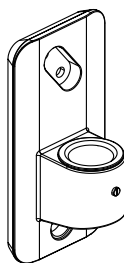
Package Contents



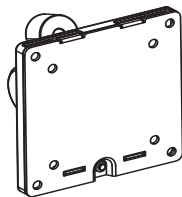
A (x1)
Upper Arm



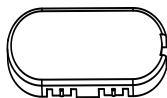
B (x1)
Lower Arm



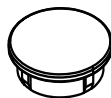
C (x1)
Wall Mount



D (x1)
VESA Bracket



E (x1)
Oval Cap

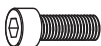


F (x1)
Round Cap

Included Hardware & Tools



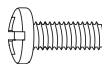
S-A (x1)
M8 Nut



S-B (x1)
M8x35mm
Screw



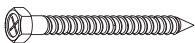
M-A (x4)
M4x12mm
Screw



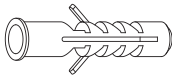
M-B (x4)
M5x12mm
Screw



M-C (x4)
M5 Washer



W-A (x3)
ST6.3x5mm
Screw



W-B (x3)
Concrete Anchor



W-C (x3)
M6 Washer



T-A (x1)
4mm Allen
Wrench



T-B (x1)
6mm Allen
Wrench

Tools Needed:



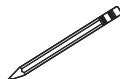
**Phillips
Screwdriver**



Stud Finder



Level



Pencil



Drill



**3/16" (4.5mm)
Drill Bit**
Wood Stud

OR



**3/8" (10mm)
Drill Bit**
Concrete / Brick



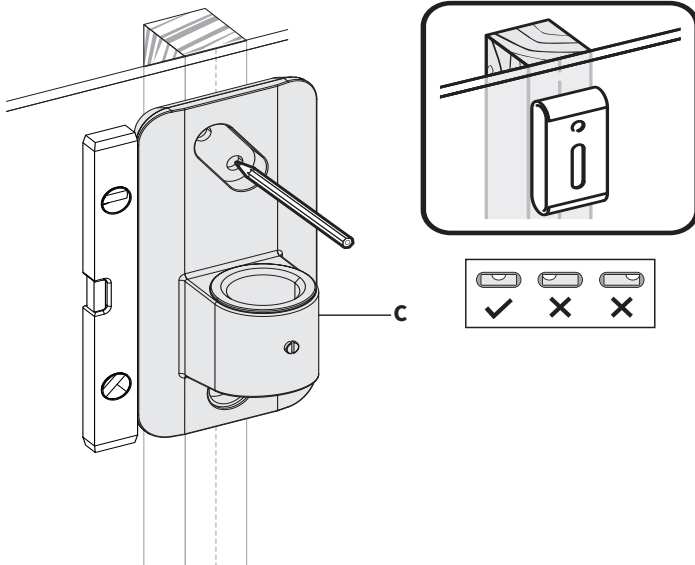
**10mm Socket
Wrench**

Weight Capacity:



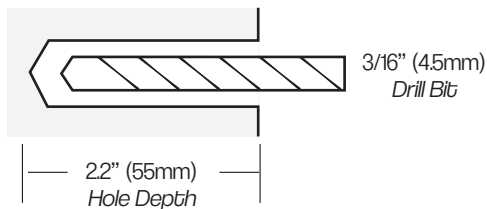
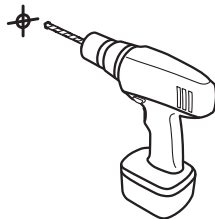
Option 1: Wood Stud Mounting

Use Wall Mount (C) to mark drilling locations on the wall where a stud is located. Use of a level and stud finder is recommended.



Pre-Drilling Instructions

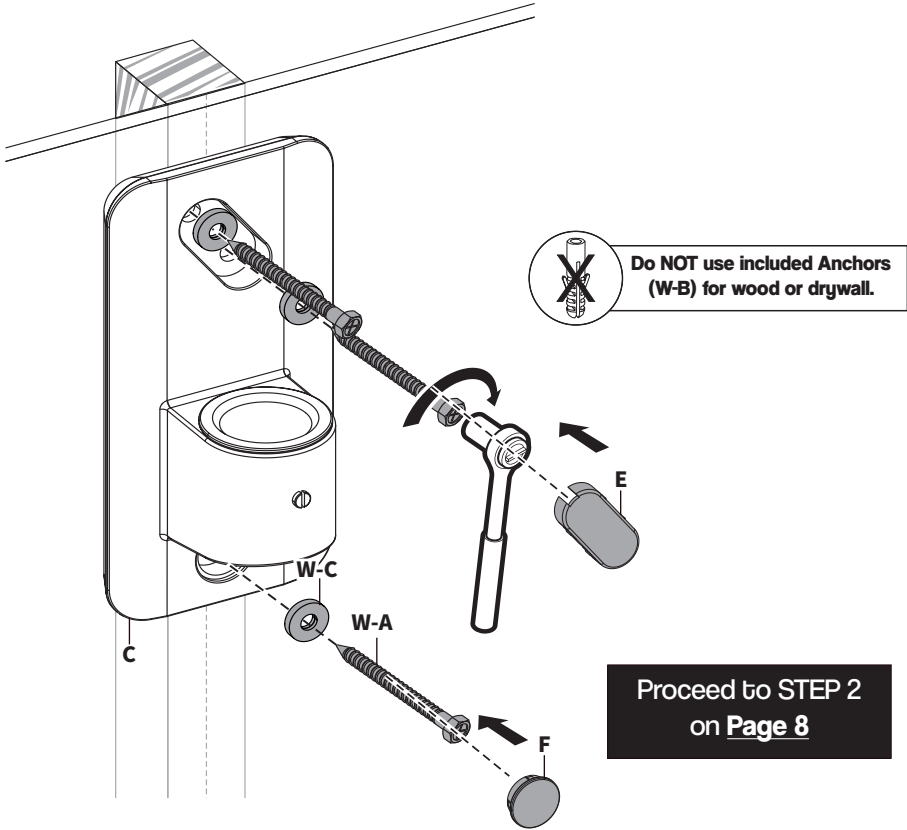
Drill mounting holes using illustration below.



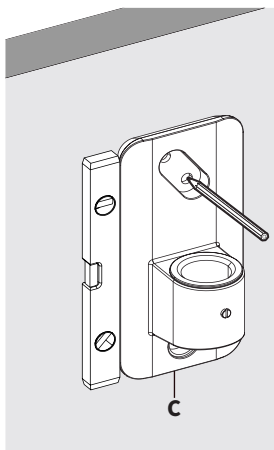
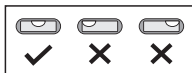
Wood Stud Mounting - Cont'd

Secure Wall Mount **(C)** to wall using ST6.3x55 Screws **(W-A)** with M6 Washers **(W-C)** and a 10mm socket wrench.

Insert Round Cap **(F)** and Oval Cap **(E)** into the mounting holes.



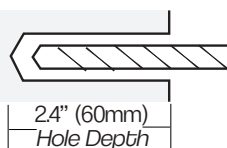
Option 2: Concrete / Brick Mounting



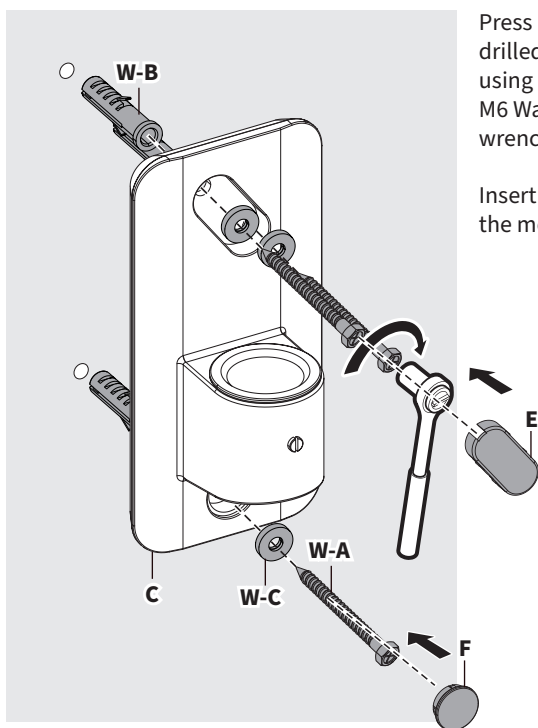
Use Wall Mount **(C)** to mark drilling locations. Use of a level is recommended.

Pre-Drilling Instructions

Drill mounting holes using illustration below.



3/8"
(10mm)
Drill Bit



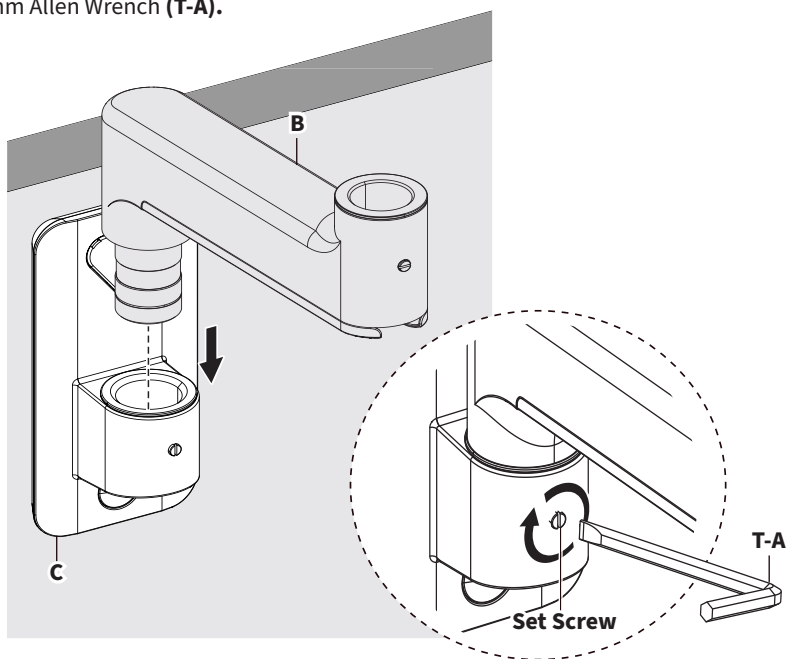
Press Concrete Anchors **(W-B)** into the drilled holes. Secure Wall Mount **(A)** to wall using ST6.3x55 Screws **(W-A)** with M6 Washers **(W-C)** and a 10mm socket wrench.

Insert Round Cap **(F)** and Oval Cap **(E)** into the mounting holes.

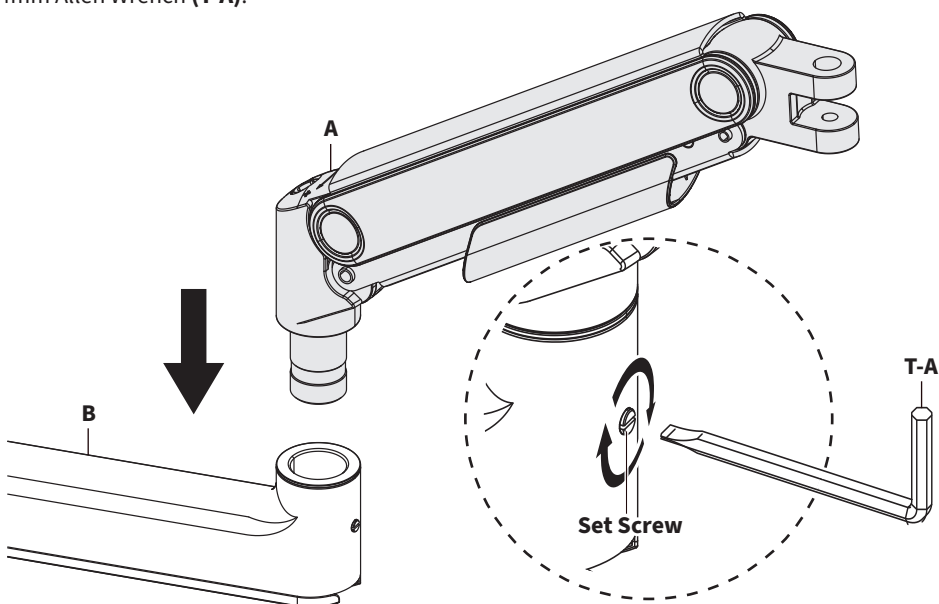
Proceed to STEP 2
on **Page 8**

STEP 2

Insert Lower Arm **(B)** into Wall Mount **(C)**. Secure **Set screw** by tightening using 4mm Allen Wrench **(T-A)**.

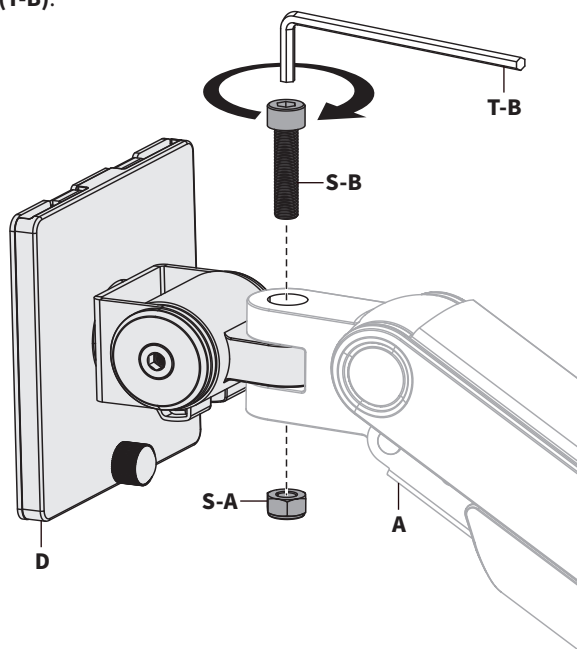


Insert Upper Arm **(A)** into Lower Arm **(B)**. Secure **Set screw** by tightening using 4mm Allen Wrench **(T-A)**.

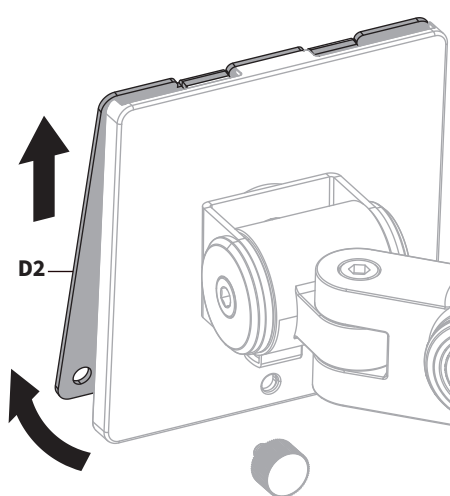
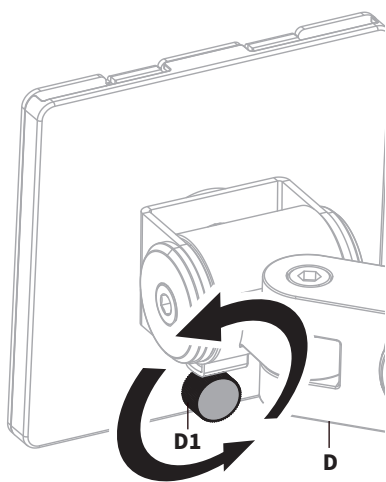


STEP 3

Secure VESA Bracket (**D**) to Upper Arm (**A**) using M8x35mm Screw (**S-B**), M8 Nut (**S-A**), and 6mm Allen Wrench (**T-B**).

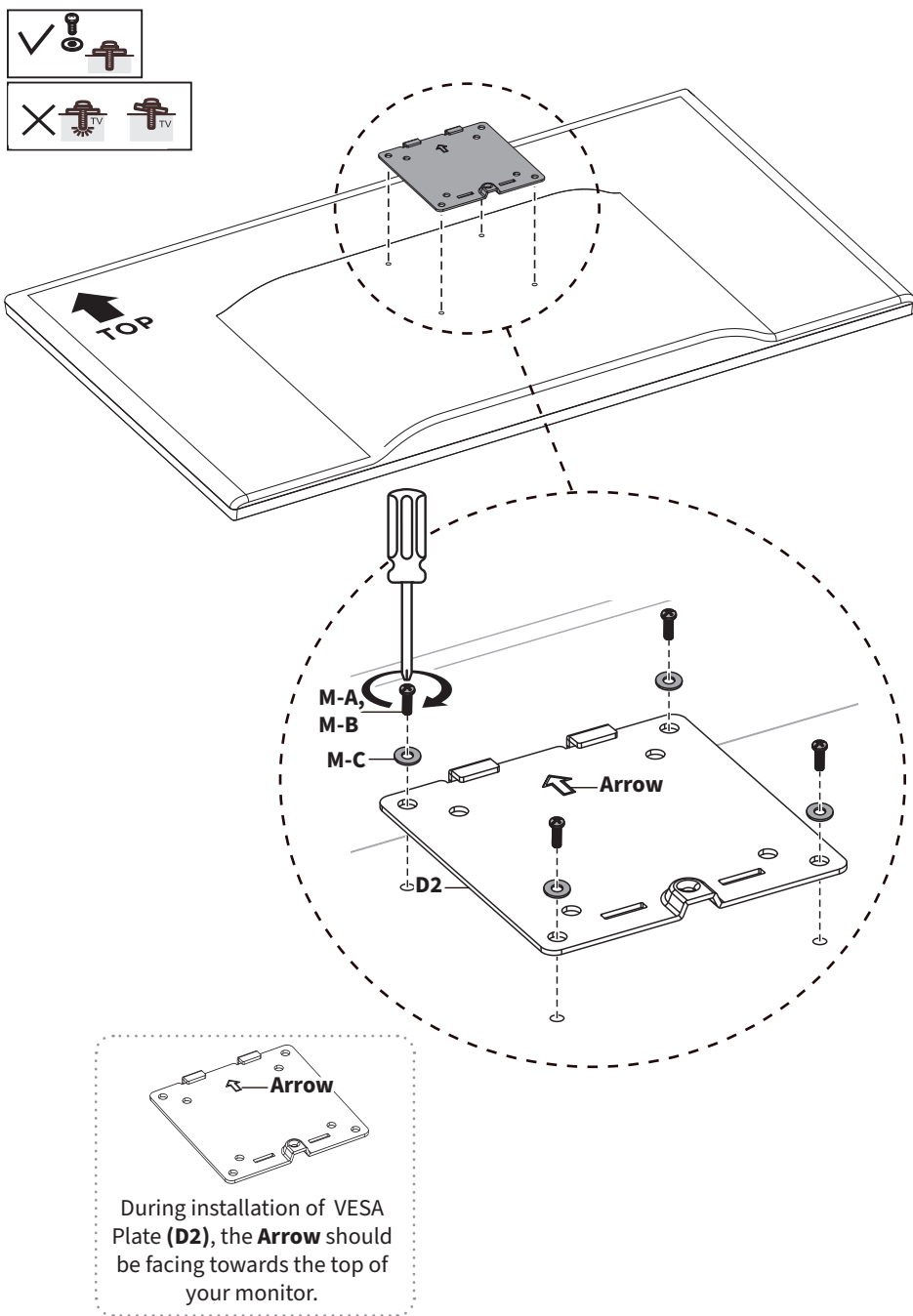


Remove Thumbscrew (**D1**) from the back of VESA Bracket (**D**). Separate VESA Plate (**D2**) from VESA Bracket. Set Thumbscrew aside.

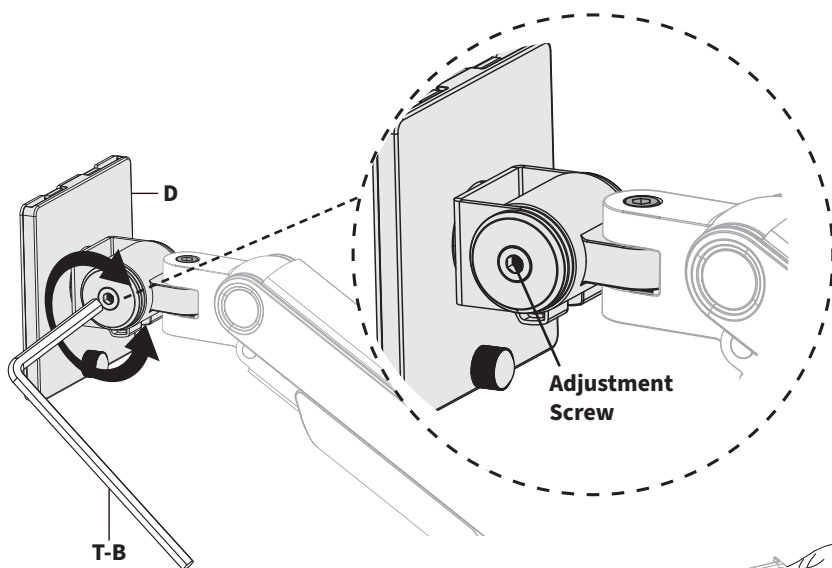


STEP 4

Secure VESA Plate (**D2**) to your monitor using appropriate Screws (**M-A,M-B**), Washers (**M-C**), and Phillips screwdriver.



Adjusting the Tilt Joint



1 Loosen Tilt Joint:

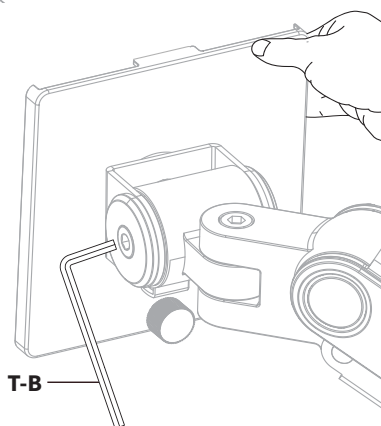
Use 6mm Allen Wrench (**T-B**) to loosen the tilt joint **Adjustment Screw**, located on the side of VESA Bracket (**D**).

2 Set Angle

Firmly grip the VESA Bracket and adjust to your desired viewing angle, and hold in place.

3 Lock Angle

Tighten as much as possible using the 6mm Allen Wrench (**T-B**) to lock the angle.



***Firmly hold VESA Bracket in place while adjusting tilt angle.**



Scan to Watch
Steps 5 & 6

**Guided Visual for Tilt Adjustment
& Monitor Mounting**

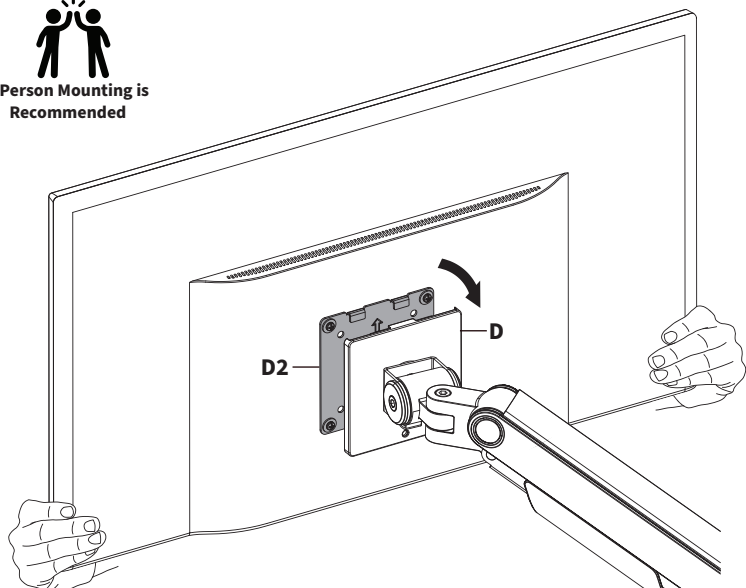
**This is a general adjustment video and may show a stand that differs in appearance to this product.*

STEP 6

With the assistance of a second person, line up the VESA Plate (**D2**) on your monitor with the VESA Bracket and the Plate Hooks into the pockets of the VESA Bracket (**D**).



2 Person Mounting is Recommended



**Monitor & VESA Bracket may need to be angled backwards slightly when sliding on.*

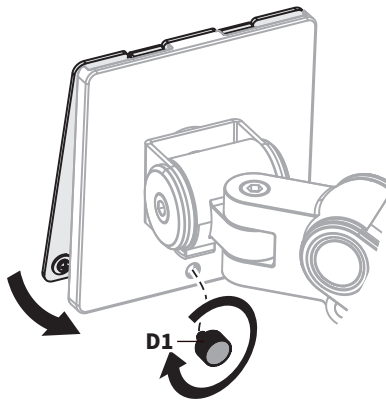
Gently release the monitor and secure using the previously removed Thumbscrew (**D1**).



Monitor Tilted Too Far?

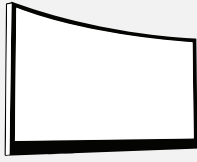
**** See Next Step ****

Refer to instructions in next step to adjust. **DO NOT** try to adjust angle freely. Doing so may result in accidental damage to your screen.



Fine Tune Tilt Angle

If the monitor is angled further than intended...



Heavy Weighted/ Ultrawide Monitors

[22lbs - 44lbs]

1

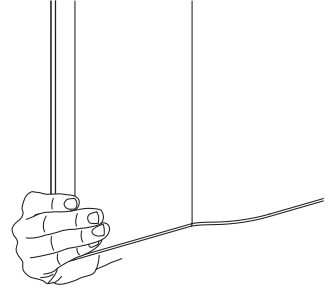
Firmly Hold Monitor

Firmly grasp and hold the monitor in place. Do NOT release monitor until you have completed steps below.

2

Loosen Tilt Joint:

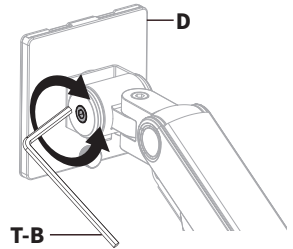
With a hand still on the monitor, use 6mm Allen Wrench (**T-B**) to loosen the tilt joint **Adjustment Screw**, located on the side of VESA Bracket (**D**).



3

Set & Lock Angle

Adjust screen slightly past your desired viewing angle, then tighten the screw as much as possible using 6mm Allen Wrench (**T-B**).

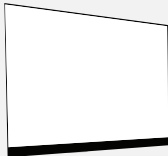


4

Straighten Angle

Slowly adjust the monitor down until your desired angle is reached. Release monitor and check angle. Repeat process as necessary

2 Person
Adjustment is
Recommended



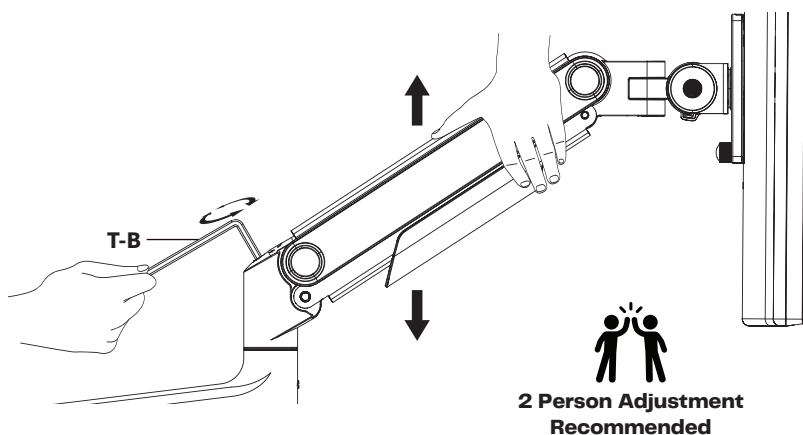
Ultra Thin Monitors



ALWAYS REMOVE MONITOR BEFORE RE-ADJUSTING

To prevent accidental damage to your screen, remove monitor and then follow Tilt Adjustment instructions. Reinstall monitor when desired angle is reached.

Adjusting Monitor Height



1 Position Mount Arm

Position the arm horizontally, as shown above, and firmly hold in place.

2 Insert 6mm Allen Wrench (T-B) Into Adjustment Screw

Insert the 6mm Allen Wrench (**T-B**) in to the adjustment screw on the back of the monitor arm.

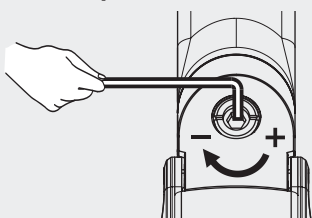
3 Turn 10-20x to Set Monitor Height

Turn 6mm Allen Wrench (**T-B**) 10-20 times to obtain proper support for your monitor. Use the guide below to adjust the tension according to the amount of counterbalance needed to support the monitor.

Pneumatic Tension Adjustment Guide

Clockwise: Decrease Support

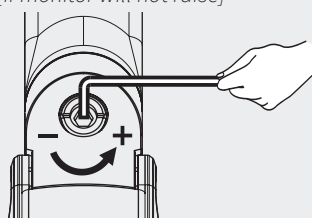
[if monitor will not lower]



Turn the adjustment screw **clockwise** to **decrease** the support for your monitor, allowing it to be lowered.

Counter-Clockwise: Increase Support

[if monitor will not raise]

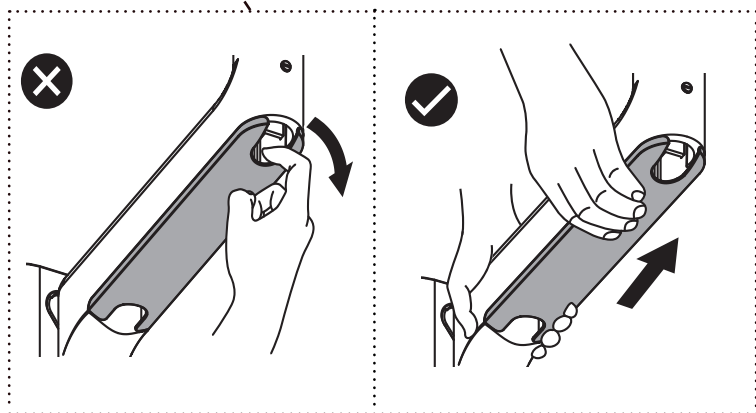
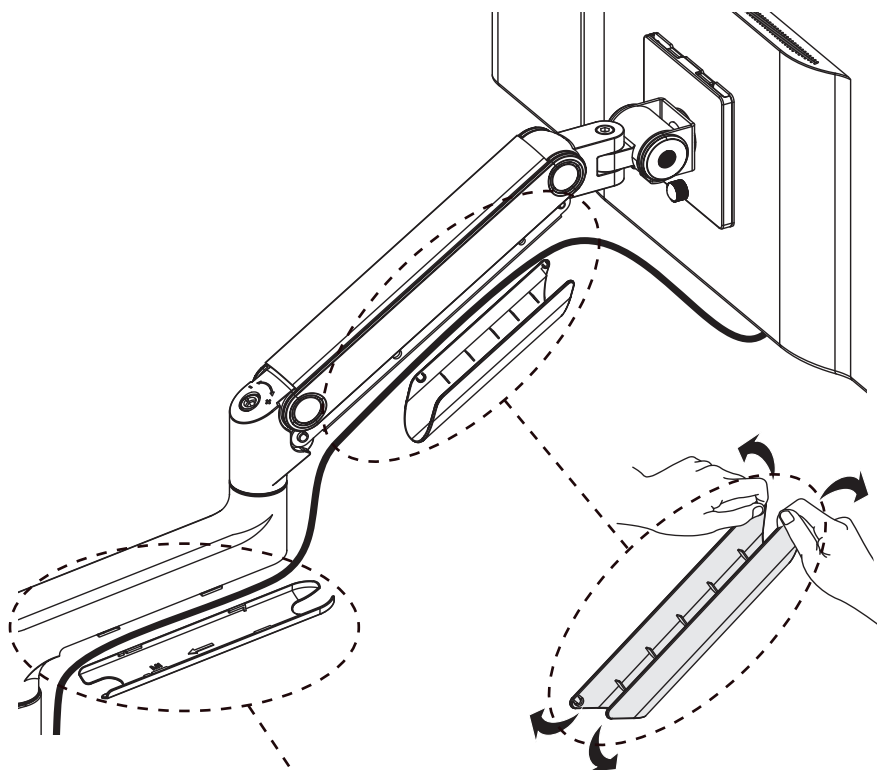


Turn the adjustment screw **counter-clockwise** to **increase** the support for your monitor, allowing it to be raised up.

Note: May Require 10-20 Turns

STEP 8

Route cable using built-in cable cover. Remove bottom cover by sliding forward. Remove top cover as shown.





Need Help? Get In Touch

Monday-Friday from 7:00am-7:00pm CST



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