

The final interpretation right of this manual belongs to our company.  
The provided pictures are for reference only, please refer to the actual  
product.

Thank you for selecting our product. Please carefully read this operation manual before use to understand the correct use of this product and pay attention to the important safety warnings especially. Please keep this manual nearby so that you can refer to it anytime.

NOTE: Our company reserves the right to improve the product and instructions contained here in which may be changed without notice. The appearance of the product depends on the material of the object.

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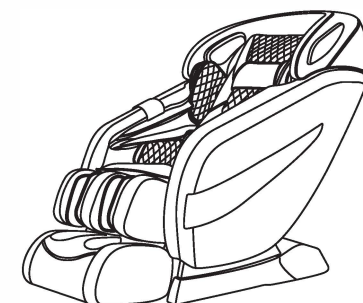
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## Safety and Maintenance Matters



### Safety Warnings

Please check all the instructions before using our massage chair. The plug must be fully inserted into an appropriate outlet. Improper connection of the equipment-grounding conductor can result in an electric shock. If you find the outlet is unsuitable, please check with qualified electrician or support center for help.

Before using the massage chair, please strictly read the following precautions to reduce any improper operations and cause an injury or the risk of electric shock.



Children should **NOT** play on the massage chair or be near it during operation and only use the massage chair under adult supervision.

- Use only grounded power supply to prevent the risk of electric shock.
- Always unplug the massage chair from the outlet immediately after use and before cleaning.
- Please firmly follow the instructions in this operation manual.
- **DO NOT** use accessories and components that are not recommended for this chair.
- If the supply is damaged, it must be replaced by a special cord or assembly available from the manufacturer.
- **DO NOT** remove the massage chair by pulling the power supply cord.
- NEVER operate the massage chair if the power cord is wet or damaged and NEVER use wet hands to plug/unplug the power cords.
- Please read this manual carefully before use.

## Safety and Maintenance Matters



### Using Environment

- **DO NOT** use the massage chair outdoors and avoid places with direct sunlight or places of high humidity.
- Use the chair only on flat surfaces to avoid tipping the chair and causing potential injuries.
- **DO NOT** use the chair in an environment with severe dust or corrosive gases.
- **DO NOT** smoke on this chair to avoid damage to the leather seat.



### Other Alerts

- 01 DO NOT** fall asleep in the chair during a massage.
- 02 DO NOT** obstruct the heat emission holes with any objects.
- 03 DO NOT** use the massage chair when you are intoxicated or ill.
- 04 DO NOT** use the massage chair after consuming alcohol or massage on swollen or inflamed parts of the body.
- 05** Recommend duration of the operation is 30 minutes per use. It is **NOT** advisable to exceed the suggested time frame.

## Safety and Maintenance Matters

### ✕ Unsuitable Crowds



**Those who have malignant illness or suffer from heart disease.**



**Pregnant women.**



**Persons with high fever or menstruation.**



**Persons require complete rest or under medical treatment.**



**Persons with severe osteoporosis.**



**People who are heat sensitive.**



**Children under 12 years old without supervision.**



**Persons with wet bodies**

## Safety and Maintenance Matters



### Maintenance

- **DO NOT** use chemical base cleaning detergent to clean the surface of the chair. Use a piece of soft, dry cloth to clean the chair.
- Unplug the cord connector after massage is finished.
- Press the controller's buttons with gently during operations avoid hitting with hard object.
- **DO NOT** use the chair when the power socket is loose.  
  
If the chair is not used for a long time, the power cord should be rolled up and the chair should be stored in a dry and dust free environment.
- The chair can only be repaired by the service center designated by the manufacturer. Users cannot disassemble or repair the chair without permission.
- The mechanical parts and components of this chair are specially designed and manufactured to be used straight out of the box. It is maintenance free and does not need any adjustments or lubrication to its part.
- Avoid sharp objects near the chair.
- **DO NOT** roll or drag the chair on uneven ground. It should be lifted when moving.

### Product Specification

Product name:	massage chair
Rated Voltage:	110V-60Hz
Rated power:	120W
Product size:	51.18*32.28*48.81" inches
Net gross weight:	255.7LB/208.3LB .
Timer:	5/10/15/20/25/30 minutes
Maximum operating period:	30 minutes

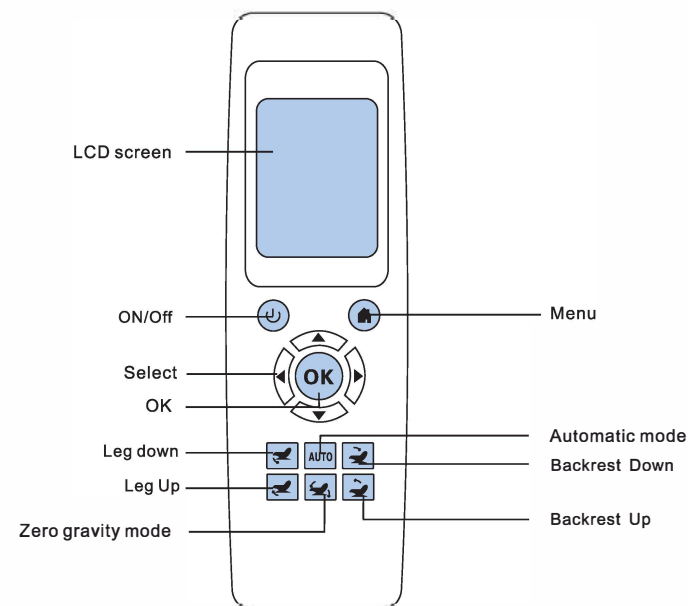
### Usage condition:

Environment temperature: 10℃-40℃  
Contrasting humidity: 30-85RH

Safety feature: Equipped with overheated and power surge safety protection.

Usage benefits: Relieving muscular fatigue, alleviate lumbar discomfort, reduce physical and mental exhaustion and stress levels.

### Key Functions Of Manual Controller



Connect to the cord connector, and then turn the power switch to ON position, chair lights flash and it is in idle mode which means the electric is connected.

Key name	Key function	Key name	Key function
	Switch key. Press the switch key to enter automatic mode by default.		Long press to decline the backrest.
	Menu Key. Press the key to enter the interface and press the up or down keys to select automatic program, airbag program, manual program, other functions, and settings		Long press to raise the backrest.
	Automatic mode		Zero Gravity Mode
	Long press to put down the legs.		OK key
	Long press to put up the legs.		Directional Keys

## Controller Operating Method

### Operation Instructions

#### Automatic Mode

AUTO key or automatic program selected in the menu interface.

There are six automatic modes for users to select.

1. Regular Massage 2. Fatigue Recovery 3. Pain Improvement  
4. Sleep Mode 5. Stretching 6. Health and Leisure

The other automatic modes ("AUTO\* key) and manual mode can be switched before the end of one automatic program. In automatic mode, the functions of turning on and turning off, air pressure increase or decrease, and roller operation can be selected. The icons of the current massage program flash in the LCD screen.

#### Manual Mode

Manual Program in the Menu Interface

- Massage techniques: clapping, kneading and clapping, kneading and tapping, kneading, shiatsu massage, tapping.
- Massage speed: mix, med and max.
- Massage range: wide, medium and narrow (adjust the position of massage head).
- Massage sites: fixed point, whole body, shoulder and waist (select the massage sites).
- Roller switch: turn ON/OFF the roller mode.
- Roller speed: weak, medium and strong (select roller speed to massage foot sole).
- Heating switch: turn ON/OFF the heating function.
- Bluetooth: turn ON/OFF the Bluetooth function.
- Language: Chinese/English.
- Timer: From 5/10/15/20/25/30 minutes.

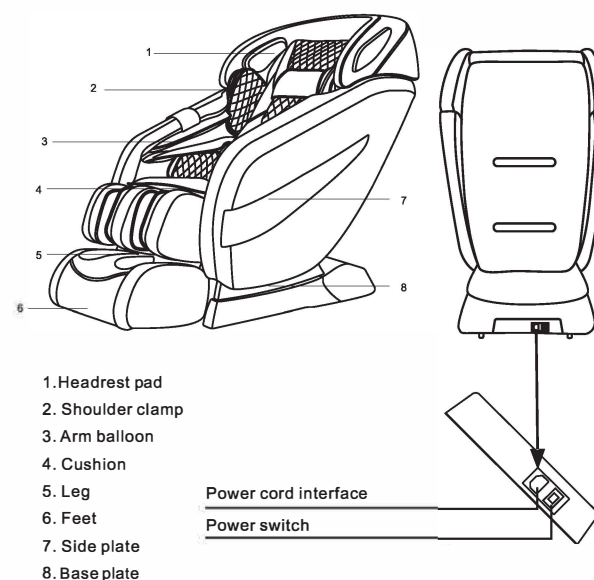
## Controller Operating Method



### Function Introductions

- SL-track long guide rail, covering the head, neck, shoulder, back, spine, waist and buttocks
- Massage rollers mimic human hands for a more comfortable and more stimulating massage
- Six simulation massage modes: kneading, tapping, flapping, shiatsu massage, kneading and tapping, kneading and flapping
- Six automatic intelligent massage modes, multi-function selection, making for a more comfortable massage
- Air pressure massage function for shoulder, arms, buttocks legs and feet
- Backrest heating function
- Strategically located automatic expansion bags contract and exp and to provide soothing relief to different areas of the body
- Finger pressing with foot rollers, and squeezing with foot balloons
- Adjustable and extendable footrest to suit taller individuals

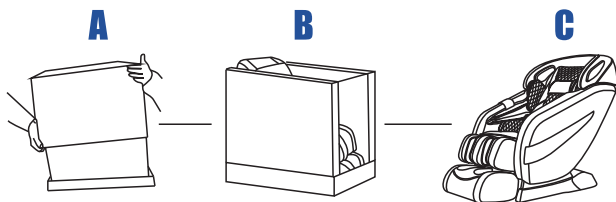
#### Main Components



## Installation Instructions

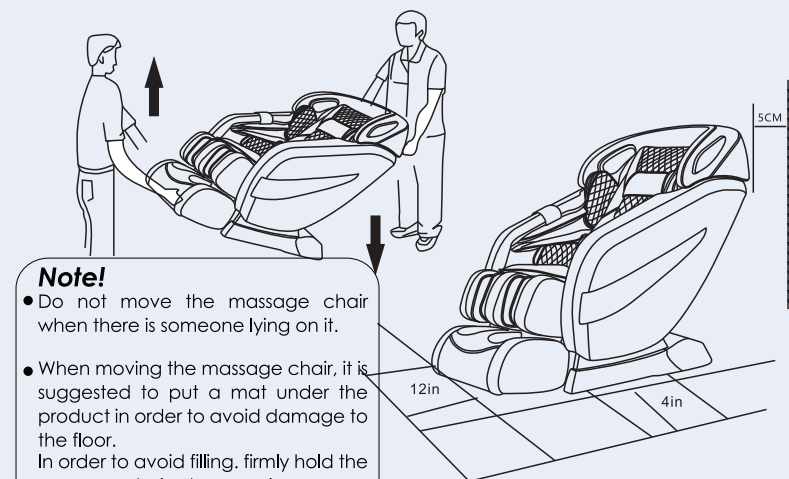
### Unpacking the Massage Chair

Lift up the outer box, remove the fixed posts, and take out the operational manual, power cord and other accessories.



### Moving The Massage Chair

As shown in the right picture, tilt the chair back about 45 degrees and push it forward or backward with the casters until it is placed at the right position.



#### Note!

- Do not move the massage chair when there is someone lying on it.
- When moving the massage chair, it is suggested to put a mat under the product in order to avoid damage to the floor. In order to avoid falling, firmly hold the massage chair when moving.
- Placing the massage chair.

When placing the massage chair, leave enough space around the chair so that the leg and back of the chair can be lifted up and down freely. It is suggested to place the massage chair as shown in the right figure.

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## Warranty Clauses

### Warranty Clauses

- Warranty is not transferable and only applicable to the original buyer.
- The warranty is effective only if the product is purchased from Ugears brand.
- The free warranty period is 1 year (12 months) from the date of purchase and the order detail proof is required for all warranty repairs.
- During the free warranty period, the product repair time should be determined according to the actual situation.
- NOTE: After the product is repaired, the warranty period will be calculated according to the remaining time of the warranty period, or the warranty period is limited to 100 days. The longer warranty period prevails.
- Warranty does not cover accessories and attachments which do not belong to our massage chair.
- Warranty is not effective to rental, Business, commercial institutional, or other non-residential users.
- All services covered by this warranty must be approved by Ugears and repaired by authorized technicians only.
- During the non-warranty period, users will be charged for product maintenance according to the fee standard stipulated in the "Paid Service Manual".

#### Note:

If there is a quality problem, we hope to solve the problem by re-sending the accessories first. If it does not work, we will bear the freight and provide a return label for return after we confirm the issue. However, if the return is caused by the customer's personal reasons and with no quality issue, the customers will bear the freight and arrange a refund after receiving the returned product.



## Trouble Shooting

Issue	Causes	Troubleshooting
The sound of "takh-takh" in operation after start-up.	It belongs to the normal sound of motor and does not need any inspection.	No handling method is required.
The massage sound is loud.	Continuous or long-term use for more than 4 hours	Turn off the power supply and rest for more than 1 hour.
The surface is hot	Continuous or long-term use for more than 4 hours	Shut down and rest for half an hour to one hour
Pause in massage.	Weight is too heavy or the power supply is loose	Remove the load and try again or check the power supply.
After turning on the power supply, the massage balls stop at the shoulder	The on/off key is not pressed after turning on the power supply	Press the "on/off" key once and then select one function key.
	Timer turns off the massage function	Press the "on/off" key once and then select one function key.
	After turning on the power supply, the massage balls do not rise to highest position	Select the automatic function. The balls will automatically rise to the shoulder.
	The power supply is not connected	Plug in the power plug and turn on the power switch
Abnormal or noisy operation of the massage head	User weight limit has been reached	Reduce the massage level to a weaker setting as the stronger settings can't support the higher weight
Controller does not work	Check whether the power switch is turned on	Check the power plug and power socket for connection
The chair does not work	The rated time ends up	Rest for half an hour
	Continuous operation for long time.	
	Automatic shutdown by the temperature control protection switch	

## Trouble Shooting

### QA:

#### 1.How to connect Bluetooth speaker

Please turn on the Bluetooth speaker in the manual of massage chair and connect to the Bluetooth function in your mobile phone, then find the "BH3000" device in your mobile phone and then click to connect, then it will work.

#### 2.How to maintain the zero gravity without massaging

Please plug in the power connector, and then do not open the massage chair. Directly long click the back up or down button and then you can enjoy the zero gravity position without massaging.

#### 3.Too strong or weak Intensity and strength

The massage intensity and strength was adjusted according to the local US customers and we did massive tests to view the results and then finally produced this massage chair. In addition, the intensity and strength of our massage chair is lower than that of products in the same industry.

#### 4.The foot roller can not fixed in a position

The footrest unit will automatically extend to suit taller individuals.

However, The stretchable design of the footrest is not in a fixed position. And we do not recommend forcibly stretching the legs during the massage. If the excessive force in the legs will not achieve the effect of relaxing massage and may cause injuries.

#### Note:

If there are any abnormal issues, please close the massage chair and contact the local distributor or support center.