

## San Marco Collection Installation Instructions

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### Prior to Installation

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San Marco Collection tiles have a TCNA variation rating of V1. All mosaics and field tiles must be dry-laid before installation to ensure proper random shade variation and prevent light and dark patches due to similarly-shaded materials being installed directly adjacent to one another.

### Cutting

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All cutting must be performed on a suitable wet saw with a new blade appropriate for the material. Tile nips can chip the glaze or cause it to flake off at the cut edges, allowing moisture to infiltrate the body of the tile.

### Substrate

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All tile products must be installed over a substrate suitable to the installation location. Refer to current TCNA installation guidelines for suitable substrate materials and preparation.

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### Adhesive Installation: Field Tile

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All ceramic and porcelain field tile products must be installed using a suitable mastic for wall installations and/or thinset for flooring applications. Refer to the current TCNA handbook for the appropriate adhesives and trowel methods for your particular installation.

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### Grout

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Grout color to be specified by designer/product specifier. Grout joint widths between full sheets of mosaic products should match the factory grout joint width within the sheet. Grout joint widths on field tiles to be specified by the designer/product specifier. Unsanded grout should be used on all glass, metal, hand-painted, and metallic-glazed tile. Sanded or unsanded grout can be used on all non-crackle glazed ceramic and natural stone. Refer to current TCNA installation guidelines for minimum/maximum grout joint widths depending on type of grout used. Fully-installed and grouted material must be sealed per TCNA guidelines (including crackle-glazed materials that were sealed prior to grouting).

### Limitations of Liability

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Medici & Co. is not responsible for any installation and cannot replace materials due to improper installation.

### Warranty

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Installer to inspect all materials upon receipt and submit to the designer/product specifier, through photographs or in-person inspection, examples of the tile range for approval. Written approval of materials must be received by Medici & Co., either by mail or email (info@mediciandco.com), within 15 days of receipt of materials. Special-order and/or custom materials are not returnable unless a physical manufacturing defect is present. No returns or warranty claims may be submitted on any installed product or uninstalled product outside the specified warranty return period.