

TV Ceiling Mount with 3ft Pole

SKU: MOUNT-VC86-3
Instruction Manual

Assembly Video & Product Info
www.vivo-us.com/products/mount-vc86-3



! CAUTION! !

If you do not understand these directions, or if you have any doubts about the safety of the installation, please contact our product support team at 309-278-5303 or help@vivo-us.com for further assistance. Check carefully to make sure there are no missing or defective parts. Improper installation may cause damage or serious injury. Do not use this product for any purpose that is not explicitly specified in this manual. Do not exceed weight capacity. We cannot be liable for damage or injury caused by improper mounting, incorrect assembly or inappropriate use.



WARNING: CHOKING HAZARD

SMALL PARTS - NOT FOR CHILDREN UNDER 3 YEARS. ADULT SUPERVISION IS REQUIRED.



DO NOT EXCEED WEIGHT CAPACITY

FAILURE TO DO SO MAY RESULT IN SERIOUS INJURY.



WARNING: DO NOT INSTALL INTO DRYWALL ALONE

VERIFY YOUR WALL CONSTRUCTION. USE WOOD STUDS TO MOUNT. We include mounting for brick and concrete walls. If unsure, please contact us at vivo-us.com, email at help@vivo-us.com, or call us at 309-278-5303.

We're Here for You

Open **Monday - Friday 7:00am - 7:00pm CST**, our dedicated support team can offer immediate assistance with rapid response times. If any parts are received damaged or defective, please contact us. We are happy to replace parts to ensure you have a fully functioning product.



Give us a Call:
309-278-5303

AVG. RESOLUTION TIME (*within office hrs*): **5M 4S**



Chat Us:
www.vivo-us.com

AVG. RESOLUTION TIME (*within office hrs*): **< 15 M**

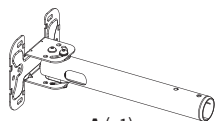


Email Us:
help@vivo-us.com

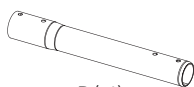
AVG. RESPONSE TIME (*within office hrs*): **1HR 8M**

- 23% within < 15m
- 38% within < 30m
- 61% within < 1hr
- 83% within < 2hr
- 92% within < 3hr

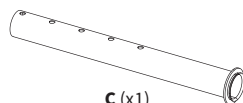
Package Contents



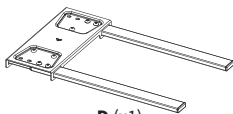
A (x1)
Upper Pole



B (x1)
Middle Pole



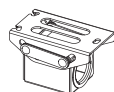
C (x1)
Lower Pole



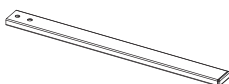
D (x1)
Mounting
Plate



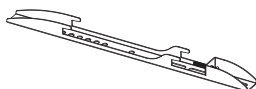
E (x1)
Template



F (x1)
Pole Bracket



G (x2)
Arm



H (x2)
VESA Bracket



I (x2)
Cover

Included Hardware & Tools



S-A (x4)
M6x8mm Screw



S-B (x2)
M8x55mm Screw



S-C (x2)
M8x60mm Screw



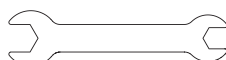
S-D (x4)
M8 Nut



T-A (x1)
4mm Allen
Wrench



T-B (x1)
5mm Allen Wrench



T-C (x1)
Wrench



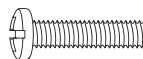
M-A (x4)
M6x14mm Screw



M-B (x4)
M8x16mm Screw



M-C (x4)
M6x30mm Screw



M-D (x4)
M8x35mm Screw



M-E (x4)
Small M8 Washer



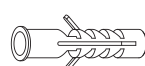
M-F (x4)
Small Spacer



M-G (x4)
Large Spacer



W-A (x4)
ST8x90mm Screw



W-B (x4)
Concrete Anchor



W-C (x4)
Large M8 Washer

Tools Needed:



Pencil



Stud Finder



**Socket
Wrench**



Drill

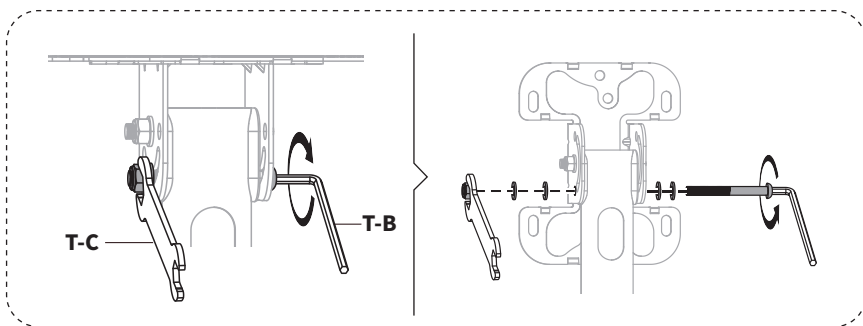
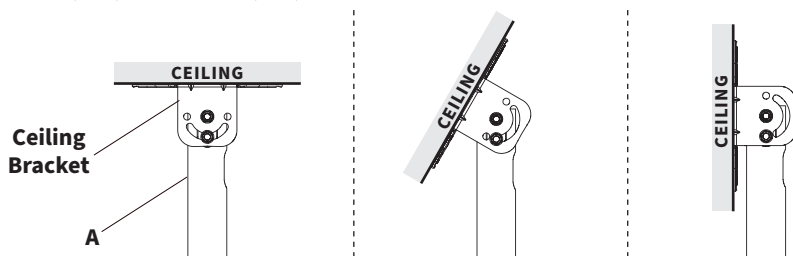
Weight Capacity:



ASSEMBLY STEPS

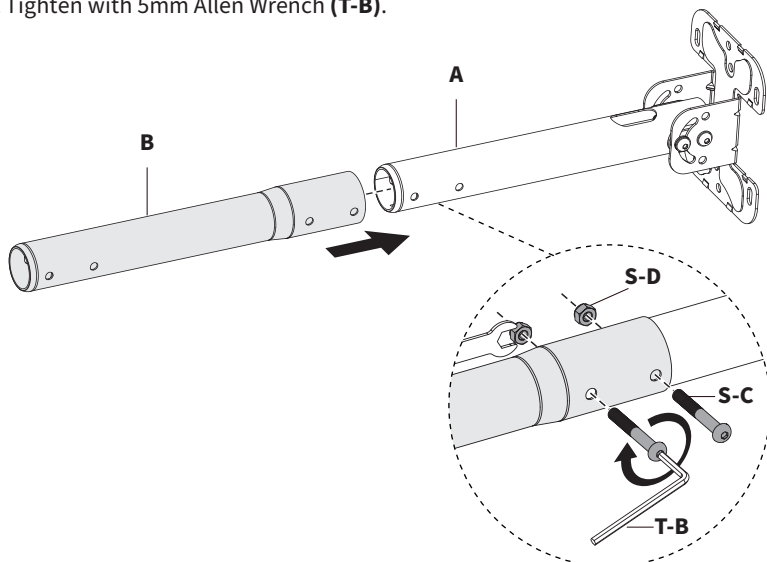
STEP 1

Adjust the Ceiling Plate on Upper Pole (**A**) to the angle of your ceiling using 5mm Allen Wrench (**T-B**) and Wrench (**T-C**).



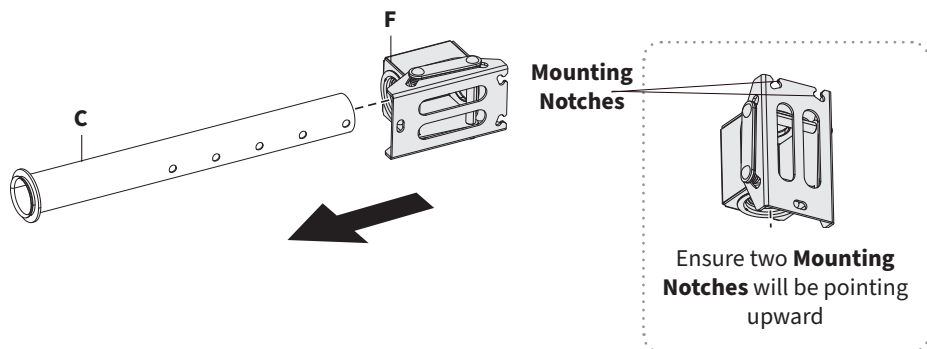
STEP 2

Attach Middle Pole (**B**) to Upper Pole (**A**) using M8x60mm Screws (**S-C**) and M8 Nuts (**S-D**). Tighten with 5mm Allen Wrench (**T-B**).

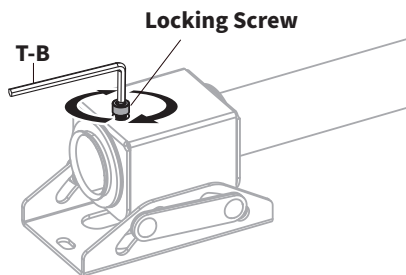


STEP 3

Slide the Pole Bracket (**F**) down Lower Pole (**C**), ensuring the two **Mounting Notches** on the end of the Pole Bracket are pointing upward.

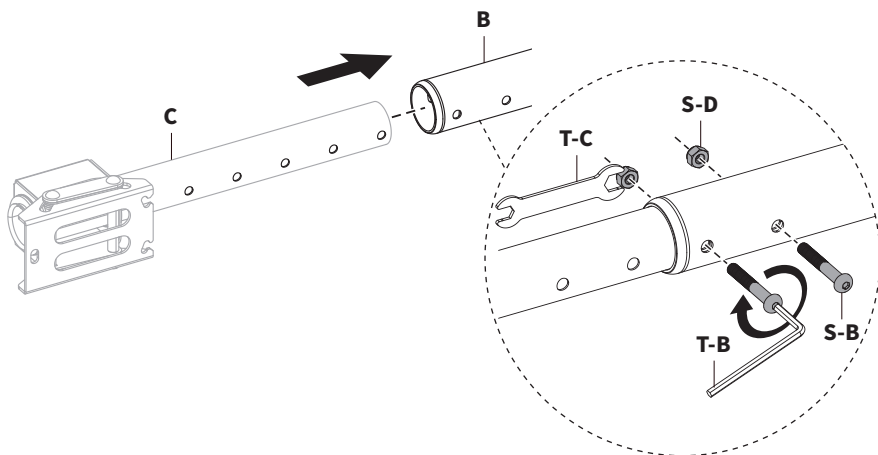


Secure the assembly by tightening the **Locking Screw** on the back of the Pole Bracket using the 5mm Allen Wrench (**T-B**).



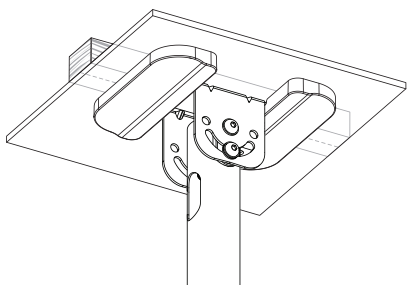
STEP 4

Attach Lower Pole (**C**) to Middle Pole (**B**) at the desired height using M8x55mm Screws (**S-B**) and M8 Nuts (**S-D**). Tighten using 5mm Allen Wrench (**T-B**) and Wrench (**T-C**).

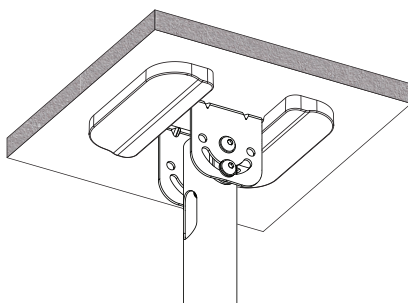


STEP 5

Option 1: **Wood Stud Ceiling** Pages 7-8

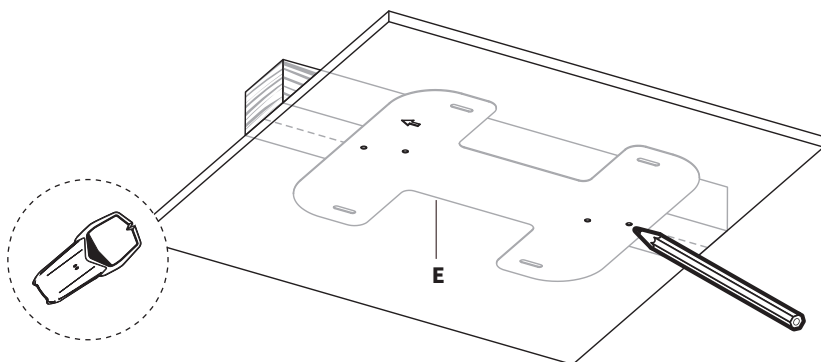


Option 2: **Brick/Concrete Ceiling** Pages 9-10



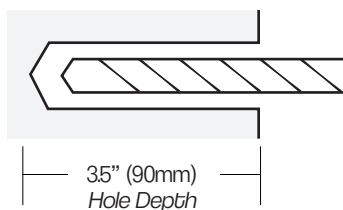
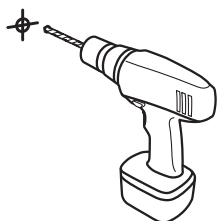
Option 1: Wood Stud Mounting

Use Template (E) and a Pencil to mark drilling locations on the ceiling where a stud is located. Using a stud finder is recommended.



Pre-Drilling Instructions

Drill marked mounting holes using illustration below.



1/4" (6mm)
Drill Bit

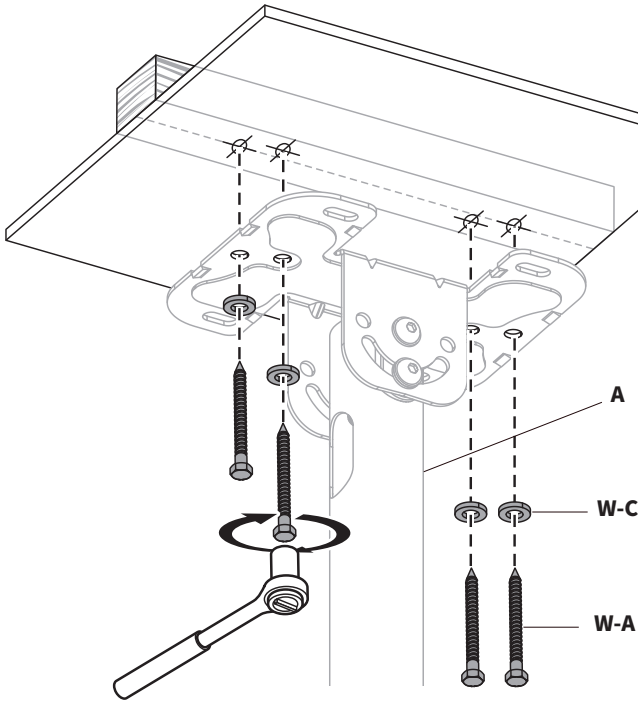
3.5" (90mm)
Hole Depth

Wood Stud Mounting Cont'd

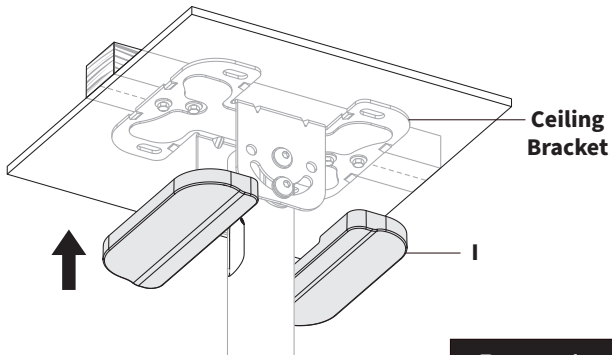
Secure Upper Pole (**A**) to the ceiling using ST8x90mm Screws (**W-A**), Large M8 Washers (**W-C**) and a 13mm Socket wrench.



**2 Person Mounting
is Recommended**



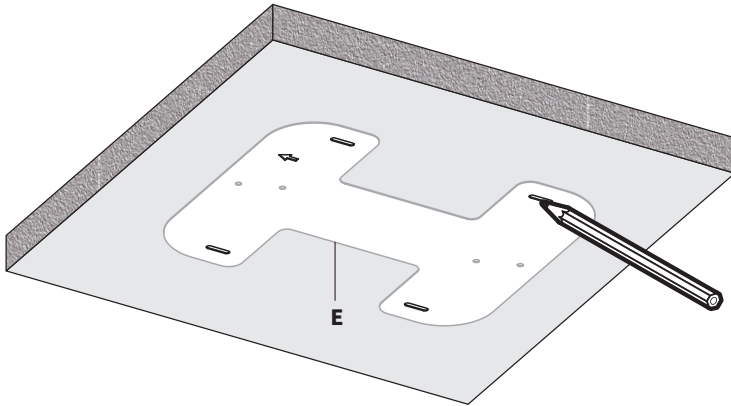
Place Covers (**I**) over the Ceiling Bracket.



**Proceed to STEP 6
on Page 11**

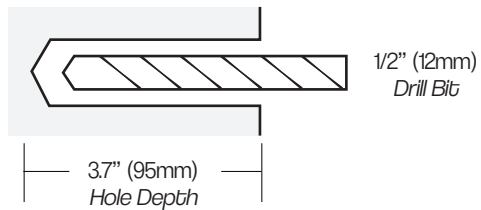
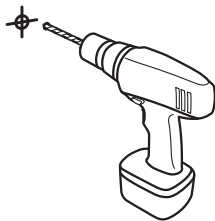
Option 2: Concrete/Brick Mounting

Use Template (E) and a Pencil to mark drilling locations on the ceiling where a stud is located. Using a stud finder is recommended.



Pre-Drilling Instructions

Drill marked mounting holes using illustration below.

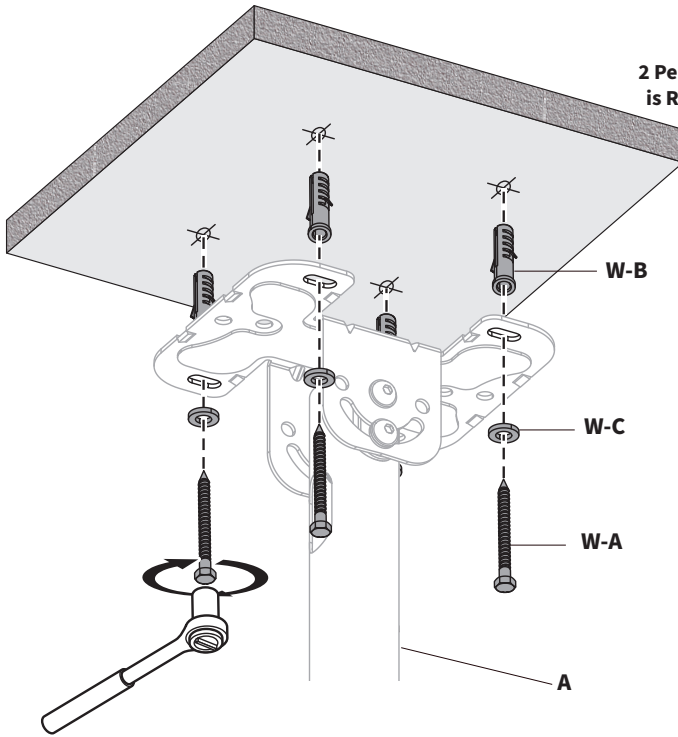


Concrete/Brick Mounting Cont'd

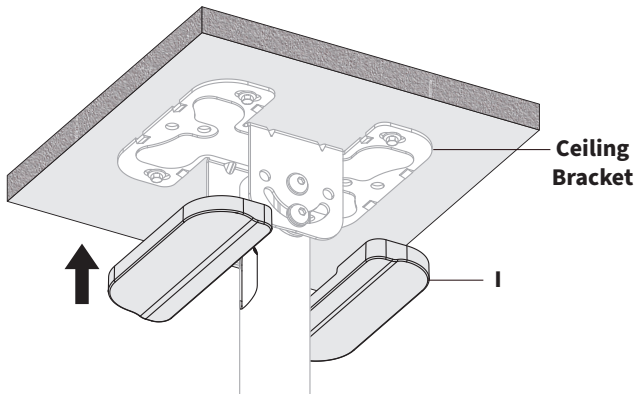
Press Concrete Anchors (**W-B**) into the drilled holes. Secure Upper Pole (**A**) to the ceiling using ST8x90mm Screws (**W-A**), Large M8 Washers (**W-C**) and a 13mm Socket wrench.



**2 Person Mounting
is Recommended**

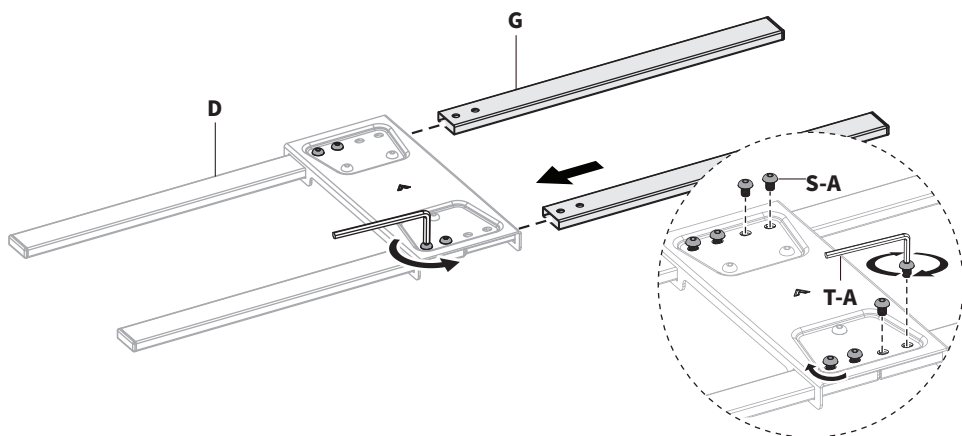


Place Covers (**I**) over the Ceiling Bracket.

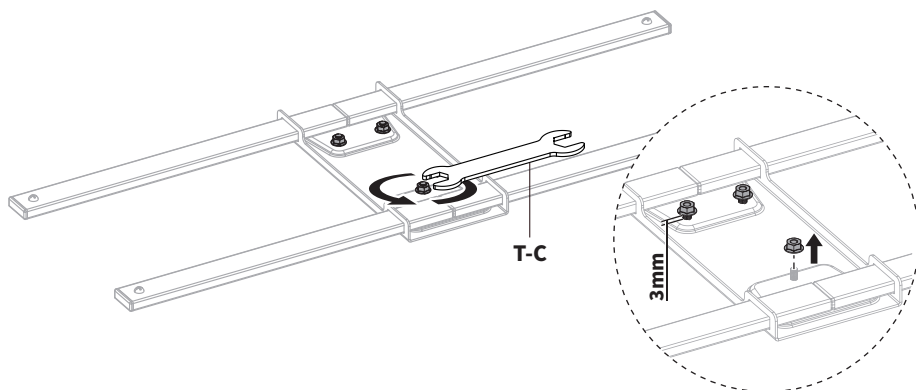


STEP 6

Partially loosen the preinstalled screws on Mounting Plate (**D**) using the 4mm Allen Wrench (**T-A**). Attach Arms (**G**) to Mounting Plate using M6x8mm Screws (**S-A**). Tighten all screws using the 4mm Allen Wrench.

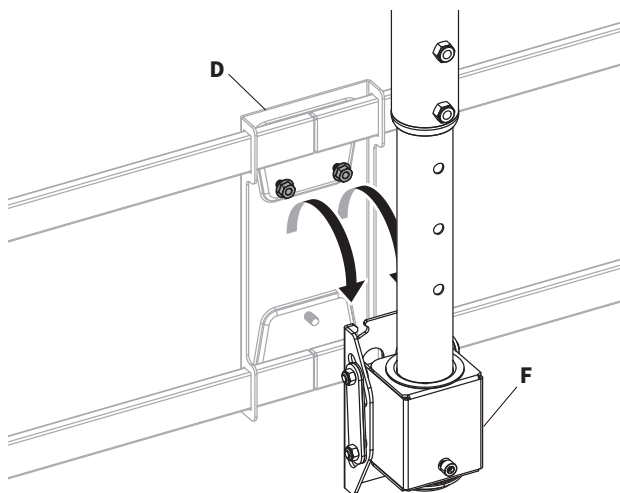


Flip the Mounting Plate assembly over and loosen the pair of nuts using Wrench (**T-C**) leaving a 3mm gap. Remove the single nut using the Wrench.

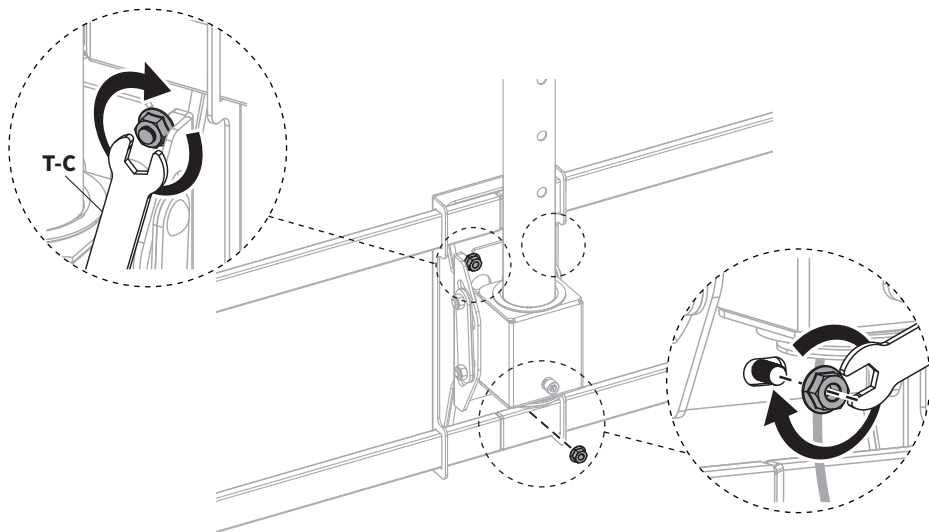


STEP 7

Hang Mounting Plate **(D)** onto the Pole Bracket **(F)**.

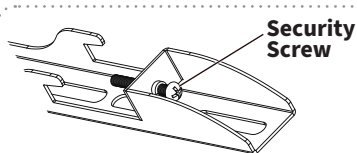


Use Wrench **(T-C)** to tighten the previously loosened nuts and reinstall the previously removed nut.

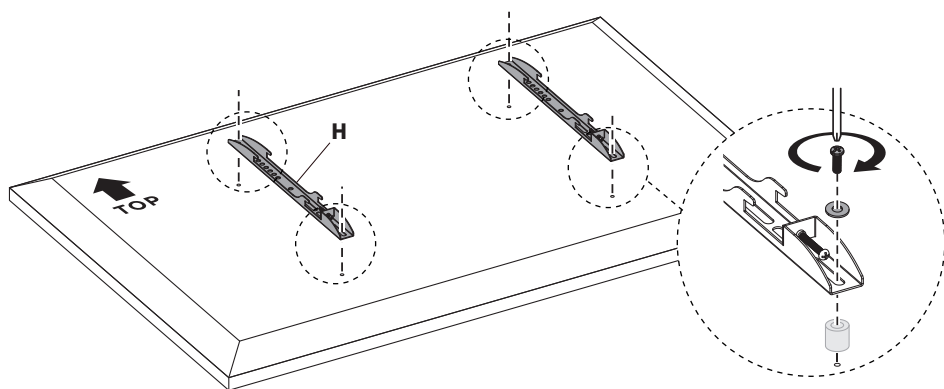


STEP 8

Attach VESA Brackets (**H**) to the back of your TV using appropriate Screws (**M-A~M-D**), Washers (**M-E**) and Spacers (**M-F,M-G**).



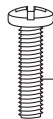
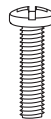
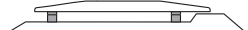
The ends of the VESA Brackets with preinstalled **Security Screws** point toward the bottom of TV



Too Long



Too Short



M-C
M-D



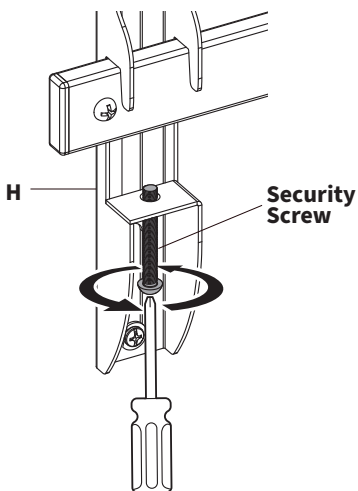
M-E



M-F
M-G

STEP 9

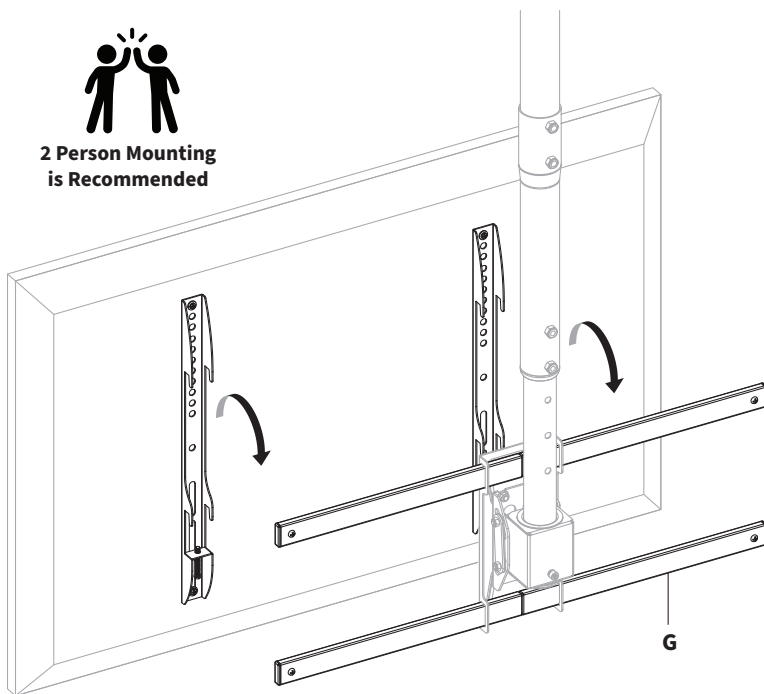
Loosen the **Security Screws** on both VESA Brackets (**H**) with a Phillips screwdriver.



Hang the TV onto the Arms (**G**) on the Mounting Plate assembly. Secure by tightening the Locking Screws on both VESA Brackets.

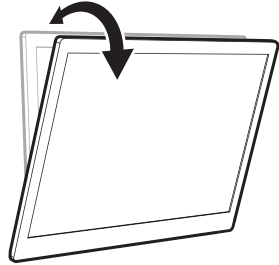
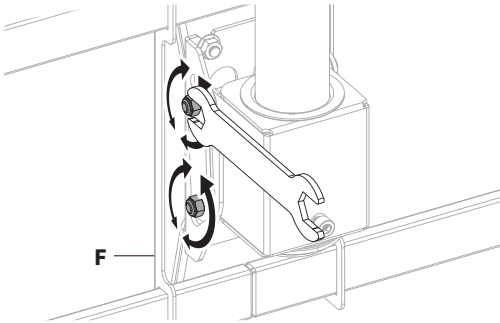


**2 Person Mounting
is Recommended**

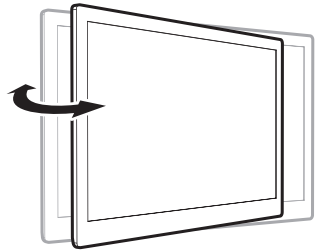
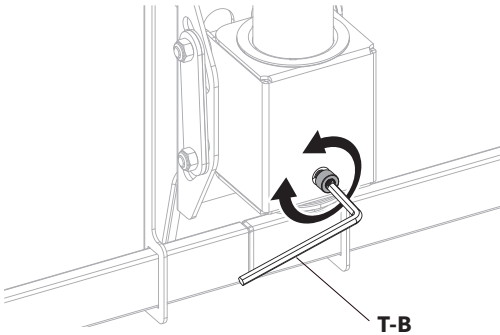


Tilt Adjustments

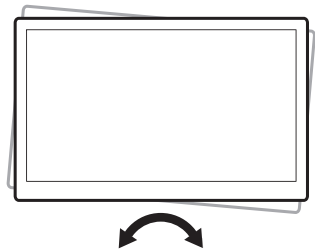
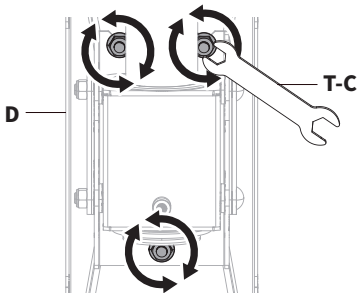
For vertical tilt adjustment, adjust the screws on the side of the Pole Bracket (**F**) using Wrench (**T-C**).



For horizontal tilt adjustment, adjust the screw on back of Pole Bracket using 5mm Allen Wrench (**T-B**).



For side-to-side tilt adjustment, adjust the top screws on the back of the Mounting Plate (**D**) using Wrench (**T-C**).





Need Help? Get In Touch

Monday-Friday from 7:00am-7:00pm CST



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Chat live with an agent!



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